

2023

Corporate Social  
& Environmental  
Responsibility  
Report



## Tarkett at a glance

# A world leader in flooring and sports surface solutions

For over 140 years now, we commit every day to the design of great spaces. For Tarkett, this means putting people and planet first, caring about the environment and the health of present and future generations incorporated by our Tarkett Human-Conscious Design® approach.

It is our holistic way of doing business, capable of marrying the specific expectations of each of our customers with the profound challenges of protecting our planet, reducing our carbon footprint and changing the game with circular economy. Working together with our partners, we deliver safer and healthier spaces in which people can reach their full potential. By joining forces, we build a stronger foundation - one we can all stand firmly on, for generations to come. Together we are building the Way to Better Floors.

## A BROAD RANGE OF SOLUTIONS

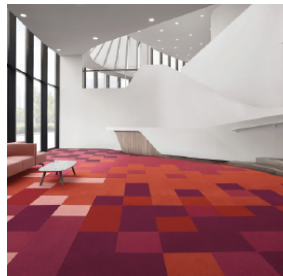
We offer to our customers one of the largest portfolios of flooring and sports surface solutions, and we share with our customers our expertise in multiple market segments.



Vinyl



Linoleum



Carpet



Wood



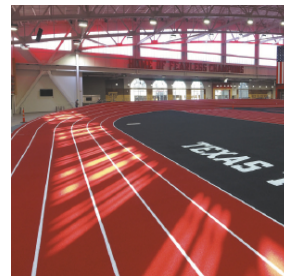
Laminate



Rubber & Accessories



Artificial Turf



Athletic Tracks



HEALTH CARE  
& AGED CARE



EDUCATION



WORKPLACE



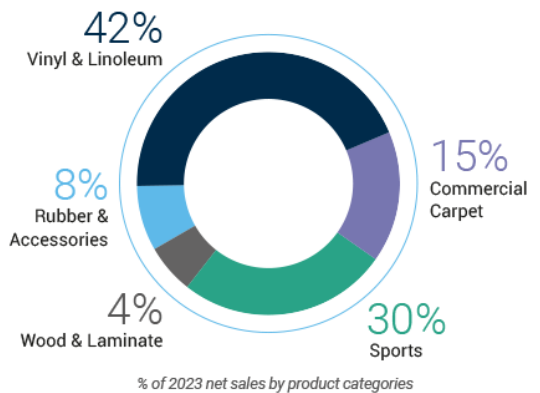
HOSPITALITY



SPORTS

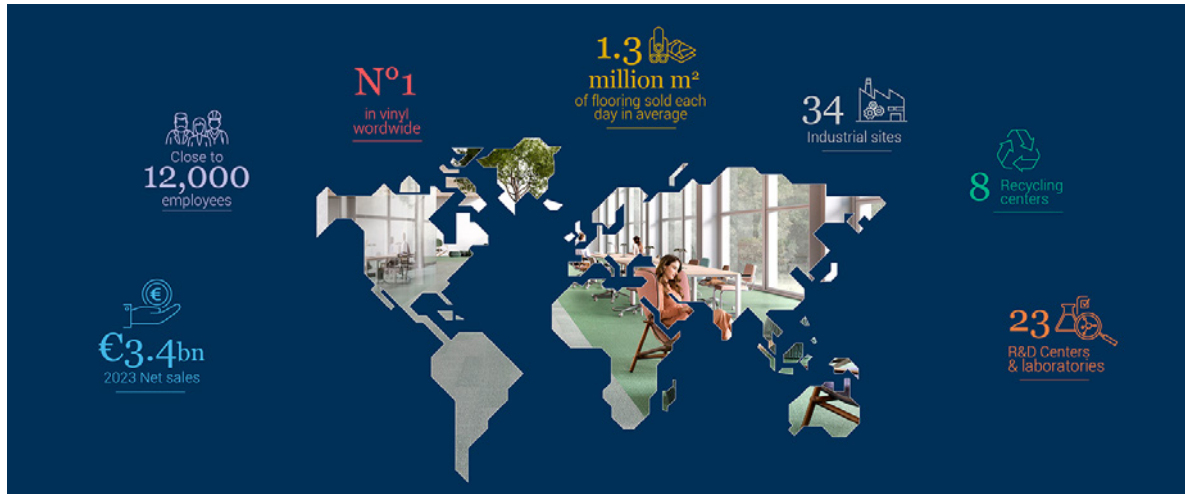


RESIDENTIAL



The cover image of the 2023 CSR report represents LVT (Luxury Vinyl Tiles) "iD Click Ultimate 70 Chatillon Oak NATURAL". It contains an average of 20% recycled content and is 100% recyclable through the Tarkett ReStart® program.

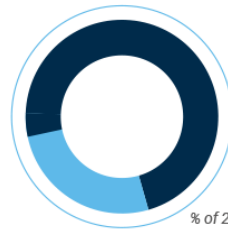
## TARKETT WORLDWIDE



### ATTRACTIVE END-MARKET EXPOSURE

76%  
Commercial  
(incl. Sports)

24%  
Residential

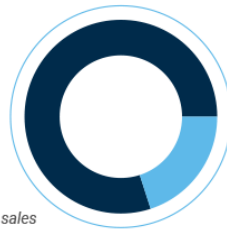


% of 2023 net sales

### SALES DRIVEN BY RENOVATION

80%  
Renovation

20%  
New construction



## CONSCIOUS CHOICES. FOR PEOPLE AND PLANET.

*Tarkett Human-Conscious Design® is our pledge to stand with present and future generations. To create flooring and sports surfaces that are good for people and for the planet. And to do it every day. We deliver on this through three commitments:*

- Deep human understanding.
- Conscious choices. For people and planet.
- With all our stakeholders. Every step of the way.



Eco-design by applying Cradle to Cradle® principles



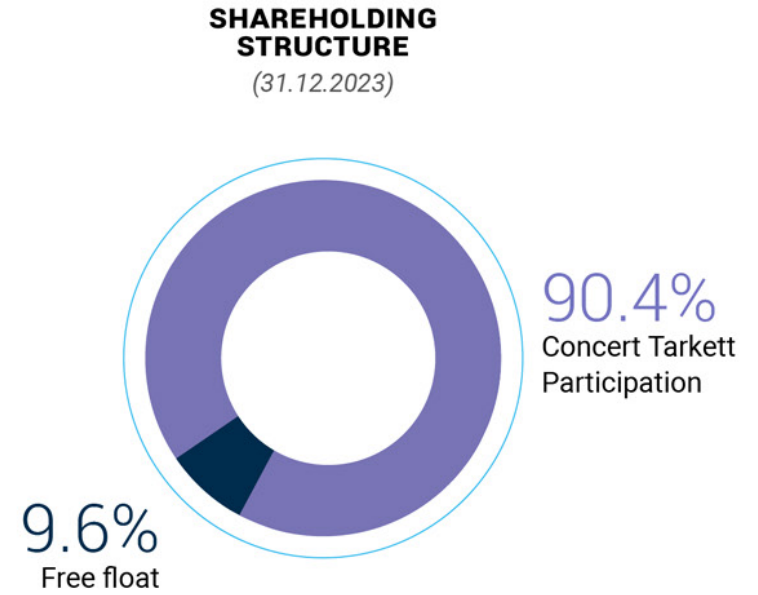
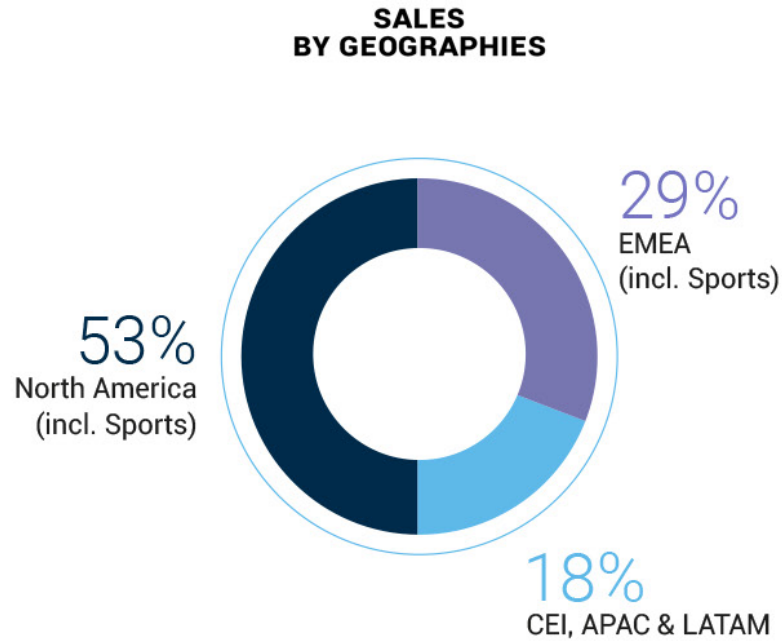
WE SUPPORT

Comply with the 10 United Nations principles



Contribute to the Sustainable Development Goals defined by the United Nations

## Tarkett in figures



Tarkett is listed on Euronext Paris (compartment B, ISIN: FR0004188670, ticker: TKTT).

\*Tarkett Participation, Société Investissement Deconinck (SID), Expansion 17 S.C.A. and Global Performance 17 S.C.A. (the latter two companies being part of the Wendel group) as well as the members of the Company's Supervisory Board linked to the Deconinck family have been acting in concert vis-à-vis the Company since the simplified tender offer for Tarkett shares implemented in 2021. Section 7.3 presents a detailed breakdown of the Company's shareholding structure.

## Governance

# Supervisory Board

The Supervisory Board is composed of 13 members of which 3 independent members, 2 members representing the employees and 2 observers.



**Éric La Bonnardière**  
Chairman  
Member since 2015



**Didier Deconinck**  
Vice-Chairman  
Member since 2001



**Marine Charles**  
Member since 2023



**Julien Deconinck**  
Member since 2014



**Nicolas Deconinck**  
Member since 2015



**Françoise Leroy**  
Member\* since 2013



**Tina Mayn**  
Member since 2023



**Didier Michaud-Daniel**  
Member\* since 2019



**Sabine Roux de Bézieux**  
Member\* since 2017



**Caroline Tith**  
Member\*\* since 2021



**Philippe Willion**  
Member\*\* since 2024



**Bernard André Deconinck**  
Observer



**Claude Ehlinger**  
Observer

**Audit, Risks and Compliance Committee:**  
- Françoise Leroy (President)\*  
- Sabine Roux de Bézieux\*  
- Julien Deconinck

**Appointments, Compensation and Governance Committee:**  
- Didier Michaud-Daniel (President)\*  
- Nicolas Deconinck  
- Françoise Leroy\*

**CSR & Innovation Committee:**  
- Sabine Roux de Bézieux (President)\*  
- Nicolas Deconinck  
- Tina Mayn

\* Independent

\*\* Member representing the employees appointed by the Tarkett Economic and Social Committee.

## Governance

### Executive Management Committee

The Group Executive Committee is led by Fabrice Barthélemy, Chief Executive Officer (CEO). This international and entrepreneurial team is composed of experienced leaders who share the Group's interest and values, while ensuring operational agility through a decentralized organization.



**Fabrice Barthélemy**  
CEO



**Eric Dalieri**  
President of Tarkett North America and Tarkett Sports



**Slavoljub Martinovic**  
President of Tarkett EMEA & LATAM



**Stanislav Mitrović**  
President of Eastern Europe & APAC



**Raphaël Bauer**  
Chief Financial Officer



**Eline Cormont-Girardey**  
Group General Counsel



**Séverine Grosjean**  
EVP Group Human Resources & Communication



**Arnaud Marquis**  
Chief Sustainability & Innovation Officer



**Carine Vinardi**  
Group R&D and Operations EVP



**Hervé Legrand**  
Group Chief Information Officer (CIO)

## A word from the CEO

*"I am particularly proud that we are the only flooring and sports surfaces manufacturer this year at CDP to reach such a high level of performance. This demonstrates our environmental leadership and our ability to build the right climate strategy which translates into concrete actions."*



Fabrice Barthélemy, CEO

Our ambition is clear: become the easiest, the most innovative and the most sustainable flooring and sports surfaces company to work for, and to work with. In 2023, we implemented key initiatives for our people, our customers, and the environment.

### **Empower our high performing teams, to deliver on the promise**

The safety of our workforce remains our number one commitment. We continually strengthen our safety culture through assessments, procedures, action plans and training. While we must continue to improve, I recognize the efforts and actions being taken which will help us achieve our ultimate target of reducing the recordable accident frequency rate down to 1.0 by 2025.

The engagement of our teams is another key commitment. The record participation of 89% to our biannual Employee Feedback Survey in 2023 provided us with meaningful feedback. To make Tarkett a great place to work, we continued fostering diversity and inclusion while empowering our teams. Our annual Diversity and Inclusion week is a great testimonial of our commitment towards a diverse and inclusive workplace. In 2023, women held 29% of manager positions, strongly progressing towards our 2025 target of 30%.

### **Offer our customers a best-in-class experience with innovative products and services**

We are constantly looking to help our customers, distributors, installers, architects, designers, and end-users address their own challenges in an easy and effective manner:

- We propose flooring products with lower carbon footprints compared to average equivalent products in the industry, such as our new Desso carpet tile collections, our Johnsonite rubber tile, or our iQ Natural homogeneous vinyl.
- We launched in 2023 the Green Building Cards in EMEA, sharing the sustainability attributes of our collections and promoting our circular selections, which help our customers achieve green building certification.

### **Lead with sustainability**

Sustainability is a key pillar of our Impact2027 strategy.

- In 2023, our climate targets have been approved by the Science Based Targets initiative (SBTi).
- We trained 700 employees from marketing, sales and sustainability on our sustainability manifesto "The way to better floors" to facilitate customer and supplier dialogue.
- We are reducing our greenhouse gas emissions by 30% by 2030 across our whole value chain (encompassing scope 1, 2, and 3 emissions)<sup>1</sup>, which includes tripling the use of recycled materials by 2030 to 30% (vs 10% in 2018).

### To this end, we:

- **Optimize** energy consumption at our plants and implement renewable energy solutions, such as solar panels, biomass boilers, or renewable electricity contracts. In 2023, we launched a project to further decrease greenhouse gas (GHG) emissions Scope 1 and 2 of our 15 most emissive plants. Globally, we continued to reduce our Scope 1 & 2 GHG emissions from our manufacturing operations in 2023 (-47% vs 2019).
- **Increase** the share of closed-loop and open-loop recycled materials, reaching 18% in 2023 (+1% vs 2022).
- **Recycle** post-installation and post-use flooring through our Restart® take-back and recycling program and artificial turf through a dedicated infill take-back program in North America, which was strengthened by opening a new regeneration facility in Pennsylvania (USA).

Overall, our Scope 3 value chain emissions<sup>2</sup> have continued to decrease in 2023 (-14% vs. 2019). These commitments and efforts have been externally recognized. Tarkett has joined the list of companies recognized as one of Europe's Climate Leaders, established by Financial Times and Statista; and we were rated at leadership level "A-" score for Climate Change disclosure by the CDP. On this topic, I am particularly proud that we are the only flooring and sports surfaces manufacturer this year at CDP to reach such a high level of performance. This demonstrates our environmental leadership and our ability to build the right climate strategy which translates into concrete actions.

In implementing our strategic plan, we remain committed to ten principles of the United Nation's Global Compact on human rights, labor, environment, and anti-corruption and our contribution to the UN 2030 Sustainable Development Goals (SDG).

### To achieve our ambitious goals, we are facing several challenges along the way:

- > We push for transformation, for **speed**, and we encourage our partners to do the same. This transformation requires everyone to participate.
- Today, not all customers are willing to pay a **price premium** for lower carbon solutions. Worse, we are competing against imported products that are made with a higher environmental footprint.
- Better **regulation** will be essential to encourage our customers to return materials at the end of use, rather than going to incineration.

I trust our teams to address these challenges, and to continue to lead our industry transformation. I am truly proud of what we have accomplished together, and I am excited and optimistic about our future.

[1] This overall target is split into two SBTi validated targets: Tarkett commits to reduce absolute scope 1 and 2 GHG emissions 50% by 2030 from a 2019 base year; and Tarkett also commits to reduce absolute scope 3 GHG emissions from purchased goods and services and end-of-life treatment of sold products 27.5% within the same timeframe. The targets' boundary includes biogenic land-related emissions and removals from bioenergy feedstocks.

[2] Scope 3 GHG emissions from purchased goods and services and end-of-life treatment of sold products, categories which represent more than two thirds of total scope 3 emissions.



# Our Business Model: we want to have a positive impact on our customers, our teams, the planet

## Our Inputs: Sustainable Capital



### Financial capital

- Listed on Euronext Paris
- Concert Tarkett Participation (90,4%)  
Free float (9,6%)



### Manufacturing capital

- 34 production sites in 20 countries worldwide (Europe, Russia, North America, Serbia, China, Ukraine, Brazil, Mexico, Australia, Turkey, United Arab Emirates)
- 8 recycling centers



### Intellectual capital

- 139 patent families active in 42 countries
- 23 R&D labs
- Tarkett Human-Conscious Design®
- Network of internal experts and methodology (World Class Manufacturing, Cradle to Cradle®, Talent Philosophy...)
- Scientific partnerships (universities, Environmental Protection Encouragement Agency - EPEA, suppliers...)



### Human, social and relationship capital

- 11,700 employees in 45 countries, representing more than 50 nationalities
- Diversified B2B2C clients, present in over 100 countries (sales forces, showrooms...)
- Diversified suppliers, from international key raw materials suppliers (PVC, plasticizers...) to local suppliers
- Local communities close to our industrial sites



### Natural capital

- Energy from renewable and non-renewable sources
- Water
- Renewable (wood, jute, cork, ...) and non-renewable (fossil and mineral) raw materials, from recycled and virgin sources



### Governance and compliance capital

- Management Board, Supervisory Board and 3 specialized committees (including CSR & Innovation)
- Executive Management committee
- Codes of ethics and conduct
- Whistleblowing procedure
- Code of conduct Securities Markets

Section 3.2.1 in the section on CSR Governance describes how Tarkett is organized to drive change and achieve its CSR objectives

## impact 2027

**Mission:** Create unique surfaces that improve people's lives and are good for the planet

**Vision:** Be the easiest, most innovative and most sustainable flooring and sports surfaces company to work for and with



1. Empower high-performing teams

2. Offer a best-in-class customer experience

3. Create innovative products & services

4. Lead with sustainability

## Our values: Committed – Collaborative – Creative – Caring

**Our Segments:**  
A recognized expertise in specific segments, in renovation and new construction



- Health & Aged Care



- Education



- Workplace



- Hospitality



- Sports



- Residential

**Our Solutions:**  
A comprehensive, innovative and coordinated offer of flooring and sport surfaces



- Resilient flooring (vinyl, linoleum...)
- Commercial carpet
- Wood and laminate
- Rubber and accessories
- Artificial turf and athletic tracks

**Our Channels:**  
A local service tailored to our different clients and regions



- Distribution, DIY and digital online platforms
- Key accounts, end-users, facility managers
- Specifiers (architects, designers), installers, contractors

**Our Stakeholders:**  
Our ambition to transition to a low carbon and circular economy through continual dialogue and collaboration with our stakeholders

- Customers, architects, designers, installers and end-users
- Employees and other external workers
- Suppliers, service providers and business partners
- Shareholders, investors, creditors and the financial community
- Trade associations, business networks, academic and scientific institutions
- Public authorities, intergovernmental and non governmental organizations

The principal means of dialogue are described in section 3.5 Stakeholder engagement

Section 3.1.3 presents the Group's ambition to place its stakeholders at the heart of its business model, responding to their expectations as well as setting out how Tarkett's strategy and CSR objectives contribute to the UN's Sustainable Development Goals

and our stakeholders

## Our Outputs: sustainable performance despite challenging context

### DEMONSTRATING THE RESILIENCE OF TARKETT'S BUSINESS MODEL

▶ <b>€3,363 million</b> Net sales (4.5% organic growth)	<b>€288 million</b> Adjusted EBITDA	<b>8,6%</b> Adjusted EBITDA margin (% of net sales)	<b>€20.4 million</b> Net profit (Group share)	<b>€809 million</b> Remunerations	<b>€95 million</b> Investments	<b>€45 million</b> Income tax paid	<b>€0.2 million</b> Support to local communities (Tarkett Cares)
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▶ **Confirming our solid global positions**  
3<sup>rd</sup> largest flooring group worldwide

**1.3 million** m<sup>2</sup> flooring sold daily in over 100 countries

**No. 1** in vinyl flooring

### Maintaining efforts to protect teams and develop talents

▶ <b>3.28</b> Recordable Lost Time Accident Frequency Rate (FR1t) for all employees <sup>1</sup> <i>2025 objective: 1.0</i> <i>1# accidents with lost time &lt; &amp; &gt; 24 hours per million worked hours</i>	<b>29%</b> of managers are women <i>2025 objective: 30%</i>	<b>65%</b> of open management positions filled by an internal candidate <i>2025 objective: 70%</i>	<b>39%</b> employees trained in last year	<b>96%</b> of enrolled permanent employees had a Performance & Development Review
Safety	Diversity	Internal mobility	Training & Performance	

### Meeting customer and societal expectations with good materials and healthy spaces

- Assessing raw materials (for health and environmental impacts) according to Cradle to Cradle® (C2C) principles (94%)
- **Contributing to well-being through our products:** indoor air quality (99% of flooring with low volatile organic compounds emissions), healthy spaces (96% of flooring using phthalate-free plasticizers), comfort (visual, acoustics, installation, maintenance...)
- **Selecting raw materials not contributing to resource scarcity** (69% - renewable, abundant or recycled)

### Supporting a green recovery by responding to the climate emergency and developing a circular economy approach

- **Reducing production greenhouse gas emissions to be aligned with The Paris Agreement** (-47% scope 1 & 2 vs 2019, 44% renewable energy)  
*2030 objective: -50% Scope 1 & 2 GHG emissions vs 2019 & -30% Scope 1+2+3 GHG emissions vs 2019 (where scope 3 relates to purchased goods and end-of-life treatment of products sold)*
- **Shifting to a circular economy model** bringing a positive contribution to climate change, using more recycled materials (~154,000 tons, 18% of raw materials in volumes)  
*2030 objective: 30% (in volume) of recycled raw materials*
- **Recycling our production waste** internally and externally
- **Collecting flooring via the ReStart® program** (~119,000 tons between 2010 and 2023)
- **Innovating and eco-designing** with new technology for low carbon products that can be disassembled and recycled
- **Achieving water savings** (-61% m<sup>3</sup> vs 2010) by equipping plants with closed loop water systems (69%)

### Driving collaboration in the value chain and in communities

- **Promoting sustainability in the supply chain** ("responsible sourcing program" with 39% of suppliers adhering to our code of conduct or equivalent, Cradle to Cradle® eco-design)
- **Sharing our products information with our clients** (Material Health Statements - MHS, Environmental Product Declarations - EPD), engaging dialogue at 38 showrooms
- **Supporting local communities** through Tarkett Cares and employees' involvement
- **Training students and professionals** in flooring profession and installation techniques via Tarkett Academy (60,000 people trained from 2012 to 2023)

Section 3.3. on CSR risks and opportunities describes how Tarkett is contributing to addressing global challenges

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A word from the CEO – Fabrice Barthélemy

## 3.1 Tarkett's CSR ambition and commitment

### 3.1.1 A word from the CEO – Fabrice Barthélemy

The message from the CEO is presented in the introduction of this document.

### 3.1.2 Tarkett's business model

Sustainability plays an integral role in everything we do at Tarkett, from the way we design our products, to the raw materials we use, to how we recycle them at the end of their lifecycle. Sustainability is part of our DNA. By joining forces with our customers, our suppliers, and our other value chain partners and stakeholders, we will build a stronger foundation – one we can all stand firmly on, for generations to come. Together at Tarkett, we are building the way to better floors. This mindset is reflected in our business model presented in the introduction of this document with further detail on our engagement with our stakeholders in section 3.5 and the identification and management of CSR risks and opportunities in section 3.3.

### 3.1.3 Putting people first, our commitment to social and environmental responsibility

Putting people first: the people who live and play on our surfaces, the people we serve, the people we employ and the people in the communities where we operate. Tarkett is committed to putting people first, which implies caring for their health, safety, and well-being, creating a more inclusive culture and building teams that reflect the diversity of our society and our customers all over the world (nationalities, origins, background, gender, generations), with everyone feeling empowered to bring a broad range of views and talents to work every day. It also implies respecting their fundamental human rights and contributing to making the planet a better place to live for today's and tomorrow's generations.

We create floors that help make spaces healthier, more comfortable, and more beautiful, while striving to lessen the Group's environmental impact so that people flourish now, and in the future. Driving change to tackle climate change, developing a circular economy, innovating with good materials, and exceeding indoor air quality standards are keyways in which Tarkett implements its commitment to Human-Conscious Design® - putting people first.

Constantly working to ensure that all employees, contractors, and visitors know and apply safe work practices and procedures, every day and everywhere is another example of how Tarkett is committed to putting people first.

Engaging with and helping local communities through our Tarkett Cares program to help improve people's lives in the communities in which we are based is also about putting people first.

#### Impact2027

Every business, large and small, has an impact and a role to play in combatting climate change, conserving natural resources, and protecting the planet's ecosystems for the benefit of all. That is why Tarkett is leading the way to better floors with a focus on the circular economy and climate change remaining at the heart of its new strategic plan, Impact2027.

This new strategic plan presented in 2022 will guide Tarkett until 2027. It is built on the conviction that Tarkett has an impact on people's lives, that we must act now to curb climate change and that experience makes the difference. This new strategic framework is the result of work engaged by the Executive Management Committee, aiming at clarifying our vision, what our future holds and defining strategic axes for the years to come. It is designed with a clear ambition for Tarkett: to be the easiest, the most innovative, and the most sustainable flooring and sport surfaces company to work for, and to work with.

Impact 2027 is based on 4 pillars:

- > Empower our high-performing teams, to deliver the promise
- > Offer our customers a best-in-class experience
- > Create innovative products and services
- > Lead with sustainability

Putting people first, our commitment to social and environmental responsibility

**Our commitment to social and environmental responsibility is embedded in our strategy and integrated in all our activities.** As detailed in the following sections of this report, we are committed to:

- > eco-design according to Cradle to Cradle® principles;
- > source our materials responsibly through third-party material assessment and our Supplier Code of Conduct;
- > ensure operational excellence at our plants with our World Class Manufacturing (WCM) system (in particular safety and environmental management);
- > mitigate our climate impact at our plants and throughout our value chain;
- > embrace circular economy through design, use, and end-of-life recovery and recycling, notably with our ReStart® take-back and recycling program;

#### Tarkett contributes to several of the United Nations Sustainable Development Goals (SDG) through our Tarkett Human-Conscious Design® approach

In 2015, the United Nations adopted the 2030 Agenda for Sustainable Development along with a set of 17 Sustainable Development Goals. This framework defines a blueprint to achieve a better and more sustainable future for all by spurring local and global ecological, social, and humanitarian changes. The action plan aims to address key issues in areas such as poverty eradication, environmental protection, and economic development. Through its ambitious CSR approach implemented since 2010, Tarkett contributes to ten of the UN Sustainable Development Goals.

- > **Developing a circular economy for present and future generations:** Tarkett's long term vision is for all flooring to be recyclable and recycled. Tarkett is building a circular economy based on programs and business models that encourage take-back, reuse, recycling, and elimination of waste (SDG 12).
- > **Eco-designing products according to Cradle to Cradle® principles:** Tarkett's eco-design approach follows the independent and internationally recognized Cradle to Cradle® methodology that applies science-led thinking to implement circular economy solutions with materials evaluation undertaken by a third-party, EPEA (Environmental Protection Encouragement Agency). Selecting good materials that can be recycled over and over is a cornerstone of the Tarkett Human-Conscious Design® approach. Eco-design means preserving natural resources (SDG 15), fighting climate change (SDG 13), developing products that contribute to greater indoor air quality, with better health and well-being in working, leisure, and living spaces (SDG 3).

- > develop products for greater indoor air quality and people's well-being;
- > collaborate with customers, suppliers and other stakeholders, bringing thought leadership through our Tarkett Human-Conscious Design® initiative;
- > promote diversity and inclusion in our teams and in our industry;
- > enable employee development with Talent Management Guiding principles;
- > conduct business according to high standards of ethics and integrity, in line with our code of ethics, anti-corruption code of conduct and competition policy.

Every day, we strive to combine these elements not only to best serve our clients, but also to anticipate and respond to the expectations and requirements of our different stakeholders: customers, architects, designers, installers, end users, employees, suppliers, investors, NGOs, public authorities, and local communities.

- > **Producing flooring and sports surfaces responsibly:** contributing to the development of inclusive, innovative, and sustainable manufacturing, with commitments on diversity and inclusion, resource-use efficiency, and the climate (SDG 9).
- > **Driving collaboration for a circular economy:** inspiring others to join us through education, collaboration, transparency, and communication (SDG 17).
- > **Supporting communities:** contributing to the development of communities and territories where we operate and making sure our business is inclusive by bringing together various stakeholders, including suppliers, and encouraging them to take part in our responsible value chain (SDG 11).
- > **Creating a more inclusive culture:** building teams that reflect the diversity of our society and our customers all over the world, notably deploying an objective concerning gender diversity (SDG 5) and promoting design for diversity.
- > **Developing talents:** involving and engaging each employee, which we consider crucial for the successful implementation of our projects, therefore creating a safe, respectful, inclusive, and rewarding work environment (SDG 8).
- > **Operating transparently:** with clear ethical standards, policies, and codes of conduct to ensure utmost business integrity on topics including corruption prevention, compliance with competition law and data privacy as well as the respect of human rights (SDG 16).

Putting people first, our commitment to social and environmental responsibility



#### Tarkett's medium- and long-term sustainable development objectives

Tarkett has set five key medium- and long-term sustainability objectives:

- > **Greenhouse gas (GHG) emissions:** Reduce absolute scope 1 and 2 GHG emissions 50% by 2030 from a 2019 base year, and reduce absolute scope 3 GHG emissions from purchased goods and services and end-of-life treatment of sold products 27.5% within the same timeframe<sup>1</sup>;

- > **Circular Economy:** Triple the share of recycled raw materials<sup>2</sup> from 10% in 2018 to 30% by 2030;
- > **Safety:** Reduce the Recordable Lost Time Accident (LTA) Frequency Rate [FR1t]<sup>3</sup> for all employees to 1.0 by 2025;
- > **Diversity:** Increase the share of women among managers and senior executives to 30% by 2025;
- > **Talent management:** Increase internal mobility<sup>4</sup> to 70% by 2025.

<sup>1</sup> The target boundary includes biogenic land-related emissions and removals from bioenergy feedstocks

<sup>2</sup> Also known as secondary raw materials

<sup>3</sup> Number of accidents with lost time < & > 24 hours per million worked hours

<sup>4</sup> Share of open management positions filled by an internal candidate

The way to better floors - Our sustainability progress in 2023

### 3.1.4 The way to better floors - Our sustainability progress in 2023



Preserving resources through circular economy



**RENEWABLE, ABUNDANT OR RECYCLED MATERIALS**

**69%** of our raw materials do not contribute to resource scarcity



**RECYCLED RESOURCES**

**154,000**

tons of recycled materials in production

**18%** of our raw materials are recycled materials

46% in EMEA carpet production  
27% in EMEA vinyl production  
2030 Global Objective: 30%



**FLOORING TAKE-BACK**

close to **119,000**

tons of flooring collected from 2010 to 2023 by Tarkett ReStart® collection and recycling program in our 8 recycling centers across the globe



**PRODUCTION WASTE**

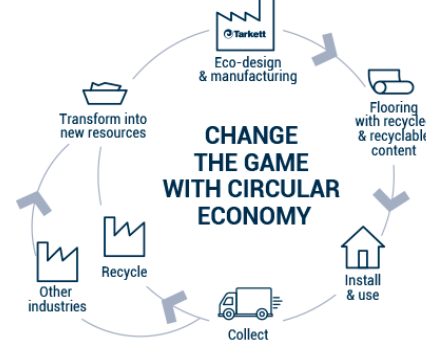
**13** plants send no waste to landfill



**WATER CONSUMPTION**

**-61%** vs 2010 (m³)

**69%** of plants equipped with a closed loop water system



**250 euros / ton CO<sub>2</sub>e**

This is the shadow carbon price we apply internally to assess the impact of our investments on our carbon footprint



Preserving resources through circular economy



**RENEWABLE ENERGY**

**13** plants purchasing 100% renewable electricity

**44%** of total energy consumption comes from renewable energies



**GREENHOUSE GAS EMISSIONS**

**-47%** Scope 1 & 2 versus 2019

2030 objective: -50% vs. 2019 & -30% scope 1+2+3 vs. 2019

**132,682** tons CO<sub>2</sub>e

(Scope 1 & 2) in 2022 from production sites and car leasing

The way to better floors - Our sustainability progress in 2023



Using good materials for people's health and the environment



**CRADLE TO CRADLE® MATERIALS ASSESSMENT**

**94%** of our raw materials are third-party assessed for their impact on people's health and the environment based on Cradle to Cradle® criteria



**INDOOR AIR QUALITY**

**99%** of flooring solutions have low VOC (volatile organic compounds) emission levels (10 times lower than the most stringent world standard)



**HEALTHY INDOOR ENVIRONMENT / PHTHALATE-FREE**

**96%** of our flooring solutions containing PVC (vinyl and carpet) are phthalate-free<sup>1</sup> on a global level (% of m<sup>2</sup> produced)



Respecting and developing our teams



**SAFETY**

**3.28** Recordable Lost Time Accident Frequency Rate (FR1t)<sup>2</sup>  
2025 Objective: 1.0



**DIVERSITY**

**29%** of women among managers & senior executives  
2025 Objective: 30%



**INTERNAL MOBILITY**

**65%** of open management positions filled by an internal candidate  
2025 Objective: 70%



Supporting local communities and global initiative



**COMMUNITY SUPPORT**

**900** community initiatives with employees volunteering **3,800** days and **over 1.2 million euros** of product donations between 2017 and 2023



**EXPERTISE SHARING**

**60,000** professionals or students trained as professional installers or in flooring installation techniques from 2012 to 2023

Engaging with our value chain to promote climate solutions and circular economy

**Deploying our responsible sourcing program**  
**90%** of requested suppliers completed a third-party CSR assessment (in spend)

**Engaging with customers, architects, designers and end-users**  
**38** showrooms in 21 countries

<sup>1</sup> Except recycled content for certain products and countries.

<sup>2</sup> Number of accidents with lost time < > 24 hours per million worked hours.



The way to better floors - Our sustainability progress in 2023

**Tarkett's CSR performance and ESG Ratings (Environment, Social and Governance)**

CDP Climate Change disclosure score: A- (leadership level)



> Tarkett discloses its climate change impact through CDP, a global non-profit that runs the world's leading environmental disclosure platform. In 2023, more than 23,000 companies including listed companies worth two thirds global market capitalization disclosed environmental data through CDP.

EcoVadis Sustainability rating: 77/100 – gold medal (in top 2% of rated companies)



> EcoVadis assesses CSR policies, actions, and results across 4 themes and 21 CSR criteria: environment, labor and human rights, ethics, and sustainable procurement. 100,000 companies in 175 countries are assessed through EcoVadis. In 2023, we have made progress in all four fields, and we have improved our score compared to last year, shifting from 74/100 to 77/100.

UN Global Compact



> In 2022 Tarkett was one of 850 organizations from 80 countries to join the Early Adopter Program supporting the UN Global Compact's role out of the new Communication on Progress requirements. All in all, 15,000 companies in 163 countries are assessed every year through Global Compact.

> Tarkett joined the Global Compact in 2010, committing to support its 10 principles with respect to human rights, labor, environment and anti-corruption. Tarkett had achieved the highest level of maturity, the Global Compact Advanced Level between 2012 and 2021 (no level of recognition is given anymore since 2022).

Ensuring CSR oversight, with leadership and responsibility throughout Tarkett

## 3.2 CSR governance

### 3.2.1 Ensuring CSR oversight, with leadership and responsibility throughout Tarkett

#### CSR oversight

Tarkett has a two-tier board structure, with a Management Board (executive) and a Supervisory Board (non-executive), both of whom provide oversight of climate-related and other CSR risks and opportunities.

Tarkett's CEO is responsible for oversight of climate-related and other CSR issues on the executive Management Board and larger Executive Management Committee (EMC), reporting regularly to the Supervisory Board.

In 2022 the CEO prepared with the EMC Tarkett's new 5-year strategic plan, Impact2027, with a clear ambition for Tarkett: to be the easiest, the most innovative, and the most sustainable flooring and sport surfaces company to work for, and to work with.

**The Supervisory Board reviewed and approved the new strategic plan which includes a clear focus on leading on sustainability, notably on climate change and on the circular economy.** Over the past years, the Supervisory Board has monitored the follow-up and progress of existing actions and targets on climate-related issues (e.g., plant GHG emissions intensity reduction and the transition to a circular economy with the increasing use of recycled secondary raw materials). In 2021 the Supervisory Board created a new special committee, the CSR Committee, to assist it in reviewing CSR risks, opportunities and corresponding strategy and actions. This committee has evolved in 2023 and is now the **CSR & Innovation Committee**, addressing Tarkett's innovation strategy in addition to CSR topics. The role of this CSR & Innovation Committee includes the review of:

- > Tarkett's main CSR risks and opportunities;
- > the Group's CSR commitments, strategy and internal management;
- > the Group's CSR reporting and CSR communication to shareholders and other stakeholders, notably with the review of Tarkett's annual CSR report;
- > the ratings obtained by the Group from non-financial rating agencies or independent certification / labelling bodies;
- > Tarkett's innovation roadmap, set to deliver the company's objective to become the most sustainable and innovative flooring and sport surfaces company.

The Committee, to form its opinion, consults Tarkett's CEO, Chief Sustainability & Innovation Officer, and other executives when appropriate, as well the group's statutory auditor appointed as an independent third-party for the verification of its non-financial statement (CSR report). It then reports to the Supervisory Board with the findings of its work.

The CSR & Innovation Committee, which met twice in 2023, reviewed the progress in the implementation of Tarkett's sustainability and innovation strategy. It examined the impacts and obligations introduced by the new Corporate Sustainability Reporting Directive and by the evolution of the Corporate Sustainability Due Diligence Directive.

Furthermore, the two other existing special committees continue to support the Supervisory Board on certain CSR aspects related to their area of responsibility:

- > The **Audit, Risk and Compliance Committee** ensures the effectiveness of risk-monitoring and internal control procedures.
- > The **Nominations, Compensations and Governance Committee** determines and regularly reviews the compensation and benefits awarded to the Company's top executives, and particularly checks that CSR objectives have been included in the variable compensation criteria. For example, in 2023, like in previous years, specific targets for the reduction of greenhouse gas (GHG) emissions (Scope 1 & 2) and for the circular economy (increase in the percentage of recycled materials used in the manufacture of our products) were included in the Long-Term Incentive Plans (LTIP) criteria for all the beneficiaries of the plans. Furthermore, the members of the Executive Management Committee have an annual bonus multiplier based on three CSR objectives (Scope 1, 2 & 3 GHG emissions; safety; and diversity) that will apply for the first time on the 2023 annual bonus and results, as well as individual CSR objectives depending on their areas of responsibilities.

Ensuring CSR oversight, with leadership and responsibility throughout Tarkett

**Leadership and execution**

**Execution of our strategic plan and associated CSR strategy is monitored by the CEO and the Executive Management Committee**, involving the divisions' Presidents (Sports & North America, Eastern Europe & Asia, EMEA - Latin America - Australia & New Zealand) and the support functions' Executive Vice Presidents / Chief Officers. The Executive Management Committee meets monthly to review the Group's operational, financial, and non-financial performance, notably the execution of the strategic plan, including the safety, internal mobility, climate and circular economy objectives, and to discuss business operations and other current Corporate Social Responsibility issues.

Other key functions involved in the leadership and execution of our strategic plan and associated CSR strategy are summarized in the table below.

FUNCTION	KEY CSR ROLES AND RESPONSIBILITIES
Chief Sustainability & Innovation Officer	<ul style="list-style-type: none"> <li>&gt; Propose necessary update of sustainability strategy to the Executive Management Committee.</li> <li>&gt; Lead the implementation of strategy on sustainability.</li> <li>&gt; Establish Tarkett as a reference regarding climate change and circular economy, working together with Divisions to intensify the reduction of greenhouse gas emissions and deploy circular solutions for our customers.</li> <li>&gt; Manage the group innovation process, which includes programs for the circular economy and the creation of new business models.</li> </ul>
General Counsel	<ul style="list-style-type: none"> <li>&gt; Oversee all legal, compliance and insurance matters for the Group in close coordination with the Divisions.</li> <li>&gt; Ensure compliance with all relevant laws and regulations, as well as the respect of Tarkett's codes on business ethics, anti-corruption and fair competition in close coordination with the Divisions Legal Departments.</li> </ul>
Executive Vice President for Human Resources and Communications	<ul style="list-style-type: none"> <li>&gt; Oversee the deployment of Tarkett's Talent Management Guiding principles.</li> <li>&gt; Promote diversity and inclusion, employee health and well-being, career development and internal mobility.</li> <li>&gt; Organize social dialogue, such as the European works council.</li> </ul>
Executive Vice President for Research and Development and Operations	<ul style="list-style-type: none"> <li>&gt; Ensure product eco-design according to Cradle to Cradle® principles, innovation, and responsible sourcing.</li> <li>&gt; Improve the Group's operational performance to enhance safety, customer satisfaction and productivity notably by supporting division teams through Tarkett's World Class Manufacturing system.</li> </ul>
Group Chief Information Officer	<ul style="list-style-type: none"> <li>&gt; Accelerate the digitalization of our internal and customer-facing processes through efficient and modern technologies, such as Modern Workplace, cloud-based solutions and business intelligence.</li> <li>&gt; Maintain IT platforms supporting the daily needs of employees, customers, suppliers and operations.</li> <li>&gt; Secure Tarkett against cyber-security threats.</li> </ul>
Chief Financial Officer	<ul style="list-style-type: none"> <li>&gt; Oversee the company risk mapping, mitigation, and internal control.</li> <li>&gt; Review business plans and ensure the monitoring of progress against strategic targets.</li> </ul>
Presidents of Tarkett's 4 Divisions	<ul style="list-style-type: none"> <li>&gt; Set up specific division's strategy to achieve Group targets and ensure its operational deployment. This work is led by division sustainability managers who mobilize networks of local experts and managers in the plants and sales networks with the assistance of Group support functions (Sustainability, R&amp;D and Operations, HR, Legal, Finance, IT).</li> </ul>

Ensuring CSR oversight, with leadership and responsibility throughout Tarkett

### Group Sustainability Committee

- > The committee is composed of sustainability managers from Tarkett's divisions, managers, and experts from Internal Audit, Purchasing, Operations, Research and Development, Finance, Human Resources and Communication. The role of the committee, which regularly reports to the Executive Management Committee, is to coordinate and to monitor the execution of Tarkett's sustainability strategy; to regularly review the adequation of Tarkett's sustainability strategy and objectives in the light of new risk, opportunity and materiality assessments and internal and external stakeholder dialogue; and to prepare proposals for the Executive Management Committee to ensure Tarkett leads the industry regarding climate change and circular economy. In 2023 the committee met seven times notably reviewing upcoming regulations and their potential impacts, coordinating the deployment of sustainability knowledge amongst our employees, ensuring good alignment between actions and market requirements, checking changes related to CSR risks and opportunities, and working on Tarkett's objectives and action plans to continuously reduce our environmental impact.

### Other instances supporting the implementation of Tarkett's CSR strategy, commitments, and objectives

- > The **HR Core team**, led by Tarkett's Human Resources and Communication Executive Vice President is comprised of senior HR executives from Tarkett's divisions, the Group Compensation & Benefit Director, the Group Communications Director and the Group HR Development Director. The team regularly reviews the execution of the actions related to Tarkett's strategic plan, the progress of the Group Talent Management strategy along with implementation of other HR policies and initiatives, such as internal mobility, diversity and inclusion, benefits, employee feedback, social dialogue, and Tarkett Cares. In 2023, the team focused its actions on enabling a culture of entrepreneurship (developing leaders on the pillars of the impactT strategy, continuing the simplification and digitalization of HR processes through Workday), engaging teams in Tarkett's success (conducting the Employee Feedback Survey, building an engaging communication plan, reactivating Tarkett Cares, promoting diversity and inclusion, continuing Tarkett Leadership program), and delivering impactful human resources (extending Talent Review coverage, deploying the new Employee Value Proposition, launching the HR Upskilling project to develop the HR community).
- > The **Group anti-corruption committee**, established in 2020, leads Tarkett's anti-corruption program.

- > The **innovation program management**, implemented in November 2019 and revised in 2023, accelerates innovation and leverages synergies for delivering on the ImpactT 2027 Strategy. The program focuses on Tarkett's key priorities to support the ImpactT 2027 Strategy. The specific programs, which include one on Climate and Circular Economy, are led by global program managers who drive the work and ensure support to the Divisions. Progress of innovation programs is regularly reviewed by the Executive Management Committee and by the Supervisory Board CSR & Innovation Committee.

### Communication of Tarkett's CSR strategy, commitments, and objectives

- > CSR objectives, along with initiatives and achievements, are regularly **shared with company employees**, in particular via internal newsletters, intranet news, quarterly information sessions to managers, and training. Progress and challenges are also shared with the senior executives as part of quarterly results presentations.
- > Our commitment and results are also **presented to the shareholders** during the annual Shareholders Meeting, and to all our stakeholders via our different publications (the annual Universal Registration Document with the non-financial statement / annual CSR report, our Sustainability Brochure and on Tarkett Group website).
- > **Tarkett Sustainability week**: Tarkett held global and local events and initiatives in the days leading up to the UN's World Environment Day (5<sup>th</sup> June), to celebrate achievements, to prepare future action, and to involve each and every one in protecting together our planet. Tarkett's Chief Sustainability & Innovation Officer kicked off the week with a video explaining Tarkett's sustainability roadmap and how the whole company is engaged in the transformation.
- > Targeted **training programs on sustainability for our sales force and marketing teams** so that they can communicate and engage more impactfully with our customers on these matters (see section 3.10.4.2 Facilitating learning & development programs).

Ensuring CSR oversight, with leadership and responsibility throughout Tarkett

### CSR performance linked compensation

The successful implementation of Tarkett's strategy, the associated objectives and other corporate social responsibility policies and actions is driven in part through individual incentives:

- > The reduction of Scope 1 & 2 greenhouse gas (GHG) emissions and the circular economy (increase in the percentage of recycled materials used in the manufacture of our products) were **included in the 2020-2023, the 2021-2024, the 2022-2025 and the 2023-2026 LTIP** (Long-Term Incentive Plans) criteria. The GHG emissions and circular economy objectives form part of Tarkett's strategy aiming to transition to a circular economy, a central part of Tarkett's response to climate-related risks and opportunities. In total, some 181 to 240 managers and executives worldwide, depending on the plan, have part of their LTI grant related to the achievement of these two objectives.
- > Furthermore, all the members of the Executive Management Committee (EMC) have:
  - An annual bonus multiplier that will apply for the first time on the 2023 annual bonus and results. This multiplier is based on three objectives: Group carbon intensity in kgCO<sub>2</sub>e per ton of finished goods manufactured (scope 1, 2 and 3 for raw materials); safety, with Recordable Lost Time Accident (LTA) Frequency Rate (FR1t) objective (Group & divisions); and Group diversity through the percentage of women amongst director level and above. This multiplier will impact the bonus payment (-2% if a least one of the objectives is not reached, +5% if all objectives are reached, and +10% if all objectives are reached and at least one is over-performing);
  - Other CSR objectives depending on their areas of responsibilities which impact their variable remuneration.
- > At plant and Division level, **health, safety and environmental managers** are responsible for the deployment of actions plans and programs on safety and environmental protection, including Tarkett's climate-related strategy. As such their personal objectives (and thus their variable remuneration) may include safety targets, efficiency targets, emission reduction targets, energy reduction targets, ReStart® collection targets, waste management or other circular economy objectives depending on their specific local roles.
- > At plant level, some **managers and operators** may have their personal objectives related to the deployment of Tarkett's Impact2027 strategy and the implementation of Tarkett's sustainability program. This program includes procedures and actions to improve efficiency, energy reduction, emissions reduction, waste reduction and recycling, and environmental incident reporting and analysis. Some managers in the sales network may also have their personal objectives linked to Tarkett's ReStart® collection and recycling program – a key part of Tarkett's circular economy and climate strategy.

Tracking our CSR performance with a robust reporting process

### 3.2.2 Tracking our CSR performance with a robust reporting process

The reporting process of CSR / sustainability indicators is managed and consolidated by the Group Sustainability department with the support from the different relevant functions (including Finance, Operations, HR, Legal, Research & Development...), divisions and sites. The CSR report (Non-financial statement), managed by the Communication & CSR department, is included in the annual Universal Registration Document. The reported indicators and the CSR report are audited by a third-party independent organization (see section 3.12.4 Report of Independent Third-Party Organization).

**A detailed, rigorous, and audited reporting process:** The reporting process is documented in a comprehensive CSR reporting guide, which provides the Group and all teams involved in the CSR reporting at all levels of the organization with clear instructions, definitions and guidelines. This guide, which is reviewed annually, describes in detail CSR reporting principles, the scope, the definition of indicators, as well as the tools / calculation methods and controls carried out by contributors at the local level, and consolidation of data at the Group level. The process and the indicators are audited by internal audit teams and by a third-party independent organization (see section 3.12.4 Report of Independent Third-Party Organization).

**Dashboards that allow accountability and management of CSR performance at each level:** The Group follows dashboards, which notably include Tarkett's environmental and social objectives for 2025 and 2030. In 2022 Tarkett implemented a new online CSR reporting tool (Reporting 21) to further facilitate access at all levels to CSR results and KPI. The easy-to-use tool will allow the creation and regular monitoring of dashboards on CSR topics such as plant environmental performance, employee safety, diversity, and development. This will enable the different entities to drive their performance and focus their efforts on the material challenges associated with their local activities. The analysis of indicators over time is crucial to measure progress achieved, identify room for improvement and the challenges which still need to be tackled, and implement ambitious and pragmatic action plans.

**Progress review meetings** are also jointly organized at different levels: Group, divisions, functions and sites, and as part of specific "networks" (Operations, HR, etc.).

### 3.2.3 Adhering to international standards

Tarkett's commitment, as well as the CSR report, the dashboards, the 2025 and 2030 objectives and the robust reporting process, meet the **European and French regulatory obligations**, and are in line and consistent with the requirements of **internationally recognized standards**:

- > the European Union Directive and the French regulations on non-financial statement, known as the extra-financial performance declaration ("*déclaration de performance extra-financière*" or DPEF);
- > the French duty of care ("*Devoir de Vigilance*") and anti-corruption law ("*Loi Sapin 2*");
- > the European Data Protection Regulation on data privacy (GDPR);
- > the ten principles of the United Nations Global Compact (UNGC);
- > the applicable Sustainable Development Goals (SDGs) defined by the United Nations;
- > the Global Reporting Initiative (GRI) Standards (see section 3.12.3 GRI and DPEF concordance table);
- > the Task-force on Climate-related Financial Disclosures (TCFD);
- > the CDP climate change questionnaire;
- > the calculation and reporting of greenhouse gas (GHG) emissions in line with the World Business Council for Sustainable Development (WBCSD) and the World Resources Institute (WRI) GHG Protocol;
- > the setting of ambitious GHG emissions reduction targets (Scopes 1 & 2 and Scope 3) covering the whole value chain with the Scope 1 & 2 reduction target in line with the Paris Agreement's aim of limiting the global temperature rise to 1.5°C, following the Science-Based Target Initiative (SBTi) methodology and criteria (target approved by SBTi in December 2022);
- > Cradle to Cradle® (C2C) principles for the design of our products, from material selection and product manufacturing, to installation, use, maintenance, end-of-use and product recovery;
- > the AFEP-MEDEF recommendations, notably regarding corporate governance and the DPEF.

### 3.3 CSR risks and opportunities

At our scale and with our resources, our ambition is to have a positive impact on our customers, our teams and our planet:

WORLD'S CHANGES	CHALLENGES TARKETT CAN CONTRIBUTE TO
<p>By 2050, one in six people in the world will be over age 65 (16%), up from one in ten in 2022 (10%), and nearly two thirds of this population will live in cities, according to the United Nations.</p>	<p><b>Increase of the population</b> and of the share of <b>elderly people in the cities</b>, along with expectations and challenges regarding <b>quality of life</b> (indoor air quality, healthy spaces, comfort, acoustics, spaces flexibility and modularity, etc.).</p>
<p>With a world's population over 8 billion in 2023 and expected to reach 9.7 billion people by 2050 according to the UN, the pressure on natural resources will continue to rise and become an even greater critical issue in the future. The 2019 Global Resources Outlook report from the UNEP International Resource Panel found that global resource use has more than tripled since 1970 to reach 92 billion tons in 2017 and projects that without action, resource use will more than double to 190 million tons by 2060.</p>	<p><b>Scarcity of natural resources and waste management</b>, issues which challenge the linear economy model (based on production, use and disposal of a product) and call for the <b>development of a circular economy model</b>, where waste becomes a resource, and where a product can be reused or transformed into a new resource. The use of eco-design principles makes it possible to select abundant raw materials on the one hand and to build products that are easily reusable or recyclable on the other hand.</p>
<p>According to the UN's IPCC, CO<sub>2</sub> emissions need to be cut 45% by 2030, compared to 2010 levels to meet the Paris Agreement goal of limiting temperature rise to 1.5°C by the end of this century. With UNEP reporting that the buildings and construction industry represents around 37% of global operational energy and process-related CO<sub>2</sub> emissions (Global Status Report for Buildings and Construction, 2022 UNEP Global Alliance for Buildings and Construction), the UNEP Executive Director called for more bio-based and recycled materials and a move towards circularity in the building and construction sector.</p>	<p><b>Reduce greenhouse gas (GHG) emissions</b> by reducing our energy consumption and using renewable energy sources. We can reduce, both, our greenhouse gas emissions in our production cycle, and the emissions along the whole value chain, with the implementation of a circular economy model, <b>using more recycled materials</b> which are less energy intensive than extraction and transformation of virgin materials, increasing the lifespan of our products, recycling after use instead of incineration which emits more CO<sub>2</sub> and by limiting the distance necessary to deliver with production sites close to our clients. <b>Recycling flooring waste is essential to reducing climate impact</b>. As well as saving virgin raw materials, it has a substantial contribution to avoiding GHG emissions as it avoids valuable waste heading to landfill or incineration.</p> <p>We can also influence change on our value chain by selecting suppliers which have a lower carbon footprint, by raising our customers' awareness and by offering them the choice to select our products with the lowest carbon footprint.</p>
<p>The society is constantly evolving, and so are its expectations, with the Millennials and Generation Z living in a hyper-connected world with growing concerns, notably about the climate and environment, diversity, ethics, and the importance of having a positive impact on society, etc.</p>	<p><b>Play an active role in responding to societal challenges, such as reducing the carbon footprint of our products and building a circular economy</b>, respecting ethical and compliance values, promoting transparency and proximity with local communities, and the development and diversity of talents. In short, <b>be the easiest, the most innovative, and the most sustainable flooring and sport surfaces company to work for, and to work with</b>.</p>

As one of the world's leading flooring and sports surfaces companies, Tarkett is committed to contribute, at its scale, in achieving the fundamental changes required to address these challenges, which generate various risks and opportunities.

Identifying and assessing CSR risks and opportunities

### 3.3.1 Identifying and assessing CSR risks and opportunities

Tarkett identifies CSR risks primarily through our **company risk mapping process**, which is managed by the Internal Audit and Control department and which covers the range of financial and extra-financial or environmental, social and governance (ESG) related risks applicable to our activities. This mapping exercise, initiated in 2011, is updated every year or more frequently in the case of significant changes. The process for identifying risks uses primarily a three-step method:

- > the Internal Control and Audit Department, sometimes in collaboration with external experts, interviews members of the Executive Management Committee and key employees holding strategic positions at the Group and Division level in order to identify risks within their areas;
- > the qualification and quantification of risks according to the following areas: precise definition, possible causes, impact assessments (financial, operational, strategic, legal, or reputational) and the degree of control by the Group;
- > the review and validation of the risk mapping by the Executive Management Committee and presentation to the Audit, Risk and Compliance Committee, as well as to the Supervisory Board.

In 2023 there were no major evolutions in Tarkett's risk mapping. In 2020, given the emergence of certain risks and the global health crisis, an in-depth review of the group's risk mapping had been carried out to reassess individually each risk and integrate any new potential or proven risks. This process saw the risk of pandemics being added to Tarkett's list of material risks. The entire process was carried out through 25 interviews with members of the Executive Management Committee and other key managers. In this context, each risk was reviewed to assess:

- > their occurrence over a recent period of time;
- > the state and effectiveness of mitigation measures and
- > the level of the potential absolute and residual impacts.

The feedback from other operational initiatives to identify and evaluate risks are also considered:

- > Our Chief Sustainability & Innovation Officer regularly collects information on **risks and opportunities during meetings with customers and suppliers**, to better understand their priorities and align Tarkett's strategy accordingly.
- > At manufacturing sites, **Health, Safety and Environmental (HSE) risks** are identified and evaluated locally (which includes annual site audits by a third-party consultant – ERM) and through the management systems for health and safety (ISO 45001), environment (ISO 14001) and energy (ISO 50001), which are implemented at most of our sites (see List of plant ISO certifications in Appendix).
- > At supply chain level, a **procurement CSR risk mapping** covering the vast majority of our suppliers was completed in 2018 in partnership with a company specialized in sustainability ratings and supply chain intelligence (see section 3.9.1.1 Deploying our responsible sourcing program).
- > A specific **corruption risk mapping**, developed in 2017 in line with the requirements of the "Loi Sapin 2" was reviewed and regularly updated (see section 3.11.2 Preventing corruption) to meet the latest requirements of the French Anti-Corruption Agency.



Identifying and assessing CSR risks and opportunities

Focus

Focus on climate-related disclosure according to Task Force for Climate-related Financial Disclosures (TCFD) recommendations

Risk management & Governance

Climate-related risks are identified and assessed as part of Tarkett's multi-disciplinary company-wide risk management process (see section 6 Risk factors and internal control). "Climate change and damage to the environment" is one specific risk factor that is considered material based on Tarkett's assessment of its level of impact and the probability of occurrence. Other potentially climate-related risks are also taken into consideration in other material risk factors such "downtime, disruptions, damage on site" and "deployment of the transition to a circular economy". Risk mapping takes into consideration direct operations as well as upstream and downstream value chain risks.

The Executive Management Committee has overall responsibility for organizing and overseeing risk management, including risk mapping and assessment, risk mitigation as well as internal control and audit. Each member of the Executive Management Committee ensures the implementation of continual risk monitoring, controls, and mitigation in their realm of responsibility.

In 2021 Tarkett completed an in-depth review of the impact of Tarkett's activity on the climate and the impact of climate on Tarkett's activity. This work, which was undertaken with the assistance of Carbone 4, an independent climate consulting firm, led to Tarkett revising its climate objective to be aligned with the aim of limiting the global temperature rise to 1.5°C, consistent with the Paris Agreement. The work included using quantitative scenario-based foresight analysis to measure activity against different future scenarios, identifying the risks and opportunities in each scenario and assessing the resilience of the business. The findings of this double materiality risk and opportunity mapping were presented to Tarkett's Supervisory Board's CSR Committee.

EU Taxonomy

The EU taxonomy is a classification system, establishing a list of environmentally sustainable economic activities with the aim of helping the EU scale up sustainable investment and implement the European green deal. The EU taxonomy provides companies, investors, and policymakers with appropriate definitions for which economic activities can be considered environmentally sustainable. The first Delegated Acts, adopted in June 2021, set out a list of economic activities in the sectors that are considered most relevant for addressing climate change mitigation and climate change adaptation and thus having the potential to make a substantial contribution to the EU's environmental goals on climate. Examination of Tarkett's principal activities based on NACE codes<sup>1</sup> (European Nomenclature of Economic Activities) found flooring and sports surface manufacturing not to be covered by these Climate Delegated Acts. In 2023, Tarkett analyzed its eligibility for each of the newly defined environmental objectives, according to the requirements published in the Delegated Act on 27/06/2023 (EUR-Lex - C(2023)3851). The Group has not identified any eligible sales as its activities are not considered, in the Taxonomy's sense, to make a substantial contribution to these other environmental objectives. In addition, due to the absence of eligible sales, investments related to activities contributing to sales could not be qualified as eligible. As a result, the various actions taken to reduce the carbon footprint of the Group's activities, products, services and production activity could not be qualified as eligible in the capital expenditure indicators. Nevertheless, Tarkett remains strongly committed to contributing to climate mitigation, entirely aligned with its strong 2030 climate ambition (For more details on our set of commitments and actions see section 3.7 Responding to the climate emergency with good environmental management and a circular economy approach and see detailed annexes and tables starting on page 144).

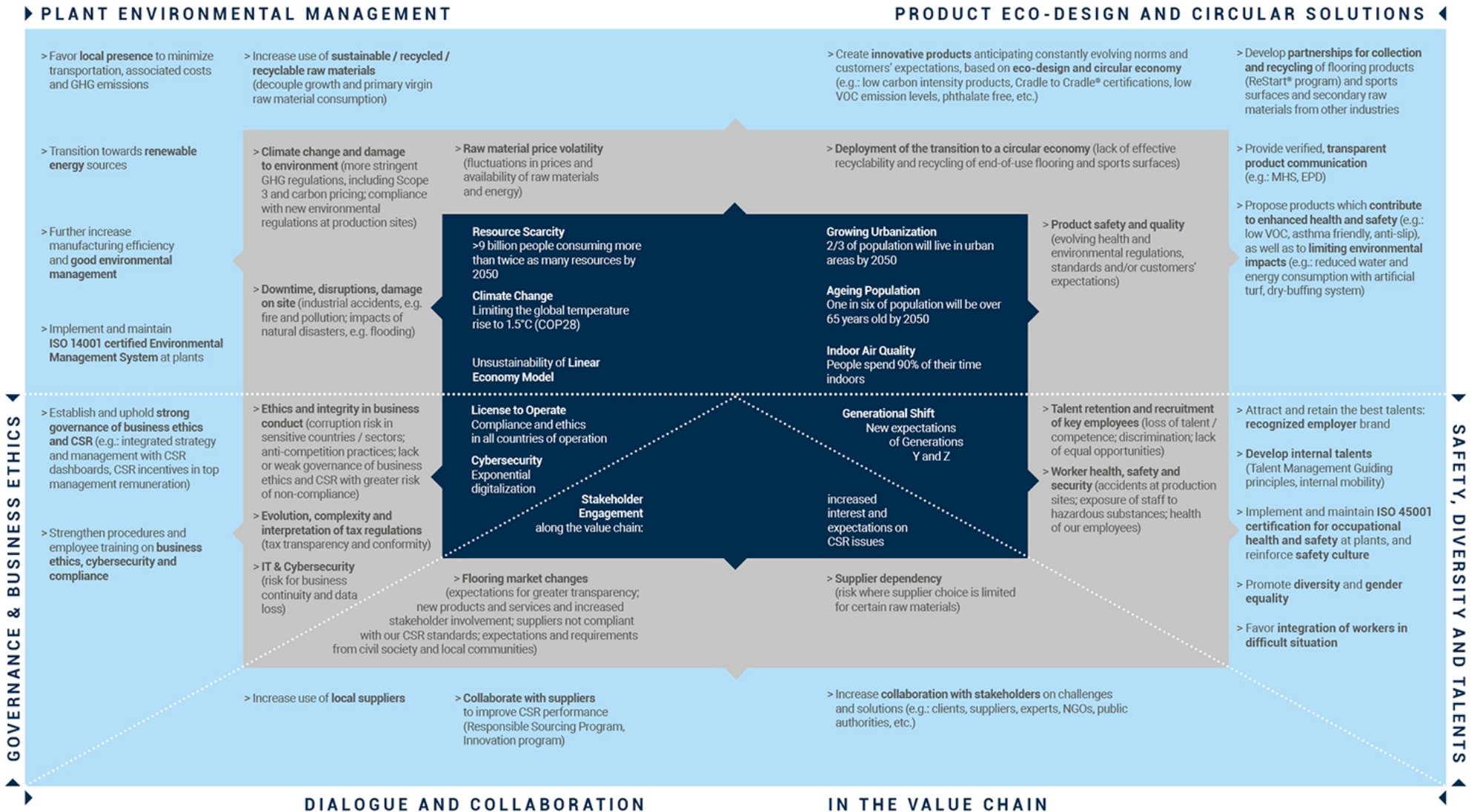
The company risk mapping is also completed with an evaluation of the probability of each risk materializing in the next five years to further qualify the materiality of the risks in accordance with the EU Prospectus Regulation (EU 2017/1129) and the European Securities and Market Authorities guidelines published in 2019. The risk mapping identified 17 material risks, which are presented in Chapter 6 "Risk factors and internal control" of the 2023 Universal Registration Document, including 5 ESG risks (ethics and integrity in business conduct; climate change and damage to environment; deployment of the transition to a circular economy; product safety and quality; and talent retention and recruitment of key employees) and a number of other ESG-related risks (e.g. worker health, safety and security; downtime, disruptions, damage on site; flooring market changes; raw material price volatility; supplier dependency; evolution, complexity and interpretation of regulations; IT and cybersecurity; and pandemic) which are also covered in this CSR report.

<sup>1</sup> C13.93 Manufacture of carpet and rugs (including artificial turf), C16.22 Manufacture of assembled parquet floors, C22.19 Manufacture of other rubber products, C22.23 Manufacture of builders' ware of plastic

Mapping key challenges, risks and opportunities

### 3.3.2 Mapping key challenges, risks and opportunities

Worldwide Challenges Risks for Tarkett Opportunities for Tarkett



Mapping key challenges, risks and opportunities

The main worldwide challenges and ESG and ESG-related risks applicable to Tarkett (as identified by Tarkett's Risk Mapping and other risk identification and evaluation initiatives previously described), along with resulting opportunities, are summarized in the above infographic.

**Focus**

**Focus on climate-related disclosure according to Task Force for Climate-related Financial Disclosures (TCFD) recommendations**

**Strategy – climate-related risks and opportunities**

The following climate-related risks and opportunities have been identified by Tarkett as material, either in the short (up to 2 years), medium (2-5 years) or long-term (5-20 years):

- > The risk of Tarkett on climate through excessive growth of GHG emissions from operations (use of fossil fuels and purchased electricity) and/or from upstream and downstream activities associated with its products (i.e., product life cycle GHG emissions)
- > The risks of climate change on Tarkett are mainly transition risks, such as:
  - Current and emerging regulation, including potential future regulation on tracking, and reducing Scope 3 emissions, future carbon taxes, extended producer responsibility and minimum recycled content.
  - Technology, for example access to / development of necessary technology to enable Tarkett to meet growing market demand of low-carbon circular flooring products.
  - Market changes, related for example: to downstream risk / opportunity of end users preferring alternative flooring products driven by climate-related issues; to raw material price volatility with upstream and operational risks of raw material availability and costs evolving due to climate-related issues and due to the transition to a low-carbon economy; to increased demand for low carbon products; and to circular economy regulatory and market requirements potentially generating increased demand for circular / recycled and recyclable flooring products.
  - Reputation, associated with not achieving our climate-related objectives or losing the trust of our customers on Tarkett's commitments.
- > **Opportunities include:**
  - To reduce indirect operating costs through production efficiency, and notably actions to improve energy efficiency, reduce greenhouse gas emissions and to increase the use of recycled raw materials.
  - To increase revenues resulting from increased demand for low carbon products which are recyclable and where circular solutions are available. Tarkett believes that adopting a closed-loop circular economy approach will help limit raw material costs, secure raw material sourcing, limit greenhouse gas emissions and meet growing customer demand for responsible products.

In 2023, Tarkett performed an assessment of the potential financial effects arising from its main climate-related risks and opportunities. For four key risks (restriction on the use of certain raw materials, increased cost of raw materials, introduction of carbon taxes, changing customer behavior) and three key opportunities (use of recycled raw materials, improvement of production / energy efficiency, development of low carbon circular products), Tarkett estimated the costs to respond to the risks / to realize the opportunities (Opex / Capex), and the potential range of financial impacts (e.g., in terms of costs, net sales, gross margin).

## Managing risks

### 3.3.3 Managing risks

Our systematic and integrated approach towards risk management, which includes CSR risks, is based on the following steps:

- > Presentation of updated Tarkett's Risk Mapping to the Executive Management Committee.
- > Regular presentation to the Audit, Risk and Compliance Committee, which is in charge of ensuring the effectiveness of risk-monitoring and internal control procedures as well as presentation of CSR risks and opportunities to the CSR Committee.
- > Integration of the review of risks and controls into the work programs of the internal audit department.

The Group CSR strategy and policies developed to manage our material CSR risks and challenges are defined at the Executive Management Committee level, then implemented at Division and function level, and finally at the level of sites/networks in each country. Different programs support the deployment of these CSR policies, such Cradle to Cradle® (C2C) principles for eco-design; Innovation programs for climate and circular economy, and health and well-being; and ReStart® for take-back and recycling; or Talent Management Guiding Principles.

Our policies and initiatives intended to manage CSR risks and challenges, their objectives and results, and the related key performance indicators are described in detail in the relevant sections of this CSR Report 2023, namely:

- > **Section 3.2 CSR governance**, for risks and issues related to governance
- > **Section 3.5 Stakeholder engagement**, for risks and issues related to anticipating and responding to stakeholder expectations, and collaborating with the value chain
- > **Section 3.6 Meeting customer and societal expectations through eco-design, transparency and circular solutions**, for risks and issues related to the environmental and health impacts of our products along the value chain
- > **Section 3.7 Responding to the climate emergency with good environmental management and a circular economy approach**, for risks and issues related to climate change

- > **Section 3.8 Creating solutions for greater indoor air quality and safe, healthy spaces for our customers**, for risks and issues related to the health and safety impacts of our products
- > **Section 3.9 Driving Collaboration in the value chain and in communities**, for risks and issues related to our suppliers and our activities within local communities
- > **Section 3.10 Nurturing our human capital**, for risks and issues related to our employees
- > **Section 3.11 Applying transparent business and ethical standards**, for risks and issues related to business ethics and IT cybersecurity

Concerning the risk "pandemics", our initiatives intended to manage the risks and opportunities related to the ESG aspects of this risk are described throughout this chapter and in particular detailed in the following sections:

- > **3.8.2 Participating to people's well-being**
- > **3.9.2.3 Giving time, assistance and other contributions to local communities: Tarkett Cares**
- > **3.10.2 Caring for the health and well-being of our workforce**

#### Example

##### Focus on our World Class Manufacturing (WCM) Operational Excellence System

WCM is the Tarkett Operational Excellence System focused on improving employee's safety, reinforcing customer service and quality, reducing the impact of the Group's operations on the environment while optimizing resource management, and improving industrial performance. It is a key tool to manage risks while improving performance at plant level.

WCM is applied globally across Tarkett using a proven methodology based on maturity roadmaps, a central dedicated team at Group level, and local division coordinators who help reach objectives defined by local teams, through coaching, training and sharing of best practices. Completion of internal WCM assessments enable the teams to monitor the progress of production sites and to define action plans.

Assessing the materiality of CSR issues for Tarkett




### 3.3.4 Assessing the materiality of CSR issues for Tarkett

The materiality assessment helps identify and specify the material CSR issues and challenges for Tarkett, in other words the most important issues in the context of the Group's activities, their impact on our business model and our stakeholders' expectations.

In 2016, a survey was completed to determine the material topics for Tarkett and ensure that our CSR strategy and our objectives were aligned with them. **Each year we maintain regular dialogue with our stakeholders** (section 3.5 Stakeholder engagement), listening to their concerns, desires, and expectations. In this way we ensure our actions, and our priorities are adapted to meet the material challenges and opportunities. For example, we note that the risks relating to the environment (implementation of new standards to limit global warming and to reduce the use of fossil resources) are today considered to be more significant than in 2016.

The stakeholders' mapping was completed followed by a survey that was sent to both external stakeholders (customers, suppliers, sales partners, NGOs, trade organizations, experts, research, and educational institutions, etc.) and internal stakeholders (members of the Tarkett Supervisory Board and the Executive Management Committee, Tarkett employees). The survey involved stakeholders based in France, Germany, the Netherlands, Serbia, Sweden, Russia, the United Kingdom, and the United States. The survey covered key topics included in the GRI Standards and Cradle to Cradle® principles, organized into five categories: the environmental impacts of production, responsible products, work, human rights, and societal issues.

Four specific issues emerged from the 2016 survey and are still considered, **along with responding to the climate emergency**, to be among the most material CSR topics for Tarkett: health and safety at work, health and safety related to products and materials, the environmental impact of products, and responsible use of materials and resources.

	 <b>Environmental impacts of production</b>	 <b>Product Stewardship</b>	 <b>Labor, Human Rights &amp; Societal issues</b>
<b>Priority topics for both external and internal stakeholders, and relevant for Tarkett's activities</b>		Environmental impact of products Health & Safety of products and materials Resource and material use	Health & Safety at work Child Labor (a key priority for external stakeholders, but not a potential risk for Tarkett activities)
<b>Other priority topics for internal stakeholders</b>	Energy Consumption Production waste	Cradle to Cradle® principles Recyclability of products	Training and talent development Anti corruption
<b>Other topics of importance</b>	Air emissions from production Waste water from production Assessment of suppliers on environmental topics	Transparent marketing communication	Support for local job and income Assessment of suppliers on human rights Forced Labor Diversity, equality, non-discrimination, labor rights

When comparing the materiality matrix with our CSR risk mapping, it is clearly visible that priority topics and other topics of importance identified by the materiality assessment in 2016, along with action on climate mitigation, are covered by and consistent with the identification of our CSR risks and opportunities.

In 2024, we plan on conducting a double materiality assessment, in line with the requirements of the European Corporate Sustainability Reporting Directive (CSRD) and its accompanying European Sustainability Reporting Standards (ESRS), to update the identification and assessment of sustainability-related impacts, risks and opportunities along our value chain (upstream, own operations, downstream).

## 3.4 Duty of care / Vigilance plan

In line with the requirements of Article L. 225-102-4 of the French commercial code ('Code de commerce'), Tarkett develops and implements a vigilance plan to identify risks and prevent potential violations of human rights and fundamental liberties, adverse impacts on the health and safety of people and on the environment. This vigilance plan covers Tarkett's direct operations, and the activities of our subcontractors and suppliers with whom Tarkett has a commercial relationship. This vigilance plan is incorporated into the Group's CSR strategy and policies, as described hereafter.

### Risk mapping

Our CSR risk identification process and mapping are described in detail in section 3.3 CSR risks and opportunities. Tarkett's risk mapping covers risks related to health, safety and environment (HSE), as well as human rights as follows:

- > At Group level, HSE risks are identified and evaluated by the Audit Department and the Compliance Officer in collaboration with the Executive Vice President for Research & Development and Operations and the Group Safety Director.
- > At manufacturing sites, HSE risks are identified and evaluated locally in accordance with the WCM system and through the management systems implemented at most of our sites<sup>1</sup>: ISO 45001 for health and safety aspects, ISO 14001 and ISO 50001 for environmental and energy aspects. Human rights risks have not been assessed as significant for activities at our production sites to date. However, we are aware that current geopolitical trends could generate new risks (e.g., risk of modern slavery related to vulnerable populations such as migrants), to identify and take into consideration as they appear.
- > At supply chain level, a procurement CSR risk mapping covering the majority of our suppliers was completed in 2018 in partnership with a company specialized in sustainability ratings and supply chain intelligence, and includes HSE risks, as well as those related to a potential violation of human rights, among others (see section 3.9.1.1 Deploying our responsible sourcing program).

### Assessment procedures

At manufacturing sites, the assessment of HSE risks is conducted internally on a continual basis by local HSE experts using guidance, procedures and methods provided by the Group (see section 3.3.3 Managing risks). In addition, our sites are regularly audited on environmental compliance by a third-party (ERM), and most of our sites are subject to surveillance and re-certification audits for ISO 45001, ISO 14001 and additionally in some cases ISO 50001.

At supply chain level, the third-party supplier CSR evaluation by EcoVadis, which started in 2019, continued in 2023 as part of our responsible sourcing program. Assessed suppliers are selected based on the outcomes of the procurement CSR risk mapping, in parallel to the deployment of the Supplier's Code of Conduct (see section 3.9.1.1 Deploying our responsible sourcing program). In 2023, Tarkett continued to conduct third-party social and human rights audits at its outsourced Luxury Vinyl Tile suppliers in China and in other countries such as Vietnam. Ten audits on ethics and six audits on products / materials traceability have been conducted in 2023.

### Alert mechanism

The Compliance Hotline implemented in 2018 and accessible from 150 countries, and the Ethics Hotline in the United States and in Canada, allow alerts on any potential breaches found or observed within Tarkett, in particular relating to human rights, health, safety and the environment (see section 3.11.1 Ensuring business ethics and integrity).

### Actions and monitoring scheme

Our objectives and actions / initiatives implemented to prevent risks covered by the vigilance plan, as well as the related key performance indicators enabling to assess the efficiency of implemented measures and their results, are described in detail in the relevant sections of this CSR Report 2023, namely:

- > Section 3.5 Stakeholder engagement, for managing risks related to anticipating and responding to stakeholder expectations, and collaborating with the value chain
- > Section 3.6 Meeting customer and societal expectations through eco-design, transparency and circular solutions, for managing risks related to the environmental and health impacts of our products along the value chain
- > Section 3.7 Responding to the climate emergency with good environmental management and a circular economy approach, for managing climate-related risks;
- > Section 3.8 Creating solutions for greater indoor air quality and safe, healthy spaces for our customers, for managing risks related to the health impacts of our products
- > Section 3.9 Driving Collaboration in the value chain and in communities, for managing risks related to our suppliers
- > Section 3.10 Nurturing our human capital, for managing risks related to our employees' health and safety
- > Section 3.11 Applying transparent business and ethical standards, for managing risks related to human rights, business ethics, and compliance

<sup>1</sup> See full list of plant ISO certifications in Appendix





## 3.5 Stakeholder engagement












To positively impact not only people's daily lives but also the generations to come, we have to start with a profound understanding of people, those who create with our products, those who rely on them and those who care for them. Having a deep human understanding is thus one of the key commitments of the Tarkett Human-Conscious Design® initiative.

Tarkett recognizes that constant dialogue and engagement with the whole value chain and wider community is essential to achieve its objectives of best serving its customers and contributing to addressing societal challenges. In this respect, Tarkett proactively engages

with stakeholders on a wide variety of topics, such as building a circular economy, designing for diversity, rethinking the workplace, preparing hospitals for the future, or sustaining the game with sustainable solutions for sports surfaces.

Tarkett facilitates this dialogue and engagement locally by creating in each country multiple occasions to meet, to listen, to share, to inform and to learn with all those interested in Tarkett's products, services, and activities. The following table highlights the principal ways that Tarkett engages dialogue and collaboration with its stakeholders.

Our stakeholders	Principal means of dialogue	Frequency (up to 4/yr   5-12/yr   >12/yr)	Section for more information in this report			
<p>Customers, architects, designers, installers, and end-users</p>	<ul style="list-style-type: none"> <li>&gt; Social media, internet, email</li> <li>&gt; Tarkett showrooms</li> <li>&gt; Tarkett Academy &amp; continual professional development (CPD)</li> <li>&gt; Transparency tools: Material Health Statements (MHS®), Cradle to Cradle® certification, specific Environmental Product Declarations (EPDs), Asthma and Allergy friendly® certification, and other product certifications and information tools</li> <li>&gt; Product brochures and documentation</li> <li>&gt; Tarkett ReStart® take-back and recycling program</li> </ul>		<p>3.5, 3.6, 3.7, 3.8, 3.9</p>			
	<ul style="list-style-type: none"> <li>&gt; Conferences, exhibitions, trade shows (both physical and virtual)</li> <li>&gt; Tarkett hosted events (Circles of architects) and webinars</li> <li>&gt; Tarkett Green Tours presenting our sustainability approach and initiatives on our production sites in Narni (Italy), Clervaux (Luxembourg), Ronneby (Sweden), Sedan (France), Waalwijk (Netherlands) and Otradny (Russia)</li> <li>&gt; White papers</li> <li>&gt; Supplier assessments (such as EcoVadis CSR assessment)</li> </ul>					
	<p>Employees, other workers, schools and universities</p>			<ul style="list-style-type: none"> <li>&gt; Multidisciplinary working groups</li> <li>&gt; Tarkett-Inside intranet &amp; Workday</li> <li>&gt; Internal communities (e.g. Safety, Environment)</li> <li>&gt; Employee Resource Groups</li> <li>&gt; Job fairs and career section of corporate website</li> </ul>		<p>3.10</p>
				<ul style="list-style-type: none"> <li>&gt; Internal newsletter One Tarkett Experience</li> <li>&gt; Focus days / weeks (e.g. Global Safety day, Sustainability week, Diversity and Inclusion week...) ...)</li> <li>&gt; Annual Performance and Development Dialogue</li> <li>&gt; Employee feedback surveys</li> <li>&gt; Internal webinars</li> <li>&gt; Annual meeting and quarterly conference calls on financial, strategic and CSR topics for senior executives</li> <li>&gt; Social dialogue with worker representatives, such as with the Tarkett Forum in Europe</li> </ul>		

Our stakeholders	Principal means of dialogue	Frequency (up to 4/yr   5-12/yr   >12/yr)	Section for more information in this report
Suppliers, service providers and other business partners	> Partnerships with local schools / universities		
	> Responsible sourcing program: supplier code of conduct, supplier CSR assessment, raw material assessments		
	> ReStart® take-back and recycling program		
	> Third-party recycling programs (e.g. Valobat in France, Carpet America Recovery Effort in US, AgPR in Germany)		3.6, 3.7, 3.9
Shareholders, investors, creditors, and the financial community	> Tarkett websites ( <a href="https://www.tarkett-group.com">https://www.tarkett-group.com</a> ) with dedicated information on health and well-being, climate and circular economy, and social responsibility		
	> Response to questions on ESG topics from investors, creditors, proxy advisors, analysts, and rating agencies		
	> Presentations to creditors and asset management companies		3.1, 3.5
	> Supervisory Board and its special CSR & Innovation Committee		
	> Shareholder's Annual General Meeting > Financial statements / Universal Registration Document / CSR Report		
Trade associations, business networks, academic and scientific institutions	> Industry trade and professional associations (e.g. European Plastics Converters, European Parquet Federation, European Resilient Flooring Manufacturers' Institute – ERFMI, Vinyl Sustainability Council)		
	> Scientific institutes and experts (e.g. Cradle to Cradle Products Innovation Institute, Environmental Protection Encouragement Agency – EPEA and Carbone 4)		
	> Industry projects (e.g. EU Circular Plastics Alliance, ERFMI Circular Economy Platform)		3.5, 3.6, 3.7
	> Think tanks (e.g. Globe EU Bee Group, Circular Sweden and Cireko in Sweden,, the Shift Project, Green Future Lab) > Research projects		
Public authorities, intergovernmental, non-governmental and not-for-profit organizations	> Conferences, webinars, and other meetings		
	> Industry projects and initiatives (e.g. Green Building Councils, Asthma and Allergy organizations)		
	> Public consultations (e.g. EU Taxonomy, EU New European Bauhaus, OECD Sustainability Criteria for Plastics Design)		3.5, 3.6, 3.7, 3.8
	> Public-Private projects (e.g. Circular Flooring EU, EU Circular Plastic Alliance) > Participation to standardization work (e.g. Cradle to Cradle Certified, ISO TC323 on future ISO Circular Economy standard)		
Local communities	> Tarkett Cares community initiatives		
	> Tarkett Foundation		
	> Tarkett Green tours and other plant open days		3.9
	> Local sponsorships		



## Focus

## Understanding and anticipating our client's expectations and requirements regarding sustainable and responsible development

Our clients face various challenges and have continually increasing expectations, for example:

- > Installers and contractors need to easily install new flooring and sports surfaces, as well as remove and recycle post-installation and old flooring / sports surface waste without difficulty. Architects and designers need to select materials meeting more and more stringent criteria on certification and standards regarding indoor air quality, healthy spaces, climate, and recycling, requiring transparent information on the composition of our products and solutions to facilitate their recycling during future renovations.
- > Distributors need to offer products responding to market trends, requiring support for sales force, notably regarding products' technical and environmental characteristics, and assurance of timely product availability.
- > Final users, who live, work and play on our flooring and sports surfaces on a daily basis, do not want to compromise on price, design (visual aspect), performance (comfort, resistance, acoustics, safety, easy maintenance) and respect for health and the environment.

#### Focus: Tarkett Showrooms – a place to engage with Tarkett on flooring and Tarkett Human-Conscious Design®

Tarkett has 38 showrooms in a number of markets providing space to welcome clients, architects, designers and others to see and feel Tarkett's range of flooring and sports surface solutions and to engage with Tarkett on topics from design and material choice, to installation, maintenance, indoor air quality, the circular economy, post-use recycling, and more. At the beginning of 2023, Tarkett opened a new office and showroom in Warsaw, Poland: over more than 900 square meters, it provides an opportunity to display our product range and its unparalleled creative potential. In July 2023, Tarkett UK opened its new showroom, Tarkett Atelier, on St John's Street in Clerkenwell (London), replacing the previous Great Sutton Street showroom which closed its doors in December 2022. These joined our existing showrooms in the US, Australia, North Africa, Middle East and throughout western and eastern Europe (see full list of Tarkett showrooms in appendix).

#### Focus: Tarkett Sustainability Week to mobilize teams towards our sustainability goals

Between 29th May and 5th June (World Environment Day) 2023, the 3rd edition of Tarkett Sustainability Week took place. Different activities were organized across the globe, in our offices and our plants, with one common objective: show how each and every function is actively contributing to our ambitious sustainability roadmap for 2030. The week kicked off with a video about how we are all contributing to sustainability at Tarkett and how we will reach our ambitious 2030 roadmap. We also heard from our colleagues from India, Canada, USA, Germany, Australia, France and Russia thanks to their video testimonials and to a lively roundtable discussion with our partner company Ikea showing how we are all taking sustainable action.

Many initiatives were organized locally during the week, including:

- > **At Dalton (US)**, 20 employees volunteered to remove the labels from the LVT samples, turning this waste into a valuable resource instead of sending it to a waste-to-energy facility. At the end of the day, the teams sent over circa 2,300 kg of perfectly recyclable

LVT samples to Avery Automats, a Dalton-based manufacturer who can use our LVT samples as raw material in their production.

- > Microplastic awareness workshops were organized at **Konz (Germany)** and at **Sedan (France)**.
- > **At Konz (Germany)**, a donation for planting 100 new trees and 50m<sup>2</sup> flower meadow was made.
- > **At Sedan (France)**, a climate fresh workshop was organized to raise climate awareness for employees; and waste sorting was conducted in partnership with environmental services company Suez.
- > **At Mytishchi (Russia)**, tree planting (8 spruces and 2 thujas) was done by employees around the plant; while the "Return wastepaper - save the trees" action by employees collected 1,700 kg of paper for recycling.
- > **At Otradny (Russia)**, several initiatives were completed: the "Waste paper in exchange for seedlings" project saw the delivery of wastepaper (3,320 kg) and the planting seedlings of shrubs (15) and flowers (200) on the land of the plant; the "Good caps" project led to the transfer of material collected with involvement of schools; a historical film about environmental projects implemented at the plant over the years was shown to raise environmental awareness among employees; a competition of children's drawings on the topic of environmental pollution with plastic waste was organized to raise awareness among younger generation; and a Green Tour was organized for school children.
- > **At Orzechowo (Poland)**, over 150 employees and their families planted 2,500 beech seedlings during a 2h volunteer action.
- > **At Narni (Italy)**, a tree planting action 'Let's plant together the roots of sustainability' was conducted.

#### Focus: Events organized by Tarkett in North America for architects and designers

In 2023, Tarkett North America organized several events to engage with architects and designers:

- > In June, Tarkett welcomed design professionals to its Chicago Fulton Market Showroom (US) for its **Design Days**, an annual showcase of the latest in commercial products and

design to share how we're redefining our approach to design. During three days packed with inspiring talks and events, the showroom became the Co.Lab™: focusing on the power of collaboration and community, it hosted a series of educational sessions, hands-on art activities and roundtable discussions with some of the leading voices in the design industry. Panel presentations included topics such as partnering to create a circular economy, and the impact of materials on social equity and health of communities.

- > In September, Tarkett North America organized a **Sustainability Leadership Summit** in Park City, Utah (US). Tarkett teams from departments as diverse as sustainability, design, sales, segment & product development discussed with 18 leading architects and designers. Guest speakers shared their ideas, and panel discussions, presentations and small group discussions were organized all along the summit. The discussions focused on deconstruction, repurposing material, and healthy material construction.

Tarkett North America is also a member of panels and a regular speaker at industry events, including the Resilient Flooring Covering Institute (RFCI), the International Interior Design Association (IIDA), the US Green Building Council, and the Vinyl Institute.




#### Focus: Participation in trade fairs and conferences

In 2023, Tarkett participated in several trade fairs and conferences to connect with customers, architects and designers:

- > With more than 250,000 trade visitors from all over the world, the **BAU fair in Munich (Germany)** is the leading bi-annual international trade fair for architecture, materials, and systems. Tarkett was present with a booth demonstrating our commitment to circularity and end-of-life recycling. The stand's design centered on our START/RESTART concept, highlighting our dedication to eco-design and Cradle-to-Cradle® principles as well as our pioneering work on creating circular loops through Tarkett's ReStart® take-back and recycling program.
- > Tarkett Brasil was present at **ExpoRevestir in São Paulo (Brazil)**, the biggest trade show in our segment in Latin America that took place in March. Tarkett reinforced its leadership in the vinyl market, launching new designs in National LVT, with a 300 m<sup>2</sup> stand that addressed innovation and sustainability. During the four days of the fair, more than 7,000 visitors passed by our stand, including architects, resellers and international suppliers.
- > In October 2023, Tarkett Mexico participated in the 33rd edition of **Expo CIHAC in Mexico City (Mexico)**, the most important construction, engineering, architecture and design event in Latin America that brought together more than 18,000 visitors.
- > The Tarkett UK & Ireland teams attended the **Workspace Design Show in London (UK)** in February with their 100% recyclable, 'Made to be Remade' stand. The stand featured the materials that create the award winning DESSO Origin carpet collection, as well as the EMEA Carbon Calculator being available on monitors so visitors could measure their impact on the planet. A total of 11 Tarkett UK representatives attended the event where a total of 261 leads were generated.
- > Tarkett participated in the **Stockholm Furniture Fair (Sweden)** in February. Four stands were fitted with Tarkett's products such as DESSO Recharge carpet tiles, homogeneous vinyl collection iQ Eminent, or Lino Originale Essenza+. The material used for the several stands were all circular, reflecting Tarkett's commitment to building "The Way to Better Floors".
- > In March, our teams in Japan participated in the 2023 edition of the **Japan Shop exhibition**. Across four days, they welcomed 1,000 visitors at the international shop systems and fixturing event, with our Tarkett booth highlighting some of our latest innovations.
- > Tarkett was part of the **10th European Conference on Healthcare Engineering** that took place in Paris (France) in June 2023. This biennial conference is the biggest event of its kind in Europe and can be seen as the most important platform for the discussion of hospital-specific technical and associated managerial topics. Tarkett spoke about post-use recycling for our homogeneous vinyl products, presenting a concrete case that took place in the UK, University College London Hospital.
- > In North America, Tarkett attended in November the **Healthcare Design Conference in New Orleans (US)**, participating in a session to discuss the implications of materials on health equity. This session explored how a focus on healthy design principles, materials selection, building standards, and policy actions can positively impact patients, employees, and the community.
- > Our Chief Sustainability & Innovation Officer took part in the **EcoVadis Sustain 2023** virtual stakeholder conference to discuss the journey to a net-zero future.

## 3.6 Meeting customer and societal expectations through eco-design, transparency, and circular solutions

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities / Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	Objective 2030	CSR Report section	Contributing towards UN SDGs
<p>Raw material price volatility</p> <p>Supplier dependency</p>	<ul style="list-style-type: none"> <li>&gt; Materials selection as part of New Product Development Process (NPDP)</li> <li>&gt; Maximize recycled content in our products: post-installation / end-of-use flooring; secondary raw materials from other industries</li> <li>&gt; Diversification of supplier's portfolio and use of local suppliers</li> </ul>	Percentage of raw materials not contributing to resource scarcity (abundant, rapidly renewable or recycled)	69%	69%	70%	85%	3.6.1	 
<p>Product quality and safety</p> <p>Flooring market changes</p>	<ul style="list-style-type: none"> <li>&gt; Systematic materials assessment based on Cradle to Cradle® criteria</li> <li>&gt; Transparent product information, e.g. Material Health Statements, Environmental Product Declarations</li> <li>&gt; Cradle to Cradle® certifications of our products</li> </ul>	Percentage of raw materials third-party assessed for their impact on people's health and the environment based on Cradle to Cradle® criteria	94%	95%	97%	-	3.6.1.	

Choosing materials consciously and transparently

### 3.6.1 Choosing materials consciously and transparently

Tarkett is committed to putting people and the planet first, by applying the Tarkett Human-Conscious Design® approach to its product eco-design, development, and manufacturing to create floors that help make spaces healthier, more comfortable, and more beautiful, while striving to lessen the Group's environmental impact. This approach also allows Tarkett to disclose in complete transparency to its customers the environmental and health impacts throughout its supply chain.

#### 3.6.1.1 Selecting and sourcing sustainable materials to preserve natural resources

**Choosing quality materials is one of the pillars of our eco-design approach according to Cradle to Cradle® principles, with the objectives to respect people's health, preserve resources and protect the environment.**

From an environmental point of view, Tarkett strives to conserve natural resources, prioritizing healthy materials that can be recycled and that are sourced from abundant mineral sources (for example calcium carbonate), renewable (such as cork, pine, spruce, oak, ash, walnut, maple, beech and birch) and recycled (including waste from other industries), so that the materials used for our products do not contribute to resource scarcity.

**Tarkett favors the use of natural abundant and renewable materials whenever possible. This is especially the case today in parquet, laminate, and linoleum flooring** as well as in certain vinyl floorings and sports surfaces. For example:

- > Tarkett has produced wooden floors since 1886. The wood raw material is sourced from forests located close to our factories in Europe. A vast majority of our wood raw material (pine and spruce) comes from well-maintained forests in Sweden and Finland where the growth exceeds logging. The hard wood (oak) is mainly sourced in Poland, Ukraine and the Balkans. Tarkett takes care of using a large proportion of the log to benefit from its grain and pattern for the design of beautiful, distinctive floors.
- > Linoleum also uses other renewable materials such as linseed oil, pine resin, jute and cork.
- > In recent years Tarkett has expanded its use of renewable materials, with bio-based plasticizers now used in its luxury vinyl tiles produced at Jacareí, Brazil and in its iQ Natural homogeneous vinyl flooring collection produced at Ronneby, Sweden.

- > In 2023, Tarkett EMEA launched iD Evolution, a non-PVC collection of modular tiles made from 64% mineral content sourced from two natural resources: chalk and brucite.
- > Another example is the Eco Shell rubber flooring developed in North America, which includes as a component, leftover walnut shells from local walnut tree culture.
- > For outdoor sports surfaces, Tarkett's FieldTurf offers a growing range of alternative renewable material performance infill layers such as PureFill which uses natural cork granules and sand, PureSelect which uses locally sourced olive cores in the United States and in Europe, and PureGeo which uses coconut peat and cork. PureGrain, our latest offering launched in 2023, is a 100% plant-based infill crafted entirely from corn: sourced from the woody part of the corn cob, it is a corn seed by-product cultivated in France without the use of any GMOs.

**Using an ever-greater share of recycled materials is central** to Tarkett's climate and circular economy objectives. We are taking a holistic approach focusing on **closed loop recycling** (collecting and recycling Tarkett post-industrial and post-use materials), **open loop recycling** (sourcing post-industrial and post-use materials from other industries as well as procuring raw materials with recycled content) and the circular design of products (how to re-design products and processes to ensure recyclability and to increase the uptake of recycled material). This applies to both flooring and sports surfaces, with for example, over 35% recycled content in certain homogeneous and heterogeneous flooring, luxury vinyl tile flooring, and linoleum, over 60% in certain carpet flooring solutions, over 30% in certain artificial turfs, and up to 60% in certain sports indoor surface layers.

## Choosing materials consciously and transparently

**Example****Launching recyclable products with more recycled content**

In recent years, we launched several new flooring and sports surfaces products which contain more recycled materials and are themselves recyclable. Some examples are provided below:

- > Safetred Serenity vinyl safety floors are made using around 40% recycled content and are fully recyclable in the UK at our facility in Kent.
- > Our new Elegance and Essence Rigid 55 vinyl collections manufactured in Europe are made with 30% recycled content on average.
- > The ICONIK vinyl roll collection produced in Clervaux (Luxembourg) and Konz (Germany) plants is made up of up to 27% recycled content, including 100% of the PET fibers used in textile backing from recycled sources.
- > In North America, the LVT iD Latitude collection is made with 45% recycled content, while the Color Pop collection is made with 30% pre-consumer recycled content.
- > In EMEA, DESSO Fuse Landscape is a fully recyclable carpet tile collection made with 100% recycled yarn and 62.4% overall recycled content.
- > Inspired Nature is a carbon-neutral collection of modular carpets commercialized in North America: offered on Tarkett's ethos® Modular with Omnicat Technology® carpet backing, it contains 48-64% overall recycled content.
- > Tarkett Sports' FieldTurf proposes infills composed of recycled materials such as ProMax HydroFlex infill manufactured in Germany, which incorporates 30% recycled polyethylene sourced from end-of-life artificial turf fields and other various infill solutions made from recycled rubber granules from tires which would otherwise have been landfilled.
- > Tarkett Sports' indoor flooring with the latest Omnisport X3LT 3-layer technology incorporates a calendared layer with up to 60% recycled content.

**Case study****Environmentally-conscious synthetic turf project in partnership with University of St Andrews**

The synthetic turf installed by FieldTurf at St Andrews University (UK) is one of the most technologically advanced sustainable solutions installed anywhere in Europe: Vertex Core Prime is designed with an inner core made from 40% recycled polyethylene delivering excellent resilience, combined with a soft outer shell made from virgin polyethylene for ultimate player-friendliness. The core of the fiber uses recycled polyethylene whilst the outer shell of the fiber uses ISCC+ certified chemically recycled raw materials. The synthetic turf system installed combines market-leading fiber technology using recycled components, natural infill to deliver optimum playing performance and the field itself has been carbon offset certified with a view to reducing the carbon impact of the project.

Choosing materials consciously and transparently

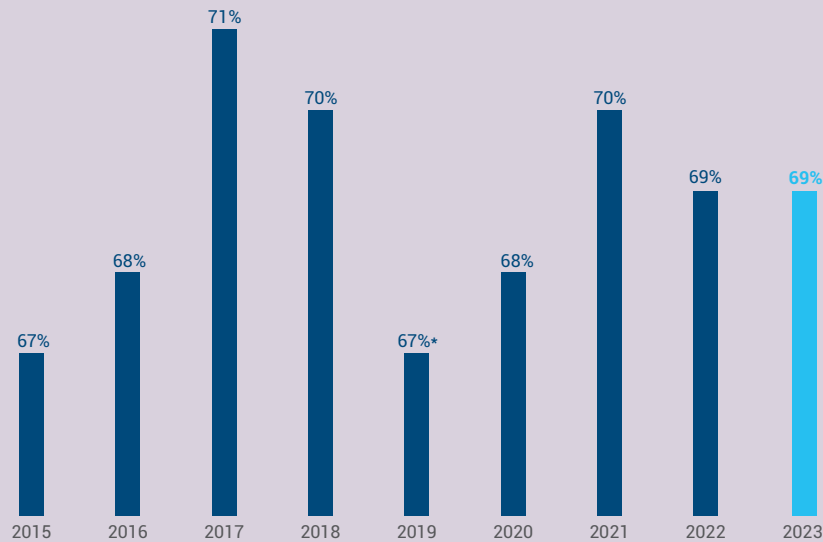
Zoom on key indicators

Raw material selection to preserve natural resources

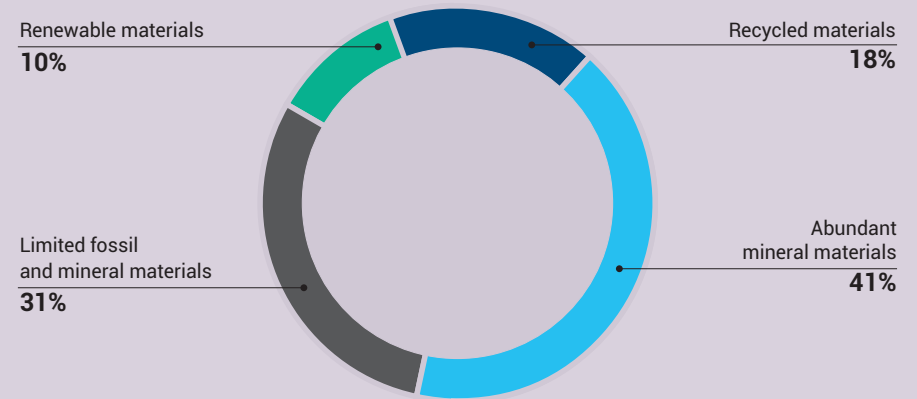
Tarkett continued towards its goal of tripling the share of recycled raw materials by 2030 compared to 2018, increasing the share to 18% in 2023 compared to 17% in 2022, 15% in 2021, 13% in 2020, 12% in 2019 and 10% in 2018.

In 2023, the share of our raw materials which did not contribute to resource scarcity (being abundant, rapidly renewable or recycled) remained stable, as the increase in recycled materials offset the decrease in renewable materials related to variations in overall product mix.

Share of raw materials not contributing to resource scarcity (%)



Breakdown of raw materials used in 2023 (%)



\* 2% decrease in 2019 vs 2018 due to closure of laminate production in Germany

Choosing materials consciously and transparently

### Limiting risks of supplier dependency

Each year Tarkett conducts a supplier dependency assessment covering its principle raw materials. This annual review, by material category and plant, measures the degree of flexibility Tarkett has for its sourcing. The annual review process enables Tarkett to identify and evaluate risks of supplier dependency and prioritize its action plans to increase supplier flexibility. Furthermore, Tarkett is working on identifying and developing new sources of renewable and secondary raw materials (recycled materials) to replace virgin raw materials, thus diversifying supply sources and reducing dependence on its suppliers.

### Responsible use of PVC (polyvinylchloride)

PVC is a plastic resin made of 57% salt widely used in the building and construction industry, which is versatile, durable, and recyclable. Tarkett proposes PVC solutions in a number of segments such as workplace, hospitality, stores, healthcare, and education where the superior user properties such as extended life cycles (up to 30 years), high wear resistance, low maintenance costs, attractive designs, good hygiene and ease of installation are key. Tarkett is committed to the responsible use of PVC (polyvinylchloride) and has maintained transparent dialogue since 2010 with various stakeholders on the topic, defining conditions for sustainable design and production, usage, and recycling of PVC for long-term applications such as flooring.

There are several ways of producing PVC, each with a very different carbon footprint. We assess the PVC carbon footprint of our suppliers, particularly in EMEA and in Asia. Our current approach is to favor suppliers using newer manufacturing technologies with lower environmental impacts; to use raw materials and additives that meet high standards on sustainability, design and technical performance, in line with the Cradle to Cradle® principles; to promote the recycling of PVC-containing flooring notably through our ReStart® program; and to develop the use of phthalate-free plasticizers.

For example, Tarkett's Clervaux plant in Luxembourg, is certified EuCertPlast for recycling post-consumer vinyl flooring. It recycles post-installation and post-use vinyl flooring collected from various European countries through Tarkett's ReStart® collection and recycling program as well as post-manufacturing waste.

Through this and other actions, Tarkett supports Recovynyl and VinylPlus which participate to the EU Circular Plastic Alliance promotion of voluntary actions and commitments for more recycled plastics with a target to ensure that 10 million tons of recycled plastics are used to make products in Europe in 2025. Recovynyl monitors and verifies the recycling of PVC waste and the uptake of PVC recyclate, recording how much PVC is being recycled in Europe through the RecoTrace™ data collection and monitoring program. Recovynyl is the biggest contributor to the VinylPlus® recycling target which aims for one million tons of PVC to be recycled annually by 2030. In 2022 over 810,000 tons of PVC were recycled bringing the total to 8.1 million tons since 2000. Recovynyl is also one of the founding members of the recycling facilities certification program EuCertPlast which is encouraging traceability and high standards in plastic recycling.

Choosing materials consciously and transparently

### 3.6.1.2 Assessing materials for their impact on health and the environment

**Tarkett is committed to building the way to better floors.** Innovating with good materials and exceeding indoor air quality standards through Tarkett Human-Conscious Design® is central to this objective and starts with selecting good materials by applying the Cradle to Cradle® principles.

**Tarkett works closely with the EPEA** (Environmental Protection Encouragement Agency part of Drees & Sommer), a research institute founded in 1987 **which promotes the Cradle to Cradle® design methodology.** Using this methodology since 2010 for all its activities, Tarkett not only guarantees compliance with EU regulatory requirements for chemical substances according to REACH<sup>1</sup>, but goes further by enabling product optimization, substituting materials with alternative ones that can be recycled, improving products' health and environment credentials. The results of these material assessments enable us to better understand the impact of our products and to select more carefully our raw materials by sharing our specifications with our suppliers. Furthermore, this allows the Group to have a clear view on the health and environmental impacts of its products, and to share these with total transparency, disclosing to customers the environmental and health impacts throughout its supply chain.

With 34 plants worldwide and an active pipeline of new and improved products, there are always new materials that we need to evaluate.

#### Zoom on key indicators

##### Material health and environmental assessments

To achieve our objective of using good materials for the benefit of our customers and for the planet we conduct third-party material assessments. 94 % of our raw materials (representing more than 5,000 materials) are third-party assessed (by EPEA) for their impact on people's health and the environment based on Cradle to Cradle® criteria. In 2023 as in 2022, a larger number than normal of new sources of raw materials were procured notably for Tarkett's activity in Russia due to the impact of the conflict in Ukraine on raw material availability. As a consequence, at the end of 2023, Tarkett had not finished assessing all of these new sources of raw materials, leading to a slight decline in the overall share of assessed raw materials (94% vs 95% in 2022).

#### Radical transparency with Material Health Statements (MHS®)

Tarkett developed, together with the EPEA, the Material Health Statement to help meet the building industry's need for more granular information, drive collaboration on sustainability and move ahead of regulation to go beyond compliance, providing clear, transparent information on the health and environmental profile of the materials in our products, including any potential risks. The MHS® tool responds to the building industry growing requests for more detailed product content information which they need to respond effectively to evolving regulations and sustainable building schemes, and to stakeholders' growing interest in the built environment's health and environmental impacts.

The development of the MHS® followed Tarkett's collaboration with the EPEA on materials assessment work. It was first launched in 2016 in North America and then expanded to Europe in 2018. More than a simple list of ingredients, an MHS® accurately describes the composition of a product and provides information related to ingredient concentration (chemical molecules), their role in the product, and any health or environmental risks in case of exposure to these substances, notably for the user of the flooring and for those who install the floors (for more details on MHS® see Tarkett's 2021 CSR report).

The MHS® tool was developed to promote total product transparency, by providing our customers with information tools that are easy to read and understand. In Europe, the MHS® goes further than EU REACH requirements, in proactively providing information on all substances present in the product. MHS® documents have a validity period of 2 years which allows for the consideration of any new knowledge on chemicals used as well as providing an opportunity to increase the health performance of the product through changes in recipes.

Tarkett does not hesitate to support better regulations for transparency, for example Tarkett signed the Swedish NGO ChemSec's open letter to the EU Commission calling for more transparency in the context of the coming revision of REACH – CLP regulation. Tarkett went on to join the ChemSec delegation for a meeting with the EU Commissioner for the Environment, sharing our action on transparency with Material Health Statements®.

Since the launch, Tarkett has published MHS® for a range of products, including vinyl flooring, vinyl tiles and planks, carpet, linoleum, and rubber. In 2023, we worked on updating existing MHS® as well as on establishing new MHS® with the short-term aim of covering most of our flooring ranges. At the end of 2023 Tarkett has 30 active or undergoing renewal MHS®.

<sup>1</sup> REACH (Registration, Evaluation, Authorization and Restriction of Chemicals) is a regulation of the European Union, adopted to improve the protection of human health and the environment from the risks that can be posed by chemicals



Choosing materials consciously and transparently

**We also use other product information and transparency tools**, depending on the regions and countries where we operate:

- > **Environmental Product Declarations (EPDs)** share detailed and vital information (e.g., greenhouse gas emissions) to understand the environmental impact of a given product throughout its lifecycle, according to a standardized framework and process for development, verification and communication. There is a strong demand for EPDs in Europe, in particular because it enables clients to earn credits for sustainable building labels (such as BREEAM®, LEED, DGNB, HQE). Generic EPDs have been issued by professional associations based on consolidated information from manufacturers since 2013. In 2018 Tarkett started developing specific EPDs for some of its products so as to provide more specific and transparent information. In 2023 new specific EPDs were published for iD latitude LVT, rubber tile and Johnsonite Wall Base in North America; for Elegance and Essence Rigid LVT, iD Tilt modular PVC, and new Desso carpets in EMEA; and for modular LL8 LVT in Serbia. Overall, Tarkett has published specific EPDs for its vinyl, linoleum, laminate, wood, and carpet flooring products, and its European artificial turfs. At the end of 2023, Tarkett has over 50 specific EPDs for its products.
- > In **France**, Tarkett kept working on revising its French Health and Environmental Product Declarations (Fiches de Déclaration Environnementale et Sanitaire - FDES), following the start of the progressive implementation of the new French building environmental regulation "RE 2020". The revised FDES provide a greater level of detail to guide LCA practitioners, architects and designers in their choice of Tarkett flooring products based on product specific LCA.
- > In **Russia**, Tarkett uses the Vitality Leaf ecolabelling program, an ecolabel (type I) in accordance with international standard ISO 14024, which is a member of the Global Ecolabelling Network. Tarkett joined the program in 2009, completing the voluntary certification procedure which included a full life-cycle analysis of products. Tarkett received the ecolabel for several of its vinyl and laminate collections. Tarkett also uses the EcoMaterial / GREEN BOOK ecolabel for building industry products since 2015.

- > In **Serbia** Tarkett was awarded an eco-label (type I) for parquet flooring as the product and company met criteria on reducing resource consumption, reducing energy consumption, reducing emissions of pollutants into the environment, reducing waste generation, and ensuring product recyclability.
- > In **Australia**, Tarkett utilizes the Global GreenTag certification tool GreenRate which enable points to be acquired under the Green Building Council of Australia's Green Star® program.
- > In **North America**, Tarkett met all the requirements of +Vantage Vinyl™, an industry-wide sustainability initiative that engages companies across the US vinyl value chain. Companies that are awarded the +Vantage Vinyl mark have undergone verification by third-party GreenCircle Certified to confirm their progress to the program Guiding Principles relating to environmental stewardship, social diligence, economic soundness, open communication, and collaboration. To facilitate and demonstrate transparency Tarkett in North America already took the initiative in 2021 to create Tarkett FloorprintSM, a set of 11 documents, one for each major product category, detailing all pertinent data and certification information in one convenient location. In addition to sharing third-party certifications, the Tarkett Floorprint documents include carbon emission data for each stage of the product lifecycle, how the product supports human health and well-being, and how it reduces climate impact by contributing to a circular economy.
- > In **North America**, Tarkett also publishes its flooring products and artificial turf systems in the Mindful MATERIALS library. This platform aggregates information on human health and environmental impacts for products giving practitioners the capacity to find products that best meet individual project or client requirements.
- > Since 2011, most of our products in **Europe** moreover have an environmental labeling system, which specifies the percentage of recycled content, the absence of plasticizers containing phthalates, as well as the total VOC emissions. The label also helps identify products eligible to our ReStart® collection and recycling program. This has also been extended to China since 2016.



Choosing materials consciously and transparently

### 3.6.1.3 Obtaining product certifications

Within the scope of product assessments carried out by EPEA, an accredited assessment body for the Cradle to Cradle Certified® certification standard, Tarkett has obtained several Cradle to Cradle® certifications. The C2C – Cradle to Cradle Certified® validates the eco-design approach based on five criteria: material health, product circularity, clean air and climate protection, water and soil stewardship, and social fairness. Each criterion is given a score from Basic to Platinum (from the lowest to the highest: Basic, Bronze, Silver, Gold and Platinum) and the lowest ranked criterion defines the global score.

Tarkett was notably one of the first flooring manufacturers to obtain C2C Gold level certifications for certain product categories. In 2019 three carpet tile AirMaster® products (Nazca, Salina and Tierra) were certified C2C Gold. In 2022 the entire Tarkett Lino collection achieved Cradle to Cradle Certified® Silver or Gold, with the Originale range being the only linoleum on the global market to be Cradle to Cradle Certified® Gold. Tarkett has consequently received the 2023 Red Dot Award for Product Design (a world-renowned prize for high-quality design that is functional, respectful of the environment, and evokes emotions) in the Materials and Surfaces category for the Lino Originale collection. In 2023, Tarkett EMEA launched Grace, a wooden flooring collection that is certified Silver level for Cradle to Cradle® and PEFC certified for sustainable forestry. It has also achieved the Nordic Swan Ecolabel certification as this flooring has a high proportion of renewable material, good durability, and meets the stringent requirements concerning chemicals that are harmful to health and the environment.

**In 2023, Tarkett had 17 Cradle to Cradle® (C2C) certifications covering a wide range of product categories**, including carpet, linoleum, rubber, and wood. Three of these C2C certifications achieved Gold level. The detailed list of products covered by C2C certifications is provided in appendix to the CSR report.

Some of our products also hold other certifications, such as **FloorScore®** for indoor air quality or **Living Product Challenge Imperative** in North America. For example, Tarkett's ethos® Modular with Omnicat Technology™ carpet backing, has the International Living Future Institute (ILFI) Living Product Challenge Imperative certification as well Cradle to Cradle Certified® Silver. The Living Product Challenge (LPC) is a rigorous certification encouraging manufacturers to use healthy materials, optimize the chemistries of products, create environments that promote well-being, drive circular economy, and support a just and sustainable world. The LPC is organized into seven performance areas called Petals: Place, Water, Energy, Health & Happiness, Materials, Equity, and Beauty. Each Petal subsequently has more detailed requirements, called Imperatives. Imperative certification requires the achievement of at least seven of the twenty imperatives. As well as the ethos® Modular carpet backing, our rubber tile collection also has the ILFI LPC Imperative certification, both collections being able to achieve twelve of the twenty imperatives. In

North America, Tarkett is thus the first flooring manufacturer to achieve an LPC Imperative certification for both resilient and soft surface flooring products. Tarkett North America also offers both residential and commercial flooring solutions that have been **certified Asthma & Allergy friendly®** by the Asthma and Allergy Foundation of America (see section 3.8.1 Contributing to healthy spaces and indoor air quality).

By ensuring that Tarkett obtains a range of third-party certifications, it assists architects, designers, and project developers reach the highest standards in green building – whether LEED (international), BREEAM® (UK), HQE (France) or DGNB (Germany).

For example, in 2021 the Atlanta (US) Falcons Mercedes Benz Stadium, with a FieldTurf playing surface, was the first professional sports stadium to achieve LEED Platinum in the US.

In 2023, Tarkett published a white paper on green building certifications, as a resource for architects and designers to get a global view of the different building certification schemes and understand how Tarkett flooring can contribute to achieving certification. In parallel, Tarkett EMEA launched its Green Building Card to help customers achieving green building certification.

#### Example

##### Tarkett's new Green Building Cards streamline sustainable product selection for architects and designers

In 2023, Tarkett EMEA launched its Green Building Cards to help architects, designers and consultants achieve green building certification. The objectives of the Green Building Cards are to communicate the sustainability attributes of our collections, promote our circular selections by displaying the total carbon footprint when one considers recycling as end-of-life stage, and show the contribution of our products to the main Green Building Certification Systems, including BREEAM, LEED and WELL. Providing information on the product's circularity (recycled materials, recyclability, ReStart® ready), total carbon footprint (LCA), indoor air quality (VOC and formaldehyde emissions) and sound absorption among others, the Green Building Cards are available in two editions (tailored for commercial and residential products respectively) for 70% of Tarkett's product portfolio. 167 Green Building Cards were released during the launch in October 2023.

Developing a circular economy through an engaged and collaborative approach

### 3.6.2 Developing a circular economy through an engaged and collaborative approach

Tarkett is committed to the principles of the circular economy, a regenerative system in which resources are continuously reused and recycled, carbon emissions and waste are minimized, thus limiting the use of virgin raw materials and the impact on our planet. As such Tarkett fully supports the European Commission's "European Green Deal", in which the circular economy is considered one of the main building blocks, reducing pressure on natural resources and acting as a prerequisite to achieving the EU's 2050 climate strategy and to halting biodiversity loss by promoting recycling and encouraging the efficient use of sustainable materials.

In 2023 the EU Commission adopted the Taxonomy Environmental Delegated Act setting out a new set of EU taxonomy criteria for economic activities making a substantial contribution to one or more of the non-climate environmental objectives, namely: sustainable use and protection of water and marine resources, transition to a circular economy, pollution prevention and control, and protection and restoration of biodiversity and ecosystems. The criteria are largely based on the 2022 report from the Platform on Sustainable Finance which set out the four main pathways to achieve the transition to a circular economy, namely: (i) circular design and production; (ii) circular use; (iii) circular value recovery; and (iv) circular support. Tarkett is actively developing and contributing to all of these pathways with design and manufacturing already embracing a circular approach; with products being designed for durability in use; with post-use flooring

collection and recycling services through Tarkett's ReStart® program; and with transparent product information, active collaboration and awareness raising initiatives.

Our long-term vision is for all flooring to be recyclable and recycled. To do so and to become a truly circular company, we design and manufacture products with more and more recycled materials, and we also have to build circular solutions in partnerships with our customers and suppliers. We set an ambitious goal in 2019 to drive this approach – for our products to contain on average 30% of recycled materials in 2030, compared to 10% in 2018. There are two main routes to reach this objective:

1. **Increase the use of secondary raw materials**, either with recycled post-manufacturing waste, which cannot be avoided, from within our industrial process or more importantly by sourcing recycled materials from other industries. Secondary raw materials are recycled materials that can be used in manufacturing processes instead of, or alongside virgin raw materials. The use of secondary raw materials presents a number of advantages, including increased security of supply, reduced material and energy use, reduced impacts on the climate and the environment, and reduced manufacturing costs<sup>1</sup>.
2. **Grow our ReStart® program to take-back and effectively recycle flooring**, not only off-cuts from installation, but also after use.

<sup>1</sup> Source: EU Strategy for secondary raw materials 2016

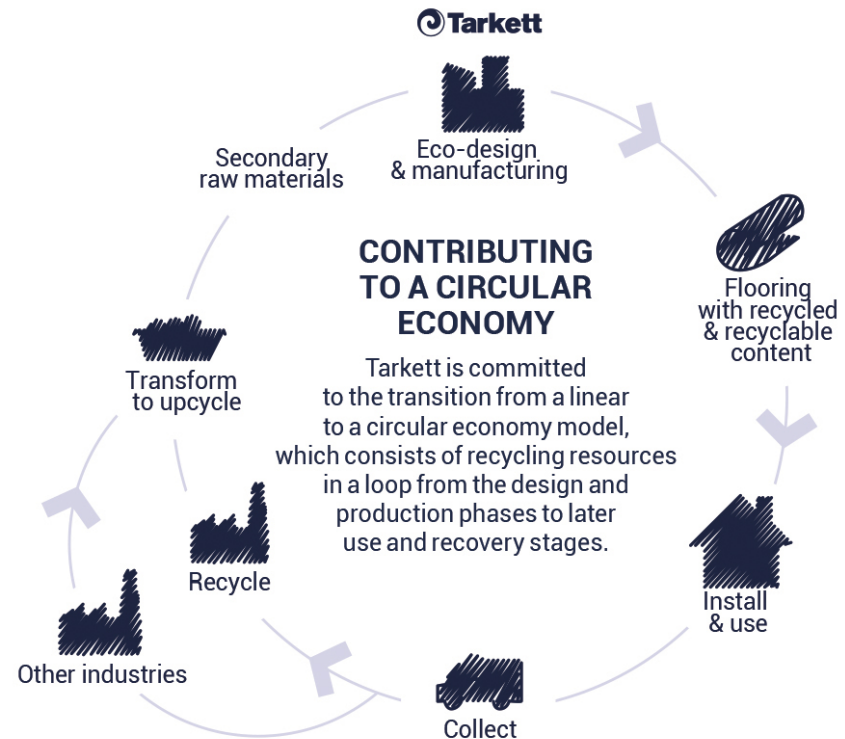
Developing a circular economy through an engaged and collaborative approach

### 3.6.2.1 Applying principles, methods, and tools to design for a circular economy

Tarkett applies Cradle to Cradle® (C2C) principles for the design of its products, from material selection and product manufacturing, to installation, use, maintenance, end-of-use and product recovery. Tarkett's Human-Conscious Design® philosophy and eco-design methodology strives, right from the upstream phase of a design process, to integrate various aspects – economical, performance, respect for the health and the environment – throughout different stages of the product's life cycle<sup>1</sup>. All impacts on health and the environment are studied and assessed and the approach requires the engagement of many functions within the company: research & development, marketing, procurement, production, and quality, among others.

Our New Product Development Process (NPDP), includes sustainability and circular economy criteria right from the initial design phase. This process encourages our teams to select "good" raw materials (i.e. positively defined according to C2C assessment on health), to evaluate climate impact of the different raw materials and to ensure how the product will be disassembled and recycled at end-of-use (i.e. eligible to post-installation and end-of-use collection as part of our ReStart® program, to be later recycled in one of Tarkett's recycling centers). Following these NPDP requirements allows us to ensure our products will have high scores for different product certifications and building certification schemes.

We also use life cycle analysis (LCA), one of the methodologies to assess the environmental impact of a product. This standardized method (ISO 14040 and ISO 14044) identifies and compares the environmental impacts of a system throughout its lifecycle, from extraction of raw materials through its fabrication and processing up to its end-of-life or end-of-use (landfill, recycling...) including use phases, maintenance, and transportation. Our EMEA division is equipped with dedicated software to systematically perform LCA and develop specific environmental product declarations since 2022. In 2023 these tools were extended to the Tarkett North America and Sport divisions. In 2023, new or updated LCA's were completed for LVT ModularT LL8 in Serbia; for rubber tile, sport rubber tile, stair treads, rubber and PVC wall base, and iD Latitude luxury vinyl tile in North America; and for several carpet tiles (Desso Desert, Grezzo,...) and LVT's (iD tilt, Elegance Rigid, iD Click Ultimate 30,...) in EMEA.



<sup>1</sup> Standard NF X 30- 264 Environmental management – Assistance to the implementation of an eco-design approach, 2013.

Developing a circular economy through an engaged and collaborative approach

### 3.6.2.2 Working collectively at Tarkett towards a circular economy

Our **R&D teams** are rethinking the design and formulation of our products, looking to use more recycled materials without compromising technical and visual performance. Our Global Innovation program, launched in 2019, is contributing to this effort as it includes a focus on climate and circular economy. Together, they are reflecting on ways to design products that will be easy to disassemble and on the development of new technologies to recycle post-use products.

> For example, we established in Sweden an in-house solution to **recycle all Tarkett homogeneous vinyl flooring** produced at Ronneby (Sweden) from 2011 onwards, expanding the recycling options we offer to customers. Tarkett teams at our plant in Ronneby (Sweden), where our homogeneous vinyl flooring such as iQ Surface is produced, developed techniques to recycle post-use homogeneous vinyl flooring as part of our strive to develop circular solutions. The teams created a customized process using low-risk chemicals to remove glue and other residues from the used flooring to get clean vinyl granules that can be integrated into new homogeneous flooring. Key to the research, the granules offer the same properties and deliver the same performance as virgin raw materials, conserving natural resources and creating a lower impact on the environment with lower life cycle greenhouse gas emissions, compared to using virgin raw materials. In 2023 Tarkett teams continued to raise awareness amongst clients and other value chain partners about this new recycling solution. This engaged effort helped generate an increased quantity of post-use flooring collected for future recycling at Ronneby.

Our **Purchasing teams** are looking to extend their supply sources of secondary or innovative raw materials working with multiple industries, thus reducing the use of virgin or fossil-based materials, and the exposure to the price volatility of fossil-based materials.

- > Tarkett and the Swedish environmental company Ragn-Sells, continued work in 2023 on developing **carbon negative mineral fillers** for vinyl flooring. The primary role of a mineral filler is to bring weight and volume to the flooring. It also plays an important role in mechanical properties such as product stiffness. Tarkett uses approximately 100,000 tons of mineral fillers for vinyl flooring solutions in EMEA every year, of which 75% are calcium carbonate, with 40% from recycled origin. The calcium carbonate currently used by Tarkett is already carbon neutral<sup>1</sup>, with the calcium carbonate to be produced by Ragn-Sells, it is expected to generate a carbon negative<sup>2</sup> footprint as the calcium is extracted from ash piles in Estonia and the calcium carbonate is produced using carbon capture technology. This innovation partnership, announced in 2021, is a long-term initiative with pilot production to be launched in 2025 following the design and construction of a future site in Estonia by Ragn-Sells.
- > Other examples include **sourcing upcycled waste chalk, recycled PVB** (Polyvinyl butyral) and recycled post-industrial diapers (for more detail see section 3.7.2.1 Using low carbon and secondary raw materials).

Our **Manufacturing teams** are adapting to create and use various types of secondary raw materials (recycled waste) while delivering efficiency and quality performance.

- > For example, our **vinyl flooring recycling center** at our Clervaux site (Luxembourg) recycles post-installation flooring along with post-manufacturing waste to produce secondary raw materials which are used on-site to produce underlayers. These underlayers are then incorporated in the production of finished flooring products at Sedan (France), and Lenham (UK) as well as at Clervaux (see also section 3.7.2.2 Managing production waste – reduce, reuse, recycle, recover).

<sup>1</sup> Carbon neutral means that a product stores as much greenhouse gas as it releases during its life cycle

<sup>2</sup> Carbon negative means that a product stores more greenhouse gas than it emits during its life cycle

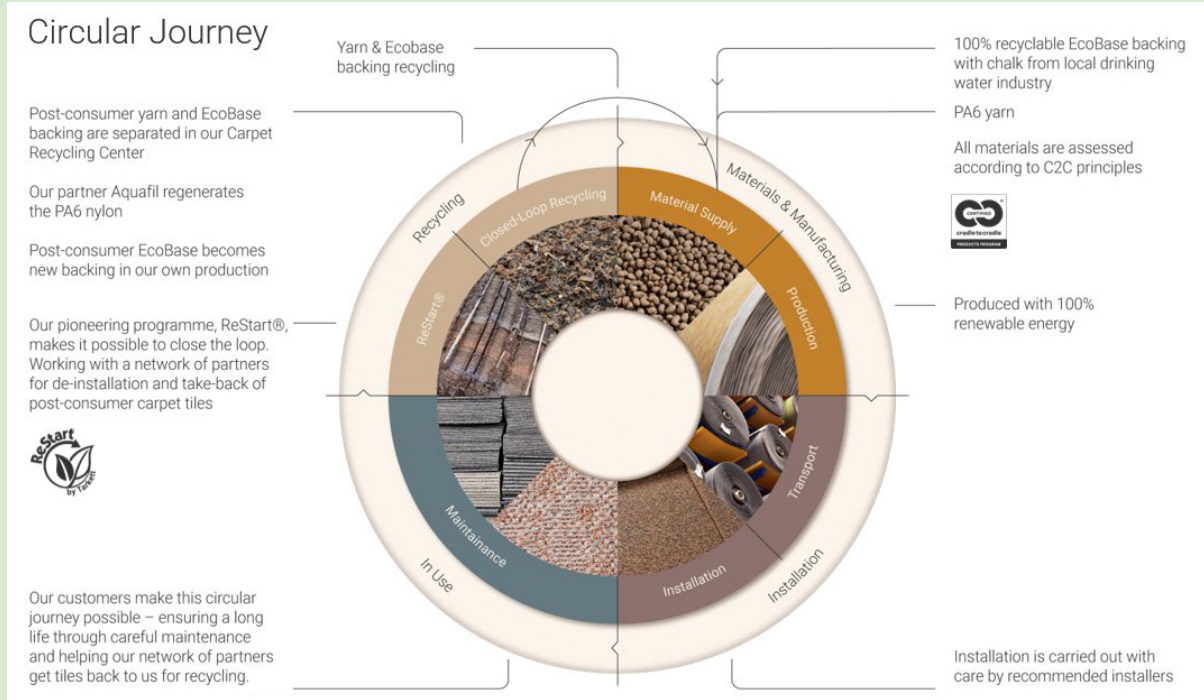
Developing a circular economy through an engaged and collaborative approach

**Example**

**Creating in-house capacity to produce secondary raw materials in partnership with yarn producer**

Tarkett's carpet recycling facility in Waalwijk (Netherlands) enables Tarkett to close the loop on commercial carpet tiles with Polyamide 6 yarn in Europe in partnership with Aquafil. The recycling center is able to separate the two main material streams (yarn and carpet tile backing), which can then be recycled and transformed into high quality secondary raw materials for the production of new carpet tiles.

Tarkett developed innovative technology to separate the two main components of carpet tiles - the carpet backing and the yarn - while maintaining more than 95% yarn purity. This level of purity is vital to ensure that the Polyamide 6 (PA6) yarn can be recycled by Aquafil and later transformed into regenerated Econyl® nylon yarn Tarkett has sourced PA6 and Econyl® nylon yarn from Aquafil for more than a decade and uses Econyl® in its Desso AirMaster carpet tiles, for example. Tarkett is thus the only carpet manufacturer in Europe to have verified evidence of closed-loop recycling of carpet tiles, as documented by the Environmental Product Declarations (EPDs) for carpet tiles with EcoBase® backing. Following Tarkett's analysis and benchmark of carpet tiles manufactured<sup>[1]</sup> in Europe and UK, we found that our Desso Origin carpet tile collection<sup>[2]</sup> had the lowest circular carbon footprint<sup>[3]</sup>.



[1] Based on 19 competitor carpet tiles' whose Environmental Product Declarations (EPDs) were available on internet in May 2022 and with production location in the EU, UK and Norway and in the product weight range 600-699gr with Polyamide yarn

[2] For EcoBase-backed carpet tiles with PA6 yarn, according to the externally verified EPD S-P-05827 and based on the total carbon footprint (Modules A-D) with an end-of-life closed loop circular recycling scenario

[3] Comparison with the total carbon footprint (Module A-D) of each of the competitors with incineration as end-of-life scenario

Our **Marketing and Sales teams** are working together with the supply chain to develop and implement cost-efficient take-back and recycling services for our customers through our ReStart® program.

- > For example, in 2023 we continued our collaboration with IKEA to collect and recycle used flooring from their stores in Sweden and several other European countries as well as working with a number of other new clients to provide our ReStart® take-back and recycling services (see for more details Section 3.7.2.3 Collecting and recycling post-installation and end-of-use flooring and sports surface waste).

Our **experts are also engaging with our customers**, with architects and designers, with our suppliers, our business partners, with public authorities and NGOs, to advocate for greater collaboration in identifying and trialling solutions and in the necessity to develop a political and economic framework in favor of a circular economy.

- > For example, our teams in Europe and North America are sharing knowledge and experience in various platforms and conferences (for more details see section 3.6.2.3 Collaborating with others to build a circular economy).

Developing a circular economy through an engaged and collaborative approach

### 3.6.2.3 Collaborating with others to build a circular economy

The drive towards a circular economy involves many technical, logistical, and economic challenges. Tarkett is convinced that the best way to achieve our circular economy ambitions, and to overcome the complexity of these challenges is to work together with other organizations in a collaborative approach.

We work closely with institutions, such as the EPEA (Environmental Protection Encouragement Agency) scientific institute, companies and organizations specialized in the field such as Veolia in France for our ReStart® program, Carpet Recycling UK, the AGPR in Germany, a recycling site for used vinyl flooring (in which Tarkett is one of the four founding shareholders), or Carpet America Recovery Effort (CARE) in the United States, a non-profit trade organization that fosters recycling of carpets and rugs, and of which Tarkett is a founding member.

In France, Tarkett is a founding member of Valobat, a not-for-profit eco-organization for the building sector. Valobat is one of the four producer responsibility organization accredited by the French government for operating the new Extended Producer Responsibility regulation for building and construction products and materials. Its ambition is to contribute to the development of the circular economy with the collection and recycling of building materials in France. The French 2020 law on tackling waste and developing a circular economy requires manufacturers of building products and materials to organize or delegate the management of end-of-life waste collection and recycling.

In 2023 Tarkett teams continued to share experience and engage with various stakeholders on the challenges and opportunities, as well as on the practical steps, of transitioning to a circular economy.

At the **European level**, we are actively involved in several different fora to share our expertise and experience with the aim of promoting solutions and frameworks that will aid a quicker transition to a circular economy. For example:

- > Tarkett participated in February 2023 in a round table at the European Parliament during the **Globe EU event**. Our Director Sustainability and Public Affairs EMEA, along with other specialists from the European Commission, industry, and the NGO community highlighted the importance of adopting a systemic approach to recycling and addressed regulatory, technical, and economical obstacles to a zero-waste transition. The event was dedicated to the place of chemical recycling in a circular economy. Tarkett participated in May in another Globe EU event on sustainable chemicals management. Tarkett is a member of the **Globe EU BEE group** joining together progressive industries regarding the environment.

- > In December Tarkett co-organized and moderated an EU-Circular talk event as part of the **European Commission Circular Economy Platform** for exchanging best practices, case studies, tools, and knowledge on circular economy. The event illustrated how new green finance and the EU Taxonomy for sustainable activities can impact investments in the building sector. The online event brought together academics, European Commission representatives, financial institutions, real estate operators and other actors, providing new circular business models for decarbonizing building construction and renovation projects.
- > Tarkett continued to support the Low-Carbon Circular Economy Advocacy Group at **Ecopreneur.eu**, the European Sustainable Business Federation based in Brussels, which encourages a circular economy in Europe.
- > Tarkett participates in the European Resilient Flooring Manufacturers' Institute (**ERFMI**) Circular Economy Platform, which aims to develop the collection, identification, and traceability of used flooring materials. In November 2023 Tarkett's Director of Sustainability and Public Affairs EMEA was elected at the annual General Assembly as president of the ERFMI Executive Committee.
- > We are involved in the EU **Circular Plastics Alliance** and the **European Plastics Converters** (EuPC) through Tarkett's membership of VinylPlus, European Carpet and Rug Association (ECRA) and European Resilient Flooring Manufacturers' Institute (ERFMI).
- > Tarkett is a member of the **Multilayer Modular Flooring Association** (MMFA), an organization which represents the leading producers of flooring in Europe and their suppliers.

In **France**, in the context of the development of the French Green Industry Regulation, **INEC** (French National Institute for Circular Economy) launched in 2023 a dedicated working group to prepare and publish a white paper on proposals for a circular economy. As part of this work, Tarkett chaired a workshop on the need for aligning French regulations with EU regulatory framework. The INEC report resulting from this work was presented at the French Ministry of Environment in June 2023.

**Tarkett France** partners with **Upcyclea** on their circular buildings platform which provides a circular passport library and a digital bank of materials allowing building developers to select, track and trace construction products throughout the building's lifecycle. Tarkett participated in April 2023 in a webinar organized by Upcyclea on EU taxonomy and circular economy.

Developing a circular economy through an engaged and collaborative approach

In 2023, **Tarkett France** also became a member of **Cyneo**, a Bouygues Construction subsidiary dedicated to the reuse of construction materials. Cyneo aims to advance and systematize the re-use of materials in the building industry, through a first technical center in the Paris region for the storage, production, and showcase of materials, and for training; the animation of a community of companies in the re-use business via a dedicated digital platform; and technical, regulatory and operational assistance. With this partnership, Tarkett's objective is to develop the re-use of flooring products in addition to recycling.

In **France**, environmental project management teams of JLL (real estate company) and project managers at Tétris (expert in design and creation of professional spaces) began working with Tarkett in 2022. Based on real, concrete projects, three co-construction workshops were organized to identify the best approaches for recycling floor coverings and to define a simple operational process to be implemented as part of restructuring and fit-out projects. The initiative continued in 2023 to validate the initial hypotheses, repeat the experiment on new projects and confirm the results.

In **Sweden**, Tarkett teams organized several events during the Almedalen Week in Visby in June 2023, including one high-level seminar titled "Circular building. How can politics & industry cooperate to meet EU Climate targets?". The panel participants included representatives from the recycling industry, politicians and leading real estate companies. The following questions were discussed: how to avoid landfilling and how to avoid incinerating plastics, the high importance of good material diagnostics and how to enhance the re-use of materials. Another roundtable organized by Tarkett was about "How do we build common structures to reuse building materials and how do we manage materials that

do not comply with the European REACH directive". The main points discussed were the need to amplify the traceability of materials and the capability of how to find reusable and recyclable products.

In the **UK**, Tarkett issued its brand-new Sustainable Product Specification Guide for Architects & Designers, which will facilitate consultations with architects and designers to discuss their sustainability requirements.

In the **US**, Tarkett participates to **Vinyl Sustainability Council (VSC)** work to promote post-consumer recycling. The Vinyl Sustainability Council was created to further advance the efforts of the vinyl industry as it addresses sustainability and related advocacy, communication, and technical issues in North America. Members of the VSC work together to develop and implement best practices and innovation leading to continuous improvement throughout the industry, while promoting these achievements to key stakeholders.

**Tarkett North America** has also partnered with the **Cradle to Cradle Products Innovation Institute (C2CPPI)** to bring the "Cradle to Cradle Certified: Powering the Shift to Healthy, Climate Positive, and Equitable Products" presentation to the architects and designers community in April 2023. The presentation focused on the newly launched Cradle to Cradle Certified Version 4.0, covering topics such as the building industry's impact on the climate, environment, and people. Attendees were introduced to the new Cradle to Cradle Certified standard, and learned how they can use the new standard to optimize product specification on any project.

## Example






### Tarkett's contribution to standardization works on circular economy

In 2019, the International Organization for Standardization (ISO) launched a new committee (ISO/TC323) to work on developing a circular economy standard. Tarkett contributed as part of the French national organization for standardization (AFNOR) delegation, and chaired the AFNOR X30M Commission on Circular Economy for four years from 2019 onwards. In 2023, Tarkett left the chair of the Commission but remains active in the field of circular economy standardization at ISO level. Tarkett is in particular following up closely on the development of the product circularity data sheet standard at ISO/TC323 level, to ensure that producers can develop common ways of communicating environmental credentials of products in a standardized and digitalized way, in the form of digital product passports. To further anticipate regulatory evolution at European level in this regard, Tarkett is driving a CENTC 350 working group on the development of flooring product passport contents. In addition, Tarkett collaborates with ERFMI and other stakeholders in a H2020 project CISUFLO including deliverables on the potential structure supporting the digital access to product passports' information .







## 3.7 Responding to the climate emergency with good environmental management and a circular economy approach

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities / Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	Objective 2030	CSR Report section	Contributing towards UN SDGs
Climate change and damage to environment	> Reduction of GHG emissions in Tarkett operations and value chain	Percentage reduction vs 2019 of value chain GHG emissions (Scope 1 + Scope 2 market-based + Scope 3: categories 1+12)	-18% vs 2019	-17% vs 2019	-	-30% vs 2019	3.7.1 & 3.7.2	
	> Annual audits and follow-up of industrial sites by third party (ERM)							
	> Reduction of Scope 1 & 2 GHG emissions: energy efficiency projects, development of renewable energy	Percentage reduction vs 2019 of GHG emissions (Scope 1 + Scope 2 market-based)	-47% vs 2019	-41% vs 2019	-26% vs 2019	-50% vs 2019 <sup>1</sup>	3.7.1	
	> Reduction of Scope 3 GHG: increasing the share of pre- and post-consumer recycled raw materials, developing post-installation and end-of-use flooring take-back and recycling (ReStart® program)	Percentage reduction vs 2019 of GHG emissions (Scope 3: categories 1 + 12)	-14% vs 2019	-13% vs 2019	-	-27.5% vs 2019 <sup>1</sup>	3.7.2	
Raw material price volatility	> Energy reduction and efficiency projects at production sites	Energy intensity (kWh/m <sup>2</sup> )	4.17	4.32	4.19	-	3.7.1.1.	
			kWh/m <sup>2</sup>	kWh/m <sup>2</sup>	kWh/m <sup>2</sup>			
	> Development of renewable energy sources at production sites and sourcing of renewable electricity	Percentage of energy consumption coming from renewable energies	44%	43%	38%	-	3.7.1.2	
	> Maximize recycled content in our products: post-installation / end-of-use flooring; secondary raw materials from other industries	Percentage of recycled content of raw materials <sup>2</sup>	18%	17%	15%	30% in 2030	3.7.2.3	
								

<sup>1</sup> SBTi validated target

<sup>2</sup> Recycled materials: Materials that would otherwise have been sent for waste disposal; internal post-manufacturing recycled volumes are included. This ratio depends on product type, for example it can be over 60% for certain carpet flooring solutions.

Opportunities / Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	Objective 2030	CSR Report section	Contributing towards UN SDGs
Deployment of the transition to a circular economy	<ul style="list-style-type: none"> <li>&gt; New Product Development Process (NPDP) to ensure recyclability of new flooring products</li> <li>&gt; Post-installation and end-of-use flooring take-back and recycling (ReStart® program)</li> <li>&gt; Maximize recycled content in our products: post-installation / end-of-use flooring; secondary raw materials from other industries</li> </ul>	Quantity of post-installation and end-of-use flooring collected through the ReStart® program	4,100 tons	3,000 tons	3,200 tons	-	3.7.2.2	  
Climate change and damage to environment	<ul style="list-style-type: none"> <li>&gt; World Class Manufacturing (WCM) program</li> <li>&gt; New product development process to use lower carbon footprint raw materials</li> </ul>	Percentage of production sites certified to ISO 14001	76%	82%	82%	-	3.4 3.7	
Downtime, disruption and damage on site	<ul style="list-style-type: none"> <li>&gt; ISO 14001 certified Environmental Management System</li> <li>&gt; Emergency response plans implemented at production sites</li> <li>&gt; Environmental yearly audits and follow-up of industrial sites by third party (ERM)</li> </ul>						Appendix	

### Responding to the climate emergency

195 countries signed up to the Paris Agreement at the UN Climate Conference COP 21 in 2015, committing to keep global temperatures "well below" 2°C above pre-industrial times and "endeavor to limit" them to 1.5°C. In 2022, the IPCC Sixth Assessment Report (AR6) on Mitigation of Climate Change noted that all global modelled pathways to reach this objective involve rapid and deep GHG emission reductions in all sectors, and that net zero CO2 emissions from the industrial sector are challenging but possible.

Tarkett fully recognizes the climate urgency and in 2021 revised its objective to reduce the Group's GHG emissions by 30% on the whole value chain (by 2030 vs 2019). This is an important change as not only does Tarkett commit to an absolute reduction in greenhouse gas emissions, but the goal now includes upstream and downstream Scope 3 emissions<sup>1</sup>, which are 10 times greater than Tarkett's combined scope 1 and 2 emissions.

We know that these climate objectives are challenging, requiring important innovations to lower the carbon footprint of each product, needing collaboration with suppliers to find new solutions, as well as partnerships with customers to ensure the take back and recycling of our floors and sport surfaces at the end of their life.

But these objectives also present an opportunity to lead in the transition to a zero waste and a circular economy future.

This transition is being encouraged and driven by the European Union which is at the forefront of public action as it continues to implement the EU's Green Deal. In 2021 the European Climate Law was adopted setting a legally binding target of net zero greenhouse gas emissions by 2050.

### In 2023 Tarkett continued to follow-up on concrete action to addressing the climate emergency:

- > by reducing Scope 1 and Scope 2 greenhouse gas emissions resulting from our production activities through the procurement of renewable electricity, the use of other renewable energies such as biomass and the application of other environmental management techniques such as energy efficiency;
- > by reducing Scope 3 greenhouse gas emissions notably through product eco-design to reduce embodied carbon, to increase recycled content, and to anticipate end-of-life recycling; but also through engagement with our suppliers, to reduce GHG emissions associated with raw material production, and with our customers to build a circular economy with post-use collection and recycling;

- > by assessing the impact of investments on energy consumption and carbon footprint through our investment approval process which applies a shadow carbon price of 250 euros/ton CO<sub>2</sub>e; and
- > by monitoring progress on our new target for a 30% reduction of our combined Scope 1, Scope 2 and Scope 3 GHG emissions by 2030 compared to 2019. This includes a specific target to reduce Scope 1 and Scope 2 GHG emissions by 50% by 2030 compared to 2019, which is in line with Paris Agreement objective of limiting the global temperature rise to 1.5°C. The new targets were established in 2021 following the GHG Protocol standard and the methodology and criteria of the Science-Based Target Initiative (SBTi)<sup>2</sup> with assistance from Carbone 4, a leading independent consulting firm specialized in low carbon strategy and climate change adaptation.

In 2023, Tarkett has joined the list of companies recognized as one of Europe's Climate Leaders, established by Financial Times and Statista. This recognition is a result of our ambitious 2030 climate roadmap that we work towards every day.

In November 2023, ahead of the COP28, Tarkett signed, alongside 60 CEOs of major French companies, a collective declaration calling for the acceleration of the ecological transition. Published in the well-known French newspaper "La Tribune", this declaration aimed to send a strong signal around the collective commitment of major companies towards the ecological transition, and is another testimony of Tarkett's commitment to respond to the climate emergency.

In **Europe**, Tarkett launched in 2022 a new easy-to-use Carbon Calculator offering customers, across all sectors, even greater transparency on the carbon footprint of Tarkett's flooring collections. Based on third party verified information, available on the EPDs (Environmental Product Declaration), the Carbon Calculator takes into account the emissions for each of the product life cycle stages: material extraction, transportation, the energy consumed in the manufacturing process, the use and end-of-life stages including the recycling scenario. The information can help customers, architects, designers, and contractors make informed purchasing decisions, and see the benefit of post-use recycling compared to incineration or landfill, thus making a compelling case for Tarkett's ReStart® take-back and recycling program.

<sup>1</sup> Scope 3 GHG emissions from purchased goods and services and end-of-life treatment of sold products, categories which represent more than two thirds of total scope 3 emissions

<sup>2</sup> Tarkett' GHG emissions reduction targets were validated by the independent Science-Based Target Initiative (SBTi) in December 2022

Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

### 3.7.1 Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

Tarkett promotes environmental management techniques at its plants across the world through ISO 14001 certification, with additional environmental guidance, procedures, and methods provided by the Group sustainability team in line with WCM system. The Group sustainability team and plant environmental managers ensure appropriate actions are taken, along with the monitoring of key performance indicators, to manage identified environmental risks and opportunities. The environmental network share progress on key performance indicators, the analysis of environmental incidents (e.g., local pollution accidents or near-misses), and the sharing and replication of good practices.

The environmental guidance, procedures and methods provided by the Group cover: environmental compliance; environmental hazards / risks assessment and mitigation (all forms of potential pollution - air, water, ground, noise...); environmental incident (with root cause analysis) and emergency management; chemicals handling and management; energy, water and waste management (with consumption analysis); environmental monitoring and reporting; and environmental training.

**At the end of 2023, 88% of our flooring plants (not including Sports surfaces) have an ISO 14001 certified environmental management system.** Tarkett's sports surface FieldTurf plants in Calhoun (US) and Prestons (Australia) also have ISO14001 certification.

A central and longstanding aim of Tarkett's environmental management has been and remains to limit energy consumption and reduce associated greenhouse gas emissions. Tarkett achieved its first target set in 2013 to reduce its greenhouse gas (GHG) emissions intensity (Scope 1 & 2 kgCO<sub>2</sub>e/m<sup>2</sup>) by 20% by 2020 compared to 2010, reporting a 27% reduction in 2020. In 2019 Tarkett announced a new objective of reducing its GHG emissions intensity by a further 30% by 2030 compared to 2020. In 2021 Tarkett revised this objective to reducing absolute Scope 1 and Scope 2 GHG emissions by 50% by 2030 compared to 2019, thus aligning with the Paris Agreement goal of limiting global temperature rise to 1.5°C.

**Tarkett applies the following solutions to achieve these goals:**

- > Improving energy efficiency through changes and optimization of our manufacturing processes;
- > Developing on-site renewable energy production (e.g. biomass, geothermal, solar);
- > Purchasing 100% low carbon electricity (renewable or nuclear).

Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

Zoom on key indicators

Climate Change

In 2023 Tarkett's Scope 1 and Scope 2 GHG emissions dropped 10% as a result of continued growth in sourcing renewable electricity and improved energy efficiency.

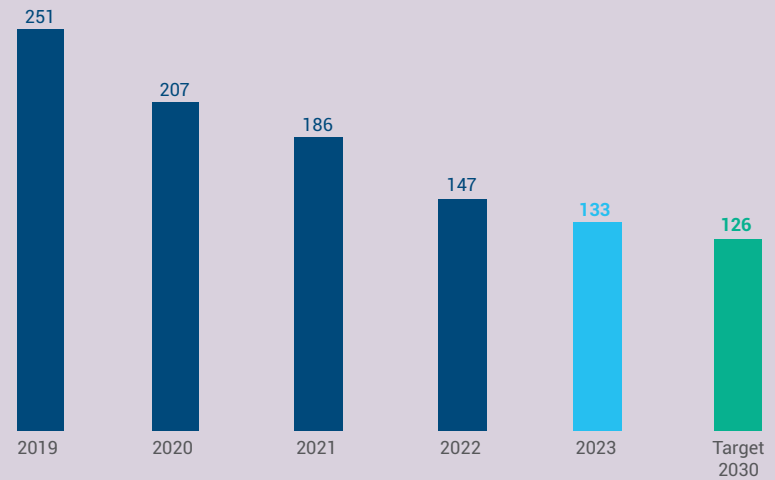
Scope 1 and 2 GHG emissions intensity (GHG emissions, associated to production energy consumption, per square meter of manufactured product, excluding car leasing) in 2023 reached 0.53 kgCO<sub>2</sub>e/m<sup>2</sup>, which represents a 12.5% reduction over 2022.

Progress on Scope 1 + Scope 2 GHG emissions reduction SBTi target

Absolute Scope 1 and Scope 2 GHG emissions from fuel combustion, and purchased electricity and steam consumption at our production sites and from car leasing in 2023 are down -47% compared to 2019 at 132,682 tCO<sub>2</sub>e which corresponds to a reduction of 118,423 tCO<sub>2</sub>e. This is equivalent to the annual GHG emissions of more than 66,000 cars<sup>1</sup>.

[1] Based on a petrol engine medium-sized car driven 10 000 km per year emitting 0,17819 kgCO<sub>2</sub>e/km (Defra 2023)

Scope 1 & Scope 2 market-based GHG emissions (tCO<sub>2</sub>e)



Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

### 3.7.1.1 Improving energy efficiency

Tarkett is committed to constantly improving energy efficiency in its operations to limit its impact on the climate and to reduce costs. All plants track and report their energy usage every month, they map and analyze consumption and implement energy saving measures which include energy efficiency in production processes (heat recovery, equipment replacement, process optimization, cooling ...) and energy efficiency in buildings (heating, lighting, insulation...).

The environmental guidance, procedures, and methods enable the development of plant capacity to avoid all sources of waste, including achieving greater energy efficiency. Representatives of division and plant environmental network share good practice and encourage the implementation of action plans to reduce energy consumption and achieve greater energy efficiency. Since 2011, the ISO 50001 standard recognizes companies' commitment to better energy management. At the end of 2023, all Tarkett European sites that employ more than 250 people are ISO 50001 certified. Independent from certification systems, some of our production sites already engage in practices that meet standards similar to ISO standards. This provides us with our own feedback and enables us to identify best practices to implement.

In 2023, the majority of our production sites saw production activity decline with the global downturn. Despite this context local teams remained mobilized to optimize their manufacturing processes and improve energy efficiency, in order to reduce their energy consumption per square meter of manufactured product. For example:

- > At our **Bačka Palanka site (Serbia)**, we implemented a new 3MW biomass boiler which was commissioned in October 2023 and will be fully operational in 2024. This new boiler will enable to reduce our natural gas consumption by 4.6 GWh per year, leading to an annual GHG emissions reduction of circa 640 tCO<sub>2</sub>e.
- > At our **Sedan site (France)**, investments were made in new chillers providing more accurate regulation of cooling needs along with waste heat recovery which is used to heat several parts of the facility (workshops and raw materials warehouse). The recovery of waste heat from the chillers is supported by Energy Savings Certificates that are co-financed by the French local government. These energy savings, which are being implemented through a new Energy Performance Contract, result in an 80% reduction in fixed gas consumption. This initiative was recognized internally as one of the top performing projects which contribute to making Tarkett a successful company, at the occasion of the 2023 Tarkett Celebrates! Ceremony that took place during the Tarkett's 2023 management meeting held in Barcelona in January 2023.

- > At our **Jaslo site (Poland)**, the central heating installation was modernized to transition from steam (which was generated from coal) to natural gas. This change leads to a decrease in Scope 2 GHG emissions (no more steam purchased), which is partly compensated by an increase in Scope 1 GHG emissions (resulting from natural gas combustion). Overall, the estimated net reduction in GHG emissions is slightly over 200 tCO<sub>2</sub>e per year.
- > In the **US, Tarkett** has been recognized by the U.S. Department of Energy (DOE) for committing to reduce portfolio-wide Scope 1 and Scope 2 greenhouse gas emissions by at least 50% within 10 years as part of the DOE's Better Climate Challenge. Tarkett works with DOE to share actionable best practices for carbon reduction, with the DOE providing technical assistance, peer-to-peer learning opportunities, and a platform for Tarkett to demonstrate its commitment to being part of the solution to climate change.
- > At our **Jacareí site (Brazil)** Tarkett invested in 2018 in a new Luxury Vinyl Tile (LVT) technology to transition away from outsourcing production to Asia and in favor of local solutions. The first LVT line was a success, leading to the investment in a second LVT line in 2023 to meet growing production needs from 2023 through 2027, with the technological change strategy for migrating volumes from the existing hot presses to the new technology. In addition to increasing production capacity, the new technology leads to a reduction of 59% in energy consumption and 83% in GHG emissions.

#### Zoom on key indicators

##### Energy efficiency

Energy intensity (energy consumption per m<sup>2</sup> of manufactured product) decreased by 3,6% in 2023 to 4.17 kWh/m<sup>2</sup> (compared to 4.32 kWh/m<sup>2</sup> in 2022, 4.19 kWh/m<sup>2</sup> in 2021, 4.00 kWh/m<sup>2</sup> in 2020, 4.09 kWh/m<sup>2</sup> in 2019, and 4.05 kWh/m<sup>2</sup> in 2018). The continued deployment of energy savings initiatives has helped limit the impact of the general market trend for more modular products which require more energy to produce compared to rolls products. Local teams continue to identify and implement solutions to achieve energy savings. In 2023 19 plants saw their energy intensity improve, such as the vinyl production at Jacareí in Brazil (-45%) and at Florence West in US (-21%) and artificial turf production at Auchel in France (-27%) and at Calhoun in US (-22%).

Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

### 3.7.1.2 Developing renewable energy

Developing the use of renewable energy sources on our sites represents one solution to reduce Tarkett's greenhouse gas emissions our impact on the climate. In this area, different initiatives are deployed to produce and use renewable energy:

- > **Wood waste from our production is used as biomass for energy production** at seven of our plants: Hanaskog and Ronneby (Sweden); Narni (Italy); Orzechowo (Poland); Kalush (Ukraine); Bačka Palanka (Serbia) and Mytishchi (Russia). The same energy consumption using natural gas would emit 12.1 kt CO<sub>2</sub>e more Scope 1 GHG emissions equivalent to 9% of total 2023 Scope 1 & 2 GHG emissions.
- > **Solar energy is produced and consumed** at our carpet sites in Dendermonde (Belgium) and in Waalwijk (Netherlands); at the linoleum site in Narni (Italy) which also uses on-site produced geothermal energy; at our Tarkett sports plant in Prestons (NSW - Australia), where the plant is equipped with 660 solar panels generating 100% of its electricity requirements; and at our plant near Clervaux (Luxembourg), where 2,200 solar panels are installed in the parking lot of our plant.

In addition to on-site actions, Tarkett also encourages the use of green energy sources produced by third parties, such as hydraulic, wind or solar power, or for example, by purchasing certified renewable electricity.

Overall, in 2023, 13 of Tarkett's plants purchased 100% renewable electricity. Tarkett's resilient flooring plant in Konz (Germany) was the latest to achieve this status, securing a renewable electricity contract with Guarantee of Origin certificates for two years (2023-2024). The other 12 plants are in Jaslo and Orzechowo (Poland), Ronneby (Sweden), Abtsteinach (Germany), Chagrin Falls and Middlefield (United States), Narni (Italy), Dendermonde (Belgium), Waalwijk (Netherlands), Bačka Palanka (Serbia), Otradny (Russia) and Jacareí (Brazil). Additionally, Tarkett's second plant in Russia, in Mytishchi has a portion of its electricity supply from renewable sources (wind power) and 3 other plants (Clervaux in Luxembourg, Hanaskog in Sweden and Dalton in US) have renewable electricity certificates which cover part of their electricity consumption. Collectively this prevents some 132 kt CO<sub>2</sub>e per year of greenhouse gas emissions (base 2023 for these plants), the equivalent of 100% of total 2023 Scope 1 and 2 GHG emissions.

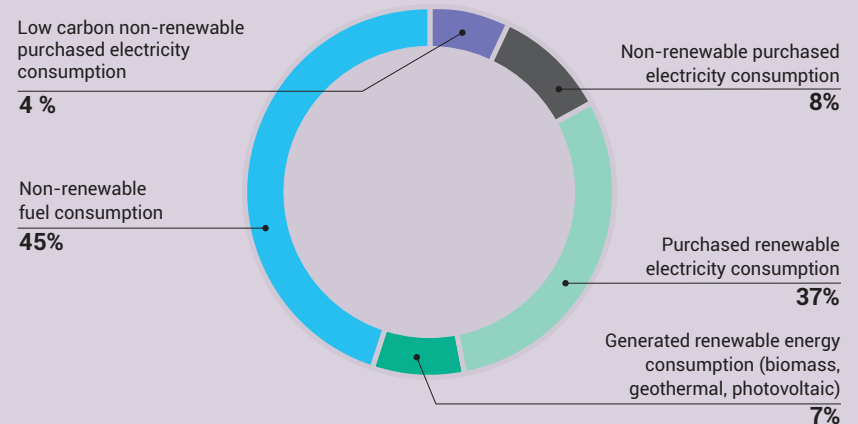
As well as developing the use of renewable energy, Tarkett looks for other solutions to reduce energy related greenhouse gas emissions. One such example is by replacing fossil fuel heating systems with electric or biomass powered systems. In the past few years, with the implementation of the new LVT technology, Tarkett's plant in Jacareí (Brazil) changed the energy source of its hot press from natural gas to electricity thus reducing the associated GHG emissions. The plant sources 100% renewable electricity from hydroelectric, solar and wind sources.

#### Zoom on key indicators

##### Renewable energies

The share of renewable electricity increased 3 pts to 77% in 2023 (vs 74% in 2022, 65% in 2021 and 41% in 2020). The share of other renewable energies, such as biomass, in Tarkett's energy mix remained stable at 7%, leading to an overall share of renewable energies at 44.1% in 2023, up 1.5 percentage points vs 2022 (42.6%). Overall, the use of biomass, biofuel and the purchase of renewable electricity avoids the equivalent of some 144 kt CO<sub>2</sub>e of GHG emissions, which corresponds to 109% of Tarkett's 2023 total Scope 1 & 2 GHG emissions. The share of low carbon energy (renewable energy and electricity from nuclear power) increased slightly to 48% in 2023 (vs 47% in 2022).

##### Share of renewable energies in energy consumption (%)



Reducing greenhouse gas emissions (Scope 1 and 2) at our production sites

### 3.7.1.3 Reducing water consumption

Aware of the critical importance of preserving this vital resource, Tarkett has been managing water responsibly on its production sites for many years as part of its environmental strategy, even though there is no apparent risk of water scarcity at our locations. Tarkett has achieved significant water savings through the implementation of closed-loop water reuse systems, process changes, optimization, and general good management. Water consumption is monitored and reported every month with water intensity calculated and discussed as part of environmental dashboards. As with energy management and efficiency, environmental guidance, procedures, and methods enable the development of plant capacity to manage water responsibly. Tarkett plants also ensure the

appropriate treatment of wastewater, especially where the wastewater may contain hazardous compounds, either through on-site wastewater treatment or via external treatment by specialized service providers. Wastewater discharged at Tarkett facilities are regularly controlled to ensure compliance with local requirements.

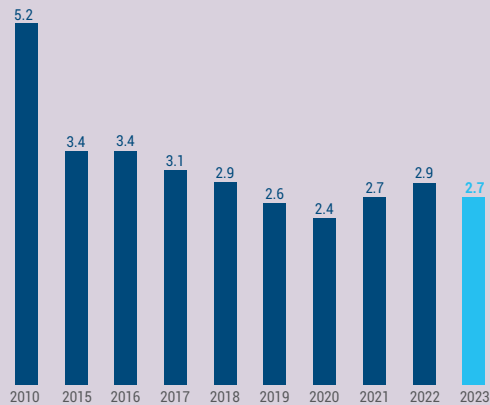
**In 2023, we kept working on improving water management at our production sites, for example:**

- > The new LVT technology implemented in Jacarei (Brazil), with the investment in a second LVT line in 2023, leads to a reduction of 52% in the use of water.

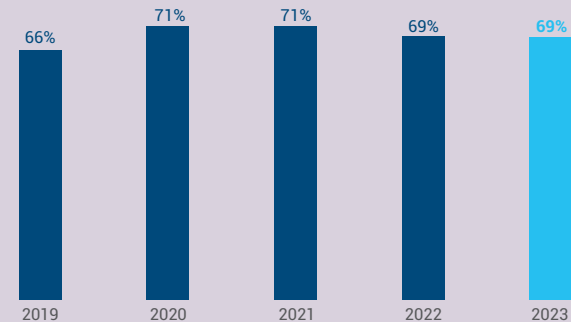
#### Zoom on water consumption

In 2023, total water consumption decreased compared to 2022 (0.63 million m<sup>3</sup> in 2023, compared to 0.67 million m<sup>3</sup> in 2022, 0.71 million m<sup>3</sup> in 2021, 0.63 million m<sup>3</sup> in 2020, and 0.73 million m<sup>3</sup> in 2019). Water intensity, measured as water consumption per m<sup>2</sup> of manufactured product, decreased by 7% (2.7 l/m<sup>2</sup> in 2023, compared to 2.9 l/m<sup>2</sup> in 2022, 2.7 l/m<sup>2</sup> in 2021, 2.4 l/m<sup>2</sup> in 2020, and 2.6 l/m<sup>2</sup> in 2019). One of the main solutions to reducing water intensity and water consumption is equipping our industrial sites which use water in their industrial process with a closed loop water system. Tarkett considers a system to be fully closed-loop when 98% or more of the water consumed is reused. To date, the implementation of closed loop water systems and other water efficiency solutions has enabled 61% water savings (vs 2010) and significantly improved water intensity (-49% l/m<sup>2</sup> vs 2010). The proportion of sites using closed loop water systems or not consuming any water in their manufacturing remained unchanged in 2023 (69%).

Water intensity (l/m<sup>2</sup>)



Share of sites which have implemented a closed loop water system, or which do not use water in their manufacturing process (%)





Limiting upstream and downstream greenhouse gas emissions (Scope 3)

Some of our flooring and sports surface solutions moreover contribute to reduce water and chemicals consumption **during the use phase of our products**. For example, our iQ vinyl flooring range benefits from a unique surface restoration technology with dry buffing cleaning, where small scratches and surface wear traces are removed without using any chemicals or water, thus contributing to an improved indoor air quality and significant water savings.

The use of our artificial turfs instead of natural grass for sports grounds eliminates the need for watering and for applying chemical fertilizers. Based on an average irrigation of 2 million gallons (circa 7,500 m3) per season and some 8,000 FieldTurf fields currently in use, this equates to 16 billion gallons of water (60 million m3) saved annually.

Also, our Omnisports surfaces TopClean xp™ polyurethane treatment reduces cleaning and maintenance by simplifying the process and even eliminating the need to apply waxes or other surface treatments. This limits water and detergent consumption and reduces maintenance and cleaning budgets.

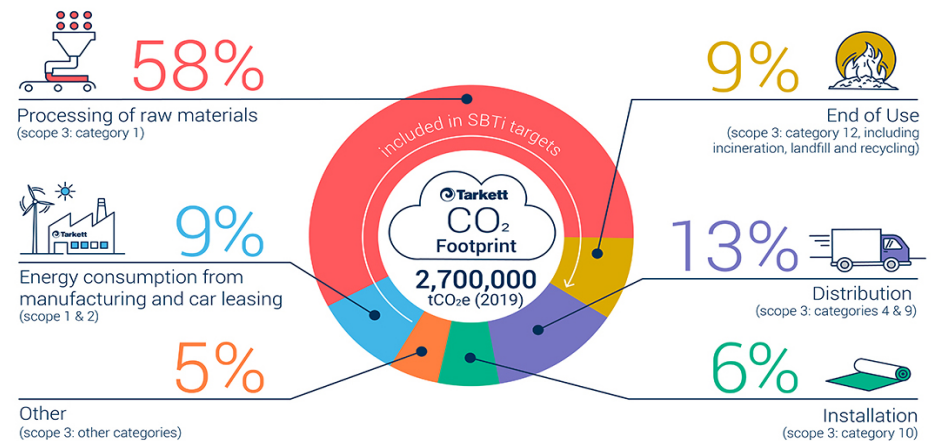
### 3.7.2 Limiting upstream and downstream greenhouse gas emissions (Scope 3)

Tarkett is accelerating its efforts in the areas where it can have the greatest impact to reduce the carbon footprint of its products. Thanks to the detailed assessment of our Scope 3 - value chain greenhouse gas emissions, we found the greatest opportunity to lie in product eco-design, with efforts to increase recycled content and other low-carbon materials. Furthermore, designing for recyclability, in combination with the development of collection and recycling of post-installation and post-use flooring, serves both to avoid end-of-life greenhouse gas emissions and to help us source more recycled secondary raw materials.

#### Scope 3 value chain GHG emissions

Tarkett revised its inventory of Scope 3 greenhouse gas (GHG) emissions in 2021, thanks to more recent activity data and improved methodologies, and as part of the process of submitting a science-based target to the Science-based Target initiative (SBTi). The revised inventory, prepared in accordance with the SBTi criteria and the "GHG Protocol - Corporate Value Chain (Scope 3) Accounting and Reporting Standard", used more recent activity data to calculate both base year 2019 and 2021 GHG value chain emissions. This revised methodology was then used to update the Scope 3 GHG inventory for 2022 and 2023.

The complete Scope 1-3 GHG inventory for base year 2019 is summarized in the graph below, with a breakdown for the main Scope 3 categories (see Tarkett's 2022 CSR report for the detailed 2019 inventory category by category).



Limiting upstream and downstream greenhouse gas emissions (Scope 3)

Tarkett's climate science-based target includes Scope 3 GHG emissions from purchased goods and services (category 1) and end-of-life treatment of sold products (category 12), categories which represent more than two thirds of total scope 3 emissions. Therefore, only

GHG emissions for these two categories are updated annually and subject to detailed monitoring and reduction action plans.

**Scope 3 GHG emissions for categories 1 (purchased goods and services) and 12 (end-of-life treatment of sold products)**

SCOPE 3 CATEGORY	GHG EMISSIONS (THOUSAND TONS OF CO <sub>2</sub> E)		
	2023	2022	BASE YEAR 2019 <sup>1</sup>
Category 1: Purchased goods and services (processing of raw materials)	1,369	-	1,589
Category 12: End-of-life treatment of sold products (end of use of flooring and sports surfaces, including incineration, landfill and recycling)	224	-	260

**Limiting the impact of upstream and downstream transportation**

Distribution (upstream transportation category 4 and downstream transportation category 9) was estimated to account for 13% of Tarkett's total Scope 1-3 GHG inventory in 2019 (346 ktCO<sub>2</sub>e). These emissions were not included in our Scope 3 science-based target as we chose to prioritize upstream and downstream product related emissions (category 1 & 12) in our climate roadmap. In 2023 we do not observe any significant changes to this assessment. As a result, we do not monitor at a Group level GHG emissions from distribution in detail and we have not established a specific group-wide GHG reduction action plan for distribution-related emissions. However, Tarkett limits upstream and

downstream transportation in part through its local market presence and in part through local initiatives. For example, in EMEA Tarkett has invested in a transport management system (TMS) with the aim to better understand transport flows in order to identify opportunities for optimization. In Eastern Europe Tarkett is measuring upstream and downstream transport emissions as part of an effort to better identify Scope 3 reduction opportunities. In North America, Tarkett's Chagrin Falls plant implemented a trucking optimization project leading to annual savings of 223 tCO<sub>2</sub> (calculated using the Environmental Defense Fund tool). Also, in some localities Tarkett's plants have access to rail transportation (e.g., Otradny in Russia).

<sup>1</sup> The base year 2019 was restated in 2024 - see methodological note for more details

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### Limiting the impact during the use phase

As explained above, GHG emissions related to the use phase of our products are not included in our GHG inventory or in our science-based target. Nevertheless, we strive to develop surface treatments that reduce water and energy consumption during the cleaning of our flooring solutions.

For example, the Tapiflex, Acczent Excellence Premium and iQ collections, and the Linoleum xf and xf<sup>2</sup> collections, contribute to reducing energy consumption during the use phase of our products thanks to surface treatments which limit scratches and the appearance of wear, thus delaying deep cleaning operations which are very energy and water demanding.

Given that Tarkett flooring and sports surfaces are built to last, they also contribute to limiting GHG emissions from product replacement. For example, Tarkett's Starfloor Click Ultimate 55 collection is backed with Rigid-Core Construction technology, providing greater resistance and durability. Tarkett Linoleum features a special surface finish reducing the maintenance effort and also increasing the life cycle, which if properly maintained can last longer than 20 years. Omnisports floorings are highly resistant, designed to provide durable surfaces and to reduce maintenance costs. The unique product construction is made with solid, heavy, and dense calendared sheets that make the surface resistant to indentation and impact. ace waste and (iii) procuring more secondary raw materials from other industries.

### Our strategy and decarbonization levers to reduce our Scope 3 value chain GHG emissions

To achieve our Scope 3 GHG reduction target, we need to increase the share of low carbon / recycled materials in our products and to ensure that our products are recycled at their end of life (and not incinerated or landfilled). To this end, we have identified three main pathways:

1. Procuring more externally sourced low carbon / recycled materials in our products, including secondary raw materials from other industries (see section 3.7.2.1);
2. Optimizing internal recycling of post-manufacturing Tarkett flooring and sports surface waste (see section 3.7.2.2);
3. Collecting and (internally) recycling post-installation and end-of-use flooring and sports surface waste (see section 3.7.2.3).

Another decarbonization lever is to reduce the quantity of raw materials in our products / the weight of our products. For flooring surfaces, the main focus in this regard is on luxury vinyl tiles which have a high weight compared to other product categories.

For artificial turfs, consideration is given to the reduction or even elimination of infill. In 2022, FieldTurf launched PureField Ultra, FieldTurf's non-infill synthetic turf system engineered to meet FIFA Quality level technical performance without infill. Urbansoccer chose this solution in France for an indoor installation.

Working on these levers enables us to develop products with lower circular carbon footprints:

- > The new carpet tile collections DESSO Fuse Landscape and DESSO & Patricia Urquiola have low circular carbon footprints (cradle-to-cradle with a closed loop circular recycling scenario) of respectively 0.91 and 1.03 kg CO<sub>2</sub>eq/m<sup>2</sup>.
- > Johnsonite rubber tile now has a new product-specific Environmental Product Declaration (EPD), which shows that our cradle to gate carbon footprint for rubber tile is up to 20% lower than equivalent products in the industry.
- > Our iQ Natural homogeneous vinyl with Tarkett's ReStart® collection and recycling post-use has a 60% less embodied carbon<sup>1</sup> (i.e., less greenhouse gas emissions for the life cycle stages from cradle to gate and end-of-life), when compared to average homogeneous vinyl floor<sup>2</sup> which are incinerated with energy recovery.
- > Tarkett 2,5mm Linoleum is carbon negative from cradle to gate with -0,585 kg CO<sub>2</sub>eq/m<sup>2</sup> without offsetting.

<sup>1</sup> The emissions caused in the materials production and construction phases (A1-5) as well as the carbon emissions associated with post-use phases (C1-4), where iQ Natural is collected and recycled through Tarkett's ReStart® program and the average industry flooring is incinerated with energy recovery. Embodied carbon: total greenhouse gas (GHG) emissions (often simplified to "carbon") associated with materials throughout the whole lifecycle of a building (including upfront emissions, use stage emissions and end-of-life emissions). Source: "Bringing embodied carbon upfront" World Green Building Council 2019

<sup>2</sup> ERFMI 2019 EPD for Homogeneous polyvinyl chloride floor coverings

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### 3.7.2.2 Using low carbon and secondary raw materials

Increasing the recycled content of Tarkett products comes through **closed-loop recycling** (collecting and internally recycling Tarkett post-manufacturing, post-installation and post-use flooring and sports surface waste – see sections 3.7.2.2 and 3.7.2.3) as well as through **open-loop recycling**, obtaining recycled materials from other industries as an alternative to virgin raw materials.

Our teams look to procure secondary raw materials to reduce our exposure to the price volatility of fossil-based materials and to meet our climate and circular economy objectives. We are sourcing **recycled materials from several partners in different industries**. These include (see Tarkett's 2021 CSR report for more details):

- > Econyl® fibers from Aquafil, an Italian company, which are composed of 100% regenerated nylon threads from pre- and post-consumer nylon waste, such as discarded fishing nets, textile scraps and used fiber waste from our Desso® carpets.
- > Upcycled chalk from a drinking water distribution company in the Netherlands, which is used in our EcoBase® carpet backings in replacement of traditional bitumen-based carpet backing. Our Gold level Cradle to Cradle Certified® Desso EcoBase® carpet backing contains at least 75% chalk, derived from upcycled waste chalk. From 2014 to 2023, we have used more than 133,000 tons of recycled chalk for our carpet tiles.
- > Post-industrial glass or marble powder waste material recycled for use in our Ecobond carpet backings and as a filler in our heterogeneous vinyl flooring.
- > Post-industrial diaper film waste material recycled for use in sports ProMax infill.
- > Post-industrial automobile shock absorbing waste material recycled in sports field underlay.

- > Recycled post-use polyvinyl butyral (PVB) from laminated safety glass (in car windscreens, buildings, solar panels), which is used in carpet backing in North America. In the US, Tarkett incorporates recycled post-use PVB in our ethos® Modular with Omnicoat Technology™, a high-quality soft surface floor solution made from healthy, safe materials, including 33% post-consumer recycled PVB. From 2004 to 2023, we reused around 44,200 tons of PVB films from 45.3 million windshields. Recycled PVB has a carbon footprint that is 25 times lower than virgin PVB.

One of the main challenges of initiatives to promote the use of recycled materials is to trace the precise composition of materials that we incorporate into our manufacturing processes, and to guarantee their health and environmental quality. In addition to recycling our own products, we only work with partners able to provide this traceability, and which can guarantee a consistent level of quality in line with our specifications.

#### Zoom on key indicators

##### Recycled Materials

In 2023, we used a little more than 154,000 tons of recycled materials<sup>[1]</sup> as an alternative to virgin materials, which represents close to 18% of our raw materials used. Our target is to triple the 10% share we had in 2018 to 30% by 2030. The use of these recycled materials enabled to avoid approximately 188,000 tons of CO<sub>2</sub>e emissions compared to the use of virgin primary raw materials. This is equivalent to the annual GHG emissions of more than 105,000 cars<sup>[2]</sup>.

[1] Recycled materials: Materials that would otherwise have been sent for waste disposal (incineration or landfill); internal post-manufacturing recycled volumes are included.

[2] Based on a petrol engine medium-sized car driven 10 000 km per year emitting 0,17819 kgCO<sub>2</sub>e/km (DEFRA 2023)

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

**Renewable raw materials**, like recycled secondary raw materials, represent a low carbon solution and a way to limit the life cycle greenhouse gas emissions of flooring. Tarkett uses various renewable raw materials, such as wood in parquet and laminate flooring; linseed oil, pine resin, jute and cork in linoleum flooring; bio-based plasticizers in luxury vinyl tile and in vinyl homogeneous flooring; and cork, olive cores, coconut peat or corn cob in FieldTurf infills (see section 3.6.1.1 Selecting and sourcing sustainable materials to preserve natural resources).

At our laminate plant in Mytishchi (Russia), two out of our four high density fibreboard (HDF) suppliers have recycled content (which consists of processed wood wastes) between 7% and 38% in their HDF boards.

Tarkett launched in 2020 the world's first floor to use bio-attributed PVC certified through the Roundtable on Sustainable Biomaterials (RSB). Our homogeneous vinyl flooring iQ Natural, which already used bio-based plasticizer, was the first product to be launched using a bio-attributed vinyl - BIOVYN™ - substituting 100% of fossil feedstock by renewable biomass (see Tarkett's 2020 CSR report for more details).

In the past few years, our Brazilian plant in Jacareí implemented new Luxury Vinyl Tile (LVT) lines which use a bio-based plasticizer technology along with more than 60% recycled PVC in the core layer.

**Procured raw materials** can also have a lower carbon footprint due to their manufacturing process. At our resilient flooring plants in Clervaux (Luxembourg), Sedan (France), Lenham (UK) and Konz (Germany), GreenVin PVC was procured in 2023 instead of conventionally produced Vinnolit PVC: manufactured with the use of renewable power, GreenVin PVC has a 25% lower product carbon footprint than Vinnolit PVC. Based on quantities purchased, this led to a saving of circa 6,000 tCO<sub>2</sub>e in 2023.

## Example

### In North America, two Tarkett collections earn Green Good Design® Awards

Tarkett received the Green Good Design® awards for two of our collections: The Inspired Nature and LinoFloor xf2 & LinoWall xf2 collections. Green Good Design® is an international program that recognizes new products, buildings, and construction and planning projects that have forwarded exceptional thinking and inspired greater progress toward a healthier and more sustainable universe. The program is organized by the Chicago Athenaeum: Museum of Architecture and Design, and The European Centre for Architecture Art Design and Urban Studies.

- > Inspired Nature is a carbon-neutral collection of modular carpets. The collection's modular options are offered on Tarkett's ethos® Modular with Omnicat Technology® carpet backing. Cradle to Cradle Certified® Silver, ethos is non-PVC, made with PVB film from recycled windshields and safety glass, and contains 48-64% overall recycled content.
- > The LinoFloor xf2 and LinoWall xf2 collections are carbon-negative from "cradle to gate." The collection has been made with biobased, rapidly renewable materials (linseed oil, pine rosin, wood and cork flour, and jute) in Narni (Italy). The Narni facility operates with 100% renewable electricity, 34% self-generated energy, a 100% closed-loop water system, and 0% production waste to landfill.

To further drive the procurement of low carbon materials, Tarkett has developed in 2022 and rolled-out in 2023 a **low carbon methodology for materials purchase**, the MOOD methodology. standing for "Measure, Optimize, Optimize further, Disrupt". This methodology and common framework were designed by Tarkett Sustainability Team and by Tarkett Purchasing Team. This methodology provides guidelines for buyers to request GHG metrics to their suppliers ('Measure'): suppliers are asked to provide the product Life Cycle Analysis (LCA), sharing either the product certified EPD (Environmental Product Declarations) or PCF (Product Carbon Footprint). The MOOD methodology also requires asking the suppliers about: industrial optimization that might have a positive effect on carbon footprint, such as low carbon energy mix, energy savings, productivity increase ('Optimize'); the in-depth transformation of the product manufacturing, if the supplier is

exploring alternative raw material sourcing and production pathways ('Optimize further'); or if they can offer alternatives to products ('Disrupt'). Tarkett Purchasing Team takes into consideration the upcoming transformations and progress declared by the suppliers in the selection of suppliers and materials.

In 2023, thanks to the collection of specific data from our key suppliers, Tarkett has been able to improve the GHG footprint evaluation of its raw materials and to determine the most impacting raw materials. Thanks to the MOOD approach, Tarkett is also able to identify and assess the potential contribution of more durable products that suppliers can offer and determine which technology could support our 2030 GHG reduction target.

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### 3.7.2.3 Managing production waste – reduce, reuse, recycle, recover

In our operations, we are firstly committed to avoiding the production of hazardous and non-hazardous waste. Secondly, where waste is generated Tarkett is committed to managing it responsibly, with in order of preference, its reuse, internal or external recycling, or external incineration with energy recovery. Sending waste to landfill is always the last option when no other viable alternative is available. In all cases Tarkett ensures the respect of local waste management and disposal requirements and especially the proper handling and disposal of any hazardous waste. The Group sustainability team, jointly with representatives of division and plant environmental network, aligned to WCM system, assist plants in developing the capacity to achieve these objectives, to analyze their waste streams, to understand the causes of generated waste, to identify and implement appropriate action plans to reduce waste from operations, to apply the reduce – reuse – recycle – recover hierarchy and to track and report on hazardous and non-hazardous waste volumes.

Recycling initiatives at Tarkett started as early as 1957, with vinyl production recycling at the Ronneby plant (Sweden). Currently 16 plants reprocess and internally recycle their post-manufacturing waste using various techniques such as regrinding and reformulation to produce a secondary raw material. These processes avoid having to send the waste for external recycling, recovery or disposal and enable the material to be used in production in the place of virgin raw material.

Where post-manufacturing waste cannot be recycled and used on-site, then it may be sent to another Tarkett site where the facilities and capacity exist to process and reincorporate it into production. For example, our recycling center at Clervaux (Luxembourg) received more than 7,700 tons of post-manufacturing waste and semi-finished products for recycling in 2023 from other Tarkett plants at Sedan (France), Konz (Germany), and Lenham (UK).

At our parquet manufacturing facilities, sawdust waste is recovered and used as a biomass fuel for heating avoiding fossil fuels or externally sourced biomass. The recovery and use of sawdust waste as a renewable energy source is implemented at Hanaskog (Sweden), Orzechowo (Poland), Mytishchi (Russia), Kalush (Ukraine) and Bačka Palanka (Serbia).

Where production waste cannot be recycled on-site or at other Tarkett sites or recovered internally, then Tarkett sends it for external recycling and use, or for recovery in other industries. This includes other industrial waste (such as metal, paper, cardboard, electronic waste, used oils, etc.) which are sorted and sent preferably for external recycling or recovery, with disposal to landfill being the last resort.

#### Example

##### DESSO X RENS - Breathing new life into discarded carpet tiles

Our EMEA teams have launched DESSO X RENS, a playful take on material reuse in collaboration with the Dutch design research firm Studio RENS. DESSO X RENS comprises discarded carpet tiles from our most widely-used ranges. The collection showcases our commitment to designing carpet tiles with circularity in mind. DESSO X RENS comes with the 100% recyclable EcoBase backing, which contains on average 80% recycled chalk from the local drinking water industry. At the end of their life, the carpet tiles can be fully recycled into a new raw material at our facility at Waalwijk, the Netherlands.

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

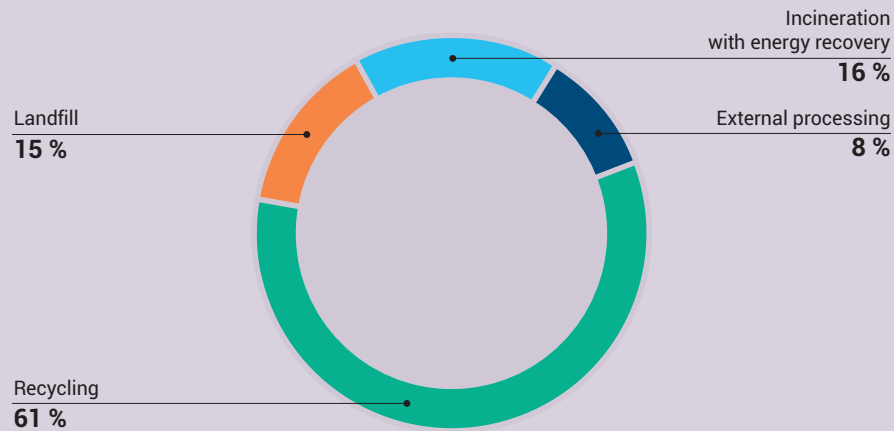
**Zoom on industrial waste**

**Waste**

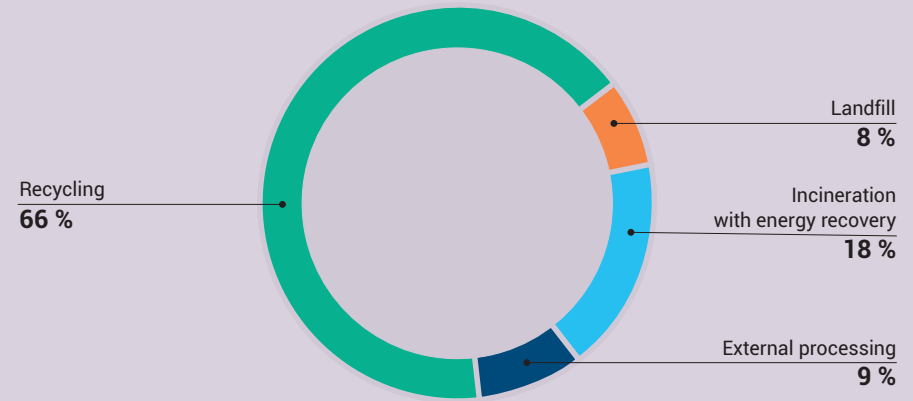
61% of the total waste from our plants (including both production related waste as well as office and canteen waste) is effectively recycled, with 13 plants not disposing of any waste to landfill in 2023. A further 13 other plants do not dispose any industrial waste to landfill, with only office and canteen waste being sent to landfill.

In 2023 the quantity of waste to landfill declined 11% to 9 k tons (vs 10 k tons in 2022 and 24 k tons in 2021). This was partly thanks to the continued reduction in waste to landfill at one of our US plants (-25% vs 2022). This plant had one of its production lines transferred to our facility in Mexico. The US plant continues to weigh on the overall results, as it accounts for 54% of the Group's waste disposed to landfill (primarily non-hazardous flooring waste). If we exclude this plant, we recycled 66% of our waste in 2023.

**Share of industrial waste (hazardous and non-hazardous) by destination (%)**



**Share of industrial waste (hazardous and non-hazardous) by destination (%) – excluding one of our sites in North America**



Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### 3.7.2.4 Collecting and recycling post-installation and end-of-use flooring and sports surface waste

In addition to recycling our post-manufacturing flooring and sports surface waste, Tarkett is investing in another pathway, to increasing the use of secondary raw materials, with the longer-term goal of scaling up closed-loop post-installation and post-use flooring and sports surface collection and recycling. This pathway is more challenging, given the logistics, the technical hurdles of recycling post-use product and the need to engage with multiple stakeholders. However, Tarkett remains convinced that this is a key solution to achieving Tarkett's vision where in the future, all flooring will be recycled enabling Tarkett to become a truly circular company.

#### Example

##### Recycling post-use flooring and sports surfaces as a key solution to avoiding Scope 3 GHG emissions related to the end-of-life treatment of sold products

In 2021 we assessed the potential avoided GHG emissions<sup>1</sup> that would be achieved by recycling our products. This approach considered that the waste material is used as raw material replacing virgin/fossil raw material instead of being incinerated, thus avoiding the emissions related to both the production of virgin raw materials and the incineration of the waste flooring.

##### Homogeneous vinyl flooring

Tarkett has overcome the challenge of recycling post-use homogeneous vinyl flooring through the inhouse development of innovative technology. The flooring is granulated, washed several times to remove residues and glue, dried and safely reintroduced into our supply chain. The raw material is used in the production of new Tarkett homogeneous flooring at our recycling and production center in Ronneby (Sweden). For example, recycling 1 m<sup>2</sup> of post-use iQ homogenous vinyl flooring waste saves 11.8 kgCO<sub>2</sub>e\*.

##### Heterogeneous vinyl flooring

Tarkett collects clean post-installation off-cuts or used flooring, sending them to one of our dedicated sorting partners before shredding and granulating them into high quality raw materials. These materials are used in the production of new heterogeneous flooring at our production center in Sedan (France). For example, recycling 1 m<sup>2</sup> of post-use loose-lay vinyl Acczent Excellence Genius flooring waste saves 12.4 kgCO<sub>2</sub>e\*.

##### Carpet tiles

Tarkett processes collected post-use carpet tiles at its recycling center at Waalwijk (Netherlands) producing two material streams: the yarn and the backing. The yarn is recycled by its partner Aquafil into regenerated Econyl<sup>®</sup> nylon yarn to be used in the production of new EcoBase<sup>®</sup> carpet tiles along with the EcoBase<sup>®</sup> backing. Recycling 1 m<sup>2</sup> of post-use EcoBase<sup>®</sup> carpet tiles flooring waste saves 10.0 kgCO<sub>2</sub>e\*.

##### Linoleum flooring

We collect clean post-installation off-cuts or post-use linoleum flooring, sending them back to our plant in Narni (Italy) for recycling. The jute backing is easily separated and used on site as thermal fuel, while linoleum paste from installation off-cuts, is micronized into high quality raw materials and used to produce new Tarkett Linoleum. Linoleum paste from post-use is micronized to become a filler for new Tarkett Linoleum or other products. Recycling 1m<sup>2</sup> of post-use Linoleum flooring waste saves 5.4 kgCO<sub>2</sub>e\*.

\* compared to an end-of-life scenario with 100% incineration

<sup>1</sup> Climate benefits from recycling flooring waste - Tarkett 22th September 2021 v2.



Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### Developing capacity and solutions for recycling flooring and sports surface waste

Over the years, we have invested and developed our capacity to recycle post-installation flooring scrap and post-use flooring materials and artificial turf in our own manufacturing processes, which required developing on-site recycling units.

In total, Tarkett counts **eight ReStart flooring recycling centers** at its production sites across the world: Ronneby (Sweden), Clervaux (Luxembourg), Waalwijk (Netherlands), Narni (Italy), Jaslo (Poland), Dalton (US), Otradny (Russia), and Jacarei (Brazil). In addition, there are 3 FieldTurf recycling centers for sports surfaces with one in Europe at the plant in Abtsteinach (Germany), and two facilities in the US (Oregon and Pennsylvania). The recycling center located in Luxembourg, on the Clervaux site has the EuCertPlast certification for recycling post-consumer vinyl flooring. The EUCertPlast certification scheme, which is co-financed by the European Commission under the Eco-innovation program, focuses on the traceability of plastic materials (throughout the entire recycling process and supply chain), and on the quality of recycled content in the end-product. The Clervaux recycling center treats both post-manufacturing waste from other Tarkett European sites, and ReStart® collected post-installation and post-use flooring material. The backing produced using this recycled material is used at several vinyl flooring manufacturing sites in Europe and on the vinyl production line in Clervaux.

Tarkett Sports' Morton Extrusionstechnik artificial turf fiber and infill facility in Abtsteinach (Germany) and Tarkett's FieldTurf artificial turf production plant in Auchel (France) both obtained ISCC Plus certification in 2021 along with the ISCC Plus Sustainability Declaration for the FieldTurf artificial turf. This certification states both the origin and the proportion of recycled material, providing a guarantee that the plastic is actually made from recycled material. This follows on from the EuCertPlast certification which Morton Extrusionstechnik obtained in 2020 for recycling post-consumer artificial turf. The certification, based on European Standard EN 15343:2007 for plastics recycling and traceability, confirms the plant's use of at least 15% post-consumer artificial turf in the production of FieldTurf's ProMax HydroFlex infill.

These actions are at the heart of FieldTurf's **SuReTec™ program** (Sustainable Recycling Technology) which is part of FieldTurf's Sustain the Game sustainability strategy. SuReTec™ is FieldTurf's program to apply plastic recycling technologies internally and externally, with the ultimate goal of creating a circular turf. SuReTec™ relies on chemical recycling using mass balance pyrolysis oil from post-use end-of-life plastics and mechanical recycling converting plastic waste into new secondary raw materials to reduce the amount of virgin plastics used to make artificial turf and infill. The program will also

support end-of-life treatment, recycling end-of-life turf to use as new components in new turf systems along with the development of artificial turf from a single polymer to facilitate recycling. A number of sports fields have already benefited from this new recycled plastic synthetic turf, such as the Matmut Stadium, home to Lou Rugby in Lyon (France) and the TSG 1899 Hoffenheim ground in Germany, in addition to the St Andrews University project described in section 3.6.1.1 Selecting and sourcing sustainable materials to preserve natural resources.

Tarkett Sports is also collecting and recovering used artificial turf and infill. In Oregon (US), Tarkett has a facility which recovers infill from retired fields as part of the **Infill Take Back program**. The recovered turf goes to the facility where the rubber crumb and sand infill materials are separated from the artificial turf. Infill materials are then washed and bagged ready for reuse. In 2023 the facility regenerated 8.5 million pounds (3,860 tons) of infill for reuse in new projects. The artificial turf part is often reused in community or residential applications.

In the second quarter of 2023, a new state of the art infill regeneration facility started operation in Pennsylvania (US) to serve the Northeast US sports turf market. The facility is designed to collect and process old synthetic sports fields and recover, clean and separate the sand and rubber infill for reuse on new surfaces. The facility has recycled over 3.5 million pounds (1,590 tons) of product in 2023. Additionally, all post-consumer turf carpet that is processed is collected and sent to a 3<sup>rd</sup> party to be recycled back into plastic lumber products.

In the US, post-consumer turf can be used to make Greenboard, an innovative technology which combines mixed polymer recycled plastics from recycled postconsumer turf to make a durable and 100% recycled fiber-reinforced composite board for use in the installation of artificial field turf. Alternatively, using a proprietary process that upcycles the material into a higher quality polyethylene and polypropylene blend, the carpet can be transformed into various products like nailer boards, planters, and park benches.

As well as developing the capacity to handle and recycle increasing volumes of flooring and sports surface material, we also continue to conduct research and to trial new recycling techniques with the quest to develop technically and economically feasible solutions to recycle more end-of-life products. For example, we are operating in Sweden an in-house developed solution to **recycle Tarkett homogeneous vinyl flooring** produced from 2011 onwards (for more details see section 3.6.2.2 Working collectively at Tarkett towards a circular economy).

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

## Example

### Finding technical solutions to build a circular economy – recycling old end-of-life PVC (Polyvinyl chloride) flooring

Tarkett is an active member and promoter of the EU project “Circular Flooring”, aimed at developing environmentally friendly recycling of post-consumer PVC floor coverings. The project is managed by the Circular Flooring consortium consisting of eleven companies and research institutions from Austria, Belgium, France, Germany and Greece and led by the Fraunhofer Institute for Process Engineering and Packaging IVV in Freising (Germany). The project is focused on the recovery of a PVC compound from post-consumer PVC floor coverings and the separation of legacy plasticizers to create a recycled material for the manufacturing of new PVC floor coverings. End-of-life flexible PVC floor coverings potentially contain ‘legacy plasticizers’ which may no longer be used today for reasons of consumer protection (EU REACH requirements) and which in the meantime have been replaced in the EU by safer alternatives. A solvent based technology called CreaSolv® was developed to separate the legacy plasticizers, thus making it possible to retain valuable resources in the circular economy. The CreaSolv® Recycling Process also converts the legacy plasticizers into REACH-compliant plasticizers.

The first seven milestones of Circular Flooring have been reached in previous years, including: pilot scale for the recycling of PVC flooring waste justified; CreaSolv® Process for Circular Flooring customized; hydrogenation route for legacy plasticizers developed; possible PVC formulations developed; Circular Flooring demonstration plant design finalized and realizable with the intended project budget; decision taken on high performance formula for Circular Flooring PVC; economic sustainability confirmed.

Since 2021 the work focused on the construction of a CreaSolv® PVC prototype recycling plant at the Fraunhofer Institute in Freising (Germany), which is expected to be finalized in 2024. The aim of the EU project Circular Flooring is to elaborate on the technical and commercial feasibility of this recycling process for PVC floor coverings at an industrial scale, thus preventing usable resources (PVC, plasticizers) from being landfilled or incinerated, reducing CO2 emissions, and contributing to European circular economy and climate neutrality objectives.

### Collecting and recycling post-installation and end-of-use flooring: the ReStart® program

**Tarkett is committed to building a circular economy, notably through the collection and recycling of used flooring and sports surfaces. ReStart® is Tarkett's flagship program for flooring waste collection and recycling which meets a double goal:**

- > Increasing the collection of post-installation and end-of-use Tarkett flooring (or in some cases from other flooring manufacturers), to obtain a growing volume of secondary raw materials and limit the need for virgin resources, thus developing a circular model with quality and economically viable products; and
- > Offer our customers a responsible, cost-effective, circular solution to contribute to safeguarding the world's natural resources, protecting the environment, and avoiding incineration or landfilling.

**Onboarding customers, with a simple, cost-effective ReStart® take-back and recycling service is key to these goals.** We are actively inviting our customers to join our ReStart® take-back and recycling program which help them manage their flooring waste while contributing to the implementation of a circular economy. As project owners are increasingly including site waste management in their calls for tender, ReStart® allows Tarkett's customers to sign up simply to our local take-back and recycling program for flooring.

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

**At the end of 2023 the ReStart® program is proposed in 29 countries across the globe. It exists in several formats across Europe** (Sweden, Norway, Finland, Denmark, France, United Kingdom, Ireland, Belgium, Netherlands, Luxembourg, Italy, Spain, Portugal, Germany, Austria, Switzerland, Poland, Estonia, Latvia, Lithuania, Czech Republic, Romania, Slovakia and Hungary), in **Brazil, India, Malaysia, Australia** and in **North America** .

**In Europe**, we are mainly collecting vinyl installation off-cuts and post-use carpet tiles:

- > For vinyl flooring, Tarkett provides big-bags and organizes the collection of offcuts or end-of-use materials (currently for post-consumer homogeneous flooring installed since 2011) which are sent to our recycling centers either at Clervaux (Luxembourg) or Ronneby (Sweden). In France we also use PVC Next network operated by Kalei for the recycling of other types of post-use vinyl flooring materials. They are sent to Germany to the AGPR (Association for the Recycling of PVC Floor-Coverings). In each market we are developing practical solutions and finding the right local partners for the collection and

sorting to facilitate the recovery of recyclable materials, such as Veolia in France, Kuijs in the Netherlands, Belcyco in Belgium and Verhoek in Germany. Once at our recycling centers, the material is controlled before processing and reintegration into our production process. In a few years, it is expected that post-use vinyl floors will be the most important contributor to ReStart® volumes, and in 2023 we set EMEA volume targets for the collection of post-use homogeneous flooring. The challenge was well received by the EMEA sales networks where ReStart® program is active, and the internal target of 89 tons was already exceeded by mid-year. By end 2023, 137 tons of post-use homogeneous material had been collected within EMEA.

- > For carpet flooring, Tarkett provides a support to facilitate the on-site collection, then the flooring is sent to our carpet recycling center in Waalwijk (Netherlands) for recycling.
- > We are also taking back linoleum for recycling at our Narni site (Italy).
- > Tarkett Sports Europe also have a ReStart® program available for Omnisports and Linosports ranges.

## Example

### Tarkett multiples ReStart® flooring take-back and recycling projects across Europe with a climate beneficial solution and a quality customer service

Tarkett successfully convinced more clients in 2023 to join the circular economy through its ReStart® flooring post-installation and post-use collection and recycling program. The onboarding of new customers was achieved through the continued pedagogy and effort from its teams across Europe to propose and deliver a simple solution. Existing collaborations were also continued and strengthened in 2023. A few examples include:

- > The successful **collaboration with IKEA** continued: eleven take-backs have been executed from IKEA stores in Czech Republic, Sweden, Norway, Finland, Denmark, Lithuania, Romania, and Spain in 2023. Since the first take back experience of post-use material from IKEA Stockholm in 2020, more than 150 tons (corresponding to 50,000 sqm) have been collected in over 25 take backs from IKEA stores in 13 countries across Europe (avoiding a total of 500 tons of CO<sub>2</sub> emissions).
- > In **Sweden**, 8,000 sqm of post-use linoleum from the church office in Uppsala were collected and recycled, avoiding 33 tons of CO<sub>2</sub> emissions.
- > In **Sweden**, during the renovation of a 50,000 sqm office in Stockholm, 70% of carpet tiles could be reused by the property owner, and 2,000 sqm were collected and recycled by Tarkett, avoiding close to 12 tons of CO<sub>2</sub> emissions.
- > In the **UK**, Tarkett started a ReStart® collaboration with Swift, a manufacturer of caravans and motorhomes installing resilient residential flooring. During the first five months' pilot phase, we have collected 11 tons of material from this company. Results are encouraging and there is room to scale up and increase the amount of material recovered in the future.
- > In the **UK**, we collected in May 2023 55 pallets equivalent to 18.9 tons of post-use carpet tiles from the Nationwide Building Society office in Bournemouth.
- > In **Czech Republic**, three big bags of offcuts were collected for recycling during the reconstruction of School Praskova in Opava.
- > In **Norway**, we have started a collaboration with Elkjøp Nordic to collect their old carpet tiles from their refurbishing projects.

## Limiting upstream and downstream greenhouse gas emissions (Scope 3)

**In Russia**, a ReStart® pilot project was initiated by surveying installation and distribution channels for their interest in the collection for recycling of post-installation vinyl flooring scraps. One of our long-term distribution partners (who provides customers with additional services for cutting products, as a result of which it accumulates flooring offcuts) showed interest, and we started to receive the first dispatches in June 2023. We have collected 8,9 tons of post-installation resilient residential materials in 2023, with the view to expand the project to rigid-LVT products in the future.

**In Brazil**, Tarkett takes back post-installation material for vinyl composite tiles, luxury vinyl tiles, as well as homogeneous and heterogeneous resilient flooring from clients close to our site at Jacareí, for recycling at our manufacturing facility and –incorporation into the manufacture of a new national LVT base. The ReStart® project started with a pilot phase in 2018, with a modest 2.8 tons of recycled material and the participation of five resellers. Through concentrated efforts in communication and promotion of the program, we have been able to increase the engagement among new participants. In 2023, we witnessed significant growth, with an active participation of 27 resellers and 5 installers. We collected more than 37.6 tons of post-installation flooring in 2023, exceeding the established target of 30 tons. This continuous growth has attracted media attention leading to an invitation for an interview in Brazil's renowned economic newspaper, "Valor Econômico", which highlighted our initiative on the cover of its August 21, 2023 print edition.

**In Australia** Tarkett worked with flooring contractors to collect vinyl off-cuts for their ReStart® take-back program. To date, over 15 tons of homogenous vinyl off-cuts and end of rolls have been granulated, diverting them from landfill. The local team also continued to work with the Australian and Swedish Authorities to gain the appropriate export licenses, so that the granulated material can be returned to our recycling facility in Ronneby (Sweden). In Western Australia, Tarkett worked once again with Malco flooring on phase two of the William St., Perth offices project, where they diverted an additional 8,000 sqm of carpet tiles from landfill, by recovering reusable tiles.

**In North America**, the program has existed since the end of the nineties for collection and recycling of carpet tiles and was expanded to vinyl flooring in 2010. ReStart® collection and recycling has been and remains predominately post-use rather than post-installation. The challenge is to develop logistics solutions, notably finding the right logistical partners, to collect and recycle larger volumes of post-use products and the small quantities of post-installation flooring waste as well as re-introducing materials into existing products. In 2023, Tarkett North America started sending returned or discontinued LVT collected as part of the ReStart® program to Avery Automats, a company based in Dalton, Georgia, that is using this LVT in the manufacturing process of their automotive mats. This collaboration enables to recycle 100% of the collected LVT, no longer sending it to a waste-to-energy plant.

**In India**, Tarkett recycled 19,000 sqm of post used carpet rolls (made by another manufacturer) for Capgemini in Bangalore and Hyderabad, India. The collected flooring was shipped to our partner recycling center (RecycleKaro) for sorting and recycling. The carpet yarn was separated from the backing creating two main material streams which were recycled and transformed into raw materials for other industries: the vinyl material and carpet backing material are used in the automobile and construction industries, while the carpet yarn is used to make recycled paper bags. We then supplied Capgemini with our Tarkett carpet tiles as a new floor, and we offset the carbon emissions generated during production with carbon fund credits.

In 2023, Tarkett launched the ReStart® program in **Malaysia**, where we will collect used carpets products that will be used as fuel for the cement industry, as a sustainable alternative to fossil energy.

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

### Recycling, re-covering and reusing artificial turf and reusing infill – FieldTurf's "Goal zero"

Tarkett's FieldTurf teams are multiplying initiatives and trials as part of its Goal Zero program to divert 100% of job-site and manufacturing waste from landfill by the end of 2025 in North America. In 2023, 46 projects were completed, recovering old artificial turf, diverting them from landfill, and recycling 146 tons of materials (322,700 pounds).

In the process FieldTurf is expanding its partnerships with recycling facilities to be able to recycle the recovered end-of-life artificial turf. FieldTurf is also working with customers to extend the life of their fields by reusing their infill, reducing their costs and their carbon footprints. In 2023, Tarkett estimated that 53.8 million pounds (24,400 tons) of rubber and sand infill were reused in North America.

For example, in Connecticut (US), FieldTurf utilized all its end-of-life programs (goal zero for jobsite waste recycling and infill regeneration to recycle the end-of-life turf) as part of a Synthetic sports turf replacement project of an existing FieldTurf field at New Haven High School. This enabled to fully divert and recycle all of the materials that would traditionally end up in a landfill.

### Zoom on key indicators



#### Flooring collection and recycling program ReStart®

From 2010 to 2023, Tarkett has collected 118,900 tons of flooring (post-installation and end-of-use flooring: vinyl, linoleum, carpet). In 2023, 4,100 tons of installation offcuts and used flooring were collected through the ReStart® program, which marks an encouraging increase over the average 3,100 t collected annually over the past five years.

Good progress was made in Europe thanks to the continued engagement of our sales network encouraging customers to join our ReStart® collection and recycling program. Post-installation and post-use flooring was collected from numerous projects providing material to recycle at our unique carpet recycling center in the Netherlands, our vinyl recycling centers in Sweden and Luxembourg, and our linoleum recycling center in Italy. These four European recycling centers saw the quantity of ReStart® collected material increase by 22% in 2023 compared to 2022. Recycling of post-use homogenous vinyl floors is key to Tarkett and now already represents a third of the total volume collected, with volumes expected to increase substantially in the coming years.

In North America, Tarkett rekindled its ReStart program in 2023 and successfully diverted an estimated 1.5 million pounds (690 t) of post-use flooring to recycling, both inhouse and with external recycling partners.

Limiting upstream and downstream greenhouse gas emissions (Scope 3)

**Our experience over the past several years have enabled us to understand and better grasp the challenges and opportunities for developing the circular economy on the ground.** Here is a summary of some of the challenges that we have identified and the initiatives we are taking to overcome them.

Challenges	Potential solutions / Tarkett initiatives
1. Old post-use flooring not compatible as a secondary raw material for new generation flooring products	<ul style="list-style-type: none"> <li>&gt; Looking for other uses for recycled flooring and sports surface materials</li> <li>&gt; Developing technologies and industrial processes to make vinyl flooring and carpets easier to recycle after use</li> <li>&gt; The majority of Tarkett's current generation of product are better designed and more adapted to recycling in the future</li> <li>&gt; Tarkett's New Product Development Process includes steps to check to ensure design for recycling of future products</li> </ul>
2. Technical and capacity difficulties to recycle old product	<ul style="list-style-type: none"> <li>&gt; Tarkett's carpet recycling center in the Netherlands</li> <li>&gt; Homogeneous vinyl flooring recycling in Sweden</li> <li>&gt; Trials with solid wood parquet recycling in Sweden and Norway</li> <li>&gt; Supporting the European project Circular Flooring to scale up old PVC flooring recycling</li> <li>&gt; Field turf recycling in Germany at Tarkett's third-party certified recycling center</li> <li>&gt; Development of products, such as Greenboard made from recycled turf</li> </ul>
3. Lack of structure and incentives to promote recycling and barriers related to the use of secondary raw materials	<ul style="list-style-type: none"> <li>&gt; Tarkett engaging in dialogue to share experiences and challenges with public authorities to promote a regulatory framework more favorable for recycling</li> <li>&gt; Tarkett encouraging customers to join its ReStart® take-back and recycling program</li> </ul>

**Eco-designing the flooring installation system for easy removal and effective recycling**

Tarkett endeavors to integrate easy removal right from the design stage, ultimately allowing more efficient collection, sorting and recycling. Beyond the flooring product itself, the challenge is to design flooring systems including products, installation, and removal methods, which facilitate the collection of flooring at end-of-use while allowing the separation of different layers and materials.

For example, the modular vinyl ranges, such as iD Click Luxury Vinyl Tile ranges, have a unique click system which makes for a floating installation, without the need of adhesives enabling the flooring to be very quickly laid and easily removed. The new 'Made in Europe' Essence / Elegance Rigid 55 vinyl collections launched in 2023 have similar smart click locking systems, allowing for quick installation, eliminating the need for glue, and thus also facilitating removal. In North America, Tarkett has the modular range of flooring, ProGen™, which is waterproof, and resistant to shocks, traffic, and heavy use, while being easy to install and remove thanks to a fast lock mechanism. Quick-Fix carpet tiles (produced in partnership with Velcro®) and the Tape+ / Tape products offer solutions so that carpets can be installed, re-installed, and recycled easily, without damaging the flooring surface. In

2023, Tarkett launched its first linoleum with glue-free installation, the new Tarkett Lino Loose-Lay. The loose-lay technology offers the possibility of a quicker installation, decreases indoor air pollution risk by eliminating the need for glue, and is eventually easily dismountable, ideal for take-back and recycling.

For indoor sports Tarkett proposes Greenlay™, a loose-lay installation method for Omnisports surfaces. With only 2% of surfaces glued, the end-of-life recovery is facilitated enabling the surface to be easily removed, taken back through Tarkett's ReStart® program and recycled.

**Reusing flooring and sports surfaces**

In some specific circumstances used flooring and sports surfaces can potentially be reused before being decommissioned and sent for recycling. Tarkett is investigating ways it can facilitate the reuse of material, where the quality and condition of the material allows, and can meet the prospective organization's requirements. In Europe, Tarkett is working on developing solutions for carpet tiles to provide an additional "reuse" option to the Tarkett ReStart® take-back and recycling program. A pilot has started in Benelux and Nordics countries. FieldTurf has also developed solutions in certain geographies for customers to enable the reuse of removed artificial turf or to reuse infill.

Balancing remaining greenhouse gas emissions

### 3.7.3 Balancing remaining greenhouse gas emissions

While focusing on reducing the Tarkett's Scope 1, 2 and 3 greenhouse gas emissions through environmental management, eco-design, supplier engagement and circular economy solutions Tarkett is also responding to customer demand for products which contribute to green building certification standards with Cradle to Cradle Certified® products and with additional partial or total carbon offsetting solutions for remaining emissions.

In our **European market**, Tarkett launched in 2021 its **Carbon Conscious Program** giving the possibility for customers to balance cradle to gate and end-of-life related greenhouse gas emissions for products through the REDD+ Business Initiative Tambopata-Bahuaja Biodiversity Reserve Verified Carbon Standard (VCS) project. Tarkett firstly reduces carbon emissions through rigorous product design and manufacturing processes, then Tarkett offers to balance the remaining emissions through the Carbon Conscious Program, with externally verified carbon credits. This is in addition to proposing Tarkett's ReStart® take-back and recycling program to recycle post-installation and end-of-use flooring waste into new secondary raw materials, which also contributes to reducing greenhouse gas emissions.

Tarkett is already offsetting greenhouse gas emissions for certain other products to obtain a given level of certification under the Cradle to Cradle Certified® product standard. For example, Tarkett's 3 Gold level Cradle to Cradle Certified® products (Desso Ecobase® PA6 Solution Dyed Carpet Tiles Gold and Desso EcoBase® Carpet Tile Backing and Linoleum flooring) are required to offset 50% of the final manufacturing stage GHG emissions. Tarkett obtains the required number of carbon credits through the REDD+ Business Initiative Tambopata-Bahuaja Biodiversity Reserve project. The project is validated by the Verified Carbon Standard (VCS) and the Climate, Community, and Biodiversity Standard (CCB).

In Europe, Tarkett launched the FieldTurf Carbon Offset Program to customers so they can also opt to offset 100% of the CO<sub>2</sub>e emissions resulting from the production of their synthetic turf field. GHG emissions are offset with carbon credits from the REDD+ Business Initiative Tambopata-Bahuaja Biodiversity Reserve project.



In 2023 Tarkett retired 937 carbon credits from the REDD+ Business Initiative Tambopata-Bahuaja Biodiversity Reserve project.

In **North America**, Tarkett Sports partnered with the **Carbonfund.org Foundation** to offer FieldTurf customers a carbon offset program. Using FieldTurf's proprietary surface intensity calculator, which totals potential greenhouse gas (GHG) emissions of a project, customers can now choose to offset 100% of the CO<sub>2</sub>e emissions resulting from the surfacing of their field. The program is currently available on projects in North America for a majority of FieldTurf systems. The voluntary offsets are provided through Carbonfund.org Foundation's Carbonfree® Product Certification Program, which offsets emissions by funding third-party validated and verified renewable energy, forestry and energy efficiency projects that support a low carbon transition for the planet. FieldTurf remains committed to a reduction-first approach, continuously striving to find emissions-lowering efficiencies, reducing its environmental impact by sourcing good materials for use in manufacturing processes, and being among the first to implement zero-emission manufacturing facilities.

Tarkett's carpet manufacturing plant and recycling center in Waalwijk, the Netherlands, is the first Tarkett plant to offset its Scope 1 GHG emissions from natural gas consumption. This was achieved in 2021 by purchasing carbon credits equivalent to the direct GHG emissions from its natural gas consumption for heating and production. The emissions are compensated with Verified Emission Reduction (VER) certificates that are linked to a specific investment in sustainable energy projects in developing countries. 2,817 tons CO<sub>2</sub> were compensated through such VER certificates in 2023.

## 3.8 Creating solutions for greater indoor air quality and safe, healthy spaces for our customers

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities / Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	CSR Report section	Contributing towards UN SDGs
Product safety and quality	> Materials selection and assessment as part of NPDP to develop products with low levels of VOC emissions	Percentage of flooring with low VOC emission levels	99%	99%	99%	3.8.1	
	> Use of phthalate-free plasticizer technology for our vinyl flooring	Percentage of phthalate-free flooring <sup>1</sup>	96% <sup>2</sup>	96%	95%	3.8.1	

<sup>1</sup> Except recycled content for certain products

<sup>2</sup> At the end of 2023, 100% of our vinyl production sites in Europe, North America, Serbia, Ukraine, and China use phthalate-free plasticizer technology



Contributing to healthy spaces and indoor air quality

### 3.8.1 Contributing to healthy spaces and indoor air quality

#### Flooring with low VOC emissions

Tarkett is committed to designing products which help create healthy indoor spaces and preserve indoor air quality in accordance with our Tarkett Human-Conscious Design® approach. This challenge is especially critical for the most sensitive populations such as the elderly, young children, or people with allergies or asthma. One international study found 14% of children to suffer from asthma<sup>1</sup> and it is widely reported it is a major cause of school absenteeism. It has also been found that productivity can increase when indoor air quality improves<sup>2</sup>. All in all, today, people spend 90% of their time indoors.

Among the contributors to indoor air pollution are volatile organic compounds (VOCs) – gases emitted at room temperature by chemicals found in everything from paints, varnishes and glue to everyday cleaning products. Since 2011, Tarkett has been a pioneer in developing flooring with low or ultra-low levels of Volatile Organic Compounds (VOC) emissions in nearly all of its product ranges. Tarkett offers products with total VOC emissions that are 10 to 100 times lower than the most stringent world standards. This effort had been recognized by several certifications:

- > The modular vinyl Starfloor Click was recommended by the **Swedish association against asthma and allergies** in 2015.
- > **Tarkett North America** offers both residential and commercial flooring solutions that have been **certified asthma & allergy friendly® by AAFA** (all FiberFloor® vinyl ranges as well as other products such as iD Latitude, Acczent, several laminated ranges, and Powerbond® RS, a soft surface flooring). For flooring to be certified asthma & allergy friendly®, AAFA's independent third-party testing must show that the floor is easily cleaned and has a low capacity for retaining allergens. The certification process involves testing not only the product itself, but also the installation method and recommended cleaning process as a complete system to ensure no harmful materials are introduced while installing or cleaning the floor.
- > In 2020 Tarkett obtained the **seal of approval from Allergy UK** for two new product ranges, Tarkett's Omnisport flooring ranges for leisure and sports areas, which join the linoleum ranges which received the label in 2018 from the British association Allergy UK, which is valid in 135 countries.

- > Several vinyl and linoleum ranges manufactured in **Europe** are subject to regular plant audits by **Eurofins (an international laboratory network conducting consumer product testing)** to ensure that our products have low or very low levels of VOC emissions (Tarkett labels « Indoor Air Quality Gold » and « Indoor Air Quality Platinum »).
- > The LVT Color Pop and Even Plane collections are **FloorScore® certified** for their low impact on indoor air quality. Developed with the Resilient Floor Covering Institute (RFCI), FloorScore® is the most recognized indoor air quality certification standard for hard surface flooring materials, adhesives, and underlayments.
- > In 2023, we launched our new, ultra-low formaldehyde laminate flooring range in **Japan**, which has been designed to meet Japan's rigorous emission limits, equivalent to a **Super E0 classification**.

#### Example

##### Tarkett North America's Asthma & Allergy friendly® Powerbond RS® wins 2023 Product Greenstep Award"

Allergy Standards Limited (ASL), an independent global certification company, and the Asthma and Allergy Foundation of America (AAFA), the leading patient organization for people with asthma and allergies, have deemed Tarkett Powerbond RS® flooring as CERTIFIED asthma & allergy friendly® - the world's first soft surface flooring to receive this designation. Powerbond RS® is a hybrid resilient flooring, meaning it combines the look and feel of carpet with the durability and cleanability of a resilient surface. Made with an impermeable, closed-cell cushion backing and installed with chemically welded seams, Powerbond RS® provides a wall-to-wall moisture barrier to prevent mold and mildew. In addition, its low pile height allows for the easy removal of dust and allergens: in testing, 95 percent of allergens were removed effectively with a simple dry vacuuming. Powerbond RS® is made with low VOCs, including its pre-applied adhesive, and is free of ortho-phthalates. All Powerbond RS® designs are protected with Eco-Ensure, a proprietary, fluorine-free, anti-soil chemistry that provides enhanced soil protection and removal, and that is Cradle to Cradle Certified® Platinum. In September 2023, during a ceremony that took place in Dalton (Georgia, US), Tarkett North America's Powerbond RS® won the 2023 Product Greenstep Award – organized by Floor Covering Weekly Magazine.

<sup>1</sup> International Study of Asthma and Allergies in Childhood (ISAAC), 2007

<sup>2</sup> Estimates of Improved Productivity and Health from Better Indoor Environments, 1997 William J. Fisk and Arthur H. Rosenfeld

Contributing to healthy spaces and indoor air quality

### Phthalate-free flooring

Phthalates are mainly used in the plastics industry, to give the plastic a certain flexibility. The potential impact on human health of certain phthalates in this group of chemical products is the subject of scientific debate and is regularly featured in regulatory news and general public news stories, notably through work carried out by health agencies that assess the impact of substances on health and the environment (ANSES in France and EFSA at the European level); at the level of ECHA (European Chemicals Agency), within the framework of evolutions in REACH and CLP regulations<sup>1</sup>; or in information campaigns run by health and environmental protection non-profit organizations.

Since 2010, Tarkett has been proactively seeking alternatives to phthalate plasticizers in collaboration with its suppliers. We have considerably invested in research and development and consequently have been able to modify our formulas and our processes to manufacture vinyl flooring with phthalate-free plasticizer technology. These alternative plasticizers can be used for young children's toys and food containers, which have the strictest health standards. Phthalate-free plasticizer technology was first introduced by Tarkett in North America in 2010 and in Europe in 2011, then gradually deployed in Ukraine and Serbia since 2016, and then at our Otradny site in Russia in 2019 and 2020. In 2022 our teams in Jacareí, Brazil worked with their local supplier, with the support of our R&D team in Luxembourg, to develop a phthalate-free wear layer for our locally produced luxury vinyl tiles (LVT). This was the final hurdle to achieve phthalate-free production of LVT in Brazil which had been difficult as there are no local manufacturers of the commonly used non-phthalate alternatives. The plant had already switched to bio-based plasticizers in its production, however the challenge, which has now been overcome, had been to obtain phthalate-free wear layers.

At the end 2023, 96% of our global vinyl production use phthalate-free plasticizer technology (except recycled content for certain products). The remaining 4% relates to a small volume of the vinyl flooring produced at our plant in Russia.

At some sites, we also use recycled content in addition to virgin raw materials for some products which may then contain traces of phthalate plasticizers. Since the end of 2019, our European sites produce 100% phthalate-free vinyl flooring, recycled content included. This is also the case in 2023, in Farnham, Florence West and Chagrin Falls in North America; Mexico City in Mexico; Kalush in Ukraine; Bačka Palanka in Serbia; Beijing in China; and Jacareí in Brazil.

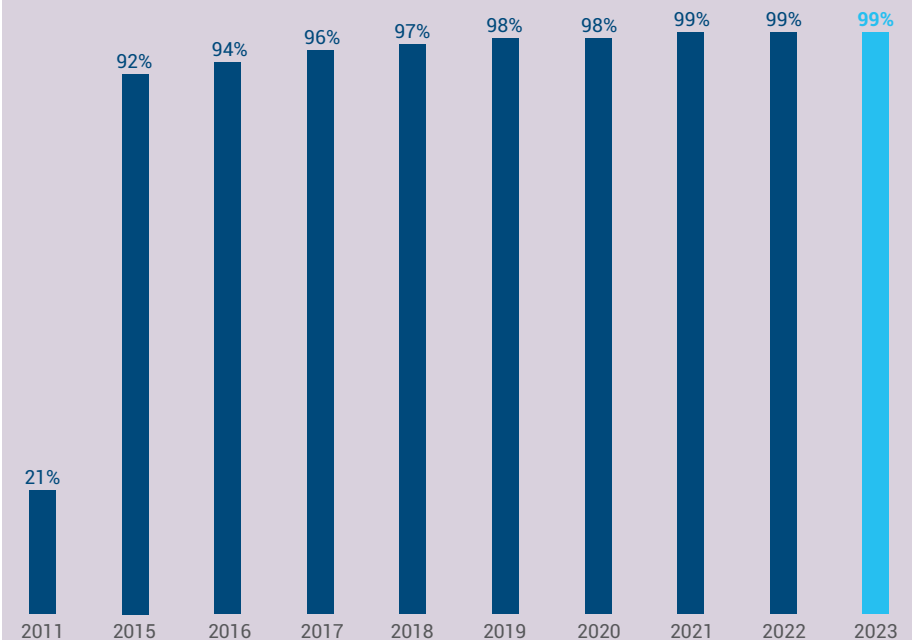
The entire flooring industry gradually follows our example in the interest of flooring customers and users: for example, in North America, certain DIY, home improvement and decoration retailers, such as Lowe's, Menards and Home Depot, have changed their supplier specifications to exclude phthalate products.

### Zoom on key indicators

#### Indoor air quality

Tarkett contributes to customer health and well-being with flooring products that contribute to indoor air quality. In 2023 99% of our flooring have low total VOC emissions (<100 µg/m³). The remaining percentage is explained by a small volume of carpet and rubber flooring.

#### Percentage of flooring with low VOC emission levels



<sup>1</sup> REACH: Registration, Evaluation, Authorization and Restriction of Chemicals; CLP: Classification, Labelling and Packaging of substances and mixtures

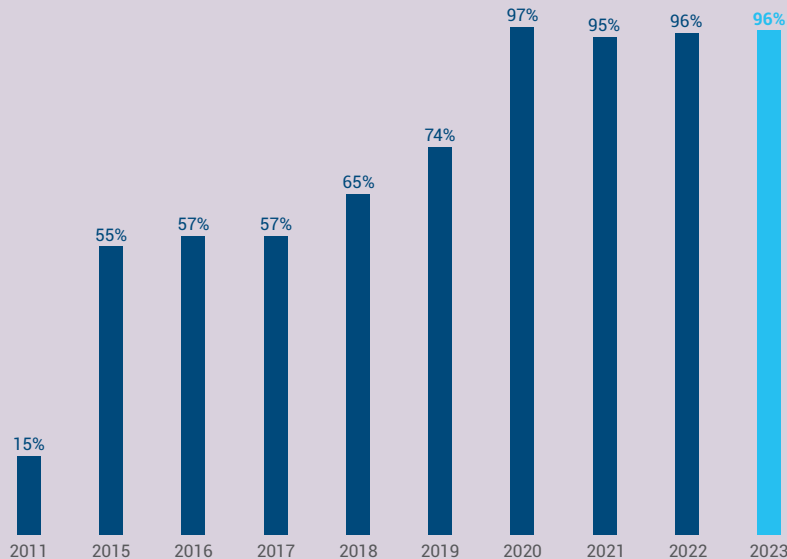
Contributing to healthy spaces and indoor air quality

**Zoom on key indicators**

**Phthalate-free flooring**

All plants produce 100% of phthalate-free vinyl flooring, except for a small volume of the vinyl flooring produced at our plant in Russia. Furthermore, our carpet flooring was also 100% phthalate-free in 2023. At the end of 2023, 100% of our vinyl production sites in Europe, North America, Brazil, Ukraine, Serbia, and China use phthalate-free plasticizer technology. For the full year 2023, at a global level, this translates to 96% of volumes being phthalate-free (vs 96% in 2022, 95% in 2021, 97% in 2020, 74% in 2019, 65% in 2018 and 57% in 2017). These results reflect the important efforts in the last few years to deploy the phthalate-free plasticizer technology in Brazil, Russia, Ukraine and Serbia taking into consideration that deployment also depends on availability of plasticizers alternatives (in volumes and in quality).

**Percentage of phthalate-free flooring**



**Dust retaining flooring**

Tarkett has developed carpet tiles which retain dust particles: the AirMaster® carpet tile combined with the EcoBase® backing range is designed using a patented technology which retains four times more fine dust particles than traditional carpets; the fine dust particles are trapped by the unique threads in the carpet until it is time to vacuum clean again, contributing positively to indoor air quality. Since 2015, this product is the first worldwide to be certified with a GUI Gold Plus Label, the highest possible accreditation awarded by GUI (Gesellschaft für Umwelt- und Innenraumanalytik), Germany's leading independent air quality testing organization. The Gold Plus label was awarded for high performance on three further test criteria: suitability for allergy sufferers, high fine dust binding capacity and low volatile organic compound (VOC) emission properties.

Participating to people's well-being

### 3.8.2 Participating to people's well-being

#### Designing for safety

Tarkett is committed to ensuring and enhancing product safety through its Tarkett Human-Conscious Design® approach. For our sports surfaces, keeping athletes safe has and will always be the first priority for Tarkett. FieldTurf and Beynon Sports, our field and track companies, are committed to improving performance and safety through research and innovation, continually looking to find new ways to reduce the risk and severity of sports injuries. This focus on safety has led to a number of injury-reducing innovations and improvements both on field and on track.

Additionally, Tarkett's group-wide quality management system, with 82% of plants certified ISO 9001, ensures the strict application of procedures to ensure product quality and safety, both during installation and use. From design to installation at the customer's site, Tarkett's quality management guarantees the conformity of the products to all applicable standards and regulations regardless of the country where the product will be used. To carry out these controls, Tarkett relies on the competence of its internal laboratories as well as certified independent laboratories. The quality management system is under the responsibility of the Group Quality Director, reporting to the Executive Vice President of R&D and Operations, a member of Tarkett's Executive Management Committee. This system incorporates relevant product safety risk assessments, monitoring, incident investigation and end-user feedback.

Over and above ensuring the general safety of its flooring and sports surfaces, Tarkett also provides safety enhanced flooring solutions for specific applications (e.g., slip resistant flooring for trains, buses, planes, wet rooms, schools, health care facilities,...). For these specific applications all products are validated and controlled according to specific standards and regulations where they exist (for example the IMO standard for reaction to fire, applicable in the maritime sector, or the vertical flammability test FAR 25.853 for aviation). Tarkett provides details on all relevant standards and specifications for each product through the product "technical data sheet".

In Australia, Tarkett educates and informs clients on slip resistance in settings where flooring surfaces get wet or contaminated during normal use. It provides Continuing Professional Development (CPD) training for architects on Slip & Wellbeing which are aligned with the AIA (Architects Institute of Australia) requirements. Tarkett Australia has also published a specific white paper "Raising the Safety Floor: A Guide to Slip Resistance in Flooring Specification" providing a concise guide to safety flooring, sustainable slip resistance requirements and testing, and design considerations relevant to flooring specification.

In areas with a high risk of hospital-acquired infections – such as operating theatres, medical laboratories, and cleanrooms – floors must meet the highest hygiene standards to ensure infection control and air cleanliness. To this end, our floors provide sealed surfaces and fewer joints, and are resistant to stains and chemicals. They also prevent electrostatic discharges, so that the risk of equipment malfunction or discomfort during surgeries is drastically reduced. Our solutions, including several homogeneous vinyl products from our iQ range and our static control linoleum products, thus offer durable and easy-to-maintain flooring options that meet the health and safety requirements of the healthcare sector.

Tarkett has also developed seamless, anti-slip vinyl flooring solutions specially designed to reinforce health and safety conditions in bathrooms ("wet room system").

#### Example

##### Revitalized iQ Granit Specialty flooring collections offer coordinated solutions for the most demanding of spaces

Tarkett's iQ homogeneous sheet flooring is specifically designed for the most demanding healthcare, life science and education environments. In clinical settings where infection control is a priority, iQ's superior flexibility enables an integral, easy-to-cove detail without cracking to support infection control protocol. All iQ products are scientifically engineered to prevent the spread of infection, simplify care and maintenance, and support better indoor air quality through the following characteristics: continuous, uninterrupted surface with heat-welded seams; superior scratch resistance; easy to clean with neutral cleaners; withstands the weight of heavy rolling loads; chemical- and slip-resistant; continually restored with simple dry buffing. The iQ Granit Specialty solutions provide advanced safety and performance - from controlling static, to mitigating risk of slip-and-fall accidents, and to softening acoustics.

Participating to people's well-being

### Designing for healthcare

In 2022, Tarkett in Europe launched a Healthcare Design Guide to assist designers in making the right color choice. The guide incorporates the latest insight from the white paper Tarkett published in 2021 titled "The Hospital of the Future: Challenges and Stakes"<sup>1</sup>. This white paper highlights the importance of hospitals becoming spaces that empower patients. The study conducted in response to the Covid-19 pandemic noted an increasing demand for healthcare due to a growing population of older people, a threat of future pandemics and climate change, and a shortage of medical staff.

These initiatives build on Tarkett's over 70 years of experience in providing flooring solutions to the sector which contribute to improve hospital hygiene. For decades, Tarkett has been committed to developing innovative flooring solutions with people in mind: patients, medical staff, and cleaners. In 2013, Tarkett took the decision to move away from using antimicrobials on its floors and instead to promote high standards of cleaning and infection control procedures with an appropriate use of disinfectants. This pioneering move was based on the risk inherent with the overuse of antimicrobials, potentially leading to antimicrobial resistance. Tarkett continues, through its Tarkett Human-Conscious Design<sup>®</sup> approach, to support the healthcare community in developing and deploying the best cleaning and disinfection protocols with the minimum impact on human health, the environment and biodiversity, limiting the overuse of biocides and disinfectants.

### Designing for elderly care

Through in-depth field research, interviews with the senior care community, and years of expertise in flooring solutions we have developed clear recommendations on what the right choice of flooring in care homes can contribute to residents' well-being. For example, Tarkett has published a white paper on "Designing for Dementia (2019)" and has teamed up with the creators of VR-EP (Virtual Reality-Empathy Platform), a virtual reality tool endorsed by the leading experts in dementia-friendly design (see Tarkett's 2021 CSR report for more details). Our aim is to support those who design and manage elderly care facilities, to ensure the well-being of all involved. This means helping residents feel comfortable and at home, preserving their autonomy and independence and limiting factors that can lead to anxiety or confusion. It also means helping carers do their jobs more easily and effectively and helping facility owners and managers keep a handle on their budgets so their facilities can continue to offer the best service possible.

Our Safetred Serenity vinyl safety floor collection is DSDC (Dementia Services Development Centre) accredited and lends itself perfectly to dementia-inclusive and neurodiverse settings.

### Designing for positive and inclusive education

In recent years there has been a major shift in education, with teaching styles evolving and more clarity on individual learning styles than ever before. There is a need for educational interiors to be updated to reflect this and provide the best learning experience for students, as well as supporting teachers. With this in mind, Tarkett has introduced its Education Design Guide in March 2023, to open a discussion on the school of the future. The Guide delves into the need for flexible, modular and dynamic design, that also caters for user wellbeing across all ages and preserves the planet by using sustainable, health-promoting materials. One of the key messages in the guide is that design should put learners at the center by offering a variation of spaces to help students learn in different ways and promote active learning. This observation doesn't only apply to classrooms, where it is key to allow students to switch seamlessly between individual, group or full class activities. Hallways, quiet corners, sports halls, libraries, and cafeterias should all be repurposed to create areas for students to gather, socialize, form study groups, or find some quiet to work alone.

Additionally, the Guide combines the expertise acquired over the past years through interviews with international experts and students, and the work developed with color expert Marion Lamarque. Using this expertise, Tarkett sets out to inspire others to consider how color can be used to favor certain emotions, for example using colors to promote concentration as well as those that instill a sense of calm or contribute to group productivity. Color can be also used to achieve functional benefits such as helping wayfinding through contrast and signage, increasing attention spans, and reducing eye fatigue. These principles are applied in projects Tarkett contributes to. For example in 2023, the new High School in Aizenay (France), which is fitted with Tarkett flooring products, opened its doors after two years of construction. The colors for each area in the school were carefully selected to ensure the well-being of students: neutral colors for the classrooms, encouraging pupil concentration; different colors for the staircases, facilitating orientation; and bright colors for the work rooms, creating identity.

In 2022, Tarkett's North American teams launched "Discovery", a new collection designed to aid architects, designers and facility managers in creating inspiring education spaces for every learner. Discovery includes two soft-surface options and a coordinating luxury vinyl tile (LVT), all of which were designed around the needs of students and educators. The result is a collection that combines serene neutrals and vibrant colorways to encourage curiosity, imagination, and perspective in all types of learners.

<sup>1</sup> The Hospital of the Future: Challenges and Stakes - [https://media.tarkett-image.com/docs/WP\\_WHITEPAPER\\_HEALTHCARE\\_INT.pdf](https://media.tarkett-image.com/docs/WP_WHITEPAPER_HEALTHCARE_INT.pdf)

Participating to people's well-being

### Example

#### Autism and inclusive education – How to use floors, designs and colors for an autism-friendly environment

In September 2023, EMEA launched the third phase of their education awareness campaign, dedicated to the challenges of inclusion at school. According to the World Health Organization, one in hundred children has ASD (Autism Spectrum Disorder) worldwide, and autism prevalence has increased by 24% since 2000. EMEA marketing teams have identified particular challenges for autistic students and conducted a study to explore how the learning environments can be adapted to their needs. Most people with autism present sensory processing deficits, often combined with hypersensitivity issues (auditory, visual, tactile) when confronted with an unsuitable environment. These lead to a need to adjust the environment, including noise and visual distraction reduction, routine / rituals, and comfort zone.

The study provides guidelines on how to use floors, designs and colors to meet the needs for an autism-friendly environment, through sequencing spaces to make them logical and predictable (floor zoning, color codes, signage), reducing sensory stimuli (noise, glare, visual distraction), and enabling students to recalibrate their senses (smooth transitions, respite spaces).

#### Designing for diversity

Tarkett's teams in North America continued to collaborate in 2023 with HOK, a global design, architecture, engineering, and planning firm, to help clients and designers better understand neurodiverse employees and their unique needs for work environments. Neurodiversity refers to variations in the human brain regarding sociability, learning, attention, mood, and other mental functions - all of which can have a significant impact on how one might interact with their physical surroundings. In 2023 Tarkett and HOK developed a new Cognitive & Sensory Wellbeing guide to assist workplace designers and strategists in creating environments that support all employees to do their best work.

#### Designing for improved lighting and acoustics




Tarkett has developed flooring products which help improve the lighting and acoustic environment of buildings, for example:

- > The Desso Light Reflection Master® carpet has the ability to enhance brightness on interior walls and ceilings by up to 14%, leading to reductions of as much as 10% in artificial lighting.
- > The Desso SoundMaster® carpet can improve impact sound insulation by up to +10 dB<sup>1</sup> compared to standard carpets.
- > Our new Even Plane LVT presents sound absorption that performs 30 percent better than building codes require.
- > Our homogenous vinyl flooring iQ Granit Acoustic reduces impact sound by 15 dB, while our new ICONIK vinyl roll collection offers high acoustic performance up to 21 dB reduction.
- > Tarkett Lino Loose-Lay brings great acoustic comfort with up to 14 dB sound reduction.

<sup>1</sup> A 10 dB decrease in the sound pressure level will be perceived by human's hearing as a halving of the loudness.

## 3.9 Driving collaboration in the value chain and in communities

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities & Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	CSR Report section	Contributing towards UN SDGs
Flooring market changes-	<ul style="list-style-type: none"> <li>&gt; Responsible sourcing program</li> <li>&gt; Suppliers involved in materials selection, materials assessment and Cradle to Cradle® approach</li> </ul>	Share (in spend) of suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent	39%	42%	35%	3.9.1	
		Share (in spend) of suppliers (requested, considered at greatest risk), who have completed the third-party CSR assessment	90%	80%	84%		
	<ul style="list-style-type: none"> <li>&gt; Tarkett Academy</li> <li>&gt; Tarkett Cares</li> <li>&gt; Support to worldwide development projects</li> </ul>	Total value of contributions to Tarkett Cares community initiatives (financial, product and employee hours donations)	222 k€	208 k€	103 k€	3.9.2	

Engaging with suppliers to promote social responsibility and a circular economy

### 3.9.1 Engaging with suppliers to promote social responsibility and a circular economy

The commitment of Tarkett to shifting to a circular economy model, founded on the Cradle to Cradle® principles, necessarily depends on the engagement and cooperation of the different stakeholders throughout the entire value chain. To this end, we engage with suppliers with whom we can develop genuine partnerships and we also seek to develop long-term sales relationships with companies that share our ethical values.

#### 3.9.1.1 Deploying our responsible sourcing program

Since 2011 we have committed our main raw material suppliers to respecting the principles of the United Nations Global Compact (UNGC), which cover the themes of human rights, working conditions, the fight against corruption and respect for the environment.

Building on this action, we developed and launched in 2018 a wider responsible sourcing program to further engage with our suppliers and to ensure and promote good and positive practices along the supply chain, focusing on three main pillars:

- > Sourcing healthy and sustainable materials;
- > Ensuring suppliers conduct their business ethically, with respect for human rights and fair treatment of a safe and healthy workforce;
- > Ensuring suppliers manage their operations with environmental responsibility.

With this program Tarkett aims to get its raw material and semi-finished goods suppliers aligned with its own sustainability ambitions and objectives, to ensure sustainability supply chain risks are adequately assessed and to progressively advance its suppliers' sustainability performance through agreed action plans.

In certain specific areas, Tarkett promotes sustainable sourcing through third party programs, such as wood sourcing where we have established partnerships with wood suppliers that are either FSC® (Forest Stewardship Council®) and/or PEFC (Program for the Endorsement of Forest Certification) certified, which enhances the sustainable management of forests and respect for human rights throughout the value chain. Since the late 1990s in EMEA we have annually maintained our Chain of Custody certification that today covers two production sites and a number of sales subsidiaries and for which more than 60% of our wood is FSC® (FSC® C008972) or PEFC (PEFC/05-35-125) certified. In North America, on the maple wood ClutchCourt range, used for production of basketball courts, we offer an FSC® certified product.

In Italy, our linoleum manufacturing plant at Narni obtained the social responsibility SA 8000 certification in 2016 which was renewed in 2022.



Engaging with suppliers to promote social responsibility and a circular economy

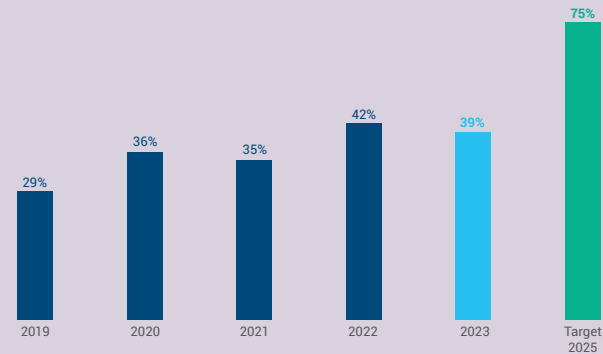
Zoom on key indicators

Responsible sourcing

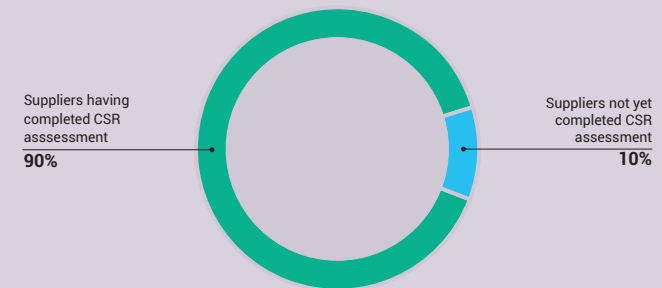
In 2023 39% of our suppliers (in spend) have adhered to our Code of conduct or equivalent. This is slightly down compared to 2022 (42%) due to variations in Tarkett's production and purchasing mix resulting in a larger proportion of supplier spend with suppliers who have not yet adhered to the Code of conduct. Tarkett plans to target onboarding more of these suppliers going forward. Tarkett's Responsible sourcing Code of Conduct for Suppliers underlines the importance of collaboration to build a circular economy with good quality materials, creating healthier and beautiful spaces. It sets out Tarkett's requirements for suppliers to respect, notably the fundamental international labor standards as defined by the ILO Declaration of Fundamental Principles and Rights at Work; the 10 principles of the United Nations Global Compact and all applicable national and/or local laws.

In addition to onboarding suppliers to Tarkett's Responsible Sourcing Code of Conduct, we also request those suppliers identified as presenting the greatest risk to complete a third-party CSR assessment. In 2023, 90% of spend with suppliers requested to complete the third-party CSR assessment (administered by EcoVadis) had completed the assessment.

Share (in spend) of suppliers who have adhered to Tarkett's Responsible sourcing program, to its Code of Conduct or equivalent



Share (in spend) of suppliers (requested, considered at greatest risk), who have completed the third-party CSR assessment



Engaging with suppliers to promote social responsibility and a circular economy

**Our responsible sourcing program** includes the following components:

- > **A procurement CSR risk mapping covering the majority of our suppliers** was performed in 2018 in partnership with a company specialized in sustainability ratings and supply chain intelligence. This allowed us to identify the main environmental, social and ethical risks along our supply chain, based on procurement categories, countries of operation, flexibility of our supplier panel and on our purchase volume. This risk mapping sets the starting point for our responsible sourcing program, which aims to limit the CSR risks in the supply chain and to encourage and accompany suppliers in adopting more responsible practices. The risk mapping has been updated in 2023 to take into account the integration of new suppliers.
- > **The Responsible Sourcing Code of Conduct for Tarkett Suppliers** provides a clear and common set of requirements relating to the three pillars of the Tarkett Responsible Sourcing Program and aims to promote continuous improvement. It is consistent with the UNGC principles and International Labor Standards as defined by the International Labor Organization (ILO) and includes social responsibility expectations on modern slavery, child labor, freedom of association, discrimination, health and safety, working conditions, business ethics, and environmental compliance. The Code of Conduct has been published on Tarkett's internet site and translated to 15 languages. We are progressively requesting our suppliers to sign our Code of Conduct or to demonstrate adherence to equivalent standards.
- > **Integration of social and environmental requirements in supplier contracts**, through compliance with Tarkett's expectations as defined in the Responsible Sourcing Code of Conduct for Tarkett suppliers and the respect of the ten principles of the United Nations Global Compact.
- > **Supplier evaluation and control** through detailed supplier CSR assessment. Based on the findings of procurement CSR risk mapping, we initiated in 2019 a more detailed third-party CSR assessment of suppliers considered to present the most risk in terms of social responsibility. Following the initial roll out of this action we have continued to request third-party CSR assessments to most critical suppliers. The aim of the supplier social responsibility assessment, managed by EcoVadis, is to measure the level of management (policy, action and results) in four areas: environment, labor and human rights, ethics and sustainable procurement. Suppliers are scored out of 100, based on their responses to a questionnaire and based on the supporting documentation they provide. Their score reflects the company's sustainability maturity level and the corresponding risk to Tarkett. Suppliers who have already completed the questionnaire

for other clients are able to share their evaluation directly with Tarkett, avoiding them having to complete a separate process. Depending on the supplier assessment result, the supplier will be considered as either meeting Tarkett's sustainability performance requirements, requiring improvement or non-compliant. Tarkett appreciates that compliance with its Code of Conduct may require a process of gap analysis, corrective action planning, training for management and workers, capacity building and other measures. For this reason, non-compliant suppliers will be given one year to demonstrate they have made sufficient progress. These suppliers, along with suppliers requiring improvement will be re-assessed to measure progress. Suppliers considered compliant will be re-assessed every three years. At the end of 2023 90% of most critical suppliers (in terms of purchasing spend, out of those requested) had completed the CSR assessment.

- > **Supplier capacity building on environmental or social issues** is provided through the supplier CSR assessment platform as this allows suppliers to identify the key social and environmental issues for their activity, to measure their degree of maturity in terms of their policies, actions, and performance, notably in comparison with their peers, as well providing them with a practical gap analysis to facilitate the development of action plans to improve.
- > **Alert mechanisms** are in place via our Compliance Hotline and our Ethics Hotline (see section 3.11.1 Ensuring business ethics and integrity).

#### Ensuring a successful deployment of Tarkett's responsible sourcing program

To accompany and promote the swift deployment of this program Tarkett detailed a responsible sourcing procedure, provided various communication tools and implemented dedicated training towards its buyers and purchasing managers. For example, in 2023 specific training sessions (including a refresh of Tarkett Responsible Sourcing Program, how to onboard a supplier, how to perform an assessment and follow supplier progress based on the EcoVadis platform) were provided to global, EMEA, Eastern Europe and North America buyers (both for newcomers and as a refresher for buyers already trained previously). These tools help set the context, explain the aims and objectives for Tarkett and outline the procedures to follow. The individual actions and progress related to the deployment of the program are reviewed with purchasers as part of their annual performance and development dialogue (PDD), with group category managers having incentives linked to their personal bonuses.

Engaging with suppliers to promote social responsibility and a circular economy

### Example

#### Assessing supplier CSR risks

An initial CSR supplier risk assessment was performed in 2018. The assessment considers the supplier activity (based on UN International Standard Industrial Classification - ISIC), the country where the product is manufactured (or service provided) and Tarkett' spend and inter-dependency with the supplier. An overall sourcing risk is defined for each supplier with the following weighting:

- > 70 % global CSR risk with: 50% based on the activity category and 50% based on the country risk
- > 30% procurement risk (linked to Tarkett's spend with the supplier and its inter-dependency)

The resulting risk is then rated across 6 levels from very low (level 1) to severe (level 6).

Tarkett has currently retained EcoVadis, a company specialized in sustainability ratings and supply chain intelligence, to perform the procurement CSR risk mapping. Their methodology covers 21 criteria across four themes: environment, fair labor & human rights, ethics (including corruption), and sustainable procurement. It is built on international CSR standards including the Global Reporting Initiative, the UNGC, and the ISO 26000, and uses a comprehensive database covering over 100,000 companies, 190 spend categories and 175 countries.

### 3.9.1.2 Collaborating with suppliers to achieve our eco-design objectives

To achieve the first pillar of **our responsible sourcing program**, sourcing healthy and sustainable materials, we actively engage and collaborate with our raw material suppliers in the development and assessment of new materials, in line with the Cradle to Cradle® (C2C) principles or when we need data for the lifecycle analysis of our products (see for more details section 3.6.1.2 Assessing materials for their impact on health and the environment).

As described in section 3.6.1.1 Selecting and sourcing sustainable materials to preserve natural resources, Tarkett is developing its sourcing of secondary raw materials, renewable based materials, and other resource abundant materials.

Tarkett does not limit its research to its products. Using a holistic approach, we also are interested in the entire system, in other words the impact of our products on health and the environment during the installation, use and maintenance phase. Within the scope of our C2C commitment, we strive to develop partnerships with other industrial firms engaged in the same approach so as to be able to recommend complete C2C product solutions, installation and maintenance.

In North America, for example, Tarkett has worked closely with supply chain actors to ensure that the adhesives we provide are assessed and have a C2C material health certificate.

Engaging in local communities

## 3.9.2 Engaging in local communities

### 3.9.2.1 Contributing to the local economy

The nature of Tarkett activities, its development through acquisition of local companies and the Group's decentralized structure contribute to the development of local economic activity. Tarkett sells its products in over 100 countries and has a worldwide presence through its 34 industrial sites, its commercial networks, and local branches, as well as its research and design centers. Products are manufactured in 20 countries (Sweden, France, Italy, Belgium, the Netherlands, Luxembourg, United Kingdom, Germany, Poland, Russia, Serbia, Ukraine, Turkey, US, Canada, Mexico, Brazil, China, Australia, United Arab Emirates), located in the heart of commercialization areas to serve our highly fragmented and diverse customer base.

Tarkett develops relationships with local stakeholders including architects, designers, installers, sub-contractors, and distributors, while respecting local cultures: in its way, Tarkett is French in France, American in the United States and Chinese in China. While benefiting from a global presence, the Group has always striven to anchor its activities locally, favoring the quality and long-term nature of its customer relationships, in order to offer a local service. We adapt our products as well as their technical characteristics, in particular their designs (colors, patterns, formats, materials) to the tastes and local habits of our customers and to local regulations. In addition to our production sites, we have a solid distribution network to guarantee fast, efficient delivery and sufficient volumes to our local customers. From local manufacturing sites in China and in Brazil, to customer service and distribution centers in Russia, as well as a strong presence in North America and Europe, the Tarkett network is the right choice for many flooring installation projects in the world, both for local customers and for key international accounts.

### 3.9.2.2 Sharing expertise through the Tarkett Academy

The *Tarkett Academy* trains professionals and future flooring installers in techniques for installing and laying floor coverings. The training programs are delivered by Tarkett Academy in nine countries (Brazil, France, Poland, Sweden, Russia, Serbia, Australia, the US and the UK), at dedicated Tarkett Academy centers as well as at customer and other third-party locations. The training is designed for both young professionals and experienced installers. Sessions last a few hours to a week and focus on flooring installation and maintenance, among other topics.

> The **Tarkett Academy in France** ("Tarkett Formation"), created as early as 1993 in the Sedan factory, trains professionals or future professionals in vinyl, linoleum, wood, and carpet flooring installation techniques. Tarkett Formation is continually working with our Branch union representatives to maintain a national installer official diploma / certification ("Certification Soliers Niveau 4"), which recognizes the competency of our trainees within the country. After preparation and completion of audits, Tarkett Formation Sedan has been recognized by the French government as an accredited training center ("Centre de Formation d'Apprentis" - CFA), entitled to deliver French official Installer Certifications. To date, eleven young students were trained at our CFA to acquire the certification. To increase our local footprint, Tarkett Formation is collaborating and contracting with three other independent CFAs, providing material and support to allow them to provide adequate training, with to date an additional eleven young students being trained. Finally, Tarkett Formation has provided training sessions for 86 of our customer's employees to increase their competency.

> The **Tarkett Training Academy for UK and Ireland** opened in April, 2023, during a product launch day where product and category managers joined along with the entire UK and Ireland sales team. The UK&I Tarkett Academy is based @SYR, a leading Cleaning and Maintenance specialist, and is divided into two parts: the first is the product display area, where our products are showcased in their respective segments. The second part is the installation training area where we have both bays and an open commercial installation area to enable installers and contractors to develop and maintain their skills in our sector. Designed for partners looking to enhance their flooring installation and maintenance skills, the facility focuses on comprehensive training to effectively handle Tarkett flooring products across various environments. One installer session about linoleum was organized in the third quarter of 2023, partnering with a subfloor manufacturer present in the UK&I, thus helping to complement the whole system – floorcovering and subfloor.

## Engaging in local communities

- > The **Training Academy Ronneby in Sweden** (Tarkett Expertise Center - TEC) delivers training and start-up services worldwide. In February 2023, the TEC organized a static control vinyl flooring training in Colombo, Sri Lanka. After a theoretical session, the 10 trainees participated in the job site training, including installation start-up for the 6500 m<sup>2</sup> area to be covered. Participants received training diplomas, and the Ronneby team followed up the project until the installation was complete. In December, three one-day training sessions on Tarkett vinyl installation and maintenance were moreover delivered to 90 participants in Mumbai, Bangalore and New Delhi (India).
- > In 2023, **Tarkett Academy in Poland** conducted LVT installation trainings with chemical manufacturers, as well as trainings on existing construction sites in the fields of wall covering and PVC installation. We also continued our cooperation with the Polish Association of Floor layers, with whom we conduct joint trainings for installers.
- > In **North America**, we continued to promote our Installation Certification Programs in 2023, which cover resilient flooring (vinyl and linoleum) and soft surface (with a focus on our Powerbond Carpet). The certification requires that participants both pass a written and hands on test. To further promote our programs, we have conducted 'train the trainer' sessions with some of the Union Trainers in North America, what allows the Union to help us promote our programs. We have also added our maintenance videos and installation videos to our Tarkett You Tube channel, and we continue to create and build our library of videos. Our Technical Service Hotline Team often refers our customers to specific videos to demonstrate techniques that will help them in the field.
- > In **Brazil**, we have developed a specific training program in partnership with Leroy Merlin, aimed at training its workforce. It was 100% personalized to meet the specific needs of this audience focusing on installation.
- > In March 2023, in **the U.A.E.**, more than 70 installers attended our 3<sup>rd</sup> Tarkett Middle East installation training in association with Janser & Mapei, hosted at the premises of our Partner Messara Trading.
- > In **Russia**, installer training is delivered directly at the four Tarkett Academies (Golitsyno, Otradny, Ekaterinburg, Novosibirsk), as well as through outside trainings and events with partners (sellers, distributors, installers, builders) and for influence groups such as architects. A "Tarkett Academy" Learning Management System (LMS) was launched on the "Equio" IT-platform in 2021 and is accessible to employees of retail points, distributors, and partners within Eastern Europe countries. The LMS, which includes 59 training programs with videos and presentations, has seen over 5,000 users since its launch in August 2021. The best users are rewarded with gifts and factory excursions. Trainings in the profession of floor laying are also delivered in six regions at nine professional schools throughout Russia. As part of this, regional competitions and a Russian championship "Professionals in floor laying" are organized.

## Zoom on key indicators



From 2012 to 2023, Tarkett trained over 60,000 professionals and students in the flooring profession and in installation techniques at Tarkett Academy centers all over the world, including 8,241 people in 2023.

Engaging in local communities

### 3.9.2.3 Giving time, assistance, and other contributions to local communities: Tarkett Cares

Tarkett Cares is Tarkett's volunteering and community support program, which embodies Tarkett's approach to putting people first. Launched in 2016, the Tarkett Cares program promotes the participation of Tarkett employees and Tarkett entities in local community initiatives which help the community for better living and contributes to local community's needs. Tarkett Cares is a flexible program that provides support in different ways, corresponding to our corporate values and our sustainability commitments:

- > **Volunteer work:** Tarkett encourages each employee to spend up to two days a year of his or her work time on a charitable initiative and to share his time and expertise on a volunteer basis. This can be done individually or as part of a team.
- > **Donations:** Tarkett entities can also support local initiatives through making financial, material or product donations and involving employees in these projects.

**Over the last seven years Tarkett has contributed to more than 900 community initiatives with Tarkett employees volunteering over 3,800 days of community service while Tarkett has donated over 1.2 million euros worth of flooring and sports surfaces to local community projects.** Each year there are many, diverse local initiatives: helping to build or enhance living areas, improving the quality of life and health of local populations, sharing expertise, and developing talents, encouraging entrepreneurship, or protecting the environment. For Tarkett teams, these voluntary initiatives offer invaluable opportunities to share common values, in particular generosity, solidarity, and team spirit.

#### Zoom on key indicators



#### Tarkett Cares in 2023 :

- > 2 days of volunteer activity for charity initiatives possible for all employees.
- > More than 80 initiatives worldwide

- > 499 employees participated in 2023
- > 280 workdays, the equivalent of 1,964 hours of work
- > 20,520 m<sup>2</sup> of flooring donated
- > A total value of close to €222k (values of financial and product donations and employee hours donated)

#### In 2023, Tarkett Cares continued to support many communities' initiatives:


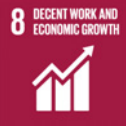


- > Tarkett **EMEA division** organized an internal donation campaign after the devastating earthquake that occurred in Turkey in February 2023. For each 1€ donated by Tarkett employees, Tarkett EMEA Division matched the contribution with an additional 1€. A total of 30,000€ were collected during this campaign and donated to two associations recommended by Tarkett Turkey teams: Ahbap, a charity movement and non-governmental organization, and AKUT, a search and rescue association.
- > In the **UK**, Tarkett teams participated in several Tarkett Cares initiatives throughout 2023. In August, the Tarkett team took part in the Manchester Bus Pull organized by the Greater Manchester Mayor's charity, raising £720 for this charity working to put an end to homelessness in the city. In September, Tarkett UK teams organized a beach cleaning event at Herne Bay (Kent) as part of the Million Mile Clean initiative managed by Surfers Against Sewage, a charity who protects the oceans, beaches and wildlife of the UK Coastline. 18 kg of litter were collected during this event, mainly small plastic items. The same month, the Ashford Office teams participated in the Dementia UK 30 miles walk. The UK & Ireland teams also organized several fundraising events, collecting for example £300 for Red Nose Day, a fundraising campaign to fight child poverty and ensure a healthy future for all children, and £237 for the MacMillan Cancer Support Charity. We also partnered with The Samaritans, a local charity aimed at providing emotional support to anyone in emotional distress, struggling to cope or at risk of suicide, by providing them for free our flooring solutions.
- > In **France**, our Sedan plant organized a Pink October Event, during which over €500 were collected and donated to the NGO 'Femmes Relais 08' which fights against women isolation and exclusion. The plant also donated 1,000 m<sup>2</sup> of flooring to the Cabaret Vert Music Festival which was organized in August in Charleville-Mézières, 20 km far from Sedan.
- > Several Tarkett plants organize or participate in blood donation campaigns: a blood donation was organized within the **Sedan** plant in October, during which 34 employees gave their blood; in **Narni**, 10 employees participated in a local blood donation campaign.

## Engaging in local communities

- > In the **Netherlands**, the Waalwijk HR & Payroll team went to a nursing home for the elderly to volunteer by helping in cleaning the wheelchairs / walkers of the residents. It was also set up as a social event, with an orchestra playing after lunch. On another day, 10 employees from different departments participated in a wheelchair walk with coffee and tea with the elderly. Our sales team participated in an afternoon of pancake baking for Villa Pardoos, an organization that provides holidays with activities for sick children and their families. We also collaborate with JINC, a foundation who fights for children growing up in deprived neighborhoods: through JINC collaborations with schools, we participate in events like job application training, boss for a day (where a student is the boss of Tarkett in Waalwijk for one day), short internships, and mentoring.
- > In **Belgium**, our Dendermonde plant sponsors a local institute for disabled persons.
- > In **Russia**, the teams participated in January and in June in activities at a cancer center situated in Balashikha (Moscow region), including fund raising, toys purchasing, and toys presenting by volunteers dressed as superheroes. In January, six Tarkett employees moreover participated in various activities at an animal shelter located in Nekrasovka (Moscow region), including fund raising, food purchasing, feeding / grooming / walking with dogs, and conducting some repairs in the shelter.
- > In **Germany**, for every visitor to the Tarkett booth at the BAU fair in München and every like on the 'DACH SoMe' channels during the fair, Tarkett donated five minutes of planting time to a charity helping to preserve and replant seagrass in the Mediterranean Sea: the MANAIA project, founded by a marine biologist and supported by the renowned German Foundation for Marine Protection. With this campaign, we want to help preserve seagrass beds as an effective carbon sink and important marine habitat. At the end of the fair, Tarkett donated 15,000 minutes for the project.
- > In **Hanaskog (Sweden)**, Tarkett started in 2022 a collaboration with Östra Göinge municipality and Agneberg preschool. An area of land was identified, now known as the Tarkett forest, a large meadow area right next to the factory. In 2022, we planted 300 oaks and the same number of birches, and in 2023 the area was fenced off to protect against animals during growth. In 2024, we plan on building and setting up bee hotels and planting bee-friendly meadow flowers to help insects, whose natural habitat has disappeared due to changes in the environment, to find a home and a place to seek shelter.
- > In **Ronneby (Sweden)**, Tarkett made a donation to the Natural Science program. The purpose of this program is to offer students the possibility to visit the Berzelius days, an annual meeting where high school students from the Nordic countries with an interest in chemistry can meet each other and exchange ideas. Researchers from both academia and industry in all branches of chemistry are invited to hold lectures about their research, their work situation and the value of science education.
- > In **Serbia**, 35 Tarkett employees planted 2,500 oak saplings in the Poloj forest, close to Bačka Palanka.
- > In **Jaslo (Poland)**, we organized an Open Day for employees and their families, during which, among others, ecological workshops for children were organized. During the workshops the participants participated in activities such as planting of melliferous bushes and flowers, and preparing insect boxes and ecological scent pendants.
- > In **Australia**, Tarkett donated flooring products for the renovation of the Bayside Community Information & Support Service building (Victoria), which aids members of the community in times of need or crisis; and for the renovation of the Randwick Children's Hospital (New South Wales) parent accommodation, used by parents caring for their child whilst undergoing treatment.
- > In **North America**, Tarkett Sports' ongoing partnership with Good Sports focuses on the "Better Tomorrow program", an initiative to help kids "get in the game" by providing essential resources. Launched in 2021, this program supports diversity and accessibility in sports for kids across North America, especially those in high-need communities. Through this collaboration, Tarkett Sports has been able to amplify our message and help get kids in the game, most notably through the Equip-A-Kid program, which drives donations that provide equipment across a range of popular sports. In its 19 years, Good Sports has collected more than \$95 million in donations, supporting over 9.3 million kids across all 50 states and Puerto Rico.

## 3.10 Nurturing our human capital

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities / Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	Objective 2025	CSR Report section	Contributing towards UN SDGs	
<b>Worker health, safety and security</b>	<ul style="list-style-type: none"> <li>&gt; World Class Manufacturing (WCM) program</li> <li>&gt; ISO 45001 certified Health and Safety Management System</li> <li>&gt; Working time arrangements and employee well-being initiatives</li> </ul>	Percentage of production sites certified to ISO 45001	61%	70%	68%	-	3.10.1		
		Recordable Lost Time Accident Frequency Rate (FR1t) <sup>1</sup> for all employees	3.28	3.36	2.56	1,0	3.10.2		
<b>Talent retention and recruitment of key employees</b>	<ul style="list-style-type: none"> <li>&gt; Non-discrimination policies</li> <li>&gt; Promotion of gender equality</li> <li>&gt; Employment of people in difficulty (e.g. with disabilities, long-term unemployment, immigrants)</li> <li>&gt; Whistleblowing procedures</li> </ul>	Percentage of women in management	29%	27%	26%	30%	3.10.3		
		<ul style="list-style-type: none"> <li>&gt; Recognized employer brand</li> <li>&gt; Global Talent Management Guiding Principles</li> <li>&gt; Performance and Development Review</li> <li>&gt; Learning and development programs, e.g. Manager@Tarkett</li> <li>&gt; Internal mobility</li> <li>&gt; Global employee feedback survey</li> </ul>	Percentage of employees trained at least 1 day during the year	39%	45%	44%	-		3.10.4
			Percentage of enrolled permanent employees who completed a Performance & Development Review (or equivalent) during the year	96%	93%	-	-		3.10.5
		Percentage of open management positions filled by an internal candidate	65%	54%	63%	70%			
		Absentee rate (employees)	3.2%	3.6%	4.4%	-			
		Permanent employee turnover rate	19%	21%	19%	-			

<sup>1</sup> Number of accidents with lost time < &gt; 24 hours per million worked hours



Developing a safety culture

**Empowering our high-performing teams to be the easiest, the most innovative, and the most sustainable flooring and sport surfaces company to work for, and to work with.**

Empowering our high-performing teams is a key pillar of Tarkett's impactT 2027 strategy. Tarkett's Human Resources teams are playing a key role to create an environment that encourages initiatives and promotes best practices to deliver the promise of having a positive impact on our customers, on our teams, and on the planet.

Derived from the ImpactT 2027 strategy our People strategy is based on three strategic priorities: Enable a culture of entrepreneurship; Engage teams in Tarkett's success; and Deliver impactful Human Resources. Our objectives are to increase our ability to accelerate our development and to strengthen our customer centric capability by being "One Tarkett, Agile and Performance-driven", with three priority actions:

- > Strengthen our Talent Management practices to have the best talents in critical positions and enhance high-performance and speed;
- > Increase employee commitment through engaging internal communication and positive employee experience; and
- > Implement a compelling employee value proposition, "Floorish your future"

Our People strategy is translated into concrete Global HR objectives and Division HR priorities with detailed action plans, while a dashboard of Tarkett HR indicators has been developed to monitor progress and measure performance.

### 3.10.1 Developing a safety culture

Beyond regulatory compliance, the Tarkett Group considers safety as its number one commitment, constantly working to ensure that all employees, contractors, and visitors are committed to safe work practices and procedure, every day and everywhere. These principles are displayed throughout the business and form the basis of Tarkett's commitment to safety culture.

**Tarkett's safety procedures and standards notably include:**

- > Health and safety risk assessments at each plant, anticipating risks related to changes in operations,
- > Provision and use of personal protective equipment (PPE) as appropriate,
- > Procedures for handling chemicals and hazardous substances,
- > Measures to limit noise and other factors of stress,
- > Systematic reporting and root cause analysis of incidents,
- > Regular inspections to ensure safety of equipment and application of safety procedures.

Safety procedures are translated into local languages, with shop-floor safety signs, warnings and symbols used to further enhance comprehension and awareness by all. Training on health and safety risks, Tarkett rules and good practices are regularly provided to both Tarkett employees and to subcontractors working at Tarkett sites with visitors also briefed on key safety rules and behaviors.

Employees receive as per local legal requirements regular health-checks and where required a joint labor management health and safety committee is in place.

Tarkett's Executive Management Committee is firmly committed to safety, supporting and closely monitoring actions to strengthen safety measures and mobilize all employees around safety. Key ongoing actions include:

- > **Safety Pledge:** The top 100 leaders of the Group signed a Safety Pledge in December 2018: "Safety is our #1 commitment. Every day. Everywhere". Each year Tarkett employees participating to our global Safety Day sign a Safety pledge, thus renewing their commitment.
- > **Global Safety Day:** An annual Global Safety Day is organized at all Tarkett plants, warehouses and offices worldwide each year following the first such day in December 2018. In 2023 the 6<sup>th</sup> Global Safety Day took place in the first week of November with a video message, translated into 18 languages, from the Executive Vice President for Operations and R&D, the Group Safety Director, and the Vice Presidents of Operations of the main divisions where they reiterated the importance of safety as our number one commitment at Tarkett. The objective of the Global Safety Day is to strengthen safety culture, awareness of risks, abidance to safety procedures and rules and to empower employees to identify and report risk areas for themselves and for their colleagues. The focus of the 2023 edition in plants was to further progress on the deployment of pedestrian ways in our warehouses and safe maintenance intervention standards in our plants. It was also the opportunity to continue to improve the deployment of 5S through workshops and to promote the reporting of 'low noise' events (such as unsafe acts and unsafe conditions) by managers and operators. In offices, the focus was on the 5S system and on tripping hazards as well as on safe driving. The 5S system (where the 5S stand for Sort, Set in order, Sweep & inspect, Standardize, and Sustain) is a system for organizing spaces so work can be performed efficiently, effectively, and safely putting everything where it belongs and keeping the workplace clean, which makes it easier for people to do their jobs without wasting time or risking injury.

## Developing a safety culture

- > **Safety action plan:** A strict action plan in each plant, notably concerning the assessment of risks specific to Tarkett production lines. This plan is monitored at Executive Management Committee level. In 2023 the focus of the action plan was the implementation of the standard on safe maintenance intervention and the follow-up on the deployment of the pedestrian safety standard. In parallel emphasis was made on the importance of applying the “lessons learned” preventative approach following all accidents, with Tarkett entities required to analyze the presence of the same risk in their plants and to plan adequate countermeasures.
- > **Safety procedures and rules:** The global safety function, reporting to the Executive Vice President for Operations and R&D, sets safety rules, strategy, and objectives on safety and draws up Group safety standards. In 2023 Tarkett continued to apply its overarching “Golden Triangle” approach to global safety standards: defining good standards, making them easy to follow and controlling them regularly to improve them. In 2023 the global safety team continued to roll out the third Group safety standard on safe maintenance intervention while monitoring the deployment of the second Group safety standard concerning the interaction between pedestrians and vehicles. The first new Group safety standard launched in 2020 on “loading bays” is now fully deployed. This standard sets out the minimum requirements that shall be implemented at all plants to limit risks of accidents at loading bays.
- > **Safety training:** Continuous organizational learning at all levels, with a focus in 2023 on the “Rights and duties of managers”. This training helps managers at all levels understand their responsibilities and what they can expect from their teams regarding safety. In previous years, training focused on the quality of the root cause analysis and countermeasures after any safety event; on fire and ergonomic risk assessments; and on the workplace 5S system. In 2023, the Sedan plant implemented a safety training course in virtual reality, which is set to become the standard within EMEA in the future. Sixty employees of the plant followed this virtual reality safety training in 2023.
- > **Safety incentives:** All managers in operations concerned by the annual performance and development dialogue (PDD) have safety criteria included in their bonus. This concerns managers, department managers and in some cases line managers.
- > **Safety assessments:** Each plant conducts a self-assessment on safety management which is reviewed by the Group as part of the annual WCM plant assessment. Furthermore, safety experts from the Group and the Divisions regularly visit the plants to provide ongoing support and training, but also to observe how they are implementing Group safety standards and best practices. Most plants are visited each year depending on priorities, and where plants need more help. Plants are also audited regularly as part of their ISO 45001 certification and Tarkett’s global insurers also conduct periodic audits which include safety aspects as a part of their focus on fire risks.
- > **Safety reporting and good practice sharing:** Each month a safety call is held, with latest global safety figures shared, previous month incidents discussed along with countermeasures, actions and good practices to work on. The call is aimed at safety managers, and to plant managers, but also open to warehouse managers and any people interested from the plant. In 2023 a focus was made on sharing experience and good practice on the practical implementation of the Group maintenance standard and the 5S system.

The challenge to reinforce the safety culture and to train and empower each employee to have safe behavior at any time, in every situation is not limited to the plants, but applicable for all Group employees (in warehouses, administrative buildings and for the sales network). Safety rules for sales networks and offices, drawn up in 2019, are regularly communicated. These set out mandatory and recommended behaviors for employees in sales networks and offices, covering visits to industrial sites, handling samples, driving, working in warehouses and offices. For example, in 2023 Tarkett’s North America sales organization conducted a training held in Solon which helped raise awareness of Active Shooter Prevention & Protection with the support of FBI instructors. Tarkett North America’s Commercial Operations, along with Calhoun Sports, also launched production-led, employee dominant safety committees to further engage our employees in the safety process that impacts their work.

## Developing a safety culture

In addition to the above initiatives, Tarkett continues with the measures already implemented at different levels of the organization, including:

- > **Top management are notified immediately following each accident**, as plant managers inform directly Tarkett's CEO, Executive Vice President for Human Resources & Communications, Executive Vice President of Operations and R&D, Group Safety Director and the corresponding Division President.
- > **Safety results (including fire risks) are monitored and analyzed during the Group's Executive Management Committee meetings**, as well as Tarkett's **Supervisory Board**.
- > They are also **presented and discussed with senior executives** as an introduction to each Quarterly Information Session, as well as at the annual senior management seminar (Top 100).
- > **The safety topic is evaluated by all employees** during the biennial internal employee feedback survey and included in managers 360° feedback. In 2023, 85% of employees indicated that they are satisfied with efforts made to maintain safety/security.

- > **The development of safety skills and a safety culture** at production sites is a major focus of the WCM support on safety, through complementary measures: application of the Golden triangle, frequent visits and assessments of our sites' practices, open and continuous dialogue between managers and employees on risks and safety behaviors at workstations, implementation of good practices.
- > **An active global network of safety experts** facilitates knowledge sharing among sites and encourages dialogue on risk identification and reduction, audit conclusions and outcomes of measures tested and implemented in the field. This network also relays safety news and information to all plants.
- > After each incident or accident, a **rigorous assessment of causes** ("root cause analysis") is carried out. Action plans are then developed and deployed. Safety alerts summarizing the incident's causes, its outcomes and the corrective actions implemented to prevent re-occurrence are systematically prepared and shared with all sites.

**By the end of 2023, 61% of the Group's manufacturing sites had obtained certification for the ISO 45001 health and safety standards.**

## Developing a safety culture

## Example

## How Tarkett plants always put safety first – a selection of case studies for 2023

- > The teams in **Bačka Palanka (Serbia)** have automated the LVT packaging system with a karakuri system, an automation mechanism invented in Japan based on physical principles – with no electric, pneumatic or hydraulic power sources. The new automated system, while increasing production capacity, reduces safety risks by a third, eliminating in particular the lifting of heavy loads, in turn improving ergonomics.
- > As part of a project to stabilize and improve the performance of the LVT line at the **Clervaux plant (Luxembourg)**, safety was a key area of focus: following a risk analysis, we prioritized and implemented corrective actions and focused on protecting the areas at risk, where operators are most exposed. We have thus gone from 64 risks initially identified to 0 at the end of the project. This was achieved by strengthening protective measures and limiting interactions with forklifts, and by implementing a structured approach and daily monitoring.
- > At our **Orzechowo plant (Poland)**, cleaning defects on the finished product was the last manual operation in the production process of the Super Rustic parquet line. This action entailed a high safety risk for operations as well as a lower productivity. To change this situation, our Orzechowo team started developing an automated process for cleaning the Super Rustic boards back in 2021. The new automation, which was rolled out in March 2023, generates a repeatable and safe process, improving the productivity of the cleaning process, while providing a safer work environment.
- > Tarkett's Audit of Safety Standards process is one of the many ways that the Group ensures that operators are complying with the most stringent of workplace safety standards. One measure at the **Auchel plant (France)** was to step up the number of audits, which was accomplished with up to 300 visits now carried out each year at the plant. Other key actions to develop a safety culture in Auchel have been to: make each employee accountable for identifying his area of improvement and the remedial behaviors; involve management at every step of the process through weekly walks around the factory floors; and set up an on-going learning process.
- > The Brazil Compliance Award event held in April 2023 in São Paulo is a celebration of good practices as well as legal controls adopted by organizations all around Brazil. Over 4,000 companies competed for this Prize, and **Tarkett Brazil** was awarded First Prize for Excellence in Safety and Health Compliance.

## Zoom on key indicators

## Safety

The Recordable Lost Time Accident Frequency Rate (FR1t) for all Tarkett employees remained stable at 3.28 with 69 recordables in 2023 (compared to 3.36 in 2022, 2.56 in 2021, 2.62 in 2020 and 2.19 in 2019). Tarkett's goal, fixed in 2019, is to reduce this frequency rate to 1.0 by 2025. This indicator (FR1t) measures the number of accidents with or without lost time, per million hours worked.

By applying Tarkett's safety standards and ensuring a high level of safety culture, several Tarkett plants are achieving the desired objective of zero recordable accidents. At the end of 2023, in the UK, Tarkett's vinyl plant in Lenham had gone 115 months without a recordable accident. In Europe, Tarkett's Konz and Narni plants have achieved 80 and 78 months respectively with a clean sheet. In Eastern Europe Tarkett's Kalush plant in Ukraine and vinyl plant in Bačka Palanka, Serbia have gone 63 and 45 months respectively without a recordable accident. In Australia, Tarkett's plant in Prestons has achieved 58 months without a recordable accident. The key to achieving these results and a safe working environment has been communication and maintaining constant awareness about safety. Safety rules are explained to operators and if someone is observed to deviate then managers have one-to-one conversations to clarify any point. Employees are also encouraged to provide feedback and make suggestions to improve the safe working environment.

Caring for the health and well-being of our workforce

### 3.10.2 Caring for the health and well-being of our workforce

Tarkett values its employees and respects their needs for good, safe working conditions and fair compensation. Tarkett is committed to upholding local regulations on working conditions and meeting market practices on pay and benefits.

#### Occupational health

Professional health risks, such as exposure to hazardous materials, musculoskeletal disorders, etc. are identified and mitigated by plants following the WCM procedures and guidelines and the ISO 45001 certified health and safety management system implemented at our manufacturing sites. The occupational illness frequency rate for Tarkett employees is 0.05 in 2023 with 1 case (compared to 0 with no case in 2022, 0.26 with 5 cases in 2021, 0.10 with 2 cases in 2020, 0.27 with 6 cases in 2019 and 0.13 with 3 cases in 2018).

In 2023, Tarkett has conducted more ergonomic risk assessments with an improved risk assessment procedure which qualifies activities as having a high or low ergonomic risk. During the year trials also continued with new technology to assist operator tasks. Following the example of Otradny in 2022, Tarkett has deployed several projects to implement cobot to assist workers with heavy repetitive tasks, thus reducing work-related musculoskeletal disorders. A cobot is a collaborative robot designed for use in a shared space where humans and robots operate in close proximity. Tarkett is also trialing different models and solutions of industrial exoskeletons in a few plants. Exoskeletons help workers by supporting the body and assisting with lifting or other movements thus contributing to limit musculoskeletal disorders. In all these trials Tarkett is carefully evaluating the risks and benefits to employee health and safety.

Several of our plants and offices offer free flu vaccines to the employees who want it. This is for example the case in Sedan (France), Narni (Italy), Jaslo (Poland) and at our Paris La Défense global headquarters.

#### Deploying Tarkett's Safety Net

Following a worldwide review of employee benefits in 2018, Tarkett decided to implement a global program to ensure minimum benefits globally on hospital costs and life insurance. The review confirmed that there were no breaches of local regulations, however identified an opportunity in certain countries to improve minimum benefits for employees related to hospital costs and compensation in case of death. This program, known as "**Tarkett's Safety Net**", began in 2019 and has been progressively implemented. The requested minimum level of one year of base salary in case of death was effective for 53% of total employees at the end of 2018. At the end of 2023, more than 90% of employees worldwide are now covered by this minimum, including countries with an important number of

employees such as Serbia or Russia. The deployment for hospitalization coverage is also progressing well. Tarkett has presented and discussed the program with worker representatives, where relevant, in each country.

For example, our **Mytishchi plant (Russia)** is mapping, benchmarking and progressively completing its employee assistance program. It includes medical and accident insurance, periodical medical check-ups, and coaching and initiatives on health and well-being, such as ergonomic audits for new workplaces, shift-worker health management, own fitness center at the plant, and bi-weekly 'Happy hours' initiative focused on communication and stress management.

In **North America Tarkett** has an employee assistance program which provides support services to employees through the Carebridge Corporation.

#### Working time

Tarkett complies with laws and local regulations concerning working hours, compensation for extra hours or atypical working hours and for leave. Tarkett develops frameworks in each country to adapt to local requirements and market practices for working hours and leave and where relevant negotiates them with worker representatives.

The way that work is organized on the Group's sites varies depending on the regulatory framework of the country and the specific needs of each production site. A large part of work organization is established through collective bargaining, and agreements have been signed in areas such as working hours, part-time work, and remote working.

In the **US**, where paid holidays are not imposed by federal or state authorities, Tarkett provides 10 days of paid holiday for national holiday dates as well as a flexible system of paid time off. The paid time-off (PTO) combines vacation, sick time, and personal time into a single bank of days for use when employees take paid time off from work. This gives employees the opportunity to enjoy time away from work to help balance their lives. It recognizes that employees have diverse needs for time off from work and provides for a flexible approach to time off. Employees are accountable and responsible for managing their own PTO hours, allowing for adequate reserves if there is a need to cover illness, appointments, emergencies, or other situations that require time off from work. In 2022 Tarkett Sports North America changed its manufacturing shift schedule by adding a shift to allow employees to work a 3-4 days per week work schedule as part of a normal working week. This measure, aimed to further help employees balance their work and personal time, is still in place in 2023.

Caring for the health and well-being of our workforce

In **France**, Tarkett respects the new obligations of the labor code authorizing reservist employees to have leave entitlement for employment or training activities in the military operational reserve or the national police operational reserve. In 2023 there were no employees who requested this entitlement.

### Flexible working policies / practices

Tarkett continued to facilitate flexible hybrid-working arrangements in 2023 capitalizing on the experience gained during the pandemic, where the importance of maintaining opportunities for social bonding and team collaboration with physical presence is recognized. Preference is given to locally developed solutions, building where relevant on existing frameworks, and taking into full consideration local authority guidance and rules. For example:

- > In **North America**, Tarkett launched in June 2022 a Flexible Work Program designed to empower managers and their teams to establish work arrangements that foster a strong team spirit, balance technology and in-person interactions, meet the needs of our customers, improve employee engagement and contribute to retaining and attracting the best team. Tarkett North America continued to monitor and iterate this policy in 2023, creating and rolling-out toolkits to enhance remote and in-office collaboration and, in some cases, improving collaboration workspaces (e.g., in Dalton service center).
- > In **North America, Tarkett Sports** implemented across its locations a new Flexible Work Schedules policy where associates are asked to work in the office twice a week or 8 days a month, including a presence on all-in days one or two days per month. The aim of this new policy is to further empower employees and attract talent and generally improve employee engagement and work life balance.
- > In **France**, remote-working for two days per week became more wide-spread among employees at Tarkett's Paris - La Défense global headquarters following the collective agreement signed with worker representatives in 2021.
- > In **Australia**, Tarkett has adopted a flexible working arrangement for all employees working within the Baulkham Hills site, with three days in the office and two days from home.

Other hybrid solutions, combining both office-based and remote-working have been implemented at other sites such as Tarkett's Sedan plant in France and in other countries (see Tarkett's 2021 CSR Report for details).

### Promoting physical activity, sports and well-being

Tarkett's local entities look to provide an agreeable working environment that ensure the well-being of all employees, to encourage employees to perform physical activities, and to create occasions to come together during more informal social moments for the pleasure and good of all.

Several initiatives were launched in 2023 to support employees with mental health:

- > In **Serbia**, we started using the platform Resilient, which can support employees in different aspects of mental health through valuable contents around work stress, working skills, financial well-being, communication, and private essential things such as partnership and family. Besides video and written content, the platform offers online webinars and individual psychological counseling with employees.
- > In **Waalwijk (Netherlands)** and **Dendermonde (Belgium)**, we launched an Employee Assistance Program available for all employees and their family members in both Belgium and the Netherlands, providing 24/7 support on mental, financial or practical issues.
- > At **Paris - La Défense (France)**, we organized a conference on mental well-being at the occasion of the Mental Health Weeks (October 9 to 22, 2023). Topics such as stress management and work-life balance were addressed during this conference, giving practical examples of how these two aspects can be managed on a day-to-day basis. 83 Tarkett employees attended the conference.
- > In **North America**, May 2023 saw the organization of Wellness Month: throughout the month, we offered employees opportunities to learn, access resources, and actively engage with specialists to support their wellness needs. In coordination with this initiative, we launched Minds Matter, a new employee resource group (ERG) created to help reduce the stigma around mental health in the workplace and to provide a safe space for those seeking resources to learn more about care available through employee assistance programs, benefits, and outside resources.

## Caring for the health and well-being of our workforce

Many initiatives were organized worldwide in 2023 to encourage employees to perform physical activities:

- > In **France**, Tarkett's plant in Sedan provides grants to the local athletics club, facilitating Tarkett employee adhesion and participation to different sporting events. In October 2023, five Tarkett Sedan employees participated in the 'Foulées Roses', a race organized as part of Pink October; seven Tarkett employees ran the Sedan-Charleville half-marathon; and nine employees attended a pilates class organized in the plant's showroom.
- > Tarkett employees in **France** were invited to participate in the Kiplin Adventure, a fun game based on team-building and everyday physical activity, with the objective to combat sedentary lifestyles and re-energize teams. 17 teams (of five employees each) challenged each other and covered a total of 7,533 km in 16 days. In October, over 30 employees from Tarkett Sports Europe and Tarkett's French headquarters met up in Vincennes near Paris to take part in the various events (runs and walks) proposed by Odyssey in support of the fight against breast cancer. Tarkett's employees at the head office in Paris La Défense have moreover access to a fitness center.
- > In **Hanaskog (Sweden)**, we inaugurated in 2023 the Tarkettslingan, a 5 km walking trail that goes from the factory out into Hanaskog's fantastic forest area and is now bookable for our "Walk and Talk" meetings. This initiative promotes increased creativity while strengthening the well-being of our employees by increasing movement during sedentary work. Since 2022, we also offer our employees discounted bikes to encourage more employees to park their cars and take their bikes to work. In 2023, we participated in the inauguration of a new cycle path, running from nearby towns to Hanaskog and Tarkett, that makes it both safer and easier to cycle to work.
- > In **Ronneby (Sweden)**, we have a Tarkett Freetime / Activity Club run by employees that organizes well-being activities during the whole year. This club offers activities such as spinning, padel, golf, hockey games and so on, and also ensures the maintenance of our own gym which is open to all our employees at the plant.
- > In **Waalwijk (Netherlands)**, we organized a Vitality week, during which healthy lunches were proposed, lunch walks were organized for everyone who wanted to join, and a sports platform was available to promote sports. For employees who started a sports membership during that week, Tarkett paid for the first three months as an encouragement.
- > In **Russia**, at our **Mytishchi** plant, a small gym available to all employees was opened, offering weekly yoga classes and regular table tennis competitions. A Family Day was also arranged at the plant for approximately 80 employees and their family members. A number of fun activities and excursions to the shopfloor and warehouses were organized during this day.
- > In **Serbia**, an annual fishing competition is held near Tarkett's plant in **Bačka Palanka**. In 2023, more than 100 employees participated to this outdoor event which enabled socializing in a pleasant outdoor natural environment.
- > In **North America**, over 25 Tarkett employees participated in Race for Cure events across our **Solon** and **Dalton** offices. In some areas, bike racks have been installed to promote biking to and from work. Over the summer, during an All-In Day, employees were encouraged to gather outside, away from their workspace for games and fun. Finally, selected employees were provided points through our Awardco recognition platform to purchase items related to wellness and fitness.
- > Tarkett's **Sports in Canada and FieldTurf USA** have an outdoor putting area and Tarkett Sport's Canada has a hockey league. The Tarkett Sports office in **Montreal**, Canada, is equipped with a bike rack to facilitate the use of a bike to commute to work and also organizes fitbit step challenges.

Promoting diversity and inclusion

### 3.10.3 Promoting diversity and inclusion

We believe that building diverse teams allows us to be more creative and comprehensive in the solutions we offer to our customers and partners around the world, more attractive to new generations who aspire to enrich themselves from this diversity, more open and inclusive in the way we work together for Tarkett's success. Our ambition is to create a more inclusive culture and build teams that reflect the diversity of our society and our customers all over the world (nationalities, origins, background, gender, generations), with everyone feeling empowered to bring a broad range of views and talents to work every day.

Diversity and Inclusion is one of the five pillars of Tarkett's global Talent Management Guiding principles. Defined as creating a diverse and inclusive environment where all perspectives are heard, respected, and valued. In the 2023 employee feedback survey 73% of employees indicated that everyone is treated fairly regardless of personal background or characteristics (a slight progression compared to 2021), and 77% indicated that they are comfortable voicing their opinions, even if they are different from others.

The fundamental principles of non-discrimination and equality are an integral component of our Code of Ethics and our Human Resources policies, for daily use by all employees. These principles cover issues including equality between men and women, respect for the rights of disabled people, age diversity, maternity rights, and benefits, as well as non-discrimination on the basis of sexual orientation, ethnical background, nationality or religion.

Tarkett cares deeply about the principle of diversity and inclusion, and defends equal treatment for men and women. In 2020, in line with the revised AFEP-MEDEF governance code, Tarkett proposed to the Supervisory Board a new **target of 30% of managers and executives to be women by 2025**. The Nominations, Compensations and Governance Committee of the Supervisory Board approved the proposed objective which applies to a population of more than 1,500 managers, including Tarkett's executives.

Tarkett aims to achieve this objective by strengthening its action plan on gender diversity, which includes benchmarking, setting local objectives, developing the female talent pool, increasing our attractiveness to female candidates, and raising awareness amongst our teams. We track our progress by monitoring the share of women among different categories of managers and the share of open management positions filled by a female candidate.

In March 2023, on **International Women's Day**, our Group EVP HR & Communications gathered some of Tarkett's talents from around the world to discuss what it means to be a woman in the flooring industry. In June, at the occasion of **International Women in**

**Engineering Day**, testimonials from Tarkett's women engineers around the world were shared to remind how essential diversity and inclusion is for companies' performance and sustainability. In 2023, Tarkett also joined the **European Network for Women in Leadership (WIL Europe)**, a program giving women in several countries the opportunity to network, grow in their career and flourish their future: through this partnership, we sent six women from EMEA, Eastern Europe and Corporate teams to the Women Talent Pool program, a 1-year program with various learning contents including online courses, mentoring sessions and a global networking event.

Tarkett's second annual **Diversity and Inclusion Week** took place in April 2023, with a focus on intercultural awareness. The week was marked by a kickoff video from our CEO, testimonies from colleagues who encounter and embrace diversity and multiculturalism on a daily basis, and a webinar titled "Intercultural Awareness". Local teams got involved, organizing engaging events around the world:

- > In **Brazil**, the teams participated in a training session on inclusive communication, and employees were encouraged to design a poster where they share what they love about working at Tarkett.
- > In the **Netherlands**, teams talked about diversity and inclusion, and the different nationalities that make up the teams there. A 2-hour inspirational lunch session with an external consultant was also organized for managers to exchange about diversity and inclusion.
- > In **Belgium**, we brought together employees from different teams to get to know each other and make connections. And to top off their week, they were treated to traditional dishes from countries around the world.
- > In **Sweden**, we organized a tour of our Hanaskog plant for future potential employees with a targeted invitation to women who immigrated to Sweden, engineering students and the industrial sector.
- > In **Poland**, our Jaslo plant decided to draw attention to the work of women in positions that have so far been occupied by men. A short video entitled "Women in operations" was created, showing the work of female colleagues in production engineering, management and specialist positions. A competition entitled "Tolerance and respect is the best direction" was also organized, aimed at preventing discrimination and teaching children tolerance and openness. The competition was addressed to the children of all our employees.
- > In **France** (Paris - La Défense HQ), workshops on diversity and inclusion were organized, as well as foreign language initiation sessions, culture and business quizzes, and French sign language learning sessions.



Promoting diversity and inclusion

Inspired by the pedagogy of the Climate Fresk, the **Diversity Fresk** is a collective intelligence workshop designed to raise awareness of the cognitive mechanisms at work in terms of discrimination, to discover approaches aimed at reducing them, and to debate their scope and limits, while acquiring a common vocabulary to engage in constructive dialogue and bring about a more inclusive and peaceful society. The Diversity Fresk was deployed **in France and Luxembourg**, with several workshops organized in Paris La Défense, Auchel and Clervaux. In total, circa 40 Tarkett employees participated in these Diversity Fresk workshops in 2023.

**Zoom on key indicators**

**Parity between men and women**

Several indicators allow us to monitor the share of women managers in the company.

Firstly, in the general population of managers, the share of women at the end of 2023 increased 2 percentage points to 29%, with 451 women among 1538 managers (compared to 27% in 2022, 26% in 2021 and 2020, and 27% in 2019, 2018 and 2017). Tarkett aims to increase the share to 30% by 2025 with a greater focus on the deployment of specific actions and monitoring new metrics, such as tracking the share of open management positions filled by a female candidates (35% in 2023, 34% in 2022, 30% in 2021 and 31% in 2020).

Since 2021 Tarkett adopted a slightly different approach to monitoring the share of more senior female managers, based on the grade of the position occupied by the person. This was possible thanks to the global implementation of the grading approach, together with the Global Job Catalog in 2020 and the deployment of Workday.

As such Tarkett distinguishes two other managerial populations:

- > The share of women among the **top executive positions of CEO and Executive Management Committee (EMC)**: In 2023 there were no changes so the share remained at 30%.
- > The share of women among **top executives, executives, and the next 2 management levels (senior directors and directors)**: In 2023, 25% of this group of 205 individuals are women (compared to 27% in 2022 and 26% in 2021).

Lastly, the Supervisory Board is still composed today of four women and five men (i.e. 44,44% women), in line with French requirements (articles L.22-10-21 and L. 225-69-1 of French Commercial Code).

In France, Tarkett calculates and publishes each year, in accordance with the legislation on gender equality (French "Act for the freedom to choose one's future career"), the "Gender Equality Index" for its three legal entities. The index is comprised of five indicators covering gender pay gaps, differences in individual salary rises, promotion differences, the percentage of female employees with salary rise following maternity leave and female representation in the top 10 salaries.

In 2023:

- > Tarkett (corporate teams in France) scored **98/100** (vs 95 in 2022, 96 in 2021 and 92 in 2020), Tarkett France (teams from flooring activities in France) **scored 88/100** (vs 88 in 2022, 90 in 2021 and 87 in 2020).
- > FieldTurf France's score **cannot be calculated** because the staffing threshold has not been reached. For the record, Fieldturf's scores were 91/100 in 2021, 92/100 in 2020.

These results demonstrate Tarkett's commitment and continuing efforts on gender equality and notably gender pay equality in France. For several years, part of the pay rise budget in France has been allocated to reducing the pay gap between men and women.

In **Portugal**, Tarkett has been distinguished by the Commission for Equality in Labor and Employment (CITE) with the "Equal Pay Seal" 2023 for its good practices in promoting equal pay for women and men. This recognition is a testament to the ongoing commitment to gender equality and the elimination of gender pay gap.

Over and above gender diversity, Tarkett is also attentive to other aspects of diversity and inclusion. For example, in some locations Tarkett has an aging workforce and so is locally focused on recruiting young candidates. In that respect, in **France, our Sedan plant** has developed partnerships with local universities to help increase the visibility and awareness of opportunities at Tarkett for internships and apprentices as the plant looks to increase the generational diversity with young employees. In 2023 the plant welcomed 6 apprentices.

## Applying our Talent Management Guiding Principles

**Tarkett North America division** continued to develop its Equity, Diversity, and Inclusion (EDI) program in 2023. Tarkett North America has three Employee Resource Groups (ERGs). These groups are voluntary, employee-led groups which aim to foster a diverse, inclusive workplace by bringing together individuals based on common interests, backgrounds, or demographic factors such as gender, race, or ethnicity. The Equity, Pride, Inclusive, Celebrate (EPIC) ERG is a group that includes people of color working across multiple Tarkett North America locations. The mission of EPIC is to provide an equitable work environment where employees of color can be supported and actively shape Tarkett's inclusive culture. Another ERG is Connect, a professional women's group with a mission to tackle gender gaps with the participation of now over 100 females across all Tarkett North America locations. Connect's purpose as a group is to provide a trusting and safe community for women where they can be their authentic selves without fear of criticism or judgement. In 2023, Tarkett North America created a training course for managers: entitled "Bring Your Best: A Leader's Role in Creating High-Performing Teams". The course examines, among other topics, the importance of diversity, how to recognize biases, strategies to create an inclusive culture that drives high-performing teams, and how to access support by leveraging the three ERGs. Over 150 leaders have completed this new training in 2023.

In **Australia**, the Harmony Day in March 2023 was the occasion to celebrate the various cultural backgrounds and ethnicities in the Australian business.

Depending on the country, the local regulations permit or not the identification and tracking of **people with disabilities** within the company. For this reason, it is difficult to determine a

unique global indicator to track progress in this area. In 2023, the share of Tarkett's disabled employees identified as such was 1%.

Tarkett is working to facilitate the **integration of disabled employees** in the work environment, through the implementation of concrete measures at the local level. For example, at **Clervaux (Luxembourg)**, we work with a state agency to help adapt the workstations for disabled employees. At **Sedan (France)**, we have a partnership with CapEmploi, an unemployment agency specialized around the employment of disabled professionals. In November, our Sedan plant participated for the fourth consecutive year in the European Disability Employment week with a Duo Day. The Duo Day, an event promoted by French government, provides an opportunity for a person with a disability to discover a company by spending time with an employee, learning about their role and the company. Both the employee and the disabled person come away richer, the employee with a different perspective on inclusion and the disabled person a step further in their professional project. In total over the four years the plant has welcomed 10 workers with disabilities on Duo Days.

Our **Hanaskog plant in Sweden** continued to cooperate with government initiatives to facilitate the integration of long-term unemployed people, notably immigrants (see Tarkett's 2020 CSR report for more detail). In **France**, 14 people (long-term unemployed / with professional integration difficulties) had at least one temporary contract at our **Sedan plant** in 2023, as part of our policy for professional reinsertion.

## 3.10.4 Applying our Talent Management Guiding Principles

### 3.10.4.1 Identifying and promoting talents

Tarkett's 11,700 employees are an essential asset and the leading actors in achieving our goals, to have a positive impact. While Tarkett has grown as a result of many acquisitions, the sense of belonging to the Group is very strong. This is the result of a Human Resources policy that has both preserved entrepreneurial spirit in the field, and the advantages of an international group.

To further support Tarkett's growth and talent development, our Human Resources management and talent development established, in 2020, global **Talent Management Guiding Principles**, based on five main pillars:

**1. Diversity and inclusion:** Create a diverse and inclusive environment where all perspectives are heard, respected, and valued

**2. Empowerment:** Drive ownership and deliver results

**3. Engagement:** Create a positive Employee experience that exemplifies Tarkett values

**4. Excellence:** Expect and enable sustainable high performance

**5. Growth mindset:** Focus on continuous learning and growth

These principles, focus on how to nurture talent by systematically promoting internal mobility, recruiting outside high potential candidates, always fostering talent diversity; developing our people, expecting and enabling high performance with ambitious goals and regular feedback; promoting continuous learning and anticipating developmental career moves.

Applying our Talent Management Guiding Principles

The global talent team, composed of the Group Learning & Development Manager, the Group HR Development Director and talent directors in our **EMEA - Latin America - Australia & New Zealand, Eastern Europe & Asia and North American divisions**, continued to exchange regularly in 2023 with bi-weekly meetings and additional meetings on specific topics when needed. In 2023, the team focused its work on:

- > People cycle (performance review, objectives setting, talent review, succession plans campaigns) to continue to improve the competencies of our leaders to lead these campaigns, and to extend the Talent Review in terms of coverage and quality.
- > Employee engagement, with the Employee Feedback Survey conducted in 2023.
- > HR upskilling project to guide HR in competency assessment, define the specification of the Employee Engagement and Performance Management training modules and design / deliver these trainings to the HR community.

One tool used to foster talents is **Tarkett's seven entrepreneurial leadership traits**: Think business, Accountable, Risk for results, Kind to customers, Empowers collaboration, Talent developer and Thorough. These seven traits are included in the annual performance appraisal tool (for all non-blue-collar employees), with examples provided of the corresponding behaviors expected at each level in the organization. In addition a guide for the human resources network is available to help the understanding and the application of the traits along with another specific guide to help managers and HR professionals better identify the seven traits in the recruitment process.

Another tool is the **360°-feedback survey** which was launched in 2019. It provides an opportunity to analyze the way managers embody the leadership traits as well as diversity, inclusion, and sustainability, and to accompany them to identify areas for development and to initiate action plans with the support of a neutral HR Coach. The feedback process includes feedback from colleagues, team members, managers, and other relevant people. To date 263 managers have benefited from this process. Each manager is debriefed by an HR coach to help identify the main areas for development and draft the first action plans.

Example

Our compelling employee value proposition – Flourish your future – inspired by Tarkett Human-Conscious Design®



In 2022 Tarkett introduced its new refreshed employee value proposition (EVP) entitled "Flourish your future". It sums up who we are, what we offer, and what we stand for. It builds on our values – collaborative, creative, committed and caring and on our leadership model.

The EVP has been designed to support our impacT2027 strategy, by creating a meaningful experience for Tarkett teams and candidates following three principles.

1. A culture of entrepreneurship. With respect and trust: Our teams make meaningful contributions to succeed. We foster a work environment where entrepreneurship is encouraged, where team members are respected and where diversity of thinking is a key driver of our success.
2. Conscious choices. For people and the planet: To contribute to a more sustainable world, we continuously innovate and encourage our teams to make purposeful choices about our products and activities. We aim to enhance people's quality of life while preserving the environment.
3. With you. Every step of the way: Your professional growth and wellbeing are our top priority. When you're thriving in your work environment, you learn more and achieve more, contributing to innovation and performance. We are with you every step of the way, giving support you need to progress, develop & grow your career.

The roll-out of the EVP continued in 2023, with the deployment of local websites with new EVP messages, and meetings with the HR community to share results and good practices in terms of communication on the EVP. Hanaskog (Sweden) and the LATAM region have been particularly active to leverage our new EVP internally and externally (e.g., on LinkedIn). In France, the HR team has partnered with Welcome to the Jungle, a portal for young generations at work, to raise Tarkett visibility on the French employment market. Tarkett North America and Tarkett Sports divisions have also made the EVP messages more local to adapt them to their culture and to the specific actions they want to focus on.

## Applying our Talent Management Guiding Principles

Tarkett has developed several successful internships and recruitment programs with top universities, business schools and engineering schools at our various locations worldwide:

- > In **Clervaux (Luxembourg)**, we have a partnership with the 'Ecole des Mines de Nancy', which includes Tarkett's participation to job days and conferences organized by the school as well hosting plant visits for the students.
- > **Narni (Italy)** has also established partnerships in recent years with 4 universities, a specialized academy and 5 secondary schools, offering regular work experience placements. Local managers give lessons on quality, safety, environment and human resources strategy at the schools, and students have the opportunity to visit the plant.
- > **Wiltz (Luxembourg)** has a program for taking PhD students on specific research topics such as the resistance of different surface treatments to use or the interaction of flooring and light.
- > In **Hanaskog (Sweden)**, we have established collaborations with several schools, which include participating in vocational fairs, organizing study visits to the plant, and offering internships. In **Dendermonde (Belgium)**, we have concluded a partnership with Youca (youth for change and action), an organization encouraging youth to work for a sustainable and fair society, and a partnership with Odisee university for applied science, offering internships to the students.
- > In **Jaslo (Poland)**, we have established a cooperation with the Rzeszów University of Technology and the State Academy of Applied Sciences, offering internships, participating in lectures, and organizing plant open days for students. We also continued the cooperation with the Labor Office for the implementation of professional internships. Other Tarkett plants in EMEA have developed similar programs such as **Sedan (France)**, **Ronneby (Sweden)**, **Konz (Germany)** and **Lenham (UK)**.
- > Tarkett's **FieldTurf plant in Calhoun (US)**, engages with various local high schools and colleges providing students with seasonal work opportunities to develop skills with part-time schedules to facilitate school and work schedules.
- > In **Asia**, we have been partnering with EDHEC Business School for more than four years to search for internship candidates and hire in Hong-Kong for our marketing team. Most of the candidates are from overseas (e.g., France) which provides a chance for both Hong-Kong teams and the candidates for cross-culture learning.

**Tarkett organizes ongoing talent review and development with the following key processes:**

- > **The Individual Development Plan discussions:** development discussions occur all along the year, and are usually done at the same time as the performance review and the mid-year review. It is an opportunity for managers and their teams to spend valuable time together to engage in a constructive, attentive dialogue. From the company's perspective, this allows us to understand the career goals of our employees, the way to

support them to achieve these goals, and to assess their progress. Since 2021 the annual review and goal setting process for white collar workers are conducted using the Workday platform. Development plans can also be established using Workday. Progress on sustainability is also promoted through individual objective setting and review as well as through a structured learning path on sustainability topics with different levels depending on the function. In 2023, a new presentation and several one-pagers have been developed to support managers and employees during this process, and the HR community was trained on performance management as part of the HR Upskilling Project. We also continued to leverage on the e-learning on career discussion, and on the workshop designed on this topic with managers.

- > **The Talent Review** is a structured annual bottom-up process which aims to assess and evaluate potential of employees across the organization, address skills gaps and make informed decision about talent development, succession plan and workforce planning. Our Talent Review is fully integrated to our talent management and HR strategies as it helps our organization to align our workforce with our business goals, identify future leaders and ensure a Talent pipeline for our key roles. Through the review of strengths and weaknesses of our teams, we are able to define development plans supporting their career growth and preparing them for their next career step while ensuring long term company needs. The Talent Review involves people from the management and Human Resources team during regular meetings where anticipated organizational changes are examined in accordance with the needs and business environment of the company and considering the skills, potential and career development goals of employees. It mainly concerns the white collars population, including managers and experts.
- > **The WCM skills matrix** has the objective to identify and develop key skills for implementation of the WCM and achievement of industrial objectives. Structured WCM training programs are implemented in factories in the light of the priorities there, with the aim of developing the growth potential of all employees, whether they are senior executives or workers. A project of WCM skills matrix assessment was initiated in 2022 and rolled-out as a pilot in 2023 in Tarkett's EMEA, Eastern Europe and North America Divisions. For a targeted population of plant management teams, each individual could perform a self-assessment using the WCM skills matrix and identify on which WCM areas to focus their development. Individuals could also enrich their assessment with the one of their managers. This competency assessment has been used to support the preparation of individual development plans, and to identify potential new training programs development. Over 380 people have been involved in this pilot, and we have conducted a Return on Experience with a panel of participants to be able to improve the pilot. In 2023, the WCM team also launched several modules in connection with the WCM skills matrix: WCM Onboarding, Plan-Do-Check-Act/One Page Report, Value Stream Mapping Management, Efficient Equipment, and Machine & Continuous Improvement Management.

Applying our Talent Management Guiding Principles

- > **Upskilling competencies** with a methodological approach starting from the business context, formalizing the required competencies and associated skill levels to achieve the business objectives, assessing current competencies to identify development needs, and then creating an action plan such as a training program to foster upskilling. This upskilling approach has been used in IT, with 31 people involved in the Infrastructure and Cybersecurity teams. The analysis helped identify some development needs in terms of soft and technical skills, as a result of which three trainings have been deployed: Working across cultures, Communication path (to develop effective communication), and Problem Solving (leveraging the WCM approach to embrace a continuous improvement mindset). We also used the upskilling approach with the HR community to get a better understanding of competencies to develop among the HR Business Partners, HR Managers and HR Directors population. 57 HR people have been assessed, identifying a need to further develop the HR community on Employee Engagement and Performance Management. Training programs were rolled-out accordingly on these topics.

Zoom on key indicators

Performance and Development Review

In 2023, 96% of enrolled permanent employees completed a Performance & Development Review (or equivalent) during the year. Employees present in the company three months before the launch of the annual performance and development review process are enrolled. In 2023, this represented 5,908 employees out of which a total of 5,668 completed the review.

Applying our Talent Management Guiding Principles

### 3.10.4.2 Facilitating learning & development programs

Tarkett encourages each employee to define a personal Development Plan: a roadmap to guide individual career development with near- and long-term goals. Employees develop their plan considering feedback from colleagues, teammates, and HR, using the annual performance and development dialogue process to complete their plan. The approach applies the 70:20:10 model to developing the action plan, which recognizes and favors the importance of on-the-job experience (70%) and interactions with others (20%), in addition to formal training (10%).

We also want to address our global population by using more modern features especially videos, online interactive digital content, and webinars. Since 2020 Tarkett has invested in a Learning Management System, **Workday Learning**, which boosts Learning, Talent retention and Employee engagement. Workday Learning enables a blended learning approach, through face to face and digital content. The training programs are developed to meet business needs, focusing on continuous learning and personal development. Much of the **training content is now made accessible through Tarkett's Workday Learning platform**, making training even more accessible and easier to organize and follow.

In 2023, we mainly focused on developing and updating blended courses with Workday Learning, mixing learning content managed through the platform and in-presence or live digital sessions. For example:

- > The **Project Management Fundamental program** was refreshed to adapt it to the new blended learning approach (including pre-work, pre-reading and online assessment) and to the changing Tarkett context (adjusted to the WCM approach).
- > The **ImpacT Learning Journey program** is a new program to support our new strategy deployment and inspire our leaders on our strategic pillars by sharing good practices and market perspectives. It is a 14-months program, with each quarter focusing on one strategic pillar, bringing different perspectives through webinars with external speakers, and podcasts / roundtables with internal leaders. Over 250 leaders are invited to attend each month, with an average of 55% participation for live digital events (webinars and roundtables).

We also continued to develop the usage of **LinkedIn Learning** and launched four LinkedIn Challenges (30 minutes content open during three weeks, with an average of 55 participants per challenge) on prioritizing workload and efficiency, cultural agility, well-being, and collaboration; and several LinkedIn Learning Paths (1h30 learning content available at anytime) for managers (listen as a coach, coaching new hires, having difficult conversations) and for all employees (developing your emotional intelligence, creative thinking and innovation).

In **North America**, LinkedIn Learning resources are provided to leaders, customer services, IT and HR employees for on demand access to support their professional development. A focus is also made on the development of the sales force with more than 160 employees benefitting from either a sales training module for new hires or from ongoing continuing education workshops for existing account executives. A career coaching process is available to help individuals define career pathways. A front-line leader program is tailored to our manufacturing supervisors and managers, training over 100 individuals in a nine-month long curricula in leadership, safety and WCM.

In **Tarkett's Eastern Europe & Asia** division, our HR teams continued to enrich the online training courses available on Workday. In 2023, the effort was primarily focused on increasing the use of the recently uploaded training courses, through different methods such as business games and mentoring leadership programs.

**Formal training and coaching programs** remain a key element to helping our employees develop and deliver on our ability to accelerate our development and to strengthen our customer centric capability. Tarkett continued to provide a wide range of training and coaching courses, ensuring training on essential topics such as product knowledge, sustainability, health and safety, remote working and compliance, as well as leadership development:

- > Tarkett rolled out its new **Leadership Program** in 2022. The program, sponsored by Tarkett's CEO, and provided in collaboration with Turningpoint (an international coaching and leadership development consultancy dedicated to the leadership development of top executives and high potentials), provides new development opportunities to Tarkett leaders focusing on new tools and new ways of leading teams. The program is conducted over eight months with remote on-line activities and an off-site residential seminar. Leaders in the program are supported along the way by Turningpoint executive coaches. A first cohort of 14 leaders completed the program in 2022. Based on the feedback from this first cohort, the program was enriched with a better teamwork assessment and strengthened with a module on effective and inspiring communication. A second cohort of 15 leaders completed the program in 2023, and a third cohort of another 15 kicked off a new round in December 2023.
- > Tarkett re-invested in 2022 in its popular **Manager@Tarkett** learning program, having paused its use during the height of the pandemic. The program, which was first developed more than 10 years ago, was made available through classroom and, additionally for the first-time, digital formats in all regions except North America where

## Applying our Talent Management Guiding Principles

there is an alternative managerial course. The program covers the fundamentals of Tarkett managerial culture and supports the efficient implementation of our strategy and the achievement of our objectives. The digital format consists of eight half day webinars and the classroom format four days of training. In both cases there is a short introductory session and a post-training survey to measure the impact. In total 72 managers from all divisions (over 5% of the population, not counting North America), completed the course in 2023.

- > **Tarkett in Eastern Europe & Asia** has designed and launched in 2023 a **mentoring program**, with the primary objective to facilitate knowledge transfer, enhance the sharing of practices among different Divisions, broaden perspectives for both mentors and mentees, and provide support to employees in their career development. We had nine mentees, accompanied by nine mentors from different divisions. For more than a year, the pairs of mentors and mentees built relationships with the following core elements in mind: trust, mutual respect, guidance, and support that benefit both parties. In this practice, the mentor gains satisfaction from contributing to another professional's growth, while the mentee gains valuable insights and guidance to progress in their career. Other training programs implemented within Eastern Europe & Asia in 2023 include: a specific mentoring program in Tarkett d.o.o. (Serbia), which included 20 pairs of mentors/mentees, and significantly contributed to knowledge and experience sharing; 'Tarkett-ize yourself!', a program for 30 young employees in Tarkett d.o.o (Serbia), with the aim of developing soft skills, participating in team building activities, and sharing opinions and experiences regarding working at Tarkett; 'Gpedia', a tailor made micro learning platform available to circa 250 sales employees in Galerija Podova (Serbia); and a one-day training program delivered to 27 persons from the sales teams by an external coach on "Redefining Excellence".
- > In **North America**, Tarkett designed and facilitated a 7-part, 6-month **leadership program** focused on developing close to 100 first level leaders. This program included tools and resources for leaders to apply skills learned on the job. In addition, each leader had a summative coaching call with the trainer, their leader, and their HR Business partner. We also facilitated close to 200 individual team effectiveness sessions, across eight different functions in North America for flooring and sports businesses, to help teams better understand, communicate and work more effectively together. To enable managers to provide their new employees with a world-class onboarding experience and

assimilate and engage new employees into Tarkett, we trained the HR team and some leaders in North America on updated tools and resources (including checklists, 90-day onboarding plan, communication guide and other useful templates). We also developed and facilitated an HR Orientation workshop.

- > **Compliance training** is regularly made focusing on fair competition and anti-corruption, consisting of customized e-learning modules (see section 3.11 Applying transparent business and ethical standards) as well as in-person training for staff most exposed to corruption and competition risks.
- > Various **trainings on health, safety and environmental topics** are routinely provided to employees at our plants.

We also have **targeted training programs on sustainability**, mainly for our sales force and marketing teams, to leverage our approach and the sustainability features of our products.

- > We trained our sales, marketing and sustainability teams worldwide on "**The Way to Better Floors**" sustainability messaging (see 'Example' box below).
- > In the **EMEA - Latin America - Australia & New Zealand division**, Tarkett provides regular support and training to marketing, sales and communication teams to help them communicate on Tarkett's commitment to transparency and sustainability, and to value it as a key differentiator. Training modules and webinars exist on specific topics such as eco-design and Cradle to Cradle® principles, circular economy and Tarkett's ReStart® collection and recycling program, indoor air quality, product transparency and Tarkett products' sustainability benefits. The training program is adapted to follow the new regulatory development regarding sustainability. In 2023, new trainings on green finance and EU Taxonomy application to the building construction and real estate sectors were conducted. Communication on sustainability topics is also a permanent feature of the division monthly newsletter.
- > In **North America**, a 30-minute monthly call is organized to provide sustainability training to 225 invited employees from the sales, marketing, segment leads, product management and design teams. The training breaks down sustainability topics into manageable sections, how to use them in the market and why it's important to the customer.

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> In 2023, we have launched “**Tarkett Climate School**”, a digital learning journey to continue empowering our teams to sustainability. The program is designed to strengthen climate knowledge within the company, enabling employees to assess their impact on the climate and evaluate their carbon footprint. To start with, we have invited 350 key employees in 8 different fields with 8 different learning paths, including IT, Facility management, Finance, Legal, Purchasing, HR, Marketing/Communication, and Risk management. The training path aims to enhance the understanding and importance of shifting to a low-carbon economy. It includes various modules and covers themes around society, the collapse of biodiversity and overexploitation of natural resources. There are dedicated lessons guiding Tarkett’s employees to build their own roadmaps to take action for climate.

In addition to sustainability training, **Tarkett is constantly engaged in raising awareness and sharing knowledge with employees on sustainability topics** notably through regular newsletters, webinars, and events. For example **in France**, a sustainability workshop took place during the French sales conference, with the aim to raise collective awareness on circular economy. 110 employees discussed and studied the challenges of transitioning from our linear production-consumption system to a more virtuous model, around The Circular Economy Collage, a collaborative 3-hour workshop that looks at our existing (linear) economic model, highlights its impacts and invites to explore a different, circular model, that uses fewer resources, designs out waste and respects the limits of our planet.

**Example**

**Training our sales, marketing and sustainability teams worldwide on “The Way to Better Floors” sustainability messaging**

In 2022, to accompany the launch of our new Sustainability manifesto “The way to better floors”, a specific training and communication campaign was rolled out, to enable sales teams and other employees understand the new sustainability messaging and integrate it in their own communication and dialogue with stakeholders. Following the “Train-the-trainer” approach, local trainers were trained in the different divisions (e.g., 36 trainers in EMEA, 8 trainers in Tarkett Sports in EMEA, ‘train the trainer’ sessions organized with teams from ten different countries within Tarkett’s Eastern Europe and Asia division). Country trainings were rolled-out throughout 2023, and by end of the year, we had trained over 450 employees in EMEA & LATAM and over 250 employees in Eastern Europe & Asia.

Lastly Tarkett encourage and assist employees to **develop their competences through experience**, by having them participate in cross-functional initiatives and multidisciplinary projects, and by encouraging best practice sharing and knowledge transfer (for more details see section 3.10.4.4 Sharing expertise and recognizing achievements).

**Zoom on key indicators**

**Training**

39 % of Tarkett employees were trained (at least 1 day) in 2023, compared to 45% in 2022, 44% in 2021, 34% in 2020, 58% in 2019, 60% in 2018 and 56% in 2017. Overall, in 2023, training hours decreased by 32% to 171 thousand hours.



Applying our Talent Management Guiding Principles

### 3.10.4.3 Fostering career mobility

The growing international dimension of the Group makes career mobility of great importance and offers employees motivating career perspectives. To foster career mobility opportunities, Tarkett has set up appropriate processes and tools:

- > An **international platform for internal mobility powered by Workday**: many open positions are made accessible worldwide to every employee through the Workday interface. With all Tarkett HR processes now being centralized in one place it is easier for employees to consult Tarkett open positions regardless of where they are located. The Workday recruitment module also allows employees to share their background and career interests by updating their talent profiles, and by subscribing to receive recommended job opportunities based on preferences and profiles. Managers and Human Resources teams are also able to exploit Workday to identify profiles and to manage and follow-up associated recruitment processes.

- > **The Talent Review process** focuses on internal career mobility, taking into account international mobility opportunities (see for more details section 3.10.4.1 Identifying and promoting talents).
- > **Orientation documents** are available, such as the Internal Mobility Charter available to all employees via intranet, and the Mobility Guide, a reference document used by the Human Resources network.

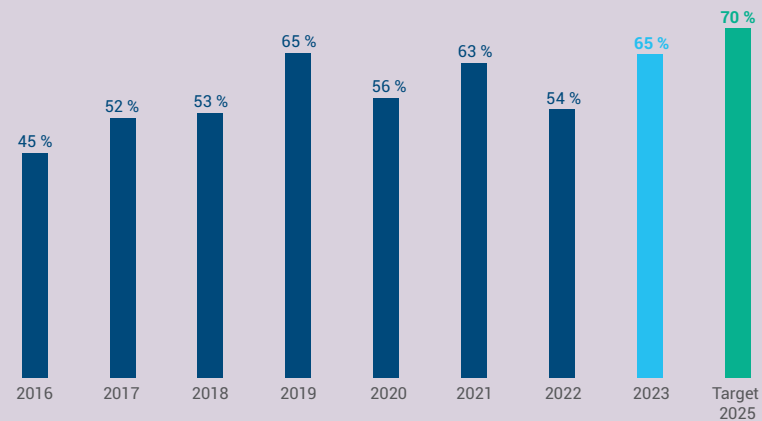
All international mobility packages are aligned with Tarkett's international mobility policy, which includes preparation on new assignment, support on immigration, relocation, compensation, social benefits (medical and life insurance), tax advice, language lessons, cultural orientation, and facilitating return to home country. In addition to group action, local teams also facilitate and organize international moves.

#### Zoom on key indicators

##### Internal mobility

Tarkett set a target of 70% internal mobility by 2025 which represents more than 2 out of 3 open management positions filled by an internal candidate. In 2023, 65% of open management positions were filled by an internal candidate (54% in 2022, 63% in 2021, 56% in 2020, 65% in 2019, 53% in 2018, 52% in 2017 and 45% in 2016).

Share of open management positions filled by an internal candidate



Applying our Talent Management Guiding Principles

### 3.10.4.4 Sharing expertise and recognizing achievements

The development of “collective expertise” is a key element to anticipate the changes needed in order to fulfil the company strategy. It involves sharing of expertise which also allows employees to improve their know-how, their employability, and their mobility. The company can thus value its talent pool and improve results.

Many initiatives and networks promote **expertise sharing and competency development**, for example:

- > We strongly encourage **multidisciplinary teamwork**, by bringing together employees from diverse backgrounds on projects taking place at the Group or division scale.
- > We also encourage **networking**, best practice sharing, internal benchmark forums (comparative analysis), as well as knowledge transfer.
- > The WCM system also encourages plant operators to get involved and propose ideas for improvement, hence becoming actors in the development and improvement of their working environment.
- > The **Tarkett Technical Expert Program**, launched in 2015, capitalizes on the technical expertise of our Research & Development and Operations teams. Our objective is to use the know-how of our technical experts, and to help them develop their long-term career development, via tutoring, training and knowledge sharing.
- > Tarkett encourages innovation and invention with a **global policy to reward inventors**. The policy which was updated in 2021 and now applicable globally, rewards patented inventions with a financial bonus linked to the business performance of the patented invention.
- > Regular internal communication, through emails, podcasts, newsletters, and events to share local and group news and information.

**Tarkett celebrates!** is the new company-wide recognition program celebrating some of the top performing projects which contribute to making Tarkett a successful company. The 2023 Tarkett Celebrates! ceremony took place during the Focus meeting, awarding 10 winners across the four categories, which are aligned with the pillars of our impact2027 strategy: Empower high-performing teams to deliver on the promise; Offer a best-in-class customer experience; Create innovative products and services; and Lead with sustainability.

In 2023, **Tarkett North America** continued to leverage its recognition platform launched in 2021 to enhance the employee experience and provide employees opportunities to recognize their teams and peers. The online and easily accessible external site supports multiple languages and is based on flexibility and choice in how to reward and recognize team members through a point system that allows the recipient to accumulate points, with the option of selecting a variety of awards. The recognition platform also recognizes employee’s general commitment such as years of service (work anniversaries), birthdays, and collaboration through peer-to-peer recognition. In 2023, as part of this platform, the “Bravo” program was created, providing supervisors the opportunity to recognize employees in the moment by issuing recognition cards that could be redeemed for points and purchases on the platform. In response to employee feedback, the Tarkett company store was also launched this year to allow employees the flexibility to purchase Tarkett branded products in addition to a variety of other awards. In 2023, we also piloted the recognition platform to facilitate health and wellness rewards.

Promoting social dialogue

### 3.10.5 Promoting social dialogue

#### 3.10.5.1 Listening to employee feedback

Tarkett organizes every two years, since 2008, company-wide feedback providing an opportunity for all employees to share their experience and to participate in the continuous improvement of the workplace. The anonymous survey, overseen by an independent third-party, helps to reinforce employees' sense of belonging by giving them the opportunity to be heard through a formal structured engagement process. It also provides a rich insight for management on how employees feel and where to improve.

The last survey was conducted between April and June 2023 on a new online platform, Qualtrics. The **participation rate reached a record high** at 89% (compared to 81% in 2021 and 88% in 2018) with 9,618 employees responding to the survey, providing a reliable picture of current employee sentiment. The survey had 44 questions (including two open questions), organized around our Employee Engagement Index and six drivers: confidence in the future, collaboration, efficiency, positive working conditions, empowerment, learning and career development.

The **average engagement level** decreased by three points in 2023 (68% vs. 71% in 2021)<sup>1</sup>, with a weakened confidence in the future (68% in 2023 vs. 79% in 2021) and a weakened responsiveness to changing market and customer needs (58% in 2023 vs. 69% in 2021). These trends could be partly explained by the current market and political situations faced in different parts of the world.

At a global level, employees show a **positive and improving perception of Tarkett's culture** (trusting relationships / people, team spirit). Robust results are also observed in the **compliance and safety** fields, which are considered as Tarkett's foundations and strengths.

#### 3.10.5.2 Maintaining social dialogue

The regulatory scope of dialogue between employers and employee representatives varies from one country to another. However, in addition to respecting local labor legislation, Tarkett applies in all the countries in which it operates the same respect for its fundamental values and principles of freedom of association, and in particular respect for trade unions.

While showing some improvements compared to 2021, we have identified challenges around three key topics: **organizational agility** (collaboration outside the team, processes simplification, improved communication and empowerment); **work-life balance and recognition** (people appreciation, compensation); and **learning & career development** (+8 pts vs. 2021 - significant progress to be consolidated and confirmed). Our action plan for the coming year will thus involve empowering our employees by better sharing information, providing more opportunities for learning and career development, and inspiring confidence in the future.

The results, which were detailed per division, country and activity, were shared internally through a collaborative platform enabling managers to build action plans to act on the findings. It should be noted that strong differences were observed between populations (divisions, countries, entities), reflecting contrasted business situations and contexts. This is why each division and countries/entities within divisions have been asked to develop targeted and customized action plans to be implemented at the local level. These local plans are reinforced by action plans determined at the Group and division levels.

Follow-up shorter "pulse" surveys are conducted on a regular basis to monitor the progress made thanks to the effective implementation of the action plans.

The **Tarkett Forum**, the Group's European works council, provides a platform for social dialogue in Europe. Several times per year, this council brings together trade union representatives of our main European sites to dialogue with Group Management, including the President of our EMEA - Latin America - Australia & New Zealand division. This council strengthens cooperation and social dialogue and focusses on issues pertaining to the general functioning of the company and discusses HR issues common to different sites and countries in Europe.

<sup>1</sup> Note that there were wording evolutions (new questions / reworded questions) and a calculation methodology change in 2023 compared to 2021, so that comparability of the average engagement level must be taken with caution.

## Promoting social dialogue

In October 2023, Tarkett held a one-day open and constructive dialogue with 12 European work council representatives who attended the 2023 Tarkett European Works Council Forum Meeting in Paris, France. During this meeting, Tarkett's President for EMEA - Latin America - Australia & New Zealand Division presented to them the Division priorities for 2024, as well as mid-term priorities. The first semester 2023 financial results along with HR and Safety KPIs were presented and the status of on-going strategic projects were reviewed and discussed. It provided an opportunity for the business partners to exchange

### 3.10.5.3 Establishing collective agreements

Tarkett is committed to respecting, in addition to the legal obligations specific to each country, employee freedom of association, collective bargaining and representation. We apply these principles without exception and in the same way in all countries where the Group operates.

In line with this policy, 177 collective agreements are in place at Tarkett (list of known agreements established in 2017), 14% of which cover issues related to occupational health or safety. The agreements cover a wide range of topics such as compensation and benefits, overall work time, work organization, remote working, and employment classification. They apply in 16 countries where Tarkett engages in sales and / or industrial activity.

### 3.10.5.4 Accompanying the changes and adjustments of the workforce

Tarkett has a mid and long-term vision of its development plan and strives to ensure profitable, sustainable growth. The Group is committed to growing the skills and employability of its employees, not only to allow each individual to contribute and to grow within the company, but also to anticipate and support the evolution of the organization. Whenever possible, the Group strives to anticipate the consequences of variations in activity. In case of reduction in activity, the Group may be called to occasionally or structurally downsize. Adapting work organization to the activity level, downsizing or restructuring plans are carried out in compliance with local regulations and the principles of the Tarkett Code of Ethics, in consultation with employee representatives. Within the scope of measures to adjust to reduced activity, Tarkett seeks above all to adapt work organization (taking paid vacation, reorganization of work time, partial unemployment, etc.), reduce temporary employees (interim and fixed term contracts), favor internal re-employment solutions, and include social criteria for people leaving the company (retirement, age, career, or personal projects).

their views about the current economic situation and business context as well as seeing the La Défense Tarkett office. Other topics discussed during the two other meetings held in 2023 included the Efficiency project in EMEA Division (as part of which downsizing activities occurred – see section 3.10.5.4 Accompanying the changes and adjustments of the workforce), the 2023 Employee engagement Survey and the EMEA SAP project (deployment of a SAP cloud-based high-performance analytic appliance solution).

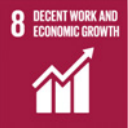

There were no new significant collective agreements implemented within Tarkett in 2023. Some existing agreements have been updated, for example in Serbia. For details of collective agreements implemented in the past few years (in particular regarding flexible working / remote working further to the Covid pandemic), please refer to previous years Tarkett's CSR reports.

In 2023, several entities within EMEA Division have been impacted by downsizing activities due to the business context and economic conditions. Main impacted functions included the Central Marketing Department, the GKAM (Global Key Account Management) organization, the Finance departments, and the RR (Resilient Residential) Business (Sales and Customer Service). 60 FTEs were reduced in total within these functions, mainly managed through voluntary departures and retirement. A social plan was launched at Tarkett France in May 2023, which impacted ten employees. The different aspects of this social plan – including severance pay, budget for trainings, short training or one year training in case of reconversion, money and outplacement for seniors or disabled persons, specific support in case of business creation – had been discussed and agreed with the social partners.

Globally, involuntary and voluntary departures decreased in 2023, representing respectively 5.1% and 13.4% of permanent turnover. As a result, permanent turnover decreased to 19% in 2023 compared to 21% in 2022, 19% in 2021, 13% in 2020, 17% in 2019, 16% in 2018 and 13% in 2017.

### 3.11 Applying transparent business and ethical standards

We have established policies, programs, and specific initiatives to manage the identified material risks and opportunities. Our progress in addressing these risks and opportunities is monitored with specific key performance indicators. These elements are summarized in the following table along with our objectives and results.

Opportunities & Risks	Policies / Actions	Key Performance Indicators	2023	2022	2021	CSR Report section	Contributing towards UN SDGs
Ethics and integrity in business conduct	> Code of ethics	<b>Compliance training</b>  Share of targeted employees who have completed e-earning training on Business Ethics	98.0%	97.4%	97.6%	3.11.1 3.11.2	
	> Anti-corruption Code of Conduct						
Evolution, complexity and interpretation of tax regulations	> Internal controls	-	-	-	-	3.11.1	
	> Third-party due diligences						
IT & cybersecurity	> Competition Policy	-	-	-	-	3.11.1	
	> Supplier Code of Conduct						
	> Compliance training						
	> Whistleblowing systems						
	> Responsible tax practices						
	> Cybersecurity policy and procedures						

Tarkett signed up to the United Nations Global Compact (UN GC) in May 2010. Tarkett continues to remain committed to upholding the ten UN GC principles in its day-to-day business and operations and works constantly to further progress its action and performance on social responsibility. Tarkett understands that the ten Principles of the United Nations Global Compact were derived from key texts to which Tarkett fully adheres: the Universal Declaration of Human Rights, the International Labor Organization's Declaration on Fundamental Principles and Rights at Work, the Rio Declaration on Environment and Development, and the United Nations Convention Against Corruption.

Tarkett is committed to supporting and respecting the protection of internationally proclaimed human rights; and to making sure that we are not complicit in human rights abuses. Tarkett upholds the freedom of association and recognizes the right to collective

bargaining. Tarkett will not be party to any form of forced and compulsory labor or to child labor or to any forms of discrimination. Tarkett adopts a precautionary approach to environmental challenges and continually strives to promote greater environmental responsibility, notably developing and promoting environmentally friendlier solutions. Tarkett also remains steadfast in its resolve to tackle all forms of corruption.

In 2022 Tarkett published a **Human Rights Statement** to reconfirm and raise awareness to these commitments. Tarkett completes the annual communication on progress to the UN Global Compact, according to the Advanced level, which can be consulted on the UNGC website. In 2022 Tarkett joined the Early Adopter Program supporting the UN Global Compact's role out of the new Communication on Progress requirements.

Ensuring business ethics and integrity

### 3.11.1 Ensuring business ethics and integrity

Among our most important company assets are our reputation and credibility for high standards of ethics and integrity. We consider that adherence to these principles as well as compliance with applicable laws and regulations are “non-negotiable” and central to how we do business every day and in every country. This corporate responsible commitment is evident in our core values, and we urge every Tarkett employee to follow and act according to these principles.

These principles are transcribed in **several Group’s Codes and Policies**, for example:

- > The **Code of Ethics**, which was originally developed in 2009, was completely revised in 2020. It defines basic principles that must imperatively be respected by the Group and its employees. It covers business ethics, with notably the topics of fair competition, anti-corruption, conflict of interest and veracity of accounts; Tarkett’s role as an employer, with the respect for human rights and health and safety of employees; and Tarkett’s commitments as a corporate citizen, responsible and caring of others with respect for the environment, local cultures as well as personal data. The Code has been translated into 17 languages and deployed throughout the Group.
- > The **Anti-corruption Code of Conduct**, builds on the principles in the Code of Ethics. Updated in 2021, following an initial deployment in 2018 in replacement of the Anti-corruption Policy which was in effect since 2012 (see section 3.11.2 Preventing corruption). This Code has been translated into 17 languages and deployed throughout the Group.
- > The **Competition Policy** complements the Code of Ethics on the topic of compliance with competition laws, underlining the essential principles and rules to be strictly respected in terms of relationship with competitors (horizontal agreements, exchange of information, membership, and participation in trade associations), relationships with suppliers and customers, good practices to avoid abuse of a dominant position.

To ensure that all Tarkett employees are aware of and respect the values and behaviors that we wish to share, we have implemented **several trainings and monitoring programs**:

- > **Automated acknowledgement**: IT-equipped employees’ receipt of compliance documents, such as Code of Ethics, Anti-corruption Code of Conduct and Competition Policy, is now automated, along with the completion of a conflict of interest declaration.
- > **Compliance training**: the compliance training program initiated in 2018 and regularly reviewed, focuses on fair competition, anti-corruption, ethics, data privacy, and international sanctions. The program consists of customized e-learning modules which

are organized for employees considered most at risk by their function (over 5,500 employees enrolled). Anti-corruption issues addressed include bribery, relations with intermediaries, gifts and invitations, charitable donations and the whistleblowing systems available to employees as well as third parties. Regarding competition law, the program covers in particular horizontal (competitors) and vertical (suppliers and sub-contractors) restrictions of competition such as the exchange of information in the framework of professional trade organizations. A user-friendly tool with improved look and feel was deployed in 2021 with modules shortened but conducted more regularly. In 2023, we launched one e-learning on anti-corruption (focus on gifts and entertainment) and one on data privacy. Overall participation rates improved thanks to an efficient follow-up strategy with controls to ensure that all at-risk employees were enrolled. In 2023, 97.2% of targeted employees completed training on anti-corruption and 98.9% on data privacy. In general, 98.0% of targeted employees completed all the e-learning on Business Ethics in 2023 (compared to 97.4% in 2022 and 97.6% in 2021).

- > **Participation in trade associations**: Guidelines of good behavior practices when joining trade associations and more generally when attending meetings where competitors are present were developed in 2018 and are now included in the training sessions. Several controls were made in 2023 on the application of the guidelines within EMEA (concerning three associations in France, Germany and the UK).
- > **Cybercrime and fraud training**: We have also implemented training sessions to raise awareness and empower teams on cybercrime and fraud. In 2023, we continued to strengthen user awareness by asking all Tarkett users to follow four mandatory e-learning on cybersecurity and by putting in place regular internal phishing campaign testing.
- > **Whistleblowing systems**: A first professional whistleblowing system, the Ethics Hotline, was established in 2016 for our activities in North America, and a second similar tool, the Compliance Hotline, was introduced for other countries in 2018. This system, hosted by a third-party service provider, enables Tarkett’s employees and any third party to raise their concerns and/or report potential violations with Code of Ethics and Anti-corruption Code of Conduct they may witness within Tarkett, including in an anonymous way if they wish to. Deployment of the system was subject, in certain countries, to the approval of local works councils. These whistleblowing systems are presented and explained in all the compliance training modules and a specific procedure for the alert systems is available on Tarkett’s Internet and Intranet site. Internal awareness of the systems is maintained through targeted communication, such as emails, newsletters, and digital posters.

Ensuring business ethics and integrity

**Example**

**Our Compliance Hotline: a tool for conveying concerns to Tarkett**

- > Easy access on the internet and the company intranet or by phone from 150 countries in 200 languages.
- > Accessible to all Tarkett's employees, business partners (suppliers, clients, etc.) and other third parties.
- > To report any type of violation related to, for example, antitrust, conflict of interest, corruption, fraud, harassment, discrimination, environmental damage, etc.
- > Presented for consultation to Tarkett's Works Councils in countries where local law enforces it.
- > Supported by a platform enabling the rights of whistleblowers to be respected.
- > Guaranteeing the confidentiality of cases.

The compliance section of Tarkett's intranet provides all employees who have intranet access with readily available information on business ethics, including the main principles on competition law, anti-corruption, the whistleblowing procedures, and Tarkett's professional alert mechanisms (Compliance Hotline and Ethics Hotline), as well as the Supplier Code of Conduct. Similar information is publicly disclosed on Tarkett's Group website.

Compliance risks are included in the controls and work programs of the internal audit department.

**International Sanction Policy:** Following the war in Ukraine, Tarkett reinforced in 2022 its International Sanctions program in implementing a new procedure and additional controls. This procedure provides information about how the International Sanctions work and defines a clear process to follow to mitigate the international sanctions risks. The mitigation process is based on a questionnaire to be completed before carrying out a transaction involving a country listed in the procedure allowing the Legal Department and the Compliance Officer to legally assess the situation. In 2023, we continued to apply our International Sanctions Policy and we closely monitored sanctions programs especially those resulting from the war in Ukraine.

**Protection of personal data:** In the context of the ongoing digitalization of activities and increasing risks of cyberattacks, protection of privacy and personal data has become an essential pillar of Tarkett's Code of Ethics. As such, Tarkett is committed to protecting the personal data of its employees, customers, and business partners in compliance with applicable regulations, in particular the EU General Data Protection Regulation ("GDPR").

The Group's legal department, in close collaboration with the IT department, oversee the Data Privacy Compliance Program, which include notably:

- > Data Privacy Guidelines to help Tarkett employees understand data privacy principles and best practices, which are critical to maintain high ethical standards (privacy by design, legitimate data collection, lawful data transfers, limited data retention, etc.). These guidelines provide a clear explanation on the steps to follow to be privacy compliant for any new project;
- > signature of personal data protection clauses with our business partners to ensure confidentiality and data security;
- > monitoring of data processing activities in internal records;
- > privacy impact assessment (PIA) for new processing activities presenting potential privacy risks;
- > clear and easily accessible data privacy information provided to our customers, business partners and employees;
- > deletion of personal data when no longer needed, in particular using automatic data purges;
- > reinforcement of awareness-raising actions and training for employees most exposed to data privacy risks.

**Cybersecurity:**

The Group uses information systems (notably for production management, sales, logistics, accounting, and reporting), which are essential for conducting its commercial and industrial activities. Recognizing that a failure of any one system could have a material adverse effect on the Group's business, Tarkett has procedures, tools, and trainings in place to continually strengthen the security of its information systems.

In 2022 a new Tarkett Cybersecurity policy was deployed along with complementary guidelines and recommendations, describing in a general way the orientations and commitments of Tarkett regarding Cybersecurity. It describes the principles and guidelines and indicates what is expected from everyone to protect the company from external and internal threats. The Cybersecurity policy completes Tarkett's IT Charter governing the use of IT equipment and explaining Tarkett's IT department monitoring activities and use of personal data. In 2023, Tarkett continued the migration of its datacenters to the cloud to increase its resilience. Tarkett has defined a Cybersecurity framework based on the NIST (National Institute of Standards and Technology), which started in 2022 and was validated in 2023. A first self-assessment campaign was carried out at the Divisions and Corporate levels in 2023, which will provide a baseline and allow to follow the evolution of cyber maturity over the years.

## Ensuring business ethics and integrity

A global Cyber Awareness Program was launched in 2023, including e-learning modules, policies and guidelines, and provision of tips and tricks (e.g., advice on emails, surfing on internet, recommendations on social medias, best practices when travelling) available on the intranet. Regular news on cybersecurity is shared on the intranet, and a monthly communication is sent (via email or through the internal group newsletter OneTarkett Experience) to remind users to be cautious in the face of cyber risk. Fake phishing campaigns are regularly organized to make employees aware of this hacking technique, and to adopt good reflexes in the event of receiving a suspicious email. On Global Cyber Awareness Month in October, awareness was raised on cybersecurity and social engineering fraud. In France, a live cyber escape game on the theme of social engineering fraud was organized for employees of La Défense headquarters. Other cybersecurity escape games have been organized during the year, in June for IT people worldwide, and in September for targeted EMEA users.

Further details on cybersecurity are given in Chapter 6 "Risk factors and internal control" of the 2023 Universal Registration Document.

**Responsible tax practices:** As part of its activities, Tarkett does not resort to complex financial arrangements aiming at obtaining a tax benefit conflicting with the purpose or the aim of applicable tax law. The commitment to combating tax evasion is shared internally as part of Tarkett's Code of Ethics. In this document Tarkett sets out expected business conduct, which includes full cooperation with tax authorities and paying the taxes and charges required by local laws. Tarkett's Group Tax Department monitors, understands, and coordinates tax issues at national and international levels. This department, with the assistance of the local finance departments, also ensures the Group's compliance with the rules and laws applicable in the main countries, particularly in relation to transfer pricing, and verifies overall compliance with the Group's policy defined in accordance with the OECD rules. Controls were recently increased on the application of transfer pricing policy and the tax-related cash movements, to ensure those are justified and consistent with our economic activity. Also, proactive discussions are initiated with tax administrations when needed to increase our transparency towards them and prevent unexpected tax reassessments.

Tarkett has commercial legal entities (including two production sites) in Russia, one of the 16 countries of the European Union (EU) black-listed tax havens (defined as countries that refused to engage with the EU or to address tax good governance shortcomings). With regard to the 14 countries of the EU grey-listed tax havens (defined as countries that do not yet comply with all international tax standards but have committed to address these deficiencies), Tarkett has commercial legal entities in Turkey (including one production site), and in Hong Kong.

The list of these countries, updated as of 17<sup>th</sup> October 2023, is available at the following link: [https://ec.europa.eu/taxation\\_customs/common-eu-list-third-country-jurisdictions-tax-purposes\\_en](https://ec.europa.eu/taxation_customs/common-eu-list-third-country-jurisdictions-tax-purposes_en).

In the EU, Tarkett operates in Luxembourg since 1961 (where it has a vinyl flooring manufacturing site and a research and development center employing over 500 employees) and in the Netherlands (where it has one carpet manufacturing site and sales activities employing less than 400 employees).

Finally, it is specified that the Tarkett Group has not signed any tax rescript with tax authorities in its different countries of operation.

Further details on tax practices and associated fiscal risks are provided in Chapter 6 "Risk factors and internal control" of the 2023 Universal Registration Document.



Preventing corruption

### 3.11.2 Preventing corruption

In line with the requirements of the French anti-corruption law ("*Loi Sapin 2*") and the guidelines of the Anticorruption French Agency (AFA), Tarkett has implemented a Corruption Prevention Program, which provides a framework to our teams and business partners globally and which includes the following components:

- > **A corruption risk mapping** exercise was initiated in 2017, updated in 2019 and redesigned in 2020. The risk identification and assessment process was based on interviews of 82 internal stakeholders covering the whole range of Tarkett activities and processes worldwide. The risk mapping is continually expanded and updated based on elements gathered through additional interviews and/or potential alerts or incidents and/or NGO reports we have been informed about. The granularity of the assessment is thus refined as these elements are collected by Tarkett. In 2020, an important update of the corruption risk mapping was undertaken to identify and then assess risks in a more refined and relevant way and to take into account the latest requirements of the French Anticorruption Agency. In 2023, we performed additional interviews with process managers to continuously identify potential new risks.
- > The **Anti-corruption Code of Conduct**, which was drafted and rolled-out in 2018 in replacement of the Anti-corruption Policy, defines clear guidelines allowing our teams to identify and prevent inappropriate behavior in terms of corruption and influence peddling. This code lists prohibited practices (illegal payment, facilitation payments and political contributions), practices governed by strict rules (gifts and invitations, donations to charities, sponsorships, interest representation and/or lobbying action), and practices to be followed internally (proper and exact accounting, declaration of conflict of interest) and with our business partners (anti-corruption contractual clauses, implementation of due diligence procedures, use of intermediaries). The Code was reviewed and updated in 2021 following the revision of our corruption risk mapping. Every employee is fully informed that non-compliance with any one of the provisions listed in the Anti-corruption Code of Conduct may give rise to disciplinary sanctions, including dismissal. This code is automatically acknowledged by all new employees during their onboarding process and thereafter on an annual basis.
- > The **whistleblowing systems** implemented with the Compliance Hotline in 2018 complementing the Ethics Hotline deployed in 2016 in the United States and in Canada. The systems are supported by the Whistleblowing Procedure to enable employees, business partners and other third parties to report any corruption-related concern.
- > The **assessment of our business partners**: Tarkett performed an assessment of its suppliers as part of our **Responsible Sourcing Program** (see section 3.9.1.1 Deploying our responsible sourcing program) as well as anti-corruption due diligences on some of its intermediaries, clients and suppliers. A mapping of third parties was developed in 2020 leading to the creation of a three-year third-party due diligence program. This third-party evaluation program continued in 2023.
- > An **Anti-corruption Accounting Control Procedure** relating in particular to gifts, invitations, business meals, donations, sponsorships and intermediary commissions was set up in 2020 and deployed throughout the Group. In 2023, we continued to deploy and apply our 3-level anticorruption accounting controls across the Group.
- > An **Anti-corruption training program**, targeting all Tarkett employees considered most at risk in terms of corruption by their function, covering anti-corruption practices in general, and reminding our teams of good practices in this regard, with a particular focus on use of intermediaries, gifts and invitations, and donations to charities. Anti-corruption workshops are also organized for specific audiences.
- > The **Anti-corruption committee** which was established in 2020 is composed of the CEO, CFO, Group General Counsel, Group Internal Audit Director, and the Compliance Officer. The role of this committee is to define the Group strategy in the deployment of its Anti-corruption program.

## 3.12 Social and Environmental Report

### 3.12.1 CSR indicators dashboard

#### Social Indicators

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
Workforce							
102-7a	Total number of employees (as of 31/12)	-3%		11,703	12,007	11,872	12,160
102-8a	Total number of permanent contract female employees	-2%		3,144	3,192	3,100	3,245
102-8a	Total number of permanent contract male employees	-3%		7,692	7,940	7,975	8,123
102-8a	Share of permanent employees	=		93%	93%	93%	93%
102-8a	Total number of fixed-term contract female employees	-25%		176	234	239	233
102-8a	Total number of fixed-term contract male employees	8%		691	641	558	559
102-8a	Share of fixed-term employees	=		7%	7%	7%	7%
102-8b	Total number of permanent contract employees	-3%		10,836	11,132	11,075	11,368
102-8b	Total number of fixed-term contract employees	-1%		867	875	797	792
102-8d	Number of external workers (FTE)	16%		618	531	505	427
102-8d	Share of external workers (% of total FTE)	0.8%		5.1%	4.3%	4.2%	3.5%
-	Total wages and salaries (€m)	6%		808	763	684	669
New Employee Hires and Employee Turnover							
401-1a	Number of employee hires	-25%		2,144	2,866	2,599	1,834
401-1a	Rate of employee hires	-6%		18%	24%	22%	15%
-	Number of permanent contracts ended by employee (e.g. resignation, retirement)	-15%		1,451	1,708	1,520	900
-	Number of permanent contracts ended by employer (e.g. lay-off)	-14%		557	644	600	601
-	Permanent employee turnover rate	-2%		19	21%	19%	13%

## CSR indicators dashboard

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
401-1b	Total number of employee departures	-14%		2,556	2,964	2,911	2,155
401-1b	Total employee turnover rate	-3%		22%	25%	25%	18%
	Diversity						
405-1a	Percentage of female administrators in Tarkett Supervisory Board	=		44%	44%	44%	44%
405-1a	Percentage of administrators in Tarkett Supervisory Board below 30 years	=		0%	0%	0%	0%
405-1a	Percentage of administrators in Tarkett Supervisory Board between 30 to 50 years	=		44%	44%	44%	22%
405-1a	Percentage of administrators in Tarkett Supervisory Board above 50 years	=		56%	56%	56%	78%
405-1b	Percentage of females in Executive Management Committee (CEO & EMC Senior Executives)	=		30%	30%	30%	30%
405-1b	Percentage of female Top Executives (CEO, EMC Senior Executives & Executives)	-3%		25%	28%	20%	25% <sup>1</sup>
405-1b	Percentage of female Directors and above (Top Executives, Senior Directors & Directors)	-2%		25%	27%	26%	26% <sup>2</sup>
405-1b	Percentage of women in management	2%		29%	27%	26%	26%
405-1b	Percentage of female other employees	-1%		28%	29%	29%	29%
405-1b	Percentage of female employees	-1%		28%	29%	28%	29%
405-1b	Percentage of employees below 30 years	=		14%	14%	13%	12%
405-1b	Percentage of employees between 30 to 49 years	1%		56%	55%	56%	57%
405-1b	Percentage of employees above 50 years	-1%		30%	31%	30%	31%
405-1b	Percentage of employees with disabilities	=		1.1	1.1%	1.2%	1.1%

CSR indicators dashboard

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
Training and Development							
-	Percentage of employees trained at least 1 day during the year	-6%		39%	45%	44%	34%
-	Training hours (thousand hours)	-32%		171	252	246	165
412-2b	Percentage of targeted employees who have participated to e-learning training on Business Ethics	0.6%		98.0%	97.4%	97.6%	-
404-1	Average number of training hours per employee	-30%		15	21	21	14
404-3	Percentage of enrolled employees who completed a Performance & Development Review (or equivalent) during the year	3%		96%	93%	-	-
-	Percentage of enrolled permanent employees who completed a Performance & Development Review (or equivalent) during the year	3%		96%	93%	-	-
-	Percentage of open management positions filled by an internal candidate	11%		65%	54%	63%	56%
203-2	Number of external people who received Tarkett Academy training	4%		8,241	7,889	8,148	5,176
Proactive Internal Communication and Social Dialogue							
-	Progress on "Listening to employees" through employee feedback survey	8%		89%	-	81%	-
-	Progress on "Communicate proactively towards all employees" in employee feedback survey	=		71%	-	71%	-
	Progress on "Ensure respect and integrity through adhesion to Tarkett values" in employee feedback survey	-7% <sup>1</sup>		78% <sup>1</sup>		85%	
	Progress on "Employee engagement" in employee feedback survey	-3%		68%		71%	
	Progress on "Efforts to maintain safety and security" in employee feedback survey	2%		85%		83%	

<sup>1</sup> In 2023 the result is the average score to the following 2 questions in the employee feedback survey: "In my unit, compliance with applicable laws, regulations and Tarkett policies is taken seriously" and "People treat each other with respect at Tarkett". This replaces the previous indicator based on uniquely the first question. In 2023 the result of the first question is the same as in 2021 (85%)

## CSR indicators dashboard

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
Occupational Safety & Health							
403-9a	Injury frequency rate – LTA only [FR0t] for all employees	-5,9%		1.43	1.52	0.89	1.28
403-9a	Recordable Lost Time Accident (LTA) Frequency Rate [FR1t] for all employees	-2,4%		3.28	3.36	2.56	2.62
	Lost day rate due to LTA – accident severity rate [TG0t] for all employees	=		0.062	0.062	0.059	0.100
403-10a	Occupational illnesses (OI) frequency rate for all employees	-		0.05	0	0.26	0.10
	Absentee rate for all employees	-0.4%		3.2%	3.6%	4.4%	3.9%
403-9a/b	Number of fatal accidents – for all employees and external workers	=		0	0	0	0
403-9b	Injury frequency rate – LTA only [FR0t] – for external workers	-39%		1.69	2.78	4.85	8.73
-	Percentage of formal agreements covering health & safety topics	-		-	-	14%	18%
Tarkett Cares							
203-1	Number of community initiatives supported through time, flooring, other material or funding contributions	-30%		82	117	88	135
203-1	Number of employees involved in community initiatives	7%		499	468	1,168	730
203-1	Number of days of donated time through volunteering (based on 7 hours per day)	80%		280,54	156	91	692
203-1	Quantity of flooring products donated to community initiatives (m <sup>2</sup> )	51%		20520	13,559	5,669	20,187
203-1	Total value of contributions to community initiatives (in k€)	7%		222	208	103	445

## CSR indicators dashboard

## Environmental Indicators

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
Good Materials							
416-1	Percentage of raw materials third-party assessed for their impact on people's health and the environment based on Cradle to Cradle® criteria (% of purchase volume)	-1%		94%	95%	97%	98%
-	Percentage of raw materials not contributing to resource scarcity (abundant, rapidly renewable or recycled)	=		69%	69%	70%	68%
301-1	Percentage of renewable or recycled raw materials	-2%		28%	30%	31%	30%
301-2	Percentage of recycled content of raw materials [base year 2018]	1%	8%	18%	17%	15%	13%
Resource Stewardship							
303-5	Water intensity (liters/m <sup>2</sup> ) [base year 2010]	-7%		2.7	2.9	2.7	2.4
303-5	Water consumption (million cubic meters)	-6%		0.63	0.67	0.71	0,63
-	Percentage of manufacturing sites that have implemented closed- loop water circuits (or do not use water in their process) [base year 2010]	-1%		69%	69%	71%	71%
302-3	Energy intensity (kWh/m <sup>2</sup> ) [base year 2019]	-4%		4.17	4.32	4.19	4.00
302-1a	Non-renewable fuel energy consumption (GWh)	-1%		438	442	500	472
302-1b	Renewable fuel energy consumption (GWh)	-3%		69	71	88	80
302-1c	Purchased electricity and steam consumption (GWh)	-1%		476	481	524	500
302-1d	Generated renewable energy sold (GWh)	-19%		2.6	3.2	-	-
<b>302-1e</b>	<b>Total energy consumption (GWh)</b>	<b>-1%</b>		<b>983</b>	<b>994</b>	<b>1,112</b>	<b>1,052</b>
	Percentage of energy consumption coming from renewable energies	2%		44%	43%	38%	27%
305-4a	GHG market-based emissions intensity (Scope 1 & Scope 2) (kgCO <sub>2</sub> e/m <sup>2</sup> ) [base year 2019]	-6%		0.56	0.60	0.67	0.76
305-1a	Gross direct (Scope 1) GHG emissions (tCO <sub>2</sub> equivalent) (including car leasing) [base year 2019]	-1%		90,699	91,253	102,795	97,623

## CSR indicators dashboard

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
305-1c	Biogenic CO2 emissions (tCO2) related to Scope 1 [base year 2019]	-5%		24,331	25,620	30,575	27,712
305-2a	Gross location-based indirect (Scope 2) GHG emissions (tCO2equivalent) [base year 2019]	1%		145,730	144,897	172,718	170,512
305-2b	Gross market- based indirect (Scope 2) GHG emissions (tCO2equivalent) [base year 2019]	-25%		41,983	55,668	83,099	109,293
	Total Scope 1 & 2 (market-based) GHG emissions (tCO2e) [base year 2019]	-10%		132,682	146,921	185,894	206,916
	Percentage reduction of Scope 1 & 2 (market-based) GHG emissions vs 2019 [SBTi target]	-6%		-47%	-41%	-26%	-18%
305-3a	Gross other indirect upstream (Scope 3: category 1 - purchased goods and services) GHG emissions (tCO2e) [base year 2019]	= <sup>1</sup>	-14%	1,369,441	1,297,790 <sup>2</sup>	-	-
305-3a	Gross other indirect downstream (Scope 3: category 12 - end-of-life treatment of sold products) GHG emissions (tCO2e) [base year 2019]	0.2% <sup>1</sup>	-14%	223,723	216,572 <sup>[2]</sup>	-	-
305-3a	Gross other indirect upstream & downstream (Scope 3: categories 1+12) GHG emissions (tCO2e) [base year 2019]	= <sup>1</sup>	-14%	1,593,164	1,514,362 <sup>[2]</sup>	-	-
305-3c	Biogenic CO2 emissions and removals (tCO2) related to Scope 3 category 1	-34%	-52%	-117,151	-176,344	-	-
305-3c	Biogenic CO2 emissions and removals (tCO2) related to Scope 3 category 12	-38%	-57%	100,855	162,293	-	-
	Total value chain GHG emissions (Scope 1 + Scope 2 market-based + Scope 3 : categories 1 + 12) (tCO2e) [base year 2019]	-	-18%	1,725,846	-	-	-
	Percentage of production sites certified to ISO 14001	-6%		76%	82%	82%	81%

<sup>1</sup> Variation vs 2022 excluding Tarkett's plant in Lexmark (US) - see methodological note for more details

<sup>2</sup> 2022 value restated - based on new supplier data and emission factors and excluding Tarkett's plant in Lexmark (US) - see methodological note for more details

## CSR indicators dashboard

GRI	Indicator	Variation 2023 vs. 2022	Variation 2023 vs. base year	2023	2022	2021	2020
People-friendly Spaces							
416-1	Percentage of phthalate-free flooring [base year 2010]	=		96%	96%	95%	97%
416-1	Percentage of flooring with low Volatile Organic Compound (VOC) emissions levels [base year 2010]	=		99%	99%	99%	98%
Recycling and Reuse							
-	Non-recycled waste intensity (g/m <sup>2</sup> ) [base year 2015]	-19%		96	119	149	154
306-3	Non-recycled hazardous waste (thousand metric tons )	-3%		5.5	5.7	6.6	5.0
306-3	Non-recycled non-hazardous waste (thousand metric tons )	-20%		17.2	21.5	33.0	35.4
306-5	Total waste to landfill (thousand metric tons ) [base year 2015]	-11%		8.9	10.0	24.2	27.6
306-5	Percentage of total waste sent to landfill	=		15%	15%	27%	28%
306-4	Percentage of total waste sent to external recycling	3%		61%	58%	57%	59%
306-5	Percentage of total waste sent for energy recovery	-2%		16%	18%	11%	9%
306-5	Percentage of non-recycled waste sent to landfill	2%		39%	37%	61%	68%
301-3	Quantity of post-installation and end-of-use flooring collected through the ReStart® program (metric tons )	37%		4,100	3,000	3,200	3,000
Responsible sourcing Indicators							
	Share (in spend) of suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent	-3%		39%	42%	35%	36%
	Share (in number) of targeted suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent	10%		56%	46%	36%	20%



## CSR indicators dashboard

## Social Indicators by Region

GRI	Indicator	2023	Europe <sup>(1)</sup>	North America <sup>(2)</sup>	Rest of World <sup>(3)</sup>
	<b>Workforce</b>				
102-7a	Total number of employees (as of 31/12)	11,703	37.1%	34.1%	28.8%
102-8b	Total number of permanent contract employees	10,836	4,124	3,564	3,148
102-8b	Total number of fixed-term contract employees	867	216	425	226
	<b>New Employee Hires and Employee Turnover</b>				
401-1a	Number of employee hires	2,144	495	1,227	422
401-1a	Rate of employee hires	18%	11%	31%	13%
401-1b	Total number of employee departures	2,556	638	1,417	501
401-1b	Total employee turnover rate	22%	15%	36%	15%
	<b>Occupational Safety &amp; Health</b>				
403-2a	Recordable Lost Time Accident (LTA) Frequency Rate [FR1t] for all employees	3.28	3.01	5.89	0.33
403-2a	Lost day rate due to LTA – accident severity rate [TG0t] for all employees	0.062	0.03	0.10	0.05
403-2a	Occupational illnesses (OI) frequency rate for all employees	0.05	0.14	0	0
403-2a	Absentee rate (employees)	3.2%	4.1%	2.4%	3.1%
403-2b	Injury frequency rate – LTA only [FR0t] – external workers	1.69	8.39	3.23	0

(1) Europe: Corporate, EMEA & Tarkett Sports EMEA

(2) North America: Tarkett North America & Tarkett Sports North America

(3) Rest of World: Tarkett Eastern Europe & Asia, Latin America, Australia & New Zealand, & Tarkett Sports Australia

### 3.12.2 CSR methodological note

Since becoming a listed company in 2013 Tarkett publishes, as required by French regulatory requirements, information on the social, environmental, and societal aspects of its activities in its annual management report (Universal Registration Document). This information includes Tarkett's Corporate Social Responsibility (CSR) Key Performance Indicators (KPIs) taken from Tarkett's Sustainability Dashboard. The Dashboard is an essential tool for monitoring and guiding performance. Its principal objective is to provide the Group with relevant indicators to evaluate the deployment of its strategy and fulfil its regulatory obligations. Progress is measured against a base year set for certain key performance indicators.

In accordance with French regulatory requirements, the corporate environmental and social information has been verified by an independent third-party organization (the report on corporate, environmental, and social information by one of the statutory auditors, appointed as an independent third-party organization).

#### Guiding frameworks

Tarkett's CSR reporting and sustainability dashboard have been developed based on the following frameworks:

- > The Group's strategy and its historical commitment to CSR, where each strategic initiative relies on one or more quantified indicators, certain of which are the subject of long-term objectives (2020 objectives set in 2011 and 2025 / 2030 objectives set in 2019, 2020 and 2021).
- > The European Union Non-Financial Reporting Directive 2014/95/EC and the French regulations on non-financial statement, known as the extra-financial performance declaration: the social, environmental, and societal information required by Article L.225-102-1 of the French Commercial Code is included in the form of indicators or quantified statistics in the dashboard (the qualitative information is presented in other sections of the management report).
- > The UN Global Compact: in connection with the Group's voluntary commitment, the dashboard is a tool for managing performance in every dimension of the Global Compact.
- > The Global Reporting Initiative (GRI) Standards 2016: this report discloses as far as is currently possible the GRI Standards: Core option. A GRI content table (see section 3.12.3 GRI and DPEF concordance table) indicates where the relevant standard disclosures can be found in this report.
- > The recommendations of the Task force on Climate-related Financial Disclosures (TCFD).
- > The Greenhouse Gas Protocol: Greenhouse emissions are quantified and reported according to the World Business Council for Sustainable Development (WBCSD) and the World Resources Institute (WRI) GHG Protocol.
- > Cradle to Cradle® (C2C) principles for the design of our products, from material selection and product manufacturing, to installation, use, maintenance, end-of-use and product recovery.

The sustainability dashboard is built around three dimensions: social responsibility, environmental responsibility, and corporate governance.

#### Methodological procedures

Tarkett's CSR reporting procedures are documented in a comprehensive CSR Reporting Handbook which was established, in consultation with the different internal CSR topic owners, in 2017. These procedures further aligned Tarkett's reporting with the 2016 GRI Standards: core option. The Handbook was presented to and approved by the Executive Management Committee and is reviewed and updated each year taking into account feedback and any changes in reporting requirements or objectives. The CSR Reporting Handbook sets out:

- > the aims of Tarkett's CSR reporting and strategic objectives for 2025 and 2030;
- > the reporting principles, reporting scope, reporting tools, internal controls and consolidation rules;
- > the reporting organization, responsibilities, and planning; and
- > the detailed definitions, specific guidelines, and control points of all reported indicators.

## CSR methodological note

The following is a summary from the CSR Reporting Handbook:

### Reporting principles

#### Stakeholder Inclusiveness

Tarkett recognizes that constant dialogue and engagement with the whole value chain and wider community is essential to achieve its objectives of best serving its customers and contributing to addressing societal challenges. Tarkett engages with stakeholders through diverse means to ensure that its strategies and reporting account for their expectations.

#### Sustainability Context

Tarkett is determined to contribute, wherever its business activities allow, to addressing several of the most important and pressing challenges that face society in the 21st century (combating climate change, managing scarce natural resources sustainably and promoting people's well-being and the development of healthy living spaces)

#### Materiality

In 2016, a survey was completed to determine the material topics for Tarkett and ensure that our CSR strategy and our objectives were aligned with them. Each year we maintain regular dialogue with our stakeholders, listening to their concerns, desires, and expectations. In this way we ensure our actions, and our priorities are adapted to meet the material challenges and opportunities.

#### Completeness

Tarkett's CSR report covers the same scope as the consolidated financial report. Topics covered in the report reflect the organization's significant economic, environmental, and social impacts. Material CSR topics are not omitted. Furthermore, Tarkett strives to explore new and upcoming topics in appropriate detail.

#### Accuracy

Tarkett strives to ensure the accuracy of reported data, with clearly documented definitions and procedures in its CSR Reporting Handbook and with multiple controls.

#### Balance

Tarkett tracks its performance in order to report on progress as well as challenges, thus reflecting in a transparent manner both positive and negative aspects of its CSR performance.

#### Clarity

CSR information is presented by Tarkett in a clear, detailed manner, in order to be easily understood by stakeholders.

#### Comparability

Tarkett promotes consistent reporting through well documented procedures and presents indicators with comparisons to previous periods and base years with the exception of certain newly deployed indicators where data for previous periods is not yet available and for indicators which are not reported annually (e.g. indicators related to Tarkett's employee feedback survey conducted every two years).

#### Verifiability

Reported data is documented and verified during internal and third-party external audits in order to provide additional confidence in the veracity of published content.

#### Timeliness

Tarkett publishes CSR information annually with financial reports in March / April.

#### Reporting period

The annual reporting period is aligned with the financial year which is the calendar year from 1st January to 31st December. This report concerns the period 1st January 2023 to 31st December 2023.

#### Reporting frequency

CSR reporting for external publication needs is conducted annually. Intermediary reporting for internal purposes is conducted for certain topics (e.g. monthly reporting of plant environmental and safety KPI).

#### Scope of reporting

The scope of reporting is Group-wide, covering all activities over which the Group has operational control, as follows:

#### Social reporting covers:

- > The workers (employees and external workers, depending on the indicators) at all entities in the consolidated financial scope excluding plants in the process of closing where production ceased in prior years. The entity M-Wall which Tarkett acquired a majority stake in 2023 is not consolidated. Other specific limitations for certain indicators are detailed under the paragraph "Specific limits to scope of reporting" in this methodological note.
- > This scope includes all manufacturing plants, sales network, and administrative offices for Tarkett payroll employees (except where specific limits to scope of reporting are given) and external workers for certain indicators.

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#### Environmental reporting covers:

- > The manufacturing activities at all plants in the consolidated financial scope, except for our new plant in UAE which was opened in 2023 and the Suzhou plant which was closed in 2023. Other specific limitations for certain indicators are detailed under the paragraph "Specific limits to scope of reporting" in this methodological note.
- > The flooring and sports surface finished goods produced at all plants in the consolidated financial scope.

#### Reporting organization

The reporting process of CSR / sustainability indicators is managed and consolidated by the Group Sustainability with the support from the different concerned functions (including Finance, R&D and Operations, HR & Communications, Legal, ...), divisions and sites. Each CSR topic and its relevant indicators are owned by a member of the Tarkett Executive Management Committee (EMC). The clear ownership and responsibility ensure accurate, reliable, and timely reporting of CSR data and indicators.

#### Reporting tools

*Reporting 21*: A new web-based reporting tool "Reporting 21" was implemented in 2022 to centralize all CSR metrics and KPI, with the aim of facilitating the monitoring of performance. Data already collected in other tools (e.g. Workday, SAP, ...) is injected into Reporting 21 on a regular periodic basis. Other data is reported directly in Reporting 21, - with a few exceptions (where data is collected in a separate scorecard and then imported in Reporting 21).

*Workday*: CSR related HR data available in Workday (e.g. headcount, turnover,...) are sourced directly from Workday and injected into Reporting 21. Other HR data is reported directly in Reporting 21.

*Tarkett Cares* : data is reported directly in Reporting 21.

*Employee satisfaction*: measured every two years through the internal employee satisfaction survey.

*Tarkett Academy*: data on Tarkett Academy training is reported directly in Reporting 21.

*Plant environmental and safety data*: data is reported in a dedicated scorecard for each manufacturing plant with data uploaded monthly to a Group data repository (SAP).

*Indoor air quality and safe, healthy spaces*: phthalate-free, low VOC emission and production volume data is reported directly in Reporting 21.

*Good materials*: indicators on resource scarcity and Cradle to Cradle® assessment compiled from raw material purchase data and material assessment database and consolidated by Group in a specific reporting Excel scorecard.

*ReStart®*: data on post-installation and end-of-use flooring waste collection is reported directly in Reporting 21.

*Supplier commitment to Tarkett supplier Code of conduct*: data compiled from purchasing databases. The purchase amounts are based on the current reporting year. The total spend comes from the relevant lines in Tarkett's P&L financial reporting.

#### Specific limits to scope of reporting

*Absence*: In 2023 Suzhou is not included since the plant closed. In 2023 and 2022, Tarkett North America reported scheduled hours for "salaried employees", these hours along with hours of absence were not reported in 2021 for this specific population of employees (representing approximately 40% of the division's workforce - defined as employees paid at flat rate, regardless of specific hours worked, unlike hourly employees who are paid a wage for each hour worked). As such the absenteeism rate for North America is not comparable.

*Injury frequency rate*: In 2021, the following entities were excluded from safety indicators since hours worked were not reported: FieldTurf North America & Sales Network (1 injury with lost time <24h in 2021), FieldTurf USA Sales Network (2 LTAs with 2 lost days in total, 11 injuries with lost time <24h in 2021), Beynon Sales Network and Tarkett USA Sales Network (these entities represented approximately 8% of Tarkett's headcount). In 2023 and 2022 these entities reported hours worked and so are included in the scope.

*Raw material assessment & resource scarcity*: All raw materials for the production of finished and semi-finished flooring and sports surface products, excluding the three entities acquired in 2018 (Dalton Kraft - Lexmark) in Dalton, US; Toronto - Thermagreen in Toronto, Canada and Grassman in Prestons, Australia representing together 2% of all finished goods production) for which reporting is still being established; outsourced finished goods; process chemicals (except for carpet) and packaging. Any post-installation or post-use materials collected and effectively recycled by FieldTurf or Beynon Sports Surfaces are not included, with the exception of recycled post-use artificial turf recycled at Abtsteinach, Germany.

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**ReStart®:** Any post-installation or post-use materials collected and effectively recycled by FieldTurf or Beynon Sports Surfaces are not included.

**Environmental manufacturing indicators:** Water, energy, Scope 1 and Scope 2 greenhouse gas emissions and waste indicators are reported for all industrial sites excluding our new plant in Abu Dhabi (UAE), which opened in September 2023 and our plant in Suzhou, which closed in April 2023.

**Scope 1 car leasing emissions:** GHG emissions from car leasing have not been recalculated and so are identical to the 2019 values calculated for the 2019 GHG inventory (8,427 tCO<sub>2</sub>e).

**Scope 3 GHG emissions:** Scope 3 emissions for categories 1 and 12 are calculated for all raw materials (excluding packaging) used at all industrial sites (including Suzhou (China) before closing), excluding our sports plants in Toronto (Canada), Prestons (Australia), and the new plant in Abu Dhabi (UAE). Raw materials used for outsourced Luxury vinyl tile products (LVT) are also included. Other outsourced goods are not included.

**Indoor air quality and safe, healthy spaces indicators:** Share of phthalate-free, share of low VOC emission and share of non-quantifiable VOC emission products exclude all semi-finished production volume, the production volume for automotive industry at Clervaux (Luxembourg) and other non-relevant production volumes (e.g. outdoor sports surfaces). The production volume for our new plant in Mexico acquired late in 2021 was excluded in 2022.

**Supplier commitment to Tarkett supplier Code of conduct:** All direct purchases (raw materials and finished goods suppliers) and indirect purchases (local suppliers and service providers for production operations) from manufacturing sites (with the exception of purchases for Dalton Kraft, US and Mexico City, Mexico), excluding inter-company spends of semi-finished goods.

### CSR indicator definitions (extract from Tarkett CSR Reporting Handbook)

#### Social

**Full time equivalent (FTE):** used to measure the effective workforce during the reporting period as opposed to the headcount which is the number of employees present at the end of the reporting period. Reported for both Tarkett payroll employees and external workers.

**Headcount:** number of Tarkett payroll employees at the last day of the month of reporting period.

**Tarkett payroll employees:** All workers who are engaged by Tarkett and are on the Tarkett payroll, including interns / trainees and apprentices if on payroll. Excluding non-active staff (employees on leave greater than 6 months).

**Permanent contract:** Employee engaged by Tarkett for no specified duration (i.e. indefinite contract for an indeterminate period). Exception for China where employees on 2 or more years fixed-term contract are considered as permanent.

**Fixed-term contract:** Employee on Tarkett payroll engaged for a specified limited duration (i.e. employee temporary contract), including Tarkett Sports seasonal workers.

**Geographical zones:** EMEA comprises Tarkett EMEA, Tarkett Sports EMEA & corporate; North America comprises Tarkett North America & Tarkett Sports North America; Rest of World comprises Tarkett Eastern Europe, Asia, Australia & New Zealand, Latin America and Tarkett Sports Australia.

**External workers:** Any worker who does not have an employment contract with Tarkett / is not on Tarkett payroll (e.g. external workers on contract with a temporary staff employment or leasing agency hired to support regular operations). Not including "subcontractors working for specific projects (as example SAP implementation).

**Manager:** A manager is an employee with at least one direct report at the date of reporting (e.g. 31.12), including blue collar workers (e.g. shift leaders, group leaders, extension supervisors and team managers are considered as managers). An employee who is considered a manager (e.g. manager in job title) but who does not have direct team management responsibility or the managed team is composed only of Contingent Workers and/or Interns is not considered a manager for the CSR reporting.

**Other employees:** All employees other than managers at the date of reporting.

**Disabled employees:** Reported according to local labor laws where permitted.

**Top executives (CEO, EMC - Senior Executives and Executives):** covering the 3 management Levels CEO, EMC - Senior Executives and Executives.

**Senior executives (Senior Directors and Directors):** covering Top Executives and the following 2 management levels Senior Directors and Directors.

**Employees hired:** Number of employees (with permanent or fixed-term contracts) added to the payroll including employees hired on the final day of reporting period.

**Rate of employee hires:** employees hired / headcount

**Total number of employee departures:** Number of employees (with permanent or fixed-term contracts) removed from the payroll.

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*Total employee turnover rate:* employee departures / headcount.

*Permanent employee turnover rate:* permanent contract employee departures / permanent employee headcount.

*% of employees trained at least 1 day during the year:* Share of employees in headcount at end of year, where an employee is considered as "having received training" if the cumulative number of training hours received over the full year exceeds 1 full day (8 hours).

*Training hours:* Training in Tarkett is considered as development activity, with specific support, and confirmation of attendance. For e-learning, the training hours reported correspond, where possible, to the real time spent by employees following online e-learning courses as recorded by the e-learning systems (for both "in progress" and "completed" courses). If real time is not available, the theoretical duration of the online training is taken into account. All employee training hours during the reporting period, including employees no longer in the company at the end of the reporting period.

*Performance & Development Review (or equivalent) :* The annual appraisal ("Performance and Development Dialogue") is an annual exchange between the employee and his/her manager to discuss achievements, skills, opportunity for improvement and development program. Employees present in the company three months before the launch of the annual performance and development review process are enrolled. The % share of employees completing the annual review is calculated as those having completed the review compared to those enrolled.

*Open management positions filled by an internal candidate:* A management position is a position (manager) with at least one direct report. An open position is a vacancy for which a person has been hired or transferred. An internal candidate is a candidate already a Tarkett employee.

*Open management positions filled by a female candidate:* A management position filled with an internal or an external female candidate.

*Number of external people who received Tarkett Academy training:* Number of people (excluding employees and external workers) having completed a Tarkett Academy technical training session / program in the Tarkett Academy network.

*Tarkett Academy network:* The Tarkett Academy organizes and provides specific technical training programs (amongst others, in flooring installation and maintenance) at dedicated training centers and at other locations.

*Dedicated Tarkett Academy technical training center:* A Tarkett facility that is dedicated to giving technical training (including training to external people).

*Number of injuries - employees:* Includes work-related accidents according to the local legal definition for all employees (according to Tarkett's definition of employee). It therefore does not include commuting accidents or accidents of visitors or external workers, which are tracked separately.

*LTA:* A Lost Time Accident (including fatality) where the individual is more seriously injured and as a result, they are unavailable to attend work for a period greater than 24 hours.

*Injuries with lost time <24hours:* A workplace injury which is sufficiently serious to mean that the injured person is unable to attend work for the remainder of the day, however are available to return to work the next day.

*Injuries with first aid:* A workplace minor injury where the injured party is able to return to work following a brief period of minor treatment from an occupational nurse or trained staff member.

*Injury frequency rate - LTA only [FR0t]:* # LTA x 1 000 000 / worked hours, where the number of LTA include fatal accidents.

*Recordable Lost Time Accident (LTA) Frequency Rate [FR1t]:* Injury frequency rate = # LTA + # Injuries with lost time <24 hours x 1 000 000 / worked hours, where the number of LTA include fatal accidents.

*Lost day rate due to LTA – accident severity rate [TG0t]:* # of working days lost for LTA x 1000 / worked hours.

*Occupational illnesses:* An occupational illness (or disease) is defined as, "any abnormal condition or disorder, other than one resulting from an occupational injury, caused by exposure to factors associated with employment."

*Occupational illnesses frequency rate:* # Occupational illnesses / worked hours x 1 000 000.

*Hours lost for absence:* Worked hours lost for unplanned absence (i.e. illness, worked-related accidents, strikes or other unexcused absence) of all employees during the reporting period up to 30 days. Excluding "planned sick leave" absence (e.g. in North America where certain categories of workers, such as office workers, have pre-determined quota of "paid sick days" that they can take without justification and where actual sick days are not tracked). Where an employee returns to work, but only part-time (e.g. therapeutic phased return to work), after an absence, then the employee is no longer considered absent.

*Absentee rate %:* # hours lost for absence / # total scheduled hours.

## CSR methodological note

*Progress on "Listening to employees" through employee feedback survey* : The participation rate to the biennial employee feedback survey.

*Progress on "Communicate proactively towards all employees"*: Average score to 2 questions in the biennial employee feedback survey: "Tarkett's strategic priorities and goals have been clearly communicated to me" and "I am kept informed about matters that affect me".

*Progress on "Ensure respect and integrity through adhesion to Tarkett values"*: Average score to the following 2 questions in the biennial (every 2 years) employee feedback survey: "In my unit, compliance with applicable laws, regulations and Tarkett policies is taken seriously" and "People treat each other with respect at Tarkett". This replaces the previous indicator based on uniquely the first question.

*Progress on "Employee engagement" in employee feedback survey*: Average score to 4 questions in the biennial employee feedback survey: "I would recommend Tarkett to people I know as a great place to work", "Tarkett motivates me to contribute more than is normally required to complete my work", "I am proud to work for Tarkett", and "I intend to stay with Tarkett for the next 12 months".

*Progress on "Efforts to maintain safety and security" in employee feedback survey*: Score to the following question in the biennial employee feedback survey: "Where I work, I am satisfied with efforts to maintain safety and security".

*Total compensation and benefits*: Total of short-term employee benefits (as per Group Accounting Manual): wages, salaries and social security contributions; paid annual leave and paid sick leave; profit-sharing and bonuses payable within twelve months of the end of the period; non-monetary benefits, such as medical care, housing, cars and free or subsidized goods or services.

### Tarkett Cares

*Community initiatives*: The Tarkett Cares program promotes the participation of Tarkett employees and Tarkett entities in local community initiatives which help the community for better living and contributes to local community's needs. As per Tarkett Cares guidelines the initiative should be connected to Tarkett's values, core business or sustainability commitment and carried out with an officially recognized non-profit organization (including public services such as schools).

*Employees involved*: The total number of employees who have volunteered 1 or more hours to community initiatives.

*Hours volunteered*: The total number of hours volunteered during working hours. As per Tarkett Cares rules, each employee can volunteer (share time and talent) between 1 hour and 2 days per year during working hours. Hours volunteered outside of working hours (e.g. evenings, weekends, holidays) are not included.

*Flooring products donated*: Total square meters of flooring products donated to community initiatives.

*Total value of contributions to community initiatives*: Value of flooring products donated based on standard factory price (cost of production) + value of other in-kind contributions (cost of purchased materials) + cash donations + value of volunteered hours (calculated using total employee wages and salaries and FTE).

### Business Ethics

*% of employees who have participated to e-learning training on Business Ethics*: share of employees targeted who have completed the Tarkett online e-learning.

*Total number of employees targeted for e-learning training on Business Ethics*: based on the invitations for online e-learning.

*Employees targeted for training*: Employees, who by their job profile are particularly exposed to corruption, competition or data privacy risks as defined in the legal risk assessments, are expected to complete one of dedicated training as defined by Tarkett Legal Department.

### Environmental

*Indicators on raw materials*: purchases of raw materials only (excluding indirect purchases and finished products). Most raw material purchase data comes from Tarkett's global SAP data warehouse. The remaining (8%) is reported by plants.

*Percentage of raw materials third-party assessed for their impact on people's health and the environment based on Cradle to Cradle® criteria (% of purchase volume)*: Share of materials purchased (in metric tons), for which an impact study was carried out pursuant to Cradle-to-Cradle principles "Product Standard Material Health Methodology Nov. 2013" available at [www.c2certified.com](http://www.c2certified.com). Tarkett uses ABC-X classification, which evaluates risks related to the impact of chemical substances on the environment and human health. For raw materials in SAP the ratings A, B, C, [], X and [X] are considered as assessed at a SKU level. For other raw materials the ratings A, B, C, [], X, [X] and Grey are considered as assessed by raw materials family. For PVC materials, an evaluation has been performed among the supply chain to verify use of BAT (Best Available Techniques) technology on chloralkali process as well as additives involved. PVC has been rated according to specific EPEA criteria. For those PVC suppliers that have not yet provided information or have provided incomplete information a precautionary approach is taken and pre-assessed [X] until information will be provided.

## CSR methodological note

*Percentage of raw materials not contributing to resource scarcity (abundant, rapidly renewable or recycled) (% of raw materials in mass):* Materials characterized based on resources used in their production process (fossil, limited minerals, abundant minerals, renewable, recycled). The 3 categories not contributing to resource scarcity are: mineral abundant, renewable and recycled. This includes purchased raw materials as well as recycled materials used in production.

*Fossil origin:* Every resource synthesized from fossil fuel, especially oil, but also sulphates. The category excludes fossil minerals like Calcium carbonate. Polyvinyl Chloride (PVC) is considered as 43% fossil (petrol) and 57% mineral abundant (sea salt).

*Mineral origin:* A chemical element or inorganic combination of chemical elements occurring naturally, extracted from the ground or water and used in economic activities. The category includes fossil-formed minerals like charcoal or limestone. Mineral abundant resource - that is not threatened by scarcity. It can have important reserve (sea salt – sodium chloride, limestone – calcium carbonate...), very good recycling process (like Aluminum) or be virtually inexhaustible (chlorine in sea water). Mineral limited resource - that is threatened by exhaustion in a short term (as defined by selected models) and that is to be substituted in priority.

*Renewable origin:* A resource of which reserves can be replenished in the same or less time than the one needed for its consumption.

*Recycled origin:* Materials that would otherwise have been sent for waste disposal, used in lieu of primary raw materials, including post-consumer and post-installation flooring waste collected by Tarkett (e.g. ReStart®) and effectively recycled and used in Tarkett products; post-manufacturing waste from Tarkett that is reprocessed into secondary raw material and recycled in Tarkett production; recycled (post-consumer and/or post-manufacturing) waste procured by Tarkett from other organizations for Tarkett production and recycled content of other procured raw materials.

*Manufacturing environmental intensity indicators:* Tarkett tracks and reports its environmental performance per square meter of floor covering and sports surface. These intensity ratios are calculated by dividing the (numerator) environmental manufacturing indicators (water, energy, greenhouse gas emissions and non-recycled waste) by the (denominator) volume of finished goods – floor covering and sports surfaces in square meters. The volume of semi-finished goods is not included.

*Water consumption:* All water consumed in the production / technical process, including for cooling as well as water not consumed in the production process, but consumed on site (e.g. in sanitary, in canteens). Water sources are groundwater, surface water and municipal water. Excluding rainwater consumption, which is not tracked. Reported groundwater consumption at Bačka Palanka corresponds to the water consumed as measured by on-site meters rather than water pumped from ground.

*Share of manufacturing plants that have implemented closed-loop water circuits (or do not use water in their process):* Closed-loop water circuit considered as when water is recycled and reused in a closed loop. The only make-up normally required is that needed to replace small water losses. Each plant calculates % of reused water using flow data and formula  $A / (A+B+C)$  where A = volume of water re-used or recycled; B = volume of water consumed and discharged directly and C = volume of water consumed to refill the loop. Plants considered as having closed-loop water circuit when results  $\geq 98\%$ .

*Non-renewable fuel consumption:* Includes the consumption of fuel oil, natural gas, liquefied petroleum gas, propane and/or butane, other petroleum gas (e.g. ethane).

*Renewable fuel consumption:* Includes the consumption of biomass, biofuel, geothermal, solar thermal and solar photovoltaic energy. Excluding the purchase of renewable electricity reported separately as part of purchased electricity.

*Purchased electricity consumption:* Renewable and non-renewable purchased electricity and steam consumption.

- > Non-renewable electricity: share of electricity purchased from a supplier using a non-renewable energy source to generate the electricity supplied during the reporting period. Including purchased steam for one plant and a small amount (<1%) of purchased heat from a district heating network for another plant.
- > Renewable electricity: share of electricity purchased from a supplier using a renewable energy source to generate the electricity supplied during the reporting period.

*Generated renewable energy sold:* heat generated from biomass and sold to a district heating system and renewable electricity generated from onsite photovoltaic solar panels and sold to the grid (a negligible quantity in 2018 and so not reported in 2019, 2020 and 2021, however reported for 2022 and 2023).

*Total energy consumption:* renewable fuel + non-renewable fuel + purchased electricity consumption + purchased steam consumption - generated renewable energy sold. NB. Purchased steam consumption is included in consolidated total energy consumption since 2020. 2019 figures have not been restated, and as such do not include the purchased steam corresponding to that year: 2019: 12.6 GWh.



## CSR methodological note

**Greenhouse gas (GHG) emissions reporting:** Since 2017 Tarkett aligned its inventory of GHG emissions with the GHG Protocol and GRI 2016 standards. As such it includes the CH<sub>4</sub> and N<sub>2</sub>O biomass Scope 1 emissions) as well as reporting separately the outside of scope biogenic CO<sub>2</sub> emissions. Furthermore, it reports both market-based and location-based Scope 2 GHG emissions (which also include CH<sub>4</sub> and N<sub>2</sub>O as well as CO<sub>2</sub> emissions). Sales Network entities are not included in the reporting of GHG emissions. In 2022 Tarkett updated its Scope 3 inventory and had its Scope 3 target approved by the SBTi (in addition to the approval of the Scope 1 + Scope 2 target). Tarkett published in the 2022 CSR report the complete 2019 inventory.

*2019 Scope 3 category 1 and category 12 restatement*

In 2023 Tarkett continued to work with suppliers, obtaining more specific emission factors from supplier LCAs and or EPDs. These were used to recalculate the base year emissions for the Scope 3 category 1 and category 12. Furthermore Tarkett was able to obtain the relevant raw materials data to incorporate the emissions for its US hospitality plant at Lexmark. This plant had been excluded from the 2022 published inventory and from the 2019 base year inventory. In this report the 2019 Scope 3 category 1 and category 12 have thus been restated to include the emissions for Lexmark (US) and to take into account the latest specific emission factors. All comparisons given with 2022 are excluding Lexmark.

**Gross direct (Scope 1) GHG emissions:** Natural gas, fuel oil, LPG, propane, butane, other petroleum gas (e.g. ethane), biomass and biofuel consumption multiplied by their respective emission factors (for biomass consumption this relates only to Scope 1 CH<sub>4</sub> and N<sub>2</sub>O emissions, out of scope biogenic CO<sub>2</sub> emissions are reported separately). Car leasing emissions (2023 = 2022 = 2021 = 2020 = 2019) were calculated based on the annual number of kilometers and fuel type of vehicle indicated in car leasing contracts for teams in Corporate, EMEA, Latin America, Eastern Europe and for some of Sport. Data was extrapolated for North America based on the share of workers and using the data from EMEA as a reference. Conversion to CO<sub>2</sub> equivalent emissions was made using the GHG Protocol transport tool version 2.6.

**Biogenic CO<sub>2</sub> emissions (out of scope):** CO<sub>2</sub> emissions arising from the combustion of biomass or biofuel are reported outside of Scope 1, Scope 2 and Scope 3 GHG emissions. These emissions are reported outside of the scope because the Scope 1 impact of these fuels has been determined to be a net '0' (since the fuel source itself absorbs an equivalent amount of CO<sub>2</sub> during the growth phase as the amount of CO<sub>2</sub> released through combustion).

**Gross location-based indirect (Scope 2) GHG emissions:** Total electricity consumption multiplied by the location-based emission factors, where the location-based method reflects the average GHG emissions intensity of grids on which energy consumption occurs, using mostly grid-average emission factor data. GHG emissions related to purchased steam consumption is calculated by multiplying this consumption by an emission factor related to the consumption of electricity produced by coal combustion.

**Gross market-based indirect (Scope 2) GHG emissions:** Electricity consumption multiplied by a market-based emission factor which corresponds to the characteristics of the electricity purchased. For purchased renewable electricity the factor is 0 kgCO<sub>2</sub>e/kWh. In other cases, the supplier specific emission factor communicated by the electricity provider or in the absence of a specific supplier factor the emission factor based on the regional electricity generation mix, or the residual mix (AIB 2022), or finally the default location-based emission factor. For purchased steam consumption a supplier specific emission factor is used.

**Source of emission factors:** Scope 1 and out of scope biogenic emission factors (kgCO<sub>2</sub>e per kWh) are taken from Defra's 2023 - UK Government GHG Conversion Factors for Company Reporting. Scope 2 location-based emission factors (kgCO<sub>2</sub>e per kWh) are taken from 3 sources: (i) Defra 2023 for UK purchased electricity and for Scope 2 emissions associated to purchased steam consumption (electricity generation based on coal combustion); (ii) US EPA: eGRID 2021 - Subregion Emissions - Greenhouse Gases for US regional purchased electricity and (iii) IEA "Emissions Factors (2023 edition considering 2021 results)" for all other countries' purchased electricity.

**Gross other indirect upstream and downstream (Scope 3) GHG emissions:** In the two categories which are included in Tarkett's SBTi climate target - category 1 and 12, each combination of "raw material category + emission factor" is associated to a data quality indicator (good, medium, poor, very poor). The indicator is determined by several factors: data origin, match of dataset with modeled material in terms of technology and geography, third party review. The data quality indicator guides the continuous work for emission factor improvement and specific data collection:

- > Good: Good match of dataset for carbon footprint and material, and carbon footprint is based on own LCA calculations (or supplier's) and the data that is used is of high quality and complete
- > Medium: Generic datasets (LCI) are used in combination with IPCC (LCIA), and carbon footprint is based on verified information (EPD, LCA etc.)
- > Poor: Poor geographic or material match, outdated data, and/or calculations with partly poor data
- > Very poor: Vague match of dataset and material specifications or specifications unknown, with a maximum of 10% of impact from very poor conversion factors

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*Gross other indirect upstream (Scope 3: category 1 - purchased goods and services) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions are calculated based on raw material purchases. 164 categories of raw materials were identified in Tarkett's purchase data warehouse (SAP) for the 2019 base year. This list of raw material categories is updated each year based on current raw material purchases and available relevant emission factors. Total volumes per category are converted to kilograms and then emission factors applied to obtain greenhouse gas emissions. CO<sub>2</sub> emission factors from suppliers' EPDs are used when available. Alternatively, we use generic emission factors from recognized LCI datasets (Ecoinvent, European Life Cycle database, etc.) or generic certified EPDs.

*Gross other indirect upstream (Scope 3: category 2 - capital goods) GHG emissions (tCO<sub>2</sub>e):* Related to company electronic devices, factory buildings and production lines. Emissions from capital goods were estimated by calculating maximum possible emissions from one of our largest factories based on recognized LCI datasets. The overall Tarkett impact was then assessed proportionally. This study allowed Tarkett to conclude that emissions from capital goods are not relevant.

*Gross other indirect upstream (Scope 3: category 3 - fuel and energy related activities not included in Scope 1 or 2) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on 2019 energy consumption multiplied by upstream energy emission factors from ADEME and Internal Energy Agency.

*Gross other indirect upstream (Scope 3: category 4 - upstream transportation and distribution) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on in-bound transport (# t.km) multiplied by emission factors (source depending on transport mode: ADEME, France or EPA, US) for 12 plants representing 80% of produced volumes; and based on selected materials covering 75% of inbound volumes for each plant. Total emissions were extrapolated from this base.

*Gross other indirect upstream (Scope 3: category 5 - waste generated in operations) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on 2019 data considering different forms of waste management (recycling, landfill, and incineration). Emission factors from Ecoinvent and European Life Cycle Database for each waste flow were applied to calculate GHG emissions. The quantity of waste generated by each plant are collected each year under 8 different waste flows (hazardous, non-hazardous, sent to recycling, to incineration, to landfill, internal recycling).

*Gross other indirect upstream (Scope 3: category 6 - business travel) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on 2019 data from business travel calculation by plane and train (passenger.km) and car (km). Emission factors used are average data representative for France (ADEME).

*Gross other indirect upstream (Scope 3: category 7 - employee commuting) GHG emissions (tCO<sub>2</sub>e):* The average number of full-time equivalent employees for 2020 was multiplied by an average commuting CO<sub>2</sub> emission factor representative of France (source Carbone 4). The emission factor used assumes that commuting is similar in all geographies to average commuting in France. The emission factor does not take into account actual Tarkett employee commuting habits.

*Gross other indirect upstream (Scope 3: category 8 - upstream leased assets) GHG emissions (tCO<sub>2</sub>e):* Tarkett does not have any upstream leased assets which are required to be included in the inventory as per the GHG Protocol.

*Gross other indirect downstream (Scope 3: category 9 - downstream transportation and distribution) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on out bound transport (# t.km), taking into account the mode of transport (truck, train and ship) and multiplied by emission factors (source depending on transport mode: ADEME, France or EPA, US).

*Gross other indirect downstream (Scope 3: category 10 - processing of sold products) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions were calculated based on 2019 data. It was assumed that all flooring products are installed using glue. In order to calculate the GHG impact, the sales volumes have been used together with conversions factors from Ecoinvent and SimaPro.

*Gross other indirect downstream (Scope 3: category 11 - use of sold products) GHG emissions (tCO<sub>2</sub>e):* According to the minimum boundary of SBTi criteria based on the GHG Protocol Corporate Value Chain, Tarkett products fall under the category of products with indirect use-phase emissions (products that indirectly consumer energy during use) for which the emissions from use are optional and not required.

## CSR methodological note

*Gross other indirect downstream (Scope 3: category 12 - end-of-life treatment of sold products) GHG emissions (tCO<sub>2</sub>e):* Scope 3 greenhouse gas emissions are calculated based on raw material purchases. 164 categories of raw materials were identified in Tarkett's purchase data warehouse (SAP) for the 2019 base year. This list of raw material categories is updated each year based on current raw material purchases and available relevant emission factors. Total volumes per category are converted to kilograms and then emission factors applied to obtain greenhouse gas emissions for the relevant mix of recycling, incineration and landfill of each raw material. CO<sub>2</sub> emission factors from recognized LCI datasets (Ecoinvent, European Life Cycle database, etc.) or generic certified EPDs were used. Prior to 2022, Tarkett calculated end-of-life emissions based on a scenario of 100% incineration, the worst-case scenario in terms of GHG emissions. In 2022, SBTi suggested that it is more appropriate to use actual average waste treatment scenarios (a mix of landfill and incineration), which has significantly reduced the end-of-life emissions. Tarkett remains committed to eco-designing recyclability and facilitating end-of-life collection and recycling to achieve the transition to a circular economy with associated benefits for the climate and resource preservation. Assumptions on end-of-life of products (incineration and landfill) are from the World Bank "what a waste 2.0" report and the "Service contract on management of construction and demolition waste" report ordered by the European Commission. Recycling rates of each product range are taken from recycling KPIs.

*Gross other indirect downstream (Scope 3: category 13 - downstream leased assets) GHG emissions (tCO<sub>2</sub>e):* Tarkett does not lease any significant assets

*Gross other indirect downstream (Scope 3: category 14 - franchises) GHG emissions (tCO<sub>2</sub>e):* Tarkett does not have any significant franchise activity.

*Gross other indirect downstream (Scope 3: category 15 - investments) GHG emissions (tCO<sub>2</sub>e):* Tarkett does not have significant investments outside its manufacturing operations.

*Biogenic CO<sub>2</sub> emissions and removals (tCO<sub>2</sub>) related to Scope 3 categories 1 & 12:* These emissions and removals are calculated using a similar approach to that used to calculate the Scope 3 category 1 and category 12 emissions: each raw material category is associated to emission factors for biogenic carbon sequestration (removal) and biogenic carbon emissions.

> Biogenic carbon sequestration emission factors are calculated using the formula found in the norm EN16449:2014, which is the European standard providing a method to

quantify the amount of atmospheric carbon dioxide sequestered based on the carbon content of wood and wood based products. The method is extended not only to wood-based products but all biomass based raw materials in the purchase list. Data to operate the formula is either collected internally (wood density, wood species, humidity) or estimated using biogenic carbon content databases such as Phyllis2.

- > Biogenic emissions at end of life depend on the product the raw material is used in:
  - When used in a biodegradable products (parquet), they include methane and nitrous oxide emissions. They are calculated based on DEFRA emission factors in case of incineration and Ecoinvent emission factors in case of landfilling.
  - When used in non-biodegradable products, only the sequestered carbon is considered re-emitted in case of incineration, or permanently stored in case of landfilling.

*Phthalate-free products:* Products "without added phthalates" mean that no phthalate plasticizers (DOP or DINP) are contained in virgin raw material (not greater than 0.1% in mass) in the product composition, but recycled material content could contain some residual phthalates.

*Percentage of phthalate-free flooring:* Share of finished goods production volume (m<sup>2</sup>) potentially containing phthalates, i.e. all vinyl products (including LVT outsourced) and all other products containing PVC parts (e.g. certain carpets produced in North America) which are phthalate-free.

VOC: volatile organic compounds.

*Low VOC emission products:* Products with TVOC emissions ≤ 100 µg/m<sup>3</sup> according to ISO 16000-9 guidelines (emission chamber) and local test methods (wood floorings: excluding natural emissions coming from wood itself).

*Non-quantifiable VOC emissions products:* Products with TVOC, SVOC and formaldehyde emissions ≤ 10 µg/m<sup>3</sup> according to ISO 16000-9 guidelines (emission chamber) and local test methods.

*Percentage of flooring with low VOC emission levels:* Share of finished goods production volume (m<sup>2</sup>) of indoor flooring and indoor sports surface products potentially releasing VOCs, i.e.: all products excluding outdoor grass and outdoor track surfaces which have low VOC emission levels.

## CSR methodological note

**Waste:** All waste removed from the manufacturing plants, (e.g. industrial waste, office waste, waste from canteens, ...) removed by a contracted service provider (this may exclude certain non-industrial waste removed by municipal authorities who do not provide any tracking information such as quantity and type of waste removed). Tarkett splits waste by hazardous and non-hazardous and by destination: landfill, incineration with energy recovery, incineration without energy recovery, other treatment and recycling. Non-hazardous waste-water is excluded.

**Hazardous waste:** Hazardous waste as defined by national legislation at the point of generation.

**Non-hazardous waste:** Waste not classified as hazardous as defined by national legislation at the point of generation.

**Non-recycled waste:** All waste excluding waste sent for external recycling or / and sent to other Tarkett plants for internal recycling.

**Waste to landfill:** All waste sent to landfill.

**Waste sent for external recycling:** Waste sent for external recycling. Also including carpet waste sent to cement industry as a source of calcium carbonate as well as a replacement to fossil fuel.

**Quantity of post-installation and end-of-use flooring collected through the ReStart® program:** End-of-use (post-consumer or post-utilisation) flooring and sports surface products that have been used and are removed for disposal (e.g. old products retrieved from the floor during a renovation project, potentially with remaining concrete and/or glue).

Post-installation flooring waste incurred during the installation of flooring and sports surface products (e.g. not used pieces of clean flooring, reclaimed from installers during installation). Collected through Tarkett organized collection of end-of-use or post-installation waste (i.e. through ReStart® program) in order to be recycled and reintegrated into production whenever possible. In North America the ReStart collected flooring (17% of group total) is tracked per shipment from the client site where it is recovered to Tarkett / partner recyclers. When it was not possible to weigh the quantity of recovered flooring an estimation was made based on the number of truck loads that were sent.

**Other CSR indicators:**

**Share (in spend) of suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent:** Following the launch of our Supplier Code of conduct in 2019, we monitor the share of suppliers (in spend) who have adhered to Tarkett's Responsible sourcing Code of Conduct for Suppliers or equivalent. The indicator is calculated based on suppliers who have adhered (including Tarkett Sport Division since 2021), using purchasing data from the reporting year. Accepted equivalents include: a supplier's Code of conduct if validated by Tarkett as being equivalent to Tarkett's Code of Conduct; SA8000 and ISO 14001 certification; B Corp certification and Cradle to Cradle® certification of products with all pillars in at least silver level.

**Share (in spend) of suppliers (requested, considered at greatest risk), who have completed the third-party CSR assessment:** in 2022 Tarkett requested certain suppliers to complete the EcoVadis CSR assessment

**Share (in number) of targeted suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent:** "targeted suppliers" relate to active suppliers in the current reporting period.

GRI and DPEF concordance table

### 3.12.3 GRI and DPEF concordance table

Tarkett has developed a reporting system that follows and goes beyond the French extra-financial performance declaration (DPEF), based on challenging frameworks and guidelines published by international bodies such as the Global Reporting Initiative (GRI).

Sections quoted inside the concordance table refer to the full version of Universal Registration Document.

Statement of use		Tarkett has reported the information cited in the GRI content index for the period 1st January to 31st December 2023 with reference to the GRI Standards	
GRI 1 used		GRI 1: Foundation 2021	
GRI Standard Disclosure		Universal Registration Document Sections	Correspondence DPEF
GRI 2: General Disclosures 2021			
2-1	Organizational details	<b>Introduction, 1.5, 1.6, 3.1.2, 7.1.1</b>	
2-2	Entities included in the organization's sustainability reporting	<b>3.12.2</b>	Art. L225-102-1 III. Art. R225-105 I.
2-3	Reporting period, frequency and contact point	<b>3.12.2</b>	
2-4	Restatements of information	<b>3.12.2</b>	
2-5	External assurance	<b>3.12.4</b>	Art. L225-102-1 V.
2-6	Activities, value chain and other business relationships	<b>Introduction, 1.4, 1.5, 1.6, 3.1.2, 3.5, 3.6.2.3, 3.9.1</b>	Art. R225-105 II. A. 3° b)
2-7	Employees	<b>3.12.1, 3.12.2, 3.10.5.4</b>	Art. R225-105 II. A. 1° a)
2-8	Workers who are not employees	<b>3.12.1</b>	
2-9	Governance structure and composition	<b>2.1, 2.2, 3.2.1</b>	
2-10	Nomination and selection of the highest governance body	<b>2.2</b>	
2-11	Chair of the highest governance body	<b>2.2</b>	
2-12	Role of the highest governance body in overseeing the management of impacts	<b>2.2, 3.2.1, 3.3, 6.1, 6.2</b>	
2-13	Delegation of responsibility for managing impacts	<b>2.2, 3.2.1</b>	
2-14	Role of the highest governance body in sustainability reporting	<b>3.2.1, 3.2.2</b>	
2-15	Conflicts of interest	<b>2.6.1.1, 3.11.1, 3.11.2</b>	
2-16	Communication of critical concerns	<b>3.11</b>	
2-17	Collective knowledge of the highest governance body	<b>2.2</b>	
2-18	Evaluation of the performance of the highest governance body	<b>2.2, 2.3</b>	
2-19	Remuneration policies	<b>2.3, 2.4</b>	
2-20	Process to determine remuneration	<b>2.2, 2.3</b>	
2-21	Annual total compensation ratio	<b>2.3.7</b>	
2-22	Statement of sustainable development strategy	<b>3.1.1</b>	
2-23	Policy commitments	<b>3.2.3, 3.11</b>	
2-24	Embedding policy commitments	<b>3.2.1, 3.10, 3.11</b>	
2-26	Mechanisms for seeking advice and raising concerns	<b>3.11</b>	
2-28	Membership of associations	<b>3.5, 3.6.2.3</b>	
2-29	Approach to stakeholder engagement	<b>3.5</b>	Art. R225-105 II. A. 3° a)
2-30	Collective bargaining agreements	<b>3.10.5.3, 3.12.1</b>	Art. L225-102-1 III.

GRI and DPEF concordance table

GRI Standard Disclosure		Universal Registration Document Sections	Correspondence DPEF
<b>GRI 3: Material Topics 2021</b>			
3-1	Process to determine material topics	3.2.2, 3.3, 3.12.2	
3-2	List of material topics	3.3, 3.12.2	Art. R225-105 I. 1°
3-3	Management of material topics	3.1, 3.2, 3.3, 3.5, 3.6, 3.7, 3.8, 3.9, 3.10, 3.11	Art. R225-105 I. 2° & 3°
200	Economic		
<b>201: 2016</b>	<b>Economic Performance</b>		
201-1	Direct economic value generated and distributed	3.1.2, 4, 5	
201-2	Financial implications and other risks and opportunities due to climate change	3.3, 6.1	Art. L225-102-1 III.
<b>203: 2016</b>	<b>Indirect Economic Impact</b>		
203-1	Infrastructure investments and services supported	3.9.2	
203-2	Significant indirect economic impacts	3.9.2	Art. R225-105 II. A. 3° a)
<b>205: 2016</b>	<b>Anti-Corruption</b>		Art. L22-10-36
			Art. R225-105 II. B. 1°
205-1	Operations assessed for risks related to corruption	3.11.2, 3.3	
205-2	Communication and training about anti-corruption policies and procedures	3.11.2	
			Art. L22-10-36
		3.11.1	
300	Environmental		Art. L225-102-1 III. Art. R225-105 II. A. 2°
<b>301: 2016</b>	<b>Materials</b>		Art. R225-105 II. A. 2° c) ii)
301-1	Materials used by weight or volume	3.6.1.1, 3.12.1	
301-2	Recycled input materials used	3.6.1.1, 3.7.2.1, 3.12.1	
301-3	Reclaimed products and their packaging material	3.7.2.3, 3.12.1	
<b>302: 2016</b>	<b>Energy</b>		Art. R225-105 II. A. 2° c) ii)
302-1	Energy consumption within the organization	3.7.1.1, 3.12.1	
302-3	Energy intensity	3.7.1.1, 3.12.1	
302-4	Reduction of energy consumption	3.7.1.1	
302-5	Reductions in energy requirements of products and services	3.7.2	
<b>303: 2018</b>	<b>Water and Effluents</b>		
303-5	Water Consumption	3.7.1.3, 3.12.1.	Art. R225-105 II. A. 2° c) ii)
<b>305: 2016</b>	<b>Emissions</b>		Art. R225-105 II. A. 2° b) & d)
305-1	Direct (Scope 1) GHG emissions)	3.7.1, 3.12.1	
305-2	Energy indirect (Scope 2) GHG emissions	3.7.1, 3.12.1	
305-3	Other indirect (Scope 3) GHG emissions	3.7.2, 3.12.1	
305-4	GHG emissions intensity	3.7.1, 3.12.1	
305-5	Reduction of GHG emissions	3.7	

## GRI and DPEF concordance table

GRI Standard Disclosure		Universal Registration Document Sections	Correspondence DPEF
<b>306: 2020</b>	<b>Waste</b>		Art. R225-105 II. A. 2° c) i)
306-2	Management of significant waste-related impacts	3.7.2.2, 3.7.2.3	
306-3	Waste generated	3.7.2.2, 3.12.1	
306-4	Waste diverted from disposal	3.7.2.2, 3.12.1	
306-5	Waste directed to disposal	3.7.2.2, 3.12.1	
<b>308: 2016</b>	<b>Supplier Environmental Assessment</b>		Art. R225-105 II. A. 3° b)
308-1	New suppliers that were screened using environmental criteria	3.9.1	
308-2	Negative environmental impacts in the supply chain and actions taken	3.9.1	
400	Social		Art. L225-102-1 III.
<b>401: 2016</b>	<b>Employment</b>		
401-1	New employee hires and employee turnover	3.10.5.4, 3.12.1	Art. R225-105 II. A. 1° a)
<b>402: 2016</b>	<b>Labor / Management Relations</b>		
402-1	Minimum notice periods regarding operational changes	3.10.5.4	
<b>403: 2018</b>	<b>Occupational Health &amp; Safety</b>	3.10.1, 3.10.2	Art. R225-105 II. A. 1° c)
403-1	Occupational health and safety management system	3.10.1, 3.10.2	
403-2	Hazard identification, risk assessment, and incident investigation	3.3, 3.10.1	
403-3	Occupational health services	3.10.2	
403-5	Worker training on occupational health and safety	3.10.1, 3.10.4.2	
403-6	Promotion of worker health	3.10.2	
403-8	Workers covered by an occupational health and safety management system	3.10.1	
403-9	Work-related injuries	3.10.1, 3.12.1	Art. R225-105 II. A. 1° c)
403-10	Work-related ill health	3.10.2, 3.12.1	Art. R225-105 II. A. 1° c)
<b>404: 2016</b>	<b>Training and Education</b>	3.10.4.2	Art. R225-105 II. A. 1° e)
404-1	Average hours of training per year per employee	3.10.4.2, 3.12.1	
404-2	Programs for upgrading employee skills and transition assistance programs	3.10.4.2	
404-3	Percentage of employees receiving regular performance and career development reviews	3.10.4.1, 3.12.1	
<b>405: 2016</b>	<b>Diversity and Equal Opportunity</b>	3.10.3	Art. L225-102-1 III. Art. R225-105 II. A. 1° f)
405-1	Diversity of governance bodies and employees	3.10.3, 3.12.1	
<b>407: 2016</b>	<b>Freedom of Association and collective bargaining</b>		Art. R225-105 II. A. 1° d)
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	3.10.5.3	
<b>412: 2016</b>	<b>Human Rights Assessment</b>		Art. L22-10-36 Art. R225-105 II. B. 2°
412-2	Employee training on human rights policies or procedures	3.11, 3.12.1	

## GRI and DPEF concordance table

GRI Standard Disclosure		Universal Registration Document Sections	Correspondence DPEF
<b>413: 2016</b>	<b>Local Communities</b>	<b>3.9.2</b>	Art. R225-105 II. A. 3° a)
413-1	Operations with local community engagement, impact assessments, and development programs	<b>3.9.2, 3.12.1</b>	
<b>414: 2016</b>	<b>Supplier Social Assessment</b>		Art. R225-105 II. A. 3° b)
414-1	New suppliers that were screened using social criteria	<b>3.9.1</b>	
414-2	Negative social impacts in the supply chain and actions taken	<b>3.9.1</b>	
<b>416: 2016</b>	<b>Customer Health and Safety</b>		Art. R225-105 II. A. 3° c)
416-1	Assessment of the health and safety impacts of product and service categories	<b>3.6.1, 3.8, 3.12.1</b>	
<b>417: 2016</b>	<b>Marketing and Labeling</b>		
417-1	Requirements for product and service information and labeling	<b>3.6.1.2</b>	



## 3.12.4 Report of Independent Third-Party Organization

### 3.12.4.1 Report of the Statutory Auditor, appointed as independent third party, on the verification of the consolidated non-financial statement

*This is a free English translation of the Statutory Auditor's report issued in French and is provided solely for the convenience of English-speaking readers. This report should be read in conjunction with, and construed in accordance with, French law and professional standards applicable in France.*

Year ended December 31<sup>st</sup> 2023

#### To the annual general meeting,

In our capacity as Statutory Auditor of your company (hereinafter the "Entity") appointed as independent third party, and accredited by the French Accreditation Committee (COFRAC) under number 3-1884[1], we have undertaken a limited assurance engagement on the historical information (observed or extrapolated) in the consolidated non-financial statement, prepared in accordance with the entity's procedures (hereinafter the "Guidelines"), for the year ended December 31<sup>st</sup>, 2023 (hereinafter, the "Information" and the "Statement" respectively), presented in the Group's management report pursuant to the legal and regulatory provisions of Articles L. 225-102-1, R. 225-105 and R. 225-105-1 of the French Commercial Code (*code de commerce*).

[1] Accreditation Cofrac Inspection, number 3-1884, scope available at [www.cofrac.fr](http://www.cofrac.fr)

#### Conclusion

Based on the procedures we performed as described under the "Nature and scope of procedures" paragraph and the evidence we obtained, nothing has come to our attention that causes us to believe that the consolidated non-financial statement is not prepared in accordance with the applicable regulatory provisions and that the Information, taken as a whole, is not presented fairly in accordance with the Guidelines, in all material respects.

#### Preparation of the non-financial statement

The absence of a commonly used generally accepted reporting framework or of a significant body of established practices on which to draw to evaluate and measure the Information allows for different, but acceptable, measurement techniques that can affect comparability between entities and over time. Consequently, the Information needs to be read and understood together with the Guidelines, summarized in the Statement and available on the Entity's website or on request from its headquarters.

#### Inherent limitations in preparing the Information

As stated in the Statement, the Information may be subject to uncertainty inherent to the state of scientific and economic knowledge and the quality of external data used. Some information is sensitive to the choice of methodology and the assumptions or estimates used for its preparation and presented in the Statement.

#### Responsibility of the entity

Management of the entity is responsible for:

- > Selecting or establishing suitable criteria for preparing the Information,
- > Preparing a Statement pursuant to legal and regulatory provisions, including a presentation of the business model, a description of the main non-financial risks, a presentation of the policies implemented considering those risks and the outcomes of said policies, including key performance indicators, and the information set out in Article 8 of Regulation (EU) 2020/852 (Green Taxonomy),
- > Preparing the Statement by applying the entity's "Guidelines" as referred above, and
- > Designing, implementing, and maintaining internal control over information relevant to the preparation of the Information that is free from material misstatement, whether due to fraud or error.

The Statement has been prepared by the Board of Directors.

#### Responsibility of the Statutory Auditor, appointed as independent third party

Based on our work, our responsibility is to provide a report expressing a limited assurance conclusion on:

- > The compliance of the Statement with the requirements of Article R. 225-105 of the French Commercial Code,
- > The fairness of the historical information (observed or extrapolated) provided pursuant to part 3 of sections I and II of Article R. 225-105 of the French Commercial Code, i.e., the outcomes of policies, including key performance indicators, and measures relating to the main risks.

## Report of Independent Third-Party Organization

As we are engaged to form an independent conclusion on the Information as prepared by management, we are not permitted to be involved in the preparation of the Information as doing so may compromise our independence.

It is not our responsibility to report on:

- > The entity's compliance with other applicable legal and regulatory provisions (particularly with regard to the information set-out in Article 8 of Regulation (EU) 2020/852 (Green taxonomy), the French Duty of care law, and provisions against corruption and tax evasion law),
- > The fairness of information set out in Article 8 of Regulation (EU) 2020/852 (Green Taxonomy),
- > The compliance of products and services with applicable regulations.

### Applicable regulatory provisions and professional guidance

We performed the work described below in accordance with Articles A. 225-1 *et seq.* of the French Commercial Code, the professional guidance issued by the French Institute of Statutory Auditors (*Compagnie Nationale des Commissaires aux Comptes*) applicable to such engagements, in particular the professional guidance issued by the *Compagnie Nationale des Commissaires aux Comptes*, "*Intervention du commissaire aux comptes - Intervention de l'OTI - Déclaration de performance extra-financière*", acting as the verification program, and with the international standard ISAE 3000 (revised)<sup>[1]</sup>.

[1] ISAE 3000 (Revised) - Assurance Engagements Other Than Audits or Reviews of Historical Financial Information

### Independence and quality control

Our independence is defined by the provisions of Article L. 822-11 of the French Commercial Code and the French Code of Ethics for Statutory Auditors (*Code de déontologie*) of our profession. In addition, we have implemented a system of quality control including documented policies and procedures aimed at ensuring compliance with applicable legal and regulatory requirements, ethical requirements and the professional guidance issued by the French Institute of Statutory Auditors (*Compagnie Nationale des Commissaires aux Comptes*) relating to this engagement.

### Means and resources

Our work engaged the skills of seven people between November 2023 and February 2024 and took a total of ten weeks.

We were assisted in our work by our specialists in sustainable development and corporate social responsibility. We conducted about twenty interviews with the people responsible for preparing the Statement.

### Nature and scope of procedures

We are required to plan and perform our work to address the areas where we have identified that a material misstatement of the Information is likely to arise.

The procedures we performed were based on our professional judgment. In carrying out our limited assurance engagement on the Information:

- > We obtained an understanding of all the consolidated entities' activities, and the description of the main related risks,
- > We assessed the suitability of the criteria of the Guidelines with respect to their relevance, completeness, reliability, neutrality and understandability, taking into account, where appropriate, best practices within the sector,
- > We verified that the Statement includes each category of social and environmental information set out in article L. 225-102-1 III of the French Commercial Code as well as information regarding compliance with human rights, anti-corruption and tax avoidance legislation, and includes, where applicable, an explanation for the absence of the information required under article L. 225-102-1 III, paragraph 2 of the French Commercial Code,
- > We verified that the Statement provides the information required under article R. 225-105 II of the French Commercial Code, where relevant with respect to the main risks,
- > We verified that the Statement presents the business model and a description of main risks associated with all the consolidated entities' activities, including where relevant and proportionate, the risks associated with their business relationships, products or services, as well as policies, measures and the outcomes thereof, including key performance indicators related to the main risks,
- > We verified that the Statement includes a clear and motivated explanation of the reasons for the absence of policies implemented considering one or more of these risks required under Article R.225-105 I of the French Commercial Code,
- > We referred to documentary sources and conducted interviews to:
  - assess the process used to identify and confirm the main risks as well as the consistency of the outcomes, including the key performance indicators used, with respect to the main risks and the policies presented,
  - corroborate the qualitative information (measures and outcomes) that we considered to be the most important presented in the Appendices. Concerning certain risks<sup>[2]</sup>, our work was carried out on the consolidating entity, for the other risks, our work was carried out on the consolidating entity and on a selection of entities<sup>[3]</sup>

[2] Downtime, disruption and damage on site; Product quality and safety; Ethics and integrity in conducting business; Flooring market changes; Evolution, complexity and interpretation of tax regulations; Information system and cybersecurity; Supplier dependency.

[3] Konz – Germany ; Clervaux – Luxembourg ; Mytishchi – Russia ; Dalton and Chagrin Falls – Tarkett North America.

## Report of Independent Third-Party Organization

- > We verified that the Statement covers the consolidated scope, i.e. all the entities within the consolidation scope in accordance with Article L. 233-16 of the French Commercial Code, within the limitations set out in the Statement,
- > We obtained an understanding of internal control and risk management procedures the entity implemented, and assessed the data collection process aimed at ensuring the completeness and fairness of the Information,
- > For the key performance indicators and other quantitative outcomes that we considered to be the most important, presented in the Appendices, we implemented:
  - analytical procedures to verify the proper consolidation of the data collected and the consistency of any changes in those data,
  - tests of details, using sampling techniques, in order to verify the proper application of definitions and procedures and reconcile the data with supporting documents. This work was carried out on a selection of contributing entities<sup>4</sup> and covers between 19 and 100% of the consolidated data relating to the key performance indicators and outcomes selected for these tests,
- > We assessed the overall consistency of the Statement based on our knowledge of all the consolidated entities' activities.

The procedures performed in a limited assurance review are less in extent than for a reasonable assurance opinion in accordance with the professional guidance of the French Institute of Statutory Auditors (*Compagnie Nationale des Commissaires aux Comptes*), a higher level of assurance would have required us to carry out more extensive procedures.

**Paris la Défense, February 20<sup>th</sup>, 2024**

**KPMG S.A.**

**Romain Mercier, Partner**

**Fanny Houlliot, ESG Expert**

## Appendix

### Qualitative information (actions and results) considered most important

Talent attraction and retention systems  
 ReStart® flooring collection and recycling program to promote circular economy  
 Awareness-raising actions on sustainability towards employees, customers and other stakeholders  
 Responsible tax practices  
 Anti-corruption code of conduct  
 Measures to promote cybersecurity and deployment of cybersecurity policy  
 Measures taken to limit the risk of dependence on suppliers  
 Certifications obtained and other measures taken to promote transparency on the composition and quality of products  
 Principles and procedures to ensure business ethics and respect of human rights

### Key performance indicators and other quantitative results considered most important

Total number of employees (as of 31/12)  
 Total number of permanent contract female employees  
 Total number of permanent contract male employees  
 Permanent employee turnover rate  
 Percentage of employees trained at least 1 day during the year  
 Absentee rate (employees)  
 Percentage of women in management  
 Percentage of open management positions filled by an internal candidate  
 Recordable lost-time accident frequency rate (FR1t) for all employees  
 Lost day rate due to Lost Time Accident - accident severity rate (TG0t) for all employees  
 Percentage of production sites certified ISO 14001  
 Quantity of post-installation and end-of-use flooring collected through the ReStart® program  
 Percentage of raw materials not contributing to resource scarcity (abundant, rapidly renewable or recycled)  
 Percentage of renewable or recycled raw materials  
 Energy intensity (energy consumption per m<sup>2</sup> of manufactured product kWh/m<sup>2</sup>)  
 Percentage of energy consumption coming from renewable energies  
 Total value chain GHG emissions (Scope 1 + Scope 2 market-based + Scope 3 : categories 1 + 12) (tCO<sub>2</sub>e)  
 Percentage reduction vs 2019 of GHG emissions (Scope 1 + Scope 2 market-based)  
 Percentage reduction vs 2019 of value chain GHG emissions (Scope 1 + Scope 2 market-based + Scope 3: categories 1+12)  
 Percentage of raw materials third-party assessed for their impact on people's health and the environment based on Cradle to Cradle® criteria  
 Share (in spend) of suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent  
 Share (in number) of targeted suppliers who have adhered to Tarkett's Responsible sourcing Code of Conduct or equivalent  
 Share (in spend) of suppliers (requested, considered at greatest risk), who have completed the third-party CSR assessment  
 Percentage of flooring with low VOC emission levels  
 Percentage of phthalate-free flooring  
 Percentage of targeted employees who have participated to e-learning training on Business Ethics

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## Appendix

### List of Cradle to Cradle® (C2C) certifications (at end of 2023)

Product Categories	Product References	Certification Level
Carpet	Desso EcoBase® PA6 Solution Dyed Carpet Tiles Gold	Gold V3.1
	Desso EcoBase® Carpet Tile Backing	Gold V3.1
	Desso EcoBase® PA 6 Continuous Dyed Carpet Tiles	Silver V3.1
	Desso EcoBase® PA 6 Solution Dyed Carpet Tiles	Silver V3.1
	Desso EcoBase® PA 6.6 Continuous Dyed Carpet Tiles	Silver V3.1
	Desso One	Silver V3.1
	ethos® Modular Tile with Omnicoat Technology	Silver V3.1
	Solution Dyed Broadloom	Bronze V3.1
	Continuous Dyed Broadloom	Bronze V3.1
	Desso® PA 6 Solution Dyed Carpet Tiles	Bronze V3.1
	Desso® PA 6 Continuous Dyed Carpet Tiles	Bronze V3.1
	Desso® PA 6.6 Continuous Dyed Carpet Tiles	Bronze V3.1
	Linoleum	Tarkett Linoleum Flooring
Tarkett Linoleum Flooring and Wall Covering Silver		Silver V3.1
Rubber	BaseWorks® Thermoset Rubber Wall Base	Silver V3.1
	Tarkett Rubber Tile Collection	Bronze V3.1
Wood	Parquet	Silver V3.1

### C2C Material Health Certificates (by end 2023)

Product Categories	Product References	Certification Level
Anti-soil	Eco-Ensure	Platinum V3.1
Adhesifs	Tarkett B-19 Adhesive	Bronze V3.1
	Tarkett C-56 Floor Primer	Bronze V3.1
	Tarkett 959 Vinyl Tile and Plank Adhesive	Bronze V3.1
	Tarkett 901 Resilient Flooring Spray Adhesive and Sports HS Spray Adhesive	Bronze V3.1
	Tarkett Resilient Flooring Adhesives	Platinum V3.1
	Tarkett Centiva C-12e Pressure Sensitive Adhesive	Bronze V3.1
	Tarkett Centiva C-14e Pressure Sensitive Adhesive	Bronze V3.1
	Tarkett Centiva C-TR Adhesive	Bronze V3.1
	Tarkett C-EX Pressure Sensitive Adhesive	Bronze V3.1
	Tarkett RollSmart Adhesive	Bronze V3.1

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## List of plant ISO certifications

Site	Products	ISO 9001	ISO 45001	ISO 14001	ISO 50001
Clervaux, Luxembourg	Resilient flooring	x	x	x	x
Konz, Germany	Resilient flooring	x	x	x	x
Ronneby, Sweden	Resilient flooring	x	x	x	x
Sedan, France	Resilient flooring	x	x	x	x
Jaslo, Poland	Resilient flooring	x	x	x	x
Lenham, UK	Resilient flooring	x	x	x	
Tuzla, Turkey	Resilient flooring	x	x	x	
Narni <sup>1</sup> , Italy	Resilient flooring (linoleum)	x	x	x	x
Orzechowo, Poland	Wood flooring	x	x	x	x
Hanaskog, Sweden	Wood flooring	x	x	x	
Waalwijk, Netherlands	Carpet	x		x	x
Dendermonde, Belgium	Carpet	x	x	x	x
Otradny, Russia	Resilient flooring	x	x	x	
Mytishchi, Russia	Laminate flooring	x	x	x	
Kalush, Ukraine	Resilient & wood flooring	x	x	x	
Bačka Palanka, Serbia	Resilient & wood flooring, carpet and rugs	x	x	x	x
Farnham, Canada	Resilient flooring	x	x	x	x
Florence East & West, USA	Resilient Flooring				
Middlefield, USA	Resilient flooring	x	x	x	
Chagrin Falls, USA	Resilient flooring	x		x	
Dalton (Smith), USA	Carpet			x	
Dalton (Kraft), USA	Carpet				
Calhoun, USA	Carpet			x	
Mexico City, Mexico	Resilient flooring	x			
Jacareí, Brazil	Resilient flooring	x	x	x	
Beijing, China	Resilient flooring	x	x	x	
Calhoun (FieldTurf), USA	Artificial turf	x	x	x	
Auchel, France	Artificial turf	x			
Toronto, Canada	Shockpads				
Prestons, Australia	Artificial turf	x	x	x	
Abtsteinach, Germany	Fibres for artificial turf	x			x
Abu Dhabi, U.A.E.	Fibres for artificial turf				
Hunt Valley, USA	Athletic tracks	x			

<sup>1</sup> The site at Narni (Italy) also has ISO 37001 certification (Anti-Bribery Management Systems) and a Social Responsibility SA 8000 certification.

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## List of Tarkett showrooms

Division	Country	City
North America	US	New York City
North America	US	San Francisco
North America	US	Atlanta
North America	US	Chicago
North America	US	Charlotte
North America	US	Dallas
North America	US	Denver
North America	US	Houston
North America	US	Los Angeles
North America	US	Solon
Tarkett Sports	US	Calhoun
Tarkett Sports	Australia	Prestons
EMEA	France	Paris
EMEA	France	Paris La Défense
EMEA	UK	London
EMEA	Spain	Madrid
EMEA	Spain	Barcelona
EMEA	Spain	Valencia
EMEA	Portugal	Vila Nova de Gaia

Division	Country	City
EMEA	Germany	Ludwigshafen
EMEA	Austria	Vienna
EMEA	Switzerland	Dietlikon
EMEA	Netherlands	Waalwijk
EMEA	Sweden	Stockholm
EMEA	Sweden	Gothenburg
EMEA	Poland	Warsaw
EMEA	Morocco	Casablanca
EMEA	United Arab Emirates	Dubai
Eastern Europe	Serbia	Bačka Palanka
Eastern Europe	Serbia	Belgrade
Eastern Europe	Russia	Moscow
Eastern Europe	Russia	Saint Petersburg
Eastern Europe	Ukraine	Kiev
Eastern Europe	Croatia	Zagreb
Eastern Europe	Bosnia	Sarajevo
Eastern Europe	Romania	Bucharest
Eastern Europe	Bulgaria	Sofia
Eastern Europe	Kazakhstan	Almaty

**Proportion of turnover from products or services associated with Taxonomy-aligned economic activities – disclosure covering year N**

Financial year N	Year 2023		Substantial Contribution Criteria													DNSH criteria ('Does Not Significantly Harm')(h)			
	Code	Turnover	Proportion of Turnover, year N	Climate Change Mitigation (5)	Climate Change Adaptation (6)	Water (7)	Pollution (8)	Circular Economy (9)	Biodiversity (10)	Climate Change Mitigation (11)	Climate Change Adaptation (12)	Water (13)	Pollution (14)	Circular Economy (15)	Biodiversity (16)	Minimum Safeguards (17)	Proportion of Taxonomy aligned (A.1.) or eligible (A.2.) turnover, year N-1	Category enabling activity	Category transitional activity
Text	Currency M€	%	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	E	T
<b>A. TAXONOMY-ELIGIBLE ACTIVITIES</b>																			
<b>A.1. Environmentally sustainable activities (Taxonomy-aligned)</b>																			
Turnover of environmentally sustainable activities (Taxonomy-aligned) (A.1)	0	0%															0%		
<b>A.2 Taxonomy-Eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (g)</b>																			
Turnover of taxonomy eligible activities but not environmentally sustainable (not aligned with taxonomy)	0	0%															0%		
A. Turnover of Taxonomy eligible activities (A.1+A.2)	0	0%															0%		
<b>B. TAXONOMY-NON-ELIGIBLE ACTIVITIES</b>																			
Turnover of Taxonomy-non-eligible activities	3363	100%															0%		
<b>TOTAL</b>	<b>3363</b>	<b>100%</b>															<b>0%</b>		

**Proportion of Turnover/Total Turnover**

	Taxonomy-aligned per objective	Taxonomy-eligible per objective
CCM : Climate Change Mitigation	0%	0%
CCA : Climate Change Adaptation	0%	0%
WTR : Water and Marine Resources	0%	0%
CE : Circular Economy	0%	0%
PPC : Pollution Prevention and Control	0%	0%
BIO : Biodiversity and ecosystems	0%	0%



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**Proportion of CapEx from products or services associated with Taxonomy-aligned economic activities – disclosure covering year N**

Financial year N	Year 2023		Substantial Contribution Criteria										DNSH criteria ('Does Not Significantly Harm')(h)						
	Code	CapEx	Proportion of CapEx, year N	Climate Change Mitigation (5)	Climate Change Adaptation (6)	Water (7)	Pollution (8)	Circular Economy (9)	Biodiversity (10)	Climate Change Mitigation (11)	Climate Change Adaptation (12)	Water (13)	Pollution (14)	Circular Economy (15)	Biodiversity (16)	Minimum Safeguards (17)	Proportion of CapEx aligned with taxonomy or eligible (A.1.) (A.2.), year N-1	Category enabling activity	Category transitional activity
Text		Currency M€	%	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	E	T
<b>A. TAXONOMY-ELIGIBLE ACTIVITIES</b>																			
<b>A.1. Environmentally sustainable activities (Taxonomy-aligned)</b>																			
CapEx of Taxonomy-eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)		0	0%														0%		
<b>A.2 Taxonomy-Eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (g)</b>																			
CapEx of Taxonomy-eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)		0	0%														0%		
A. CapEx of Taxonomy eligible activities (A.1+A.2)		0	0%														0%		
<b>B. TAXONOMY-NON-ELIGIBLE ACTIVITIES</b>																			
CapEx of Taxonomy-non-eligible activities		92.9 <sup>1</sup>	100%														0%		
<b>TOTAL</b>		<b>92.9</b>	<b>100%</b>														<b>0%</b>		

**Proportion of CapEx/Total CapEx**

	Taxonomy-aligned per objective	Taxonomy-eligible per objective
CCM : Climate Change Mitigation	0%	0%
CCA : Climate Change Adaptation	0%	0%
WTR : Water and Marine Resources	0%	0%
CE : Circular Economy	0%	0%
PPC : Pollution Prevention and Control	0%	0%
BIO : Biodiversity and ecosystems	0%	0%

<sup>1</sup> This CapEx of 92.9 M€ refers to 2023 acquisitions of property, plant and equipment and intangible assets.

Proportion of OpEx from products or services associated with Taxonomy-aligned economic activities – disclosure covering year N

Financial year N	Year 2023	Substantial Contribution Criteria										DNSH criteria ('Does Not Significantly Harm')(h)					Proportion of OpEx aligned with taxonomy (A.1.)	Category enabling activity	Category transitional activity	
		Economic Activities	Code	OpEx	Proportion of OpEx	Climate Change Mitigation (5)	Climate Change Adaptation (6)	Water (7)	Pollution (8)	Circular Economy (9)	Biodiversity (10)	Climate Change Mitigation (11)	Climate Change Adaptation (12)	Water (13)	Pollution (14)	Circular Economy (15)				Biodiversity (16)
Text	Currency M€	%	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y; N; N/EL (b) (c)	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	%	E	T
<b>A. TAXONOMY-ELIGIBLE ACTIVITIES</b>																				
<b>A.1. Environmentally sustainable activities (Taxonomy-aligned)</b>																				
OpEx of environmentally sustainable activities (Taxonomy-aligned) (A.1)	0	0%																0%		
<b>A.2 Taxonomy-Eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (g)</b>																				
OpEx of Taxonomy-eligible but not environmentally sustainable activities (not Taxonomy-aligned activities) (A.2)	0	0%																0%		
A. OpEx of Taxonomy eligible activities (A.1+A.2)	0	0%																0%		
<b>B. TAXONOMY-NON-ELIGIBLE ACTIVITIES</b>																				
OpEx of Taxonomy-non-eligible activities	8.1 <sup>1</sup>	100%																0%		
<b>TOTAL</b>	<b>8.1</b>	<b>100%</b>																<b>0%</b>		

Proportion of OpEx/Total OpEx

	Taxonomy-aligned per objective	Taxonomy-eligible per objective
CCM : Climate Change Mitigation	0%	0%
CCA : Climate Change Adaptation	0%	0%
WTR : Water and Marine Resources	0%	0%
CE : Circular Economy	0%	0%
PPC : Pollution Prevention and Control	0%	0%
BIO : Biodiversity and ecosystems	0%	0%

<sup>1</sup> This OpEx has been calculated based on the legal requirements to analyze 2023 non-direct costs relating to research and development, building renovation, short-term rental contracts, maintenance and repair, and any other direct expenditure connected with the day-to-day upkeep of property, plant and equipment by the company or by the third party to whom these activities are outsourced, which is necessary to keep these assets in good working order. The amount of 8.1 M€ has been calculated based on service contracts linked to outsourced OpEx to maintain assets (5.4M€ in 2023) and short term leases (2.7M€ in 2023). No 2023 OpEx has been identified for non-direct R&D costs, building renovation and maintenance & repair.

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### List and justification of non-material CSR topics

The CSR topics listed in the below table are not highly material for Tarkett and were therefore not developed in the CSR report.

CSR Topic	Justification of low materiality for Tarkett
<b>Biodiversity</b>	Tarkett does not operate in areas of high biodiversity value such as natural protected areas and does not develop new activities in pristine areas. As such, our activities do not have a direct impact on sensitive biodiversity features. We can however have an indirect impact on biodiversity, e.g. through natural resources consumption, air emissions or waste generation – topics which are duly addressed in the CSR report.
<b>Air emissions (other than greenhouse gases)</b>	Our main focus concerning air emissions is on greenhouse gases (GHG) due to their global impact on climate change. Some actions implemented to reduce GHG emissions (such as improvement of energy efficiency, development of renewable energies, etc.) in turn reduce emissions of other air pollutants such as nitrogen oxides (NOx), sulphur oxides (SOx) or particulate matters (PM). Most of our direct emission sources (e.g. boilers) at our manufacturing sites use natural gas as fuel, thus leading to minimal SOx and PM emissions. We monitor our air emissions as per regulatory requirements to confirm compliance with applicable emissions standards for other pollutants such as NOx.
<b>Wastewater discharges</b>	Our main focus is to reduce water consumption, by implementing closed-loop water systems or manufacturing processes which do not consume any water (topic addressed in the CSR report). This in turn minimizes the volume of wastewater discharges at our manufacturing sites. Concerning pollutants, we monitor our wastewater discharges as per regulatory requirements to confirm compliance with applicable standards.
<b>Noise and other nuisances</b>	At our manufacturing sites, we measure boundary noise as per regulatory requirements to confirm compliance with applicable standards and to ensure that we minimize the nuisances for our neighbors. Complaints regarding noise or other nuisances (e.g. odors, lighting, smoke), which very rarely occur, are discussed with the complainant, investigated and subject to appropriate corrective actions as relevant.
<b>Food wastage</b>	Food waste is limited to restaurant services and is managed by external suppliers with their own action plan.
<b>Environmental incidents</b>	Our activities are not likely to generate catastrophic environmental incidents such as a significant oil or chemical spill. We however have emergency response plans in place at our manufacturing sites, which include environmental emergencies. We systematically report and investigate environmental incidents.
<b>Child labor</b>	Tarkett does not operate in countries with a high risk of child labor. Our internal policies and our Code of Ethics completely prohibit child labor.
<b>Rights of indigenous people</b>	Tarkett activities do not involve direct impact or relationship with indigenous people (such as resettlement, land acquisition, etc.).
<b>Combat against food insecurity, respect of animal welfare, responsible, fair and sustainable food supply</b>	These topics are not applicable to Tarkett activities (topics included in the French regulations on non-financial statement – DPEF further to the publication in October 2018 of law n° 2018-938 on balanced trade relations in the agricultural and food sectors and on healthy and sustainable food supply accessible to all).

Design and Production  
  
[pomelo-paradigm.com/pomdocpro/](https://pomelo-paradigm.com/pomdocpro/)

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